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ISSN 2463-4808  
Document 1949428



## INTRODUCTION

The purpose of a Quarterly Operational Report (QOR) is to present a snapshot of the Council progressing through the delivery of the programme of activities agreed to in that year's annual plan or long-term plan. It is designed to give a feel for how the Council is progressing and the forecast for the rest of the year.

The QOR is structured in the following manner for each activity within each one of the six groups of activity:

- The objective for that activity
- Commentary/Highlights – a high level overview of how that activity is progressing and any indications for future performance. Case studies and/or matters of interest may also be included in this section.
- Outputs/Key performance indicators – these are the annual plan/long-term plan measures for the year together with actual performance to date. "NF" (non-financial status) is the performance year to date and "E" (expected future status) is the forecast for the rest of the year. The colours are as defined below.
- Scoreboard – Outputs/Key performance indicators – this is a graphical representation of how performance is progressing and how it is forecast to progress for the rest of the year. The key is:
  - green – performance is on target for the year or is forecast to remain on target for the year
  - orange – performance to date is at risk of not achieving the target or there is a risk that the year end performance may not be achieved
  - red – performance to date has not achieved the target or the performance for the rest of the year is unlikely to achieve the target
  - grey – the performance measure has been delayed
  - black – reporting on the performance measure has not been updated or the forecast for the rest of the year has not been updated.
- Further explanation of all performance that is not "on target" is provided.

## RESOURCE MANAGEMENT

### RESOURCE MANAGEMENT PLANNING

Preparing, adopting and maintaining comprehensive and publicly considered policies, plans and strategies that will deliver to the Taranaki community, efficient and effective management of the Council's functions and Taranaki's natural and physical resources.

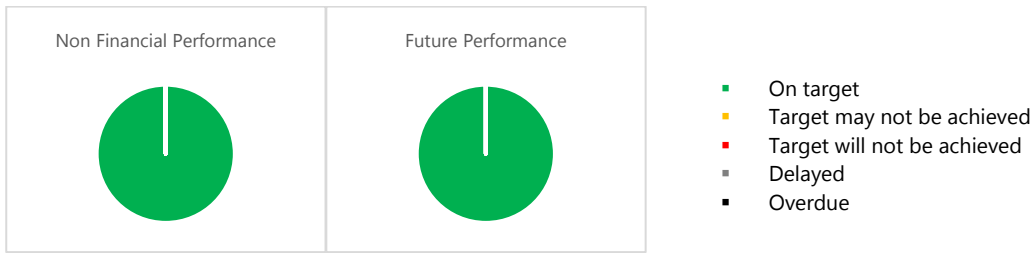
#### COMMENTARY/HIGHLIGHTS

Continued to make progress on the review of the Coastal Plan including consultation with Iwi and others. A legal review of the Plan has been completed. Further work with Iwi may delay the presentation of the Plan to the Policy Committee by one meeting round. The release of a Proposed Freshwater Plan was delayed to allow further work to be undertaken. Consultants have been engaged to undertake work to address matters raised in submissions on the Draft plan. In the interim, the "Requirements for Good Farm Management in Taranaki" document has been completed and distributed to farmers and key stakeholders.

#### OUTPUTS/KEY PERFORMANCE INDICATIONS

Performance measure	Actual performance
Complete preparation/full reviews and interim reviews of resource management policies, plans and strategies:	
Regional Policy Statement: Interim review in 2016/2017. Full review in 2019/2020.	<p>The Regional Policy Statement for Taranaki (RPS) was made operative in January 2010. An interim review of the RPS has commenced with a draft Interim Review Report prepared and completed in 2017.</p> <p><b>N E</b></p>
Regional Coastal Plan: Full review continued in 2017/2018. Interim review 2023/2024.	<p>The review is ongoing. A Draft Coastal Plan and fact sheets have been prepared and released for targeted consultation. 101 submissions/feedback were received and have been summarised. Further investigations and engagement being undertaken to inform the preparation of a Proposed Plan. Completed reports and a survey for determining surf break attributes and significance. Section 32 report is in preparation. The legal audit is underway.</p> <p><b>N E</b></p>
Regional Air Quality Plan: Interim review 2016/2017. Full review 2021/2022.	<p>The review of the Regional Air Quality Plan for Taranaki was completed and made operative on 25 July 2011. The interim review of the efficiency and effectiveness of that Plan commenced with the preparation of a project brief and a first internal workshop. A draft report in preparation.</p> <p><b>N E</b></p>
Regional Fresh Water and Land Plan: On going review 2019/2020.	<p>The Freshwater and Soil Plans have been reviewed and a combined Draft Plan was sent out for targeted consultation in 2015. Preparation of the Draft Section 32 Report has commenced. The public notification of a Proposed Plan has been deferred for up to five years in accordance with a revised NPSFM progressive implementation plan (PIP). A revised timeline was approved to allow the review to factor in planned Government reforms in freshwater management and to undertake further consultation and work on issues identified to date. In the meantime, progress on the Plan will continue with further work, consultation, studies and investigations to finalise Plan provisions. To inform the review a legal opinion was sought on the approach to wetland protection and a study has been commissioned to investigate and review limits for environmental flows.</p> <p><b>N E</b></p>

SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A

## RESOURCE MANAGEMENT

### CONSENT PROCESSING AND ADMINISTRATION

Processing all applications for resource consents and administering resource consents in an efficient and effective manner.

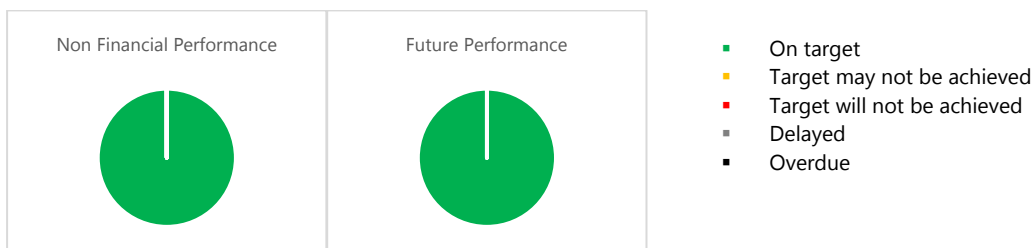
#### COMMENTARY/HIGHLIGHTS

Fewer resource consent applications are being received this quarter arising from the downturn in the oil and gas sector. However, work continues on new applications and consent renewals, including renewals for the large Fonterra Whareroa dairy processing site in South Taranaki. The prehearing process has been successful in resolving submissions on applications during the quarter thereby avoiding formal hearings. There have been no objections or appeals against consent decisions. The 100% consent processing timeframe compliance has been maintained.

#### OUTPUTS/KEY PERFORMANCE INDICATIONS

Performance measure	Actual performance
Provide appropriate and timely information in response to 100% of requests for assistance in implementing Resource Management Act 1991 plan rules.	Timely and appropriate information has been provided for all information requests.  NF E
Process and determine 100% of accepted resource consent applications (approximately 400 consents per annum), in compliance with the Resource Management Act 1991, including compliance with statutory timeframes, and the Council's Resource Consents Procedures document.	All of the 34 resource consent applications processed during the month, and the year to date (72) were completed in accordance with the statutory procedures of the Act and the Council's Resource Consents Procedures documentation.  NF E
Successfully defend 100% of consent decisions appealed to the Environment Court.	No decisions have been appealed to the Environment Court  NF
Minimise the number and duration of resource consent hearings by resolving, through the pre-hearing process, at least 50% of submissions received on resource consent applications.	100% (2/2) of applications receiving submissions have been resolved through the prehearing process.  NF E

#### SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



#### EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A

**COMPLIANCE MONITORING PROGRAMMES**

Undertaking effective and efficient monitoring of resource consents and, where necessary, undertaking successful enforcement action.

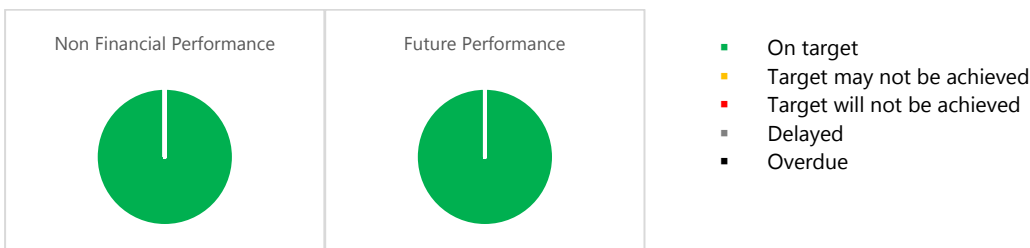
**COMMENTARY/HIGHLIGHTS**

Implemented 209 specific individual compliance programmes for major consent holders (including catchment programmes that cover multiple consent holders) in 2016/2017, together with additional programmes for hydrocarbon exploration and development activities. Consent holders are assessed each year on their environmental performance and on consent compliance. Overall ratings for consent holders in the 2016/2017 year were found to be 74% 'high' and 21% 'good'. 2016/2017 programmes are being reported to the Council. The dairy farm effluent system non-compliance rate in 2016/2017 was at a level slightly higher than the previous year, due to a wetter season, and reflected the need to maintain oxidation pond systems. Appropriate enforcement action has been undertaken in response to non-compliance.

