



AGENDA

Executive, Audit & Risk

Monday 17 June 2024, 10.00am

Executive Audit and Risk Committee

17 June 2024 10:00 AM



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Whakataka te hau

Karakia to open and close meetings

| | |
|------------------------------------|---|
| Whakataka te hau ki te uru | Cease the winds from the west |
| Whakataka te hau ki te tonga | Cease the winds from the south |
| Kia mākinakina ki uta | Let the breeze blow over the land |
| Kia mātaratara ki tai | Let the breeze blow over the ocean |
| Kia hī ake ana te atakura | Let the red-tipped dawn come with a sharpened air |
| He tio, he huka, he hauhu | A touch of frost, a promise of glorious day |
| Tūturu o whiti whakamaua kia tina. | Let there be certainty |
| Tina! | Secure it! |
| Hui ē! Tāiki ē! | Draw together! Affirm! |

Nau mai e ngā hua

Karakia for kai

| | |
|---------------------------------|--|
| Nau mai e ngā hua | Welcome the gifts of food |
| o te wao | from the sacred forests |
| o te ngakina | from the cultivated gardens |
| o te wai tai | from the sea |
| o te wai Māori | from the fresh waters |
| Nā Tāne | The food of Tāne |
| Nā Rongo | of Rongo |
| Nā Tangaroa | of Tangaroa |
| Nā Maru | of Maru |
| Ko Ranginui e tū iho nei | I acknowledge Ranginui above and Papatūānuku |
| Ko Papatūānuku e takoto ake nei | below |
| Tūturu o whiti whakamaua kia | Let there be certainty |
| tina | Secure it! |
| Tina! Hui e! Taiki e! | Draw together! Affirm! |



Date: 17 June 2024

Subject: Executive Audit and Risk Minutes – 6 May 2024

Author: M Jones, Governance Administrator

Approved by: M J Nield, Director - Corporate Services

Document: 3281272

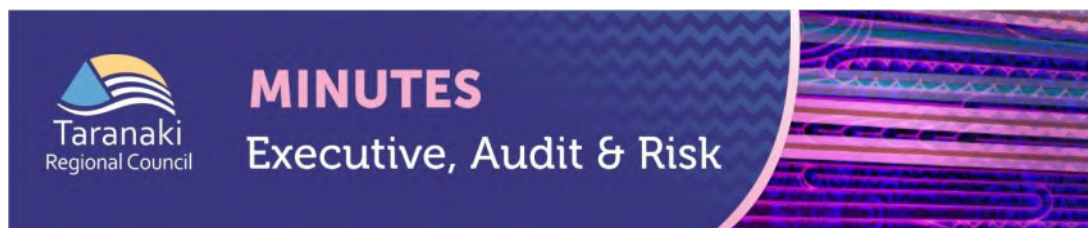
Recommendations

That Taranaki Regional Council:

- a) takes as read and confirms the minutes of the Executive, Audit and Risk Committee meeting of the Taranaki Regional Council held in the Taranaki Regional Council Boardroom, 47 Cloten Road, Stratford on 6 May 2024 at 10.30am
- b) notes recommendations therein were adopted by the Taranaki Regional Council on Tuesday 14 May 2024.

Appendices/Attachments

Document 3271571: [Minutes Executive Audit and Risk Committee – 6 May 2024](#)



Date: 6 May 2024

Venue: Taranaki Regional Council Boardroom, 47 Cloten Road, Stratford

Document: 3271571

Present:

| | |
|----------------|-------------|
| M J Cloke | Chairperson |
| A L Jamieson | |
| S W Hughes | |
| D H McIntyre | |
| C S Williamson | |
| C L Littlewood | ex officio |
| N W Walker | ex officio |

Attending:

| | |
|-------------|--------------------------------------|
| S J Ruru | Chief Executive |
| M J Nield | Director – Corporate Services |
| R Johnston | |
| D Cram | |
| J Patterson | zoom (joined meeting at 10.15am) |
| B Robertson | zoom (joined meeting at 10.20am) |
| K Meynell | Administration and Logistics Manager |
| M Jones | Governance Administrator |
| N Chadwick | Executive Assistant |

The meeting opened with a group Karakia at 10.00am.

