

Council Collaboration Into Action

30 June 2024

Tēnā koutou,

RE: RSHL 2025-27 Statement of Intent

The Board of Regional Software Holdings Limited (RSHL) is pleased to present its 2025-27 Statement of Intent.

RSHL is the regional sector's shared services entity. It enables the regional sector councils and Te Uru Kahika to act collaboratively and deliver solutions that, in the normal course of events, would be unaffordable or unachievable. Further, it assists the sector to act and speak as one.

Over the last few years, RSHL has successfully grown the range of collaborative services that it provides together with the range of regional and unitary councils benefiting from those services. After several years of transformation, this Statement of Intent reflects a stable base of operations as we move forward.

The transition to the new company structure is complete, the IRIS NextGen Programme is fully established, and Te Uru Kahika work programmes are embedded within RSHL.

Our primary focus for the next year is completing the design and build of IRIS NextGen and commencing the first implementations.

Into action. Alongside this focus is our commitment to supporting the delivery of the Te Uru Kahika work programmes. Te Uru Kahika aims to achieve:

- A sector that is better prepared to respond to future challenges.
- Better return on investment with a focus on quality outcomes and realisation of the sector value proposition.
- Increased credibility of the sector as a trusted deliverer with a unified and consistent sector profile.
- Improved staff attraction and retention.
- Consistent good business practice across the sector and within councils.

RSHL continues to work with Te Uru Kahika to enable it to deliver upon these objectives.

The budget contained in the Statement of Intent is separated into four activities.

Activity	Description
IRIS Next	The IRIS NextGeneration Programme is underpinned by the
Generation	IRIS NextGen Partnership Agreement and funded by the nine
	participating Councils. The draft programme budget was
	approved by the IRIS NextGen Programme Steering Group.
	Non-participating councils make no contribution to this
	programme and bear no delivery or residual risk in the project.
IRIS Classic	IRIS Classic is our longest running programme, underpinned by
	the IRIS Advisory Group Terms of Reference. The programme is
	funded by the seven councils that use IRIS. The draft budget
	was approved by the IRIS Advisory Group. Non participating
	councils make no contribution to this programme and bear no
	delivery or residual risk in the project.
Sector	The Sector Financial Management System is the arrangement
Financial	under which RSHL supports the delivery of Te Uru Kahika work
Management	programmes. The activity is underpinned by a Memorandum of
System	Understanding between RSHL and the Regional Chief Executive
	Officers (RCEOs) Group. The work programmes are funded by
	the sixteen participating councils, as well as government entities.
	The draft budget reflected in the Statement of Intent was
	developed by the Te Uru Kahika Virtual Office and endorsed by
	the RCEOs Group.

Activity	Description
Company	Costs and income that cannot be directly attributed to a work
operating	programme are represented in the overheads activity. Costs in
costs	this activity are those generally associated with the governance,
(overheads)	management, and operation of the company. A share of
	overhead costs is allocated to each of the other activities based
	on proportion of revenue.

Financially, we remain in a sound position. All programmes operate on a costrecovery basis with small annual surplus or deficit.

The IRIS Programme shows a book loss of \$880,000. This is driven by depreciation of \$400,000 and use of \$480,000 of carry over funds from the 2023/2024 financial year. The budgeted 2023/2024 surplus is a result of tight control of the IRIS Programme costs. IRIS Programme costs are steadily reducing each year.

Feedback on the 2024-26 Statement of Intent noted the performance targets and measures were broad and not clearly linked to the achievement of the scope of activities to be undertaken. In this Statement of Intent we have endeavoured to better align our performance measures with our strategic priorities.

In this period of uncertainty, while the local government sector navigates a change in direction from central government, RSHL stands ready to assist councils respond coherently and cohesively.

Thank you for your continued support of RSHL and our work.

Nāku noa nā

Mike Nield Chairperson