**OUTPUTS/KEY PERFORMANCE INDICATIONS**

Performance measure	Actual performance
<p>100% of individual compliance monitoring programmes for all major consents designed, implemented and publicly reported upon (approximately 200 individual compliance monitoring programmes per annum) within the negotiated budgets and completed within nine months of the end of the monitoring period.</p>	<p>The implementation of close to 100 individual compliance monitoring programmes for the 2017/2018 monitoring period is underway. The number of programmes has reduced significantly as a number of these have been combined to improve efficiency. Overall the level of compliance monitoring on tailored monitoring programmes has remained static. 191 individual scheduled compliance programmes were designed and implemented in the 2016/2017 year, the majority of which are reported on annually (minor programmes such as quarries are reported on a biennial basis). By the end of September, 12 annual programmes in 12 reports were published. Two hydraulic fracturing reports and one wellsite report were also completed.</p> <p style="text-align: center;"> <span style="background-color: #c8e6c9; border-radius: 50%; padding: 2px 5px;">NF</span> <span style="background-color: #c8e6c9; border-radius: 50%; padding: 2px 5px;">E</span> </p>
<p>Implement and report on 100% of recommendations arising from prior year's monitoring of resource consents subject to an individual compliance monitoring programme.</p>	<p>Within each compliance monitoring annual report, recommendations from previous reports are set out and their implementation, via monitoring programme design and consent reviews, is reported upon. Implementation of every recommendation is reported within the relevant report.</p> <p style="text-align: center;"> <span style="background-color: #c8e6c9; border-radius: 50%; padding: 2px 5px;">NF</span> <span style="background-color: #c8e6c9; border-radius: 50%; padding: 2px 5px;">E</span> </p>
<p>Implement annual programmes for 100% of resource consents for agricultural discharges and 90% of minor industries not otherwise subject to an individual compliance monitoring programme (approximately 3,300 inspections per annum).</p>	<p>0 inspections of minor industrial operations have been completed. These inspections are to ensure good environmental practices are being achieved. 236 annual dairy inspections have been completed.</p> <p style="text-align: center;"> <span style="background-color: #c8e6c9; border-radius: 50%; padding: 2px 5px;">NF</span> <span style="background-color: #c8e6c9; border-radius: 50%; padding: 2px 5px;">E</span> </p>

**SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS**



**EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"**

N/A

## RESOURCE MANAGEMENT

### POLLUTION INCIDENTS AND RESPONSE

Responding effectively to pollution incidents, reducing the occurrence and effects of pollution and other unauthorised incidents and, where necessary, undertaking successful enforcement action.

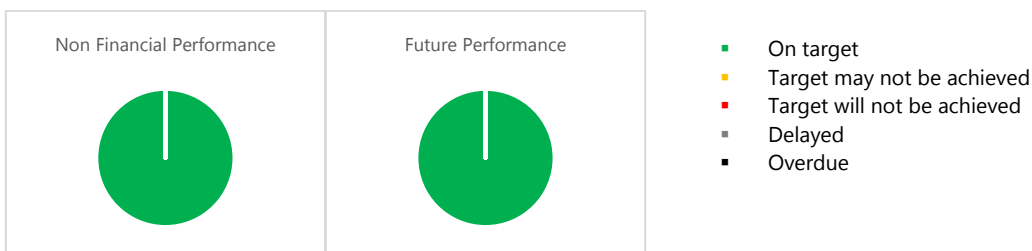
#### COMMENTARY/HIGHLIGHTS

During the quarter the number of prosecutions in the system is low which shows an improved compliance attitude, possibly arising from past high profile prosecutions (and high fines). This should translate to improved environmental quality. The number of abatement and infringement notices issued is similar to 2016/2017 indicating similar compliance and non-compliance rates. There have been no significant marine oil spills that required implementing the response plan.

#### OUTPUTS/KEY PERFORMANCE INDICATIONS

Performance measure	Actual performance
Respond to all consent non-compliance and implement appropriate advisory and enforcement actions to require 100% compliance with resource consents and/or regional plans.	<p>During compliance monitoring 39 non-compliances were found with resource consent conditions. Issued 12 fourteen day letters, 18 abatement notices and 2 infringement notices. No prosecutions have been initiated as a result of consent non-compliances.</p> <p><b>NF</b></p>
Respond to 100% of pollution and other complaints (generally within four hours of receipt) and where appropriate instigate control, clean up and enforcement procedures, where reasonable and appropriate, and publicly report on all environmental incidents.	<p>Responded to all 92 reported incidents (100%) within the required timeframe. Instigated control and clean-up where required. Issued 9 fourteen day letters, 21 abatement notices and 9 infringement notices. One prosecution has been initiated as a result of unauthorised incidents.</p> <p><b>NF E</b></p>
Administer and implement the Taranaki Regional Oil Spill Response Plan as agreed with Maritime New Zealand including responding to 100% of oil spills.	<p>Administered the Tier II Taranaki Regional Oil Spill Response Plan in accordance with the programme agreed with Maritime New Zealand. No significant marine oil spills occurred that warranted actioning the Plan.</p> <p><b>NF E</b></p>

#### SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



#### EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A



## STATE OF THE ENVIRONMENT MONITORING

Monitoring the state of the environment in Taranaki to enable periodic evaluation of trends in the state of the environment and of the effects of the implementation of the Council's policies and plans—this activity contributes to all levels of service.

### COMMENTARY/HIGHLIGHTS

Implementation of the suite of state of the environment (SEM) programmes (over 50) is continuing in 2017/2018. Reports on the state of and trends in the suitability for recreational use of fresh water and coastal beaches have been published. Other reports have considered aspects of SEM reporting as required by the National Policy Statement on Freshwater Management (NPS-FM) at national level. Support continues for the regional councils' environmental data LAWA website and engagement in developing the national EMaR (environmental monitoring and reporting) programmes alongside other regional councils and the Ministry for the Environment (particularly air quality, macroinvertebrates, and land use/land cover). The annual water quality 'report card' was released in August 2016.

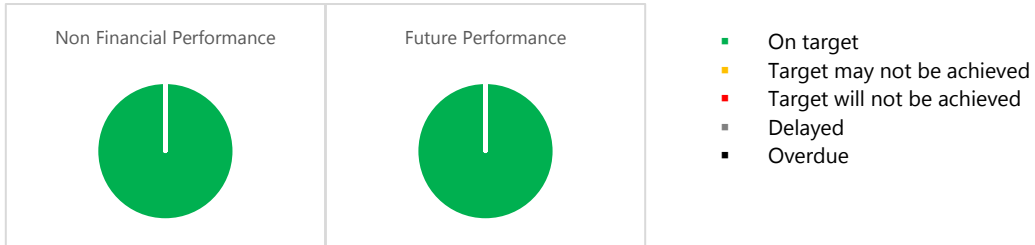
### OUTPUTS/KEY PERFORMANCE INDICATIONS

Performance measure	Actual performance
<p>Implement and report on 100% of the Council's state of the environment monitoring programmes comprising monitoring of surface fresh water quantity, levels and flows, fresh water quality, groundwater quantity and quality, coastal waters, biodiversity, air quality and land use sustainability using recognized and reputable methods of data collection, analysis and reporting in accordance with the Council's State of the Environment Monitoring Procedures document and State of the Environment Monitoring Programmes.</p>	<p>Implementing 100% of the state of the environment monitoring programmes, in accordance with the programmes prepared for 2017/2018.</p> <p><b>N E</b></p>
<p>Monitor, review and where appropriate, further develop existing programmes by 30 June of each year.</p>	<p>State of the environment monitoring is being delivered as scheduled. The fresh and marine recreational bathing water and the periphyton programmes were reported in June and September respectively. The periphyton programme has been extended in terms of number of sites and frequency. Additional sites for physical/chemical monitoring have been established and are being monitored. Soft shore marine and shellfish programmes are being scoped. The riparian management and freshwater physicochemical programmes have been drafted and are currently being reviewed. The current regional lake water quality programme is being reviewed to identify if additional parameters could be included for greater benefit. Further programmes may be required to address the proposed amendments made to the NPS for Freshwater.</p> <p><b>N E</b></p>
<p>Prepare and publish the five-yearly state of the environment report. The next report is due in 2020.</p>	<p>The Council's five-yearly state of the environment report, Taranaki as one - Taranaki Tangata tu Tahi, was published in July 2015.</p> <p><b>N E</b></p>
<p>Maintain all quality assurance programmes and information databases for hydrometric, air quality, physicochemical freshwater, terrestrial biodiversity, fresh water biological and marine biological data. IANZ registration for chemical analysis maintained.</p>	<p>All quality assurance programmes and information databases for hydrometric, air quality, physicochemical freshwater, terrestrial biodiversity, fresh water biological and marine biological data, are being maintained. International Accreditation New Zealand accreditation for a range of the tests undertaken by the laboratory has been maintained, with the most recent surveillance assessment undertaken at the end of July 2017 awarding the Council accreditation with no corrective actions required.</p> <p><b>N E</b></p>

## RESOURCE MANAGEMENT

Performance measure	Actual performance
<p>Maintain public access to on-line live regional data on hydrology, meteorology, soil moisture and bathing beach water quality. Live data reported on the Taranaki Regional Council's website.</p>	<p>Live on-line data was maintained and reported for 35 hydrology sites, 27 meteorology sites, 11 soil moisture sites, 16 freshwater sites, and 10 marine bathing beach water quality sites.</p> <p><b>N E</b></p>

### SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



### EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A

**RESOURCE INVESTIGATIONS AND PROJECTS**

Providing relevant research information for resource management purposes—this activity contributes to all levels of service.

**COMMENTARY/HIGHLIGHTS**

Participated in targeted, relevant, timely, and pro-active research and investigative studies that support and inform policies and activities, providing a sound scientific and evidential basis for decision-making and policy development. Various activities during 2016/2017 included exploring opportunities relevant to regional council activities with Crown Research Institutes (CRIs) towards the MBIE research 2017 bidding process for environmental research funding, allocation of CRI core funding (Strategic Science investment funds), and with several of the National Science Challenges- 'Our Land and Water', 'Resilience Challenge' (natural hazards), 'Sustainable Seas', 'Deep South' (climate change drivers and effects), and 'Our Biological Heritage'. Engagement in these Challenges has continued into 2017/2018. The Council continued to support studies on the effects of cadmium on soil health and productivity, crop integrity, and animal health, and interim research reports have been received. NIWA have been engaged to assess regional data on water quality (especially macroinvertebrates, nutrients and E coli) as a function of progressive riparian management. Collaboration continues with Dairy Trust Taranaki in studying water usage and soil condition under varying farm management regimes.