1. Confirmation of Minutes Executive Audit and Risk Committee Minutes – 25 March 2024

Resolved

That the Taranaki Regional Council:

- a) took as read and confirmed the minutes of Executive Audit and Risk Committee of the Taranaki Regional Council held at 10.00am on Monday 25 March 2024 at Taranaki Regional Council 47 Cloten Road Stratford
- b) noted the recommendations therein were adopted by the Taranaki Regional Council on Tuesday 2 April 2024.

Littlewood/Walker

2. Financial and Operational Report

- 2.1 Mr M Nield provided the members with an update on operational and financial performance.

Resolved

That the Taranaki Regional Council:

- a) received the memorandum Financial and Operational Report and the February 2024 Monthly Financial Report
- b) noted the digital media update.

Cloke/Hughes

3. Health and Safety Report

- 3.1 Mr M Nield provided an update on health and safety performance.

Resolved

That the Taranaki Regional Council:

- a) received the March 2024 Health and Safety report.

McIntyre/Jamieson

4. Quarterly Operational Report

- 4.1 Mr M Nield provided an update on the March 2024 Quarterly Operational Report.

Resolved

That the Taranaki Regional Council:

- a) received the Quarterly Operational Report for the quarter ended 31 March report.

Williamson/Jamieson

5. 2023/2024 Audit Planning Report

5.1 M Neild provided an overview of the Audit Planning Report relating to the audit of the 2023/2024 Annual Report.

Resolved

That the Taranaki Regional Council:

- a) receives the Audit Planning Report relating to the audit of the 2023/2024 Annual Report.

Walker/Littlewood

6. Accommodation Project Update

6.1 M Neild provided an update on the Accommodation Project.

Resolved

That the Taranaki Regional Council:

- a) receives the memorandum Accommodation Project Update
- b) notes the progress to date, the next steps and preliminary design documents.

Hughes/Williamson

7. Yarrow Stadium Plus: Project Update

7.1 M Neild provided an update on progress of the Yarrow Stadium Project.

Resolved

That the Taranaki Regional Council:

- a) noted the progress to date and the next steps on the Yarrow Stadium Plus Redevelopment Project.

Williamson/Jamieson

In accordance with section 48(1) of the Local Government Official Information and Meetings Act 1987, resolves that the public is excluded from the following part of the proceedings of the Executive Audit and Risk Meeting on 6 May 2024 for the following reason/s:

The matter to be considered while the public is excluded, the reason for passing this resolution in relation to the matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 are as follows:

Item 12 – Confirmation of Public Excluded Executive Audit and Risk Minutes – 25 March 2024

That the public conduct of the whole or the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information where the withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information; and/or enable any local authority holding the information to carry out, without prejudice, commercial activities.

| General subject of each matter to be considered | Ground(s) under section 48(1) for the passing of this resolution | Reason for passing this resolution in relation to each matter |
|--|--|---|
| Item: 13 Accommodation Project Update | That the public conduct of the whole or the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 7 (2) (h) and (2) (i) of the <i>Local Government Official Information and Meetings Act 1987</i> | The report contains information relating to performance of the contractor which is subject to ongoing monitoring and negotiation. |
| Item: 14 Yarrow Stadium Plus: Project Steering Group Report | That the public conduct of the whole or the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 7 (2) (h) and (2) (i) of the <i>Local Government Official Information and Meetings Act 1987</i> | The report contains information relating to performance of the contractor which is subject to ongoing monitoring and negotiation. |