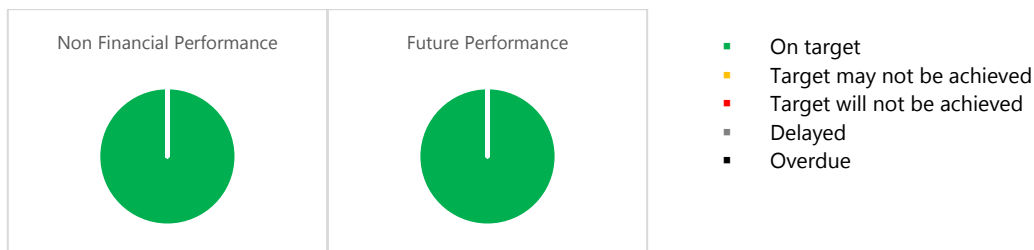
**OUTPUTS/KEY PERFORMANCE INDICATIONS**

Performance measure	Actual performance
<p>Over the period of the 2015/2025 Long-Term Plan the Council intends to undertake a range of resource investigations and applied research projects. Specifically for 2017/2018, the Council intends to:</p> <p>Continue to support the “best practice dairying catchments” study in the Waiokura Stream catchment.</p>	<p>Continuing to monitor ecological and physicochemical water quality parameters within the Waiokura catchment, with consideration of data interpretation and analysis, into the 2017/2018 year. A research project was undertaken in 2016/2017 with GNS (co-funded), looking at groundwater quality in the catchment for review against OVERSEER predictions and for determining age of groundwater i.e., time lags in shallow groundwater in Taranaki. The report back from GNS on groundwater age and behaviour was received in December 2016. NIWA published an update on the state of and trends in the 5 national best practice dairy catchments which include the Waiokura catchment (water quality and more particularly ecological health) in May 2017.</p> <p><b>N E</b></p>
<p>Continue to use microbial source testing technology to identify sources of faecal contamination in Taranaki waters.</p>	<p>The Mangaoraka Stream and the mid-reaches of the Patea River have been identified as potential targets of source investigations, should the need arise and conditions prove suitable.</p> <p><b>N E</b></p>
<p>Support studies into the behaviour and bioavailability of cadmium in agricultural soils and fertilizer.</p>	<p>Participated in the Cadmium Working Group. Studies will provide an assessment of the risks to agriculture posed by accumulation of fertiliser derived-Cd and to provide evidence for effective soil management options to mitigate plant uptake. Studies are underway on cadmium accumulation in a range of forage and market garden crops grown in various soils; levels of Cd within NZ's agriculture and food chain systems; the significant of Cd within primary production sectors; options for management of soil systems and fodder pasture to control Cd uptake; field studies into concentrations of cadmium in horticulture produce (potatoes, leafy greens, wheat, onions) related to soil cadmium and soil characteristics; soil emendation studies (lime, compost) to control cadmium uptake; characterisation of cadmium binding in a variety of soil types; cadmium effects upon soil rhizobia and nitrogen availability; and cadmium effects upon livestock.</p> <p><b>N E</b></p>

## RESOURCE MANAGEMENT

Performance measure	Actual performance
<p>Engagement in "Envirolink" and other science research project development opportunities and strategies for regional councils, to enhance knowledge base for policy development and implementation. Projects with clear relevance and benefit to Taranaki to be adopted by "Envirolink" and other funding opportunities (advocacy to be reported through Council's annual report processes).</p>	<p>Envirolink projects encompassing a revised national High Intensity Rainfall Design System, development of Discrete Water Quality Sampling Standards, farm scale soil mapping and applications, management options for aquatic weeds, assessment criteria for fish passage and barrier mitigation options, a review of marine recreational microbiological guidelines and their scientific basis, weed pest surveillance tool, wetland soils delineation, urban stormwater flows and quality monitoring, decision support, and interoperable water quality and transportation flows modelling are underway. There is on-going engagement with MBIE's National Science Challenges, to pursue specific projects of benefit to the Taranaki region-specifically the 'Resilience Challenge' (eg Mt Taranaki volcanic effects on agriculture, petroleum/petrochemical industry), 'Bioheritage', 'Sustainable Seas' (eg de-commissioning offshore installations; sediment movement and effects), and 'Our Land and Water' challenges. A strategic research workshop for regional councils' representatives was conducted in July, with participation from several ministries, CRIs, and Science Challenge representatives, to identify key future research priorities.</p> <p style="text-align: right;"> <span style="background-color: #4CAF50; border-radius: 50%; padding: 2px 5px;">NF</span> <span style="background-color: #4CAF50; border-radius: 50%; padding: 2px 5px;">E</span> </p>

### SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



### EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A

**WASTE MINIMISATION**

Encouraging and implementing waste management and cleaner production initiatives in Taranaki consistent with the *Regional Waste Strategy for Taranaki* and the waste management plans of the districts.

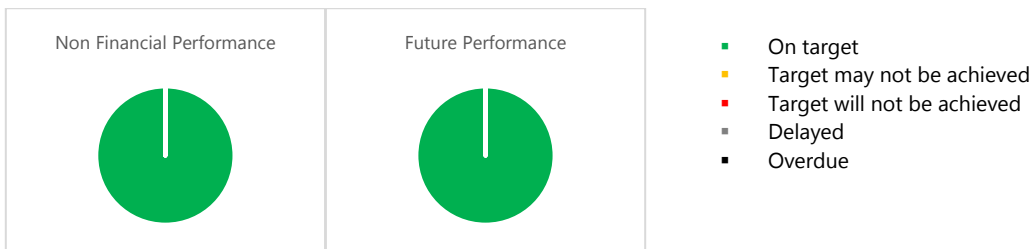
**COMMENTARY/HIGHLIGHTS**

The purpose of this work stream is to encourage and implement waste management and cleaner production initiatives in Taranaki consistent with the Regional Waste Strategy for Taranaki and the waste management plans of the districts. Significant areas of activity include in-house waste minimisation educational campaigns, public presentations and educational campaigns, provision of advice and case studies, the delivery of the 'love food hate waste' national campaign at a regional level, participation in the 'Keep NZ beautiful' at a local level, the administration of the Taranaki Solid Waste Management Committee, and a review of the Regional Waste Minimisation Strategy for Taranaki. Particular issues have been noted and position papers or submissions prepared, especially concerning waste tyre management and plastic bag use. In particular, the Council is working with the three district councils in the statutory reviews of their waste management plans.

**OUTPUTS/KEY PERFORMANCE INDICATIONS**

Performance measure	Actual performance
<p>In collaboration with the region's territorial authorities, facilitate a regional approach to waste management initiatives and programmes at a policy, management, and implementation level. This includes servicing the Taranaki Solid Waste Management Committee; delivery and monitoring of the Waste Management and Minimisation Strategy for Taranaki, as well as the territorial authorities' waste management and minimisation plans.</p>	<p>Servicing of the Taranaki Solid Waste Management Committee (TSWMC) continues. The review of the district waste plans is underway. The STDC and SDC waste management plan process has commenced. The 2017/2018 Education Plan has been prepared and adopted by the TSWMC. Implementation of this plan is underway and includes school waste audits, school visits to the MRF, Stratford Clean-up week and business waste minimisation information and advice.</p> <p style="text-align: center;"> <span style="background-color: #008000; border-radius: 50%; padding: 2px 5px; margin-right: 5px;">NF</span> <span style="background-color: #008000; border-radius: 50%; padding: 2px 5px;">E</span> </p>

**SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS**



**EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"**

N/A

**SUSTAINABLE LAND MANAGEMENT PLANS AND PLANT SUPPLY PROGRAMME**

Promoting sustainable land and riparian management by providing land management advice and information on an individual property basis and through advocacy and facilitation.

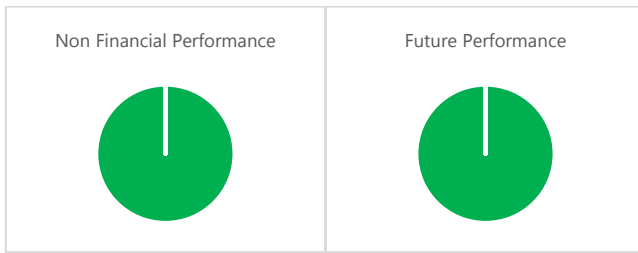
**COMMENTARY/HIGHLIGHTS**

The first riparian plan completion audit has been completed as part of an impending compliance regime. This has helped with the development of mobile technology that is currently being built to streamline the process. 4,946 poplar and willow poles plus 2,655 stakes have been harvested, dispatched and planted over the winter.

**OUTPUTS/KEY PERFORMANCE INDICATIONS**

Performance measure	Actual performance
<p>Planning services. Provide property planning services to landholders. Prepare plans covering 1,000 hectares of land use capability mapping in the hill country and 100 riparian plans in the intensive water management zone.</p>	<p>There have been no comprehensive farm plans and no agroforestry plans prepared. Plans cover 66.8% or 204,335 hectares of the land in private ownership in the hill country. One riparian plan and one add-on have been completed for the year.</p> <p><b>N E</b></p>
<p>Monitoring and reporting. Liaise with and monitor approximately 2,600 riparian plans and 100 farm plans and report on the implementation of the recommended fencing and planting.</p>	<p>For the year to date, there have been 1,353 liaisons (285 observations and 1,068 events). In total, 4,568.5 km of new fencing has been erected resulting in 85.03% of watwerways protected by fencing. Since 1 July 2017, 2,573.9 km of new planting has been established, resulting in 70.2% of watwerways having adequate vegetation where recommended.</p> <p><b>N E</b></p>
<p>Provision of advice. When requested, provide advice on sustainable land management practices within ten working days.</p>	<p>Staff have responded to 43 requests all within the required timeframe.</p> <p><b>N E</b></p>
<p>Provide servicing and support to the Taranaki Biodiversity Trust and assistance to other organizations involved in promoting sustainable land management.</p>	<p>Provided administrative and treasury services to the Taranaki Biodiversity Trust "Wild For Taranaki"</p> <p><b>N E</b></p>
<p>Provide annually, on a cost-recovery basis, approximately 450,000 suitable plants for land stabilisation, soil conservation and riparian planting programmes.</p>	<p>To the end of September 2017, 182,939 plants have been ordered for the year.</p> <p><b>N E</b></p>
<p>Implement the South Taranaki and Regional Erosion Support Soil Conservation Programme including an estimated 4,000 poplar poles, 50 ha of protection forestry and construction of 22 km of retirement fencing to retire 400 ha of marginal land.</p>	<p>4,100 STRESS poles ordered and planted in July/August 2017. 14.2 hectares of retirement and reversion proposed. 3.05 kilometres of fencing is proposed to protect 31.7 hectares of forestry and retirement. Audits to be completed by end of October. This will be reported in November.</p> <p><b>N E</b></p>

SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue

EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A

## RESOURCE MANAGEMENT

### BIODIVERSITY

Maintaining and enhancing the indigenous biodiversity of the Taranaki region, working alongside landowners and other groups and agencies in accordance with the Council's policies and biodiversity strategy priorities.

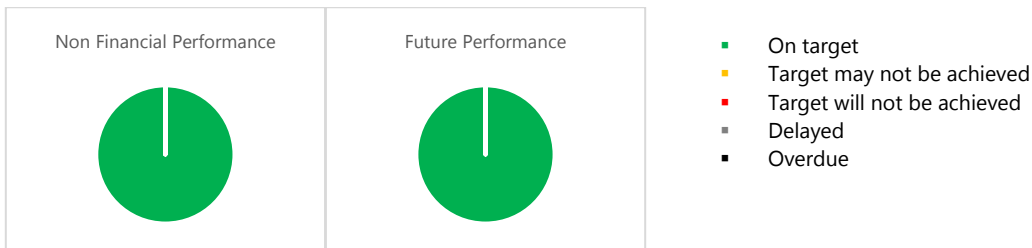
#### COMMENTARY/HIGHLIGHTS

Work with landowners to prepare biodiversity plans that protect the values within their Key Native Ecosystems (KNE) continues. Work on existing plans including: fencing, planting and pest plant and animal control continues. Staff are actively looking for new sites that meet the Key Native Ecosystem criteria with particular focus on areas that are close to existing sites, to provide corridors of protection across the landscape. Work with our Wild for Taranaki partners on planning for a landscape programme "Restoring Taranaki" continues.

#### OUTPUTS/KEY PERFORMANCE INDICATIONS

Performance measure	Actual performance
Prepare at least 10 biodiversity plans per annum for properties containing key native ecosystems (KNE).	For the year to date six new biodiversity Plans have been prepared for KNEs with private land. In total 96 KNE's with private land covering 4,348.7 hectares now have biodiversity plans. This equates to 51% of all KNEs with private land. In addition a further ten biodiversity plans have been prepared for KNE sites in public ownership.  <span style="color: green;">NF</span> <span style="color: green;">E</span>
Initiate and support implementation of work programmes on all KNE's with a biodiversity plan and monitor and report on progress.	Implementation of work programmes has been initiated at six new Biodiversity Plans prepared this financial year (2017/18). Implementation of work programmes was initiated at 100% of KNE that received new Biodiversity Plans (14 KNEs) in the 2016/17 financial year.  <span style="color: green;">NF</span> <span style="color: green;">E</span>
Undertake a trial programme to test large-scale predator suppression and eradication techniques across an entire catchment (the Waiwhakaiho). The trial will target possums, mustelids (weasels, ferrets and stoats), feral cats and rats.	Operational planning is well underway with estimated costs and control options identified. Work continues on identifying and determining best approaches to potential funding partners  <span style="color: green;">NF</span>

#### SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



#### EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A



**ENHANCEMENT GRANTS**

Promoting the protection of the environment through the provision of targeted enhancement grants.

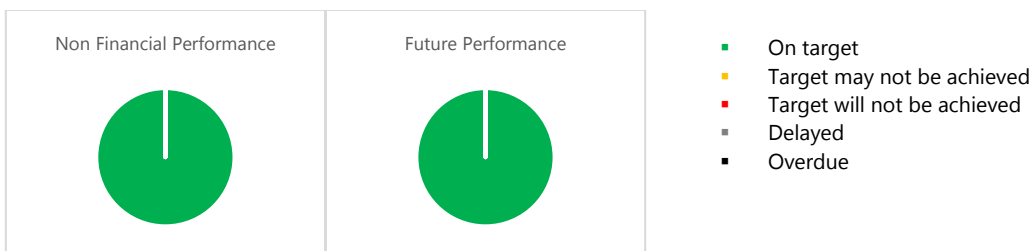
**COMMENTARY/HIGHLIGHTS**

Enhancement grants provide funding for a range of the Council’s programmes including Key Native Ecosystems, wetland protection and STRESS. Funding is provided for projects as outlined in plans that are agreed to with the landowner. This funding also supports the Taranaki Biodiversity Trust “Wild for Taranaki”.

**OUTPUTS/KEY PERFORMANCE INDICATIONS**

Performance measure	Actual performance
Implement a programme using environmental enhancement grants for the protection of biodiversity habitats of regional significance.	<p>Excluding the STRESS budget, \$82,500 worth of environmental enhancement grant funding has been allocated to environmental enhancement projects within the region. Funds to the value of \$17,55 are unallocated at this stage. For the year to date \$6,481 of this funding has been paid out. \$150,000 Bio-ops KNE funding is fully allocated, \$27,500 Bio-ops has been paid out. These projects include support for biodiversity plans, regionally significant wetland projects and "Wild for Taranaki" projects.</p> <p style="text-align: right;"> <span style="background-color: #4caf50; border-radius: 50%; padding: 2px 6px;">NF</span> <span style="background-color: #4caf50; border-radius: 50%; padding: 2px 6px;">E</span> </p>

**SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS**



**EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN “ON TARGET”**

N/A

**BIOSECURITY PLANNING**

Preparing, adopting and maintaining comprehensive and publicly considered policies, plans and strategies that will deliver to the Taranaki community, efficient and effective management of the Council's biosecurity functions.

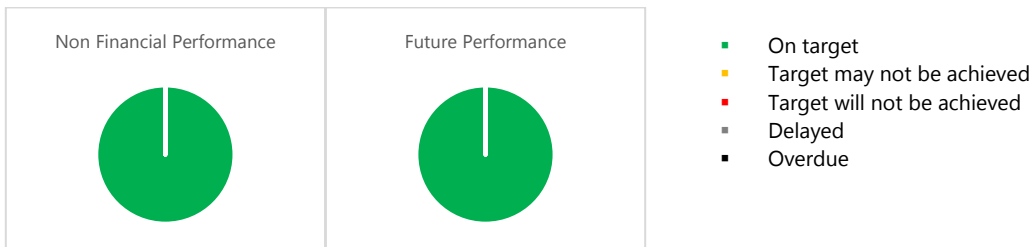
**COMMENTARY/HIGHLIGHTS**

A draft pest plan (plus section 72 costs benefit analysis report) has been prepared, taking into account a recently promulgated National Policy Direction and has been circulated for targeted consultation. A separate draft TRC Biosecurity Strategy has also been prepared and distributed for targeted consultation. It is anticipated publically notifying both documents in May 2017. Prior to targeted consultation, a Councillor workshop on the Draft Plan and strategy was held. The date for hearing of submissions has been set for 17 October 2017.

**OUTPUTS/KEY PERFORMANCE INDICATIONS**

Performance measure	Actual performance
Undertake ten-yearly review of the Pest Management Plan for Taranaki in 2017/2018 and an interim review in 2022/2023.	<p>Ten year review of pest management strategies has been commenced in accordance with the Biosecurity Act, which included the preparation of a comprehensive section 72 cost/benefit analysis report and the public notification of a Proposed Pest Plan and a separate draft Taranaki Regional Council Biosecurity Strategy. The Plan and Strategy were publicly notified for public consultation on 20 May 2017 with the deadline for public submissions being 30 June. Ten submissions received. Summary of submissions report, officers report and revised RPMP and Strategy in prep.</p> <p style="text-align: center;"> <span style="background-color: #c6e0b4; border-radius: 50%; padding: 2px 5px;">N</span> <span style="background-color: #c6e0b4; border-radius: 50%; padding: 2px 5px;">E</span> </p>

**SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS**



**EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"**

N/A

## PEST ANIMAL AND PEST PLANT MANAGEMENT

Controlling pest animals and controlling or eradicating pest plants to minimise their adverse effects on biodiversity, primary production and the regional economy and environment.