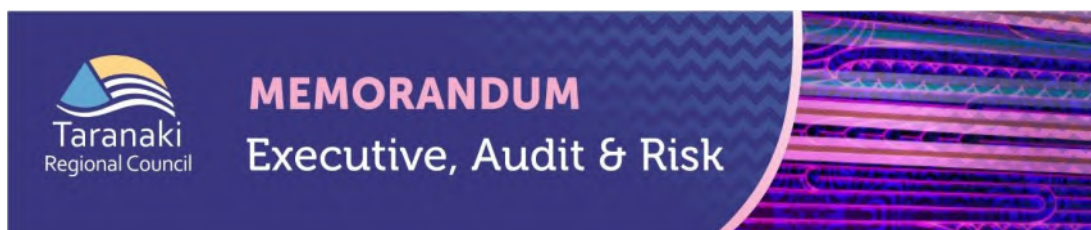
Cloke/Littlewood

There being no further business the Committee Chairperson, M J Cloke, declared the meeting of the Executive Audit and Risk Committee meeting closed at 10.50am.

Executive Audit and Risk

Committee Chairperson: _____

M J Cloke



Date: 17 June 2024

Subject: Financial and Operational Report

Author: R Johnson, Finance Manager

Approved by: M J Nield, Director - Corporate Services

Document: 3276289

Purpose

1. The purpose of this memorandum is to receive information on operational and financial performance.

Recommendations

That Taranaki Regional Council:

- a) receives the memorandum Financial and Operational Report and the March and April 2024 Monthly Financial Reports
- b) notes the digital media update.

Background

2. We produce a Monthly Financial Report outlining the financial performance for the month and year to date. This memorandum supports the Monthly Financial Report by providing additional supporting operational and financial information. The Common Seal is operated under delegated authority. Part of that delegated authority is the reporting back of the seal transactions.

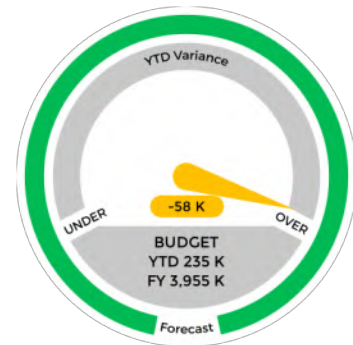
Discussion

3. Attached are the Monthly Financial Reports for March and April 2024.
4. In the "Financial Indicators Section", for revenue, expenditure and operating surplus/deficit, for the whole of the Council the actual year to date (YTD) performance is compared against the YTD budget. A green variance indicates that the variance is within plus or minus 5% and less than \$50,000. A yellow variance indicates that the variance is greater than plus or minus 5% and between \$50,000 and \$100,000 but less than plus or minus 10% and more than \$100,000. A red variance indicates that the variance is more than plus or minus 10% and more than \$100,000. The arrow indicates the trend over time. A green up arrow indicates an improving trend and a red down arrow indicates a deteriorating trend.
5. The financial performance pie graphs for operating expenditure and income show the actual performance against budget and the forecast performance against budget, accumulated for all activities. The green slice indicates the number of activities where the variance is within plus or minus

5% and less than \$50,000. The yellow slice indicates the number of activities where the variance is greater than plus or minus 5% and between \$50,000 and \$100,000 but less than plus or minus 10% and more than \$100,000. The red slice indicates the number of activities where the variance is more than plus or minus 10% and more than \$100,000.

6. For each Group of Activities (Resource management, Biosecurity and biodiversity, Transport, Hazard management, Recreation culture and heritage, and Regional representation, advocacy and investment management, in the "Financial Indicators Section", for revenue and expenditure, for that group of activities, the actual year to date (YTD) performance is compared against the YTD budget. A green variance indicates that the variance is within plus or minus 5% and less than \$50,000. A yellow variance indicates that the variance is greater than plus or minus 5% and between \$50,000 and \$100,000 but less than plus or minus 10% and more than \$100,000. A red variance indicates that the variance is more than plus or minus 10% and more than \$100,000. The arrow indicates the trend over time. A green up arrow indicates and improving trend and a red down arrow indicates a deteriorating trend.
7. In the "Operating Expenditure by Activity" section, there is a dial for each activity comparing YTD expenditure against budget and a forecast for the rest of the year. The colours are green – variance of less than plus or minus 5%, yellow – plus or minus variance of more than 5% but less than 10% and red – plus or minus variance of more than 10%. The key components of each dial are:

- The outer ring is the forecast for the rest of the year - green OK, yellow performance at risk, red target will not be achieved
- The pointer indicates whether the variance is over or under budget and the colour indicates the scale of the variance - the actual variance figure sits at the bottom of the pointer
- The YTD and full year (FY) budgets are included in the grey section.