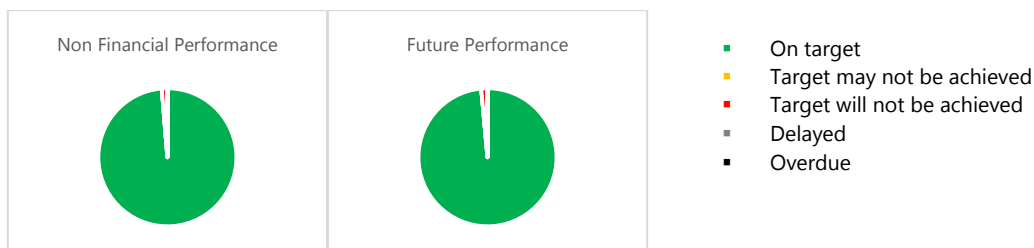
### COMMENTARY/HIGHLIGHTS

Public enquiries for a range of pest plant and pest animals continue to be attended to. Planning for the first round of control of Old Mans Beard within the Waingongoro catchment is on track with contractors due to start in the spring. The pest plant inspection programme continues. Landowners with pest plants on their properties are required to undertake control.

### OUTPUTS/KEY PERFORMANCE INDICATIONS

Performance measure	Actual performance
Dependent upon the review of the Pest Management Plan for Taranaki, undertake operational programmes through both the Pest Management Plan for Taranaki: and the Pest Management Strategy for Taranaki, including: Eradication of selected pest plants.	Staff observed 61 sites this quarter of those 30 sites were controlled  <b>N E</b>
Inspection, monitoring and where necessary, enforcement of sustained control pest programmes.	In the first quarter there has been no monitoring scheduled for the Self-help possum programme as landowner control runs through until October. Inspections for pest plants this quarter total 271 A properties, 166 B properties and 34 C properties resulting in 23 direction notices being issued.  <b>N</b>
Raise public awareness of and respond to enquiries related to pest issues.	Provided advice and where appropriate undertook control action for all notifications. This quarter 30 enquiries for pest plants were received, 17 of which were strategy pests. Received 56 enquiries for pest animals of which 47 were strategy pests.  <b>N E</b>
Undertake direct control of pests within selected Key Native Ecosystems.	Pest plant and animal control was carried out at 100/101 key native ecosystems with Biodiversity Plans in 2016/17. Pest control at KNEs with biodiversity plans is ongoing during 2017/18.  <b>N E</b>

### SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



### EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A

**REGIONAL LAND TRANSPORT PLANNING**

Contributing to an effective, efficient and safe land transport system in the public interest.

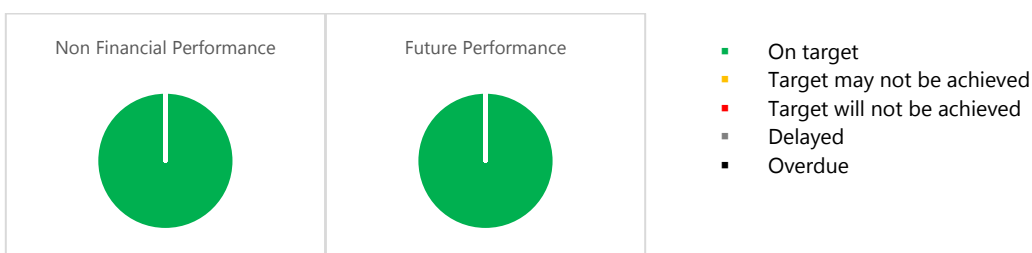
**COMMENTARY/HIGHLIGHTS**

Taranaki’s transport advocacy continues to be active on a number of fronts. In particular, work with the NZTA on the SH3 North (Awakino to Mt Messenger - confirmation of the Mt Messenger by-pass route and an increased budget to \$200m), Bell Block to Waitara and New Plymouth to Hawera projects continues. The focus on the sealing of the Forgotten Highway (SH43) and general improvements to safety and maintenance standards continues. Implementing the adopted Regional Land Transport Plan for Taranaki 2015/2016 – 2020/2021 is ongoing - the mid-term review of the Plan is well underway and on target. Support provided to the Regional Transport Committee and the State Highway 3 Working Party. On going liaison with stakeholders and response to requests for submissions continues.

**OUTPUTS/KEY PERFORMANCE INDICATIONS**

Performance measure	Actual performance
Complete preparation/full reviews and interim reviews of the transport policies, plans and strategies:	
Review and make adjustments to the regional land transport plan, as required, in accordance with statutory requirements.	<p>Six variations (December 2015, June 2016, September 2016, March 2017 and May 2017) have been required to the Regional Land Transport Plan (RLTP). Development of 2018/2021 RLTP is underway.</p> <p><b>N E</b></p>
Complete a mid-term review of the Regional Land Transport Plan 2015/16-2020/21 during 2017/2018.	<p>The regional component of the Regional Land Transport Plan is being implemented. The mid-term review is underway.</p> <p><b>N E</b></p>
Review and make adjustments to the Transport Activity Procurement Strategy, as required, in accordance with statutory requirements.	<p>The Transport Activity Procurement Strategy for the Taranaki region is current and ongoing. All reviews are up to date.</p> <p><b>N E</b></p>

**SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS**



**EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN “ON TARGET”**

N/A

## PASSENGER TRANSPORT

Promoting the provision of community public transport in Taranaki and assist the transport needs of the transport disadvantaged.

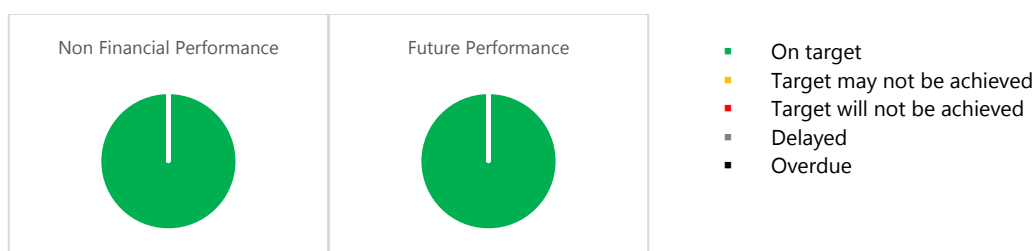
### COMMENTARY/HIGHLIGHTS

Existing passenger services continue to be provided throughout the region with ongoing monitoring of patronage, farebox and the region's commerciality ratio. Total patronage across the services was up 10% on the corresponding period in 2016/2017. The Citylink and Connector services recorded patronage growth of 10.3% and 12.1% respectively. All the Southlink services recorded a decrease in patronage. Opunake to Hawera (-36%), Opunake to New Plymouth (-27%), Waverley to Hawera (-25%). The Total Mobility Scheme continues to assist people with impairments throughout the region. The new Total Mobility Administration System went live Monday 31 July. The system provides a new client management tool with the benefit of client trip data being recorded electronically. To enable this process all clients were reissued with a new magnetic stripe photo ID card. The mag-stripe card is swiped through an in-vehicle card reader capturing the client's trip data. This process replaces the paper based voucher system. Implementation has been very successful with clients and drivers readily adopting the new process.

### OUTPUTS/KEY PERFORMANCE INDICATIONS

Performance measure	Actual performance
Provide Total Mobility subsidy assistance to qualifying persons through the New Zealand Transport Agency supported Total Mobility Scheme. Process complete applications from eligible applicants within 10 working days.	<p>Provided Total Mobility Scheme services to the targeted areas. Trips YTD is 10,741 an increase of 7.1% (2016/17 - 38,477). An additional 1,906 trips were made by the Ironside Vehicle Society, a increase of 4.0% (2016/17 - 6,850). The new TM Ridewise database does not provide report data on application processing timeframes.</p> <p><b>N E</b></p>
Operate public transport services in the New Plymouth district and regional Taranaki consistent with the Regional Public Transport Plan subject to funding approval from the New Zealand Transport Agency and the availability of local share funding.	<p>Passenger transport services in the New Plymouth district and regional Taranaki were operated consistent with the Regional Public Transport Plan.</p> <p><b>N E</b></p>
Monitor the region's bus service contracts including patronage growth and fare box recovery. Monitor the commerciality ratio of the region's public transport services and publish the ratio annually.	<p>Awaiting latest data to complete analysis. No problems anticipated.</p> <p><b>N</b></p>
Provide financial assistance to the Ironside Vehicle Society subject to funding eligibility criteria being met.	<p>Financial assistance to the Ironside Vehicle Society in 2017/2018 is set at a base level of \$50,000 An additional \$15,000 has been approved subject to available funding to further assist Ironside.</p> <p><b>N E</b></p>

### SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



### EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A

## TRANSPORT

### HARBOUR MANAGEMENT

Promoting safe navigation for all users of the waters of Port Taranaki.

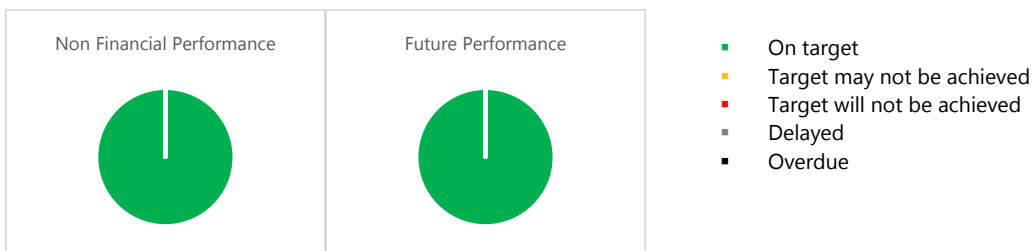
#### COMMENTARY/HIGHLIGHTS

There were no significant navigation and safety incidents at the port and there was compliance with the required codes and management systems. A revised Port Taranaki Harbour Safety Management System was presented to Maritime New Zealand (MNZ) for assessment.