8. Financially, the overall financial result is ahead of budget to the estimates established for 2023/2024 in the *2023/2024 Annual Plan*.
9. As at the end of April 2024 significant income and expenditure variances by activity (plus or minus \$100,000) are:
 - *Resource management planning* - \$257,096 under budget due to project costs which have not yet been incurred.
 - *Consent processing and administration* – over budget by \$197,532 due to the increased workload for resource consents.
 - *State of the environment monitoring* – over budget by \$120,016 due to additional work required for freshwater policy development.
 - *Sustainable land management plans and plant supply programme* – over budget by \$213,048 due to higher training and depreciation.
 - *Enhancement grants* - \$340,418 under budget due to the timing of STRESS expenditure. This is expected to be on budget at year-end.
 - *Resource Management direct charges revenue* - \$1,101,969 over budget due to earlier timings in revenue received in some activities and higher returns on Waitara River Catchment investments.
 - *Biosecurity/pest management* – over budget by \$283,392 due to a significant increase in known eradication pest plants requiring additional work.
 - *Towards Predator-Free Taranaki* - \$1,126,795 under budget due to phasing and operational changes. PF 2050 Limited have agreed for costs to be carried forward to next year.
 - *Biosecurity & Biodiversity direct charges revenue* - \$1,271,568 under budget mainly due to lower Towards Predator-Free Taranaki expenditure than planned as project funding revenues are not recognised until the costs are incurred.

- *Passenger transport* - \$107,361 under budget mainly due to the timing of bus contract costs.
- *Transport direct charges revenue* - \$330,630 under budget due to some fares being funded from the Government Community Connect fare scheme.
- *Transport government grants* - \$1,236,841 over budget due to the new Community Connect fare scheme supporting youth and Total Mobility users and funding received towards the Electric Bus initiative.
- *River control schemes* - under budget by \$132,744 due to lower maintenance costs than expected. These will be completed if and when required, either as a result of damage, or periodic asset improvements resulting from inspections.
- *Regional representation, advocacy and investment management direct charges revenue* - \$319,192 under budget due to the community engagement funding which will be received later in the year.

Communications and Engagement

10. Communications and engagement activities are delivered across publications, media releases, advertising, digital media, events, through stakeholders and through education. Recent points of note are:

- Phase two of public consultation on the public transport refresh was held from 29 May – 11 June. The “Where to Next?” phase presented the two network options, following a large response to Phase one “Hop on Board”. Submitters could complete an online survey, while in person sessions were held in Hāwera and New Plymouth (pop-in sessions were held in most towns during Phase one). A campaign created strong interest and as at 2 June (less than half way through consultation period), 252 submissions had been made.
- The “Help Shape the Rules” freshwater consultation runs from 6 June to 2 August. As well as the online survey at trc.govt.nz/helpshapetherules we are holding 16 drop-in sessions across the region and one online hui. A series of consultation documents or factsheets have been prepared that set out the issues, the options and what these mean for farmers and other water users. They pose specific questions to guide feedback. A marketing campaign is running on social media, print and via electronic direct mail over this time.

| Taranaki Regional Council website overview April 2024 | | Users |
|---|---------------------|-------|
| Users that visited the website: 18K (↓2.1% previous month) | | |
| Top 3 most viewed pages : | | |
| 1 | Environmental data | 12K |
| 2 | Routes & timetables | 5.5K |
| 3 | Hāwera-NP Connector | 4.6K |

| | | |
|--|--|-------|
| Taranaki Regional Council social media overview April 2024 | | |
| Combined reach (number of people who saw our posts): 198K (↓59K compared to previous month) | | |
| Top 3 pages: | | Reach |
| 1 | Pukeiti | 59K |
| 2 | Taranaki Regional Council | 58K |
| 3 | Taranaki Public Transport | 40K |
| Taranaki Regional Council social media overview 1-29 May, 2024 | | |
| Combined reach (number of people who saw our posts): 283K (↑85K compared to previous month) | | |
| Top 3 pages: | | Reach |
| 1 | Taranaki Regional Council | 183K |
| 2 | Taranaki Public Transport | 36K |
| 3 | Yarrow Stadium | 25K |
| Top 3 posts April/May | | |
| 1 | What a view this is! (photo of Te Rewa Rewa Bridge) https://www.facebook.com/TaranakiRegionalCouncil/posts/pfbid07ySex72EQtqrAVYWMqBENSstLMVYy16DXRZEKfnY8Rv7m7T3ebmeqKgwJwchyZLipl Taranaki Regional Council | 29K |
| 2 | Have you seen a dead or unhealthy kahikatea tree in Taranaki? https://www.facebook.com/TaranakiRegionalCouncil/posts/pfbid06XEzor7zduRuqTUqNyE9dtYMaCa9XnAow5DPX7Xm7eaDbW1fbKqrtv6dfWaWAJXxl Taranaki Regional Council | 28K |
| 3 | The Te Iringa track to the Piwakawaka Family Hut has received a makeover, thanks to our dedicated gardens team and contractors! https://www.facebook.com/PukeitiGardens/posts/pfbid02y1vnaLJuTJzWPCqR8UDJSKbxHooXniShChQ4yueMqM5LuTBbA2SrzzTSYc1Wjv3el Pukeiti | 28K |

Common Seal

- There are no common seal transactions for approval.

Financial considerations—LTP/Annual Plan

12. This memorandum and the associated recommendations are consistent with the Council's adopted Long-Term Plan and estimates. Any financial information included in this memorandum has been prepared in accordance with generally accepted accounting practice.

Policy considerations

13. This memorandum and the associated recommendations are consistent with the policy documents and positions adopted by this Council under various legislative frameworks including, but not restricted to, the Local Government Act 2002, the Resource Management Act 1991 and the Local Government Official Information and Meetings Act 1987.

Iwi considerations

14. This memorandum and the associated recommendations are consistent with the Council's policy for the development of Māori capacity to contribute to decision-making processes (schedule 10 of the Local Government Act 2002) as outlined in the adopted Long-Term Plan and/or Annual Plan.

Community considerations

15. This memorandum and the associated recommendations have considered the views of the community, interested and affected parties and those views have been recognised in the preparation of this memorandum.

Legal considerations

16. This memorandum and the associated recommendations comply with the appropriate statutory requirements imposed upon the Council.

Appendices/Attachments

Document 3271818: [March 2024 Monthly Financial Report](#)

Document 3279767: [April 2024 Monthly Financial Report](#)



MARCH 2024

MONTHLY FINANCIAL REPORT

TARANAKI REGIONAL COUNCIL



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Executive summary

Financial performance

| FINANCIAL INDICATORS | | | | | |
|--|----------------------------|--|----------------------------|--|-------------------------------|
| Financial threshold key (for adverse variances): ● ≥5% and ● <10% ≥10% | | | | | |
| Total revenue | | Operating expenditure | | Operating surplus/deficit | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council’s activities: | | Council’s total revenue less operating expenditure: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$35.8M | \$105.2K under budget ↑ | \$36.5M | \$954.9K under budget ↑ | \$-0.8M | \$849.7K ahead of budget ↑ |
| Against a YTD budget of \$35.9M and a full year budget of \$50.5M. | | Against a YTD budget of \$37.5M and a full year budget of \$53.4M. | | Against a YTD budget of \$-1.6M and a full year budget of \$-2.9M. | |

| FINANCIAL PERFORMANCE | | | |
|---------------------------|------------------------|---------------------------|------------------------|
| Operating Expenditure | | Income | |
| Actual | Forecast | Actual | Forecast |
| Financial Performance | Future Performance | Financial Performance | Future Performance |

Commentary and variances

As at 31 March 2024, the overall financial result is ahead of budget.