#### OUTPUTS/KEY PERFORMANCE INDICATIONS

Performance measure	Actual performance
<p>Provide harbourmaster and harbour warden services for Port Taranaki and implement the Navigation Bylaw for Port Taranaki and Approaches. No significant breaches of the requirements of the New Zealand Port and Maritime Safety Code, including the Port Taranaki Harbour Safety Management System.</p>	<p>To date, no breaches have been reported. A new Harbourmaster contract is in place. The Harbour Safety Management System has been reviewed and sent to MNZ for approval. MNZ has responded noting the changes will be considered at the next review date.</p> <p><b>N F E</b></p>

#### SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



#### EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN “ON TARGET”

N/A

## CIVIL DEFENCE EMERGENCY MANAGEMENT

Promoting and enhancing, within the Taranaki community, an integrated comprehensive emergency management system including reducing risk, maintaining readiness, and providing response and recovery capacity and capabilities.

### COMMENTARY/HIGHLIGHTS

The Taranaki Civil Defence Emergency Management Group's review of the effectiveness of and areas for enhancement of CDEM in Taranaki identified key areas for development: a re-structuring and expansion of the Taranaki Emergency Management Office, to support and mentor district councils in delivery of CDEM functions at the local level- i.e., risk identification and reduction, community readiness and resilience, and response and recovery capacity and capability- and reflection on the effectiveness and efficiency of existing governance and administrative structures and means of delivery of civil defence activities as part of the review of the Group Plan. Related work projects are being implemented, including implementation of territorial authority responsibilities and functions, a stocktake of hazards and risks research undertaken for the Taranaki region, a stocktake of regional readiness and risk reduction, risk and hazard identification workshops, and adoption of a CDEM Group strategy, vision and priorities. The Group has focused on identifying options for constituting arrangements, including exploring funding agreements, delivery of administrative functions, and the management level and role for the Emergency Management Office. A re-structuring of the Taranaki Emergency Management Office has been completed, with all positions filled.

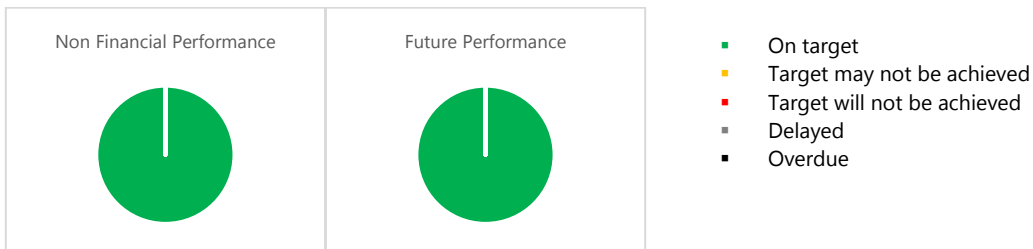
### OUTPUTS/KEY PERFORMANCE INDICATIONS

Performance measure	Actual performance
<p>Prepare, implement, monitor and report upon the Taranaki Civil Defence Emergency Management Annual Business Plan.</p>	<p>The 2017/18 Annual Business Plan for Taranaki Civil Defence and Emergency Management (CDEM) has been developed and reported to CEG and CDEM Group. Six key activity areas have been identified in the 2016/2017 Annual Business Plan: (i) strong governance arrangement and accountability exist, including future work plans and administration of advisory groups, the Co-ordinating Executive Group (CEG) and the CDEM Group meetings, with progressive reporting of progress on implementing the Annual Business Plan. (ii) disaster risk management, strengthening risk planning and integration between Councils and Civil Defence; (iii) organisation resilience, focusing operational systems and protocols for Emergency operations/coordination centres; (iv) community resilience through public education, community resilience plans and a Group resilience strategy; (v) capability development through training courses delivered at EOC and district council levels, and community volunteers; and (vi) response and recovery arrangements through appointment of local Controllers, Recovery Managers and CIMS function leads. Work continues on the Group Plan review. Implementation of the annual business plan is reported to each meeting of the CEG and CDEM Group.</p> <p style="text-align: center;"><b>N E</b></p>
<p>Implement, monitor and report upon the Civil Defence Emergency Management Group Plan for Taranaki 2017, and draft, and notify the next Plan in 2022.</p>	<p>Implementation of the Civil Defence Emergency Management Group Plan via the annual work plan for 2017/18 has been reported to CEG and CDEM Group. The development plan for implementing the Group Plan in 2017/18 is being implemented and reported as agreed, to each meeting of CEG and CDEM Group. An amended project schedule for the preparation of the next Group Plan has been approved, submitted to MCDEM for information, and endorsed by MCDEM. Related work projects are being implemented, including receipt and adoption of a review of TA responsibilities and functions, a stocktake of hazards and risks research undertaken for the Taranaki region, a stocktake of regional readiness and risk reduction, risk and hazard identification workshops, and a CDEM Group strategy, vision and priorities adopted. Work on strategy recovery near completion (a new requirement under the CDEM amendment Act).</p> <p style="text-align: center;"><b>N E</b></p>

## HAZARD MANAGEMENT

Performance measure	Actual performance
<p>Maintain, review, and as needs be, implement effective response and recovery procedures to minimise harm or damage to people and property arising from emergency events.</p>	<p>The CDEM Group is moving to local delivery (via District Council Emergency Operations Centres), and regional coordination through the Taranaki Emergency Management Office (TEMO) and the regional Emergency Coordination Center. Specification and development of operational systems for use during response and recovery is underway. Standards and guidance for development of emergency management facilities has been approved, and TEMO continues to work with District Council partners on EOC establishment. A planning and procedures framework is completed, indicating the level and type of planning required (statutory plans, strategy, contingency, standard operating procedures, and business planning). Plan gap analysis is complete and a forward work plan developed, including a significant component of capability development for training new CDEM Center staff and exercising.</p> <p style="text-align: right;"><b>NF</b></p>

### SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



### EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A



**FLOOD MANAGEMENT AND GENERAL RIVER CONTROL**

Providing accurate and timely flood warnings, providing flood control advice and undertaking minor works and associated actions to minimise and prevent damage by floods and river erosion.

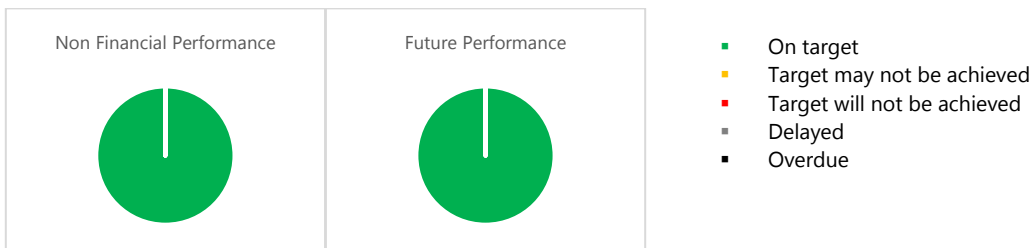
**COMMENTARY/HIGHLIGHTS**

Information from Council rainfall and river level monitoring systems was provided. Council provided advice to landowners on a range of river/stream flood control advance and drainage related matters.

**OUTPUTS/KEY PERFORMANCE INDICATIONS**

Performance measure	Actual performance
Effectively monitor rainfall and river levels and issue timely flood warnings. Maintain continuous monitoring systems (100% functional) and issue timely warnings for all cases, where necessary, in accordance with the Flood Event Standard Operating Procedure (approximately 35 warnings per annum).	Meteorological and hydrometric monitoring sites were maintained to high level of operational standard, with no significant maintenance works required. All incoming telemetry data is monitored continuously and responded to in accordance with the Council's procedures for the monitoring of severe weather and flood events. Ten severe weather watch alerts and four warnings have been received from MetService in the year to September. The Council was not required to issue any flood warnings during the month of September.  NF E
Undertake minor emergency river and flood control works when necessary.	No emergency works requiring Council funding have been required.  NF E
Respond to 100% of requests for drainage, river and flood control advice and assistance within ten working days.	Advice, predominantly to farmers, provided, as required, on a range of requests for general advice on works in streams.  NF E
Facilitate river control projects for the environmental enhancement of the region's waterways.	The willow control programme continues, focusing on removal of willow in riparian areas to improve flood flows and enhance riparian vegetation.  NF E

**SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS**



**EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"**

N/A

## HAZARD MANAGEMENT

### RIVER CONTROL SCHEMES

Managing and maintaining river control scheme works to accepted design standards to minimise and prevent damage by floods and river erosion.

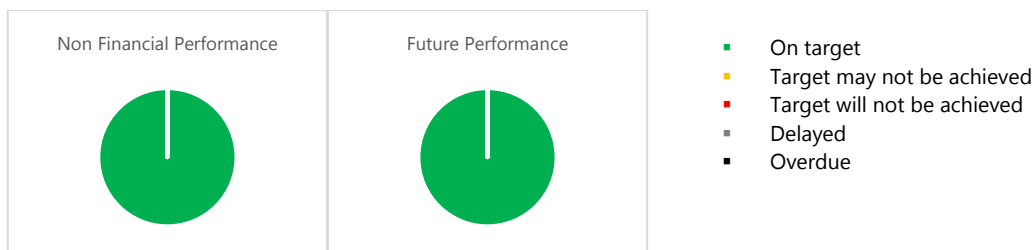
#### COMMENTARY/HIGHLIGHTS

All schemes (Lower Waiwhakaiho, Lower Waitara, Okato and Waitotara) have been maintained as per their respective asset management plans. A range of maintenance works have been occurring across the schemes including vegetation clearance within the flood channel and erosion control works. Stage One of the Opunake flood control scheme works are complete and Stage Two design works are nearly completed and will be constructed this coming summer.

#### OUTPUTS/KEY PERFORMANCE INDICATIONS

Performance measure	Actual performance
Manage all flood and river control schemes across the region in accordance with asset management plans; including Lower Waiwhakaiho, Lower Waitara, Okato and Waitotara Schemes.	All schemes have been maintained as per asset management plans and management plans. Opunake: Stage 1 complete. <b>N E</b>
Manage other minor river schemes to standards as agreed with scheme participants.	Minor schemes are at agreed standards. No recent work has been required. <b>N E</b>
Implement the rural component of an Opunake Flood Control Scheme. The rural component of the Scheme will divert floodwaters from the Hihiwera Stream to the Otahi Stream and the Waiaua River. An urban component will be designed and implemented by the South Taranaki District Council. The scheme is designed to protect Opunake from a 1% Annual Exceedance Probability (one-in-100-year) flooding event.	Stage 1 - diversion to the Otahi Stream - has been completed. Stage 2 - diversion to the Waiaua River - will have the design finalised in October to be put to tender and constructed in the 2017/2018 summer. <b>N</b>

#### SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



#### EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A

**REGIONAL GARDENS**

Ensuring that Hollard Gardens, Tupare and Pukeiti are maintained and enhanced as regionally significant recreational and heritage amenities.

**COMMENTARY/HIGHLIGHTS**

The regional gardens continue to consolidate as significant community assets and during the last quarter the opening of the recently completed Rainforest Centre signified a pivotal moment in the upgrade programme. We now have world class facilities to match the plant collection and an all weather and all year destination with the extensive covered garden areas.

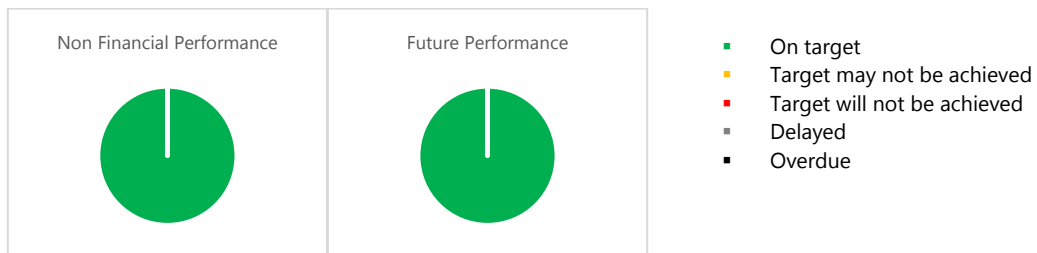
**OUTPUTS/KEY PERFORMANCE INDICATIONS**

Performance measure	Actual performance
<p>Provide three regional gardens (Tupare, Hollard Gardens and Pukeiti) for free general use by the regional community. Three gardens open 9am to 5pm seven days a week, with Hollard Gardens and Tupare open till 8pm during daylight saving hours.</p>	<p>The gardens are now open all day every day for free general use by the regional community and visitors throughout the year</p> <p><b>N E</b></p>
<p>Encourage the increased use of the regional gardens by the community for recreational purposes and for specific events.</p>	<p>Visitor numbers for July to September 2017: Pukeiti 8,244, Tupare 3,723, and Hollard Gardens 1,624. Events: Pukeiti 4, Tupare 9, and Hollard Gardens 7. There has been a number of educational workshops, all well attended. The weather has had an impact on the general garden visitation with an extremely wet late winter early spring affecting patronage. However the opening of the Rainforest Centre at Pukeiti coupled with the new covered gardens and other attractions and the subsequent publicity has led to a doubling of visitation for the quarter.</p> <p><b>N E</b></p>
<p>Continue implementing the Pukeiti asset management plans focusing on completing the upgrade works at Pukeiti. Priority tasks to be completed include: Rebuilding the Lodge and surrounds. Enhancing the garden and the rhododendron collection, including development of the weka wetland and children’s activities. Continuing the implementation of the plant collection plan. Refurbishing the plant borders. Upgrading the outer ring tracks. Completing the upgrade of the Rain Forest Centre. Investigating further recreational opportunities.</p>	<p>Good progress has been made in the last quarter with the upgrade works with the completion of the Rainforest Centre including fitout and landscaping in very challenging weather conditions. A modern and interactive interpretation area (Rimu Room) has proved popular for all ages and the café is now open and busy. The Founders Lawn has been laid and is establishing well. The tender process for the Lodge build is complete and the contractor selected. The kids tree house trail has been successfully launched and will require minor changes due to the high demand prior to the summer holidays. The weka wetland site has been cleared of woody plant material in preparation for landscaping in late November. It also noted that in the last quarter we have undertaken a significant landscape project at Hollards to improve the arrival experience. This has involved removing the driveway and creating a new pathway through new gardens and relocating service access. We are currently planting.</p> <p><b>N E</b></p>
<p>Review and adopt asset management plans for Tupare, Hollard Gardens and Pukeiti by 31 October 2017.</p>	<p>The revised asset management plans for Tupare and Hollard Gardens are complete and ready for Council consideration and adoption. The Pukeiti plans are pending and ready for consideration at the council workshop.</p> <p><b>N E</b></p>

## RECREATION, CULTURE AND HERITAGE

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### SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



### EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A

**PUKE ARIKI**

Maintaining an ongoing partnership relationship with the Puke Ariki regional museum and library including the ongoing use of display and presentation material within an annual project.

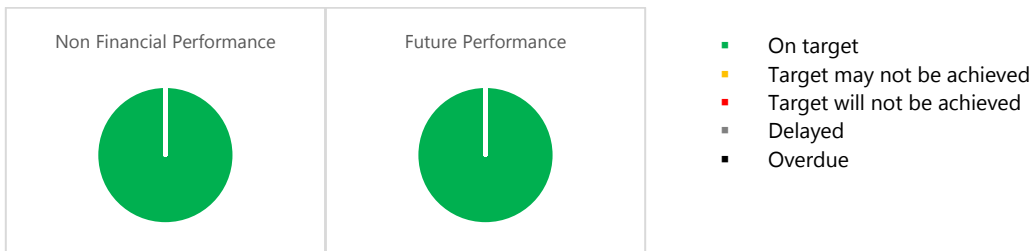
**COMMENTARY/HIGHLIGHT**

The relationship with Puke Ariki is progressing well. The projects for 2017/2018 (see below) have been agreed upon and are in the process of being delivered.

**OUTPUTS/KEY PERFORMANCE INDICATIONS**

Performance measure	Actual performance
Maintain an ongoing partnership relationship with the Puke Ariki regional museum and library including the ongoing use of display and presentation material within an annual project.	Quarterly partnership meetings are held with Puke Ariki. The four 2017/2018 projects are: Bugs: Permian Monsters exhibition (\$80,000); Refresh conservation component of Taranaki Naturally Gallery (\$20,000); Taranaki Theatre Experience (\$25,000); Aotea Utanganui Museum of South Taranaki. (\$25,000).  <span style="font-size: 24px; font-weight: bold;">NF E</span>

**SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS**



**EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN “ON TARGET”**

N/A

## RECREATION, CULTURE AND HERITAGE

### YARROW STADIUM

Facilitating the continued maintenance and development of Yarrow Stadium.

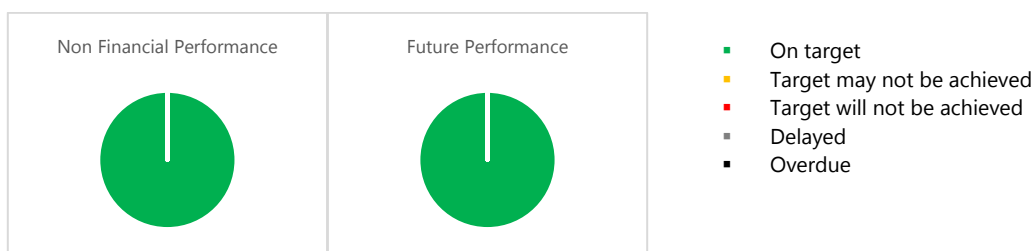
#### COMMENTARY/HIGHLIGHTS

Recent highlights include the completion of the new hospitality suites and the associated food and beverage amenities, the successful hosting of the All Blacks v Argentina test match and the Taranaki home Mitre 10 Cup rugby games. The Management Agreement between the Taranaki Stadium Trust and the New Plymouth District Council is working well. Preparation of the 2018/2028 asset management plans is underway.

#### OUTPUTS/KEY PERFORMANCE INDICATIONS

Performance measure	Actual performance
Contract with New Plymouth District Council for the operation and management of Yarrow Stadium.	<p>The Trust and the New Plymouth District Council have a management agreement for the operation and management of Yarrow Stadium. New Plymouth District Council are operating and managing Yarrow Stadium under this agreement.</p> <p><b>N E</b></p>
Undertake asset management planning for the future maintenance, enhancement and development of Yarrow Stadium.	<p>A joint committee of the Council and the New Plymouth District Council have developed and adopted a strategic plan and associated 2015/2025 asset management plan for the long-term development of Yarrow Stadium. The Council is completing the 2017/2018 programme. Work is ongoing on the 2018/2028 asset management plans.</p> <p><b>N E</b></p>
Provide regional funding for the future maintenance, enhancement and development of Yarrow Stadium.	<p>The Council provides regional funding to the Taranaki Stadium Trust for long-term maintenance and development at Yarrow Stadium. The implementation of the 2017/2018 programme of major maintenance and development is the focus.</p> <p><b>N E</b></p>

#### SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



#### EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A

**INVESTMENT MANAGEMENT**

Ensuring that the equity, property and treasury investments owned by the Council are efficiently managed.