Key

This section defines the symbols and colours used in the Executive Summary and the Groups of Activities.

Introduction

In the "Financial Indicators Section", for revenue, expenditure and operating surplus/deficit, for the whole of the Council the actual year to date (YTD) performance is compared against the YTD budget. A green variance indicates that the variance is within plus or minus 5% and less than \$50,000. A yellow variance indicates that the variance is greater than plus or minus 5% and between \$50,000 and \$100,000 but less than plus or minus 10% and more than \$100,000. A red variance indicates that the variance is more than plus or minus 10% and more than \$100,000. The arrow indicates the trend over time. A green up arrow indicates and improving trend and a red down arrow indicates a deteriorating trend.

The financial performance pie graphs for operating expenditure and income show the actual performance against budget and the forecast performance against budget, accumulated for all activities. The green slice indicates the number of activities where the variance is within plus or minus 5% and less than \$50,000. The yellow slice indicates the number of activities where the variance is greater than plus or minus 5% and between \$50,000 and \$100,000 but less than plus or minus 10% and more than \$100,000. The red slice indicates the number of activities where the variance is more than plus or minus 10% and more than \$100,000.

The operational performance pie graphs for levels of service and individual activities show the actual performance against budget and the forecast performance against budget, accumulated for all activities. The green slice indicates the number of levels of service/activities where the actual performance is on target. The yellow slice indicates the number of levels of service/activities where the actual performance is at risk of not being achieved. The red slice indicates the number of levels of service/activities where the actual performance is not meeting the target.

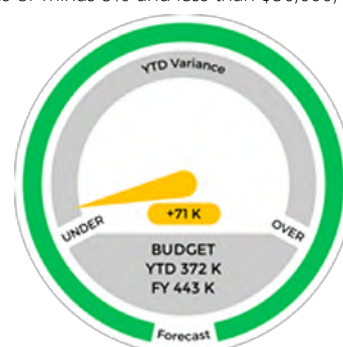
For each Group of Activities:

In the "Financial Indicators Section", for revenue and expenditure, for that group of activities, the actual year to date (YTD) performance is compared against the YTD budget. A green variance indicates that the variance is within plus or minus 5% and less than \$50,000. A yellow variance indicates that the variance is greater than plus or minus 5% and between \$50,000 and \$100,000 but less than plus or minus 10% and more than \$100,000. A red variance indicates that the variance is more than plus or minus 10% and more than \$100,000. The arrow indicates the trend over time. A green up arrow indicates and improving trend and a red down arrow indicates a deteriorating trend.

In the "Operating Expenditure by Activity" section, there is a dial for each activity comparing YTD expenditure against budget and a forecast for the rest of the year. The colours are green – variance of less than plus or minus 5% and less than \$50,000, yellow – plus or minus variance of more than 5% and between \$50,000 and \$100,000 but less than 10% and red – plus or minus variance of more than 10% and \$100,000.

The key components of each dial are:

- The outer ring is the forecast for the rest of the year – green OK, yellow performance at risk, red target will not be achieved
- The pointer indicates whether the variance is over or under budget and the colour indicates the scale of the variance – the actual variance figure sits at the bottom of the pointer
- The YTD and Full Year (FY) budgets are included in the grey section.



The operational performance pie graphs for levels of service and individual activities show the actual performance against budget and the forecast performance against budget, accumulated for all activities within that group of activities. The green slice indicates the number of levels of service/activities where the actual performance is on target. The yellow slice indicates the number of levels of service/activities where the actual performance is at risk of not being achieved. The red slice indicates the number of levels of service/activities where the actual performance is not meeting the target.