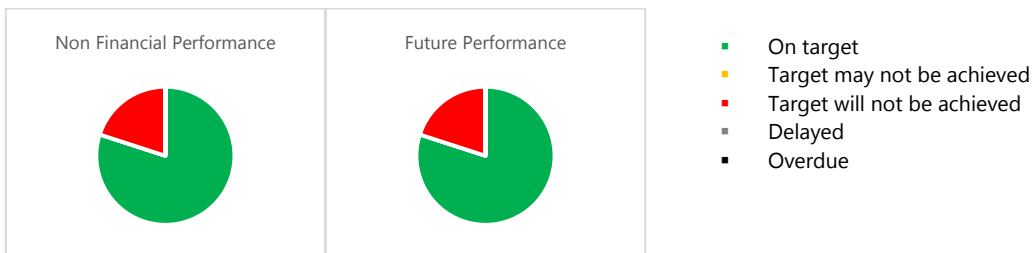
**COMMENTARY/HIGHLIGHTS**

Council’s investment management activities are working well within defined policies and procedures. The AGM of Port Taranaki Ltd has occurred and a number of issues around membership of the Board are being addressed. Achieving the interest rate return targets is challenging in the current low interest environment. It is unlikely that the Council will achieve its 2015/2025 Long-Term Plan Investment Policy target of 6% in 2017/2018. This target needs to be reviewed for the 2018/2028 Long-Term Plan.

**OUTPUTS/KEY PERFORMANCE INDICATIONS**

Performance measure	Actual performance
Consider Port Taranaki’s annual statement of corporate intent and monitor performance against established targets.	<p>Port Taranaki Ltd’s performance was reviewed when considering their 2016/2017 Annual Report at the Council’s Ordinary Meeting on 18 September 2017. The half-year results to 31 December 2017 will be reviewed and considered in the first half of 2018. Performance against standards set in the statement of corporate intent is reported in the annual report.</p> <p><b>N E</b></p>
Appoint Directors at Port Taranaki Ltd’s annual general meeting and at other times as required.	<p>A review of the skill sets needed by the Board has been completed and the process of filling current vacancies has commenced.</p> <p><b>N E</b></p>
Undertake on-going liaison with port company directors and management.	<p>Regular formal and informal briefings and discussions occurred between the Board and the Council throughout 2017/2018.</p> <p><b>N E</b></p>
Manage and, where appropriate, divest leasehold land in accordance with the Council’s Investment Policy.	<p>Leasehold land is managed in accordance with the Council’s Investment Policy. A 5% return from leasehold land rentals is expected in 2017/2018. No properties have been divested.</p> <p><b>N E</b></p>
Manage and maximise returns from treasury investments in accordance with the Investment Policy.	<p>All treasury investments are in accordance with the Council’s Investment Policy, however the Long-Term Plan target return of 6% is unlikely to be achieved.</p> <p><b>N E</b></p>

SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

The Council's *Investment Policy* has a 6% target for interest returns. The *Local Government Act 2002* requires the Council to set a target. In the current interest rate environment, the Council is unlikely to reach this target for 2017/2018. Since the target was established, the Council has exceeded consistently exceeded it. The target will need to be reassessed in the preparation of the *2018/2028 Long-Term Plan*.



## COMMUNITY ENGAGEMENT

Promoting community awareness and understanding of the Council's functions and activities, and making quality and timely information publicly available.

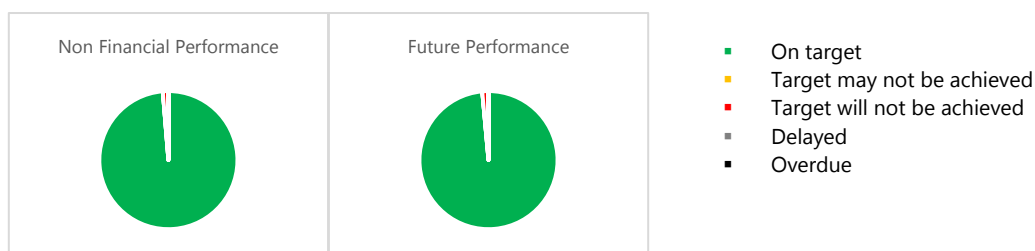
### COMMENTARY/HIGHLIGHTS

The implementation of the digital and social media strategy is the primary focus and good progress is being made on all fronts. The web design and redevelopment project is progressing well with Stage 2 going live in the second quarter of 2017/2018. ALGIM's 2017 Council website rankings place the Council as the second best regional council website. Work is progressing on a transport app with the NZTA. Preparations are underway for the 2017 Environmental Awards. The environmental education programme continues to be busy and successful.

### OUTPUTS/KEY PERFORMANCE INDICATIONS

Performance measure	Actual performance
Engage with the community across a range of channels including print and digital publications, news media, websites, mobile and social media. Produce regular editions (4 per annum) of the Recount newsletter to over 1,000 stakeholders through a range of channels.	A range of communications activities have been undertaken to support Council programmes. Stories about the regional gardens, public transport, water quality, riparian planting, hydrology and TRC Annual report have featured in social media and print. Development of the Council website is ongoing and Stage 2 is about to go live. Content is reviewed and maintained on external websites and the intranet. The Council's website was second best regional council website in ALGIM 2017 rankings. Social media activity continues to grow with 2,761 followers on Facebook.  NF E
Implement the Council's environmental awards programme.	Nominations have closed for the 2017 environmental awards. The awards will be presented in November 2017.  NF E
Provide an on-going environmental education programme for school children and the wider community including class visits, field trips and the Pukeiti Rainforest School.	There have been 75 class visits/field trips involving 2140 students (including the Gardens' School Programmes), 1 staff meetings, 0 professional development sessions and 1 issue of the SITE newsletter.  NF E

### SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS



### EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN "ON TARGET"

N/A

**ADVOCACY AND RESPONSE**

Advocating and responding, on behalf of the Taranaki community, to initiatives proposed by other agencies, when those initiatives affect the statutory responsibilities of the Council or relate to matters of regional significance, which are of interest or concern to the people of Taranaki.

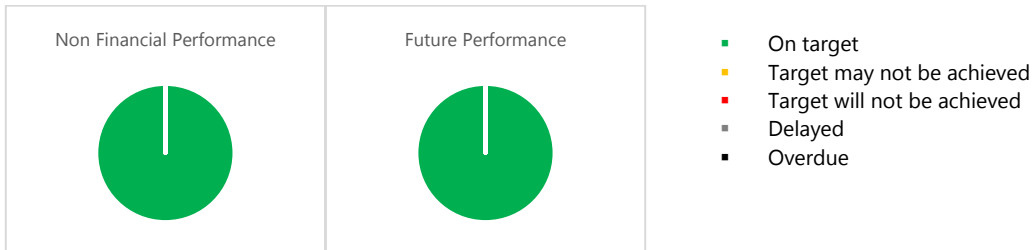
**COMMENTARY/HIGHLIGHTS**

Less submissions made this quarter. However, senior Council staff continue to be heavily involved in various forums, mainly in Wellington, associated with policy development, advocacy, liason and response to a range of national initiatives.

**OUTPUTS/KEY PERFORMANCE INDICATIONS**

Performance measure	Actual performance
Assess the implications of policy initiatives proposed by other agencies including discussion documents, proposed policies, strategies, plans and draft legislation, and respond within required timeframes on approximately 15 occasions per year.	To date, three (3) submissions have been made.  <div style="display: flex; gap: 10px;"> <span style="background-color: #4caf50; border-radius: 50%; padding: 2px 5px; font-weight: bold;">N</span> <span style="background-color: #4caf50; border-radius: 50%; padding: 2px 5px; font-weight: bold;">E</span> </div>

**SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS**



**EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN “ON TARGET”**

N/A



**GOVERNANCE**

Facilitating public representation by the Council and its committees in accordance with statutory requirements.

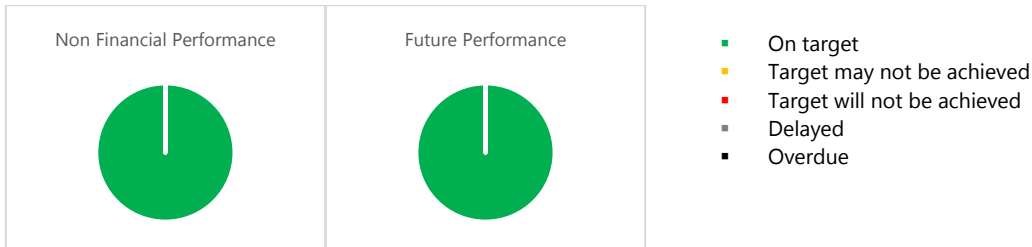
**COMMENTARY/HIGHLIGHTS**

The focus at the moment is the preparation of the 2018/2028 Long-Term Plan. Work is underway to respond to and to prepare for Councillor workshops on the LTP. The Council is on target with all its statutory governance and engagement obligations. The 2016/2017 Annual Report was adopted on 18 September 2017. The draft 2018/2028 Long-Term Plan will be considered in February 2018 for subsequent public consultation.

**OUTPUTS/KEY PERFORMANCE INDICATIONS**

Performance measure	Actual performance
Complete statutory accountability documents including long-term plans in 2017/2018, 2020/2021 and 2023/2024, annual plans in years in which a long-term plan is not prepared, and an audited annual report.	Statutory planning and reporting accountability documents have all been prepared within statutory requirements and timeframes. The 2016/2017 Annual Report was adopted on 18 September 2017. The Council will consider the draft 2018/2018 LTP at its February 2018 Ordinary meeting.  
Preparation of agendas and minutes and the conduct of meetings in accordance with Standing Orders and the Local Government Official Information and Meetings Act 1987.	All meetings are conducted in accordance with adopted Standing Orders and the Local Government Official Information and Meetings Act 1987. Agendas are publicly available at least 48 hours before each meeting and minutes are prepared and adopted for all meetings.  

**SCOREBOARD - OUTPUTS/KEY PERFORMANCE INDICATIONS**



**EXPLANATION FOR KEY PERFORMANCE INDICATIONS OTHER THAN “ON TARGET”**

N/A