Statement of comprehensive revenue and expense

This statement summarises performance against budget for the month and for the year to date.

| | Month | | | Year to date | | | 2023/2024 |
|--|------------------|-------------------|------------------|-------------------|-------------------|-------------------|-------------------|
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Cost of services | | | | | | | |
| Resource management | 2,339,614 | 2,123,293 | -216,321 | 16,844,008 | 16,878,085 | 34,077 | 25,570,737 |
| Biosecurity and biodiversity | 836,565 | 1,484,879 | 648,314 | 6,567,454 | 7,600,788 | 1,033,334 | 9,388,521 |
| Transport | 601,731 | 652,940 | 51,209 | 5,352,132 | 5,642,049 | 289,917 | 7,625,531 |
| Hazard management | 104,772 | 99,302 | -5,470 | 789,062 | 843,237 | 54,175 | 1,142,834 |
| Recreation culture and heritage | 363,719 | 357,181 | -6,538 | 4,554,035 | 4,460,253 | -93,782 | 5,945,371 |
| Regional representation advocacy and investment management | 258,355 | 250,638 | -7,717 | 1,839,353 | 1,853,586 | 14,233 | 2,432,053 |
| Total operating expenditure | 4,504,756 | 4,968,233 | 463,477 | 35,946,043 | 37,277,998 | 1,331,955 | 52,105,047 |
| Revenue from exchange transactions | | | | | | | |
| Direct charges revenue | 597,917 | 609,142 | -11,225 | 4,856,926 | 4,822,682 | 34,244 | 6,106,317 |
| Rent revenue | 232,411 | 132,500 | 99,911 | 1,017,495 | 1,192,500 | -175,005 | 1,590,000 |
| Dividends | 3,500,000 | 0 | 3,500,000 | 8,000,000 | 8,000,000 | 0 | 8,000,000 |
| Revenue from non-exchange transactions | | | | | | | |
| General rates revenue | 0 | 0 | 0 | 10,178,652 | 10,178,652 | 0 | 13,571,535 |
| Targeted rates revenue | 0 | 0 | 0 | 3,979,588 | 3,979,581 | 7 | 5,306,108 |
| Direct charges revenue | 249,242 | 1,338,589 | -1,089,347 | 2,295,552 | 4,320,766 | -2,025,214 | 9,978,882 |
| Government grants | 323,989 | 229,611 | 94,378 | 3,773,819 | 2,610,999 | 1,162,820 | 3,969,805 |
| Vested assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total income | 4,903,559 | 2,309,842 | 2,593,717 | 34,102,032 | 35,105,180 | -1,003,148 | 48,522,647 |
| Operating surplus/(deficit) before finance income/expenses & taxation | 398,803 | -2,658,391 | 3,057,194 | -1,844,012 | -2,172,818 | 328,806 | -3,582,400 |
| Finance income | 137,081 | 63,333 | 73,748 | 1,667,972 | 769,997 | 897,975 | 1,960,000 |
| Finance expense | 0 | 0 | 0 | -577,049 | -200,000 | -377,049 | -1,272,000 |
| Net finance expense | 137,081 | 63,333 | 73,748 | 1,090,923 | 569,997 | 520,926 | 688,000 |
| Operating surplus before taxation | 535,884 | -2,595,058 | 3,130,942 | -753,088 | -1,602,821 | 849,733 | -2,894,400 |
| Other gains/losses | | | | | | | |
| Gains/(losses) on revaluation of properties | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Operating surplus before taxation | 535,884 | -2,595,058 | 3,130,942 | -753,088 | -1,602,821 | 849,733 | -2,894,400 |
| Income tax expense | 0 | 0 | 0 | 0 | 0 | 0 | 10,000 |
| Surplus/(deficit) for the period | 535,884 | -2,595,058 | 3,130,942 | -753,088 | -1,602,821 | 849,733 | -2,904,400 |
| Other comprehensive income | | | | | | | |
| Revaluation of property, plant and equipment | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Other comprehensive income, net of tax | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Operating surplus/(deficit) | 535,884 | -2,595,058 | 3,130,942 | -753,088 | -1,602,821 | 849,733 | -2,904,400 |

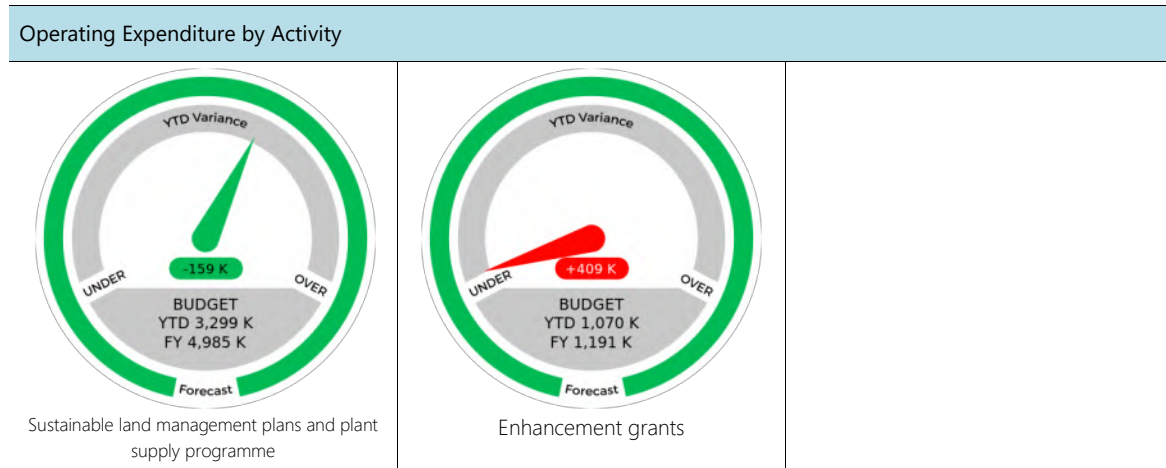
Resource management

Financial performance

| FINANCIAL INDICATORS | | | |
|--|---------------------------|--|---------------------------|
| Financial threshold key (for adverse variances): ● ≥5% and ● <10% ≥10% | | | |
| Total revenue | | Operating expenditure | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council’s activities: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$6.9M | \$911.2K over budget ↓ | \$16.8M | \$34.1K under budget ↓ |
| Against a YTD budget of 6.0M and a full year budget of 11.5M. | | Against a YTD budget of 16.9M and a full year budget of 25.6M. | |

| Operating Expenditure by Activity | | | | | |
|---|--|---|--|--|--|
| <p>Resource management planning</p> | <p>Consent processing and administration</p> | <p>Compliance monitoring programmes</p> | | | |
| <p>Pollution incidence and response</p> | <p>State of the environment monitoring</p> | <p>Resource investigations and projects</p> | | | |

RESOURCE MANAGEMENT



| Key | YTD Variance |
|-----|---|
| ■ | < 5% and less than \$50,000 |
| ■ | ≥ 5% < 10% and between \$50,000 and \$100,000 |
| ■ | ≥ 10% and greater than \$100,000 |

Commentary and variances

Overall resource management expenditure is on budget. Material activity variances (> or < than \$100,000) are:

Resource Management Planning - \$243,527 under budget due to project costs which have not yet been incurred.

Consent Processing and administration – over budget by \$173,949 due to the increased workload for resource consents.

State of the environment monitoring – over budget by \$114,039 due to additional work required for freshwater policy development.

Sustainable land management plans and plant supply programme – over budget by \$159,051 due to higher depreciation and overhead costs.

Enhancement grants - \$408,955 under budget due to the timing of STRESS expenditure. This is expected to be on budget at year end.

Direct Charges Revenue - \$905,252 over budget due to earlier timings in revenue received in some activities and higher returns on Waitara River Catchment investments.

RESOURCE MANAGEMENT

Cost of services statement

| RESOURCE MANAGEMENT | | | | | | | |
|--|------------------|------------------|-----------------|-------------------|-------------------|----------------|-------------------|
| | Month | | | Year to date | | | 2023/2024 |
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Expenditure | | | | | | | |
| Resource management planning | 169,388 | 185,981 | 16,593 | 1,204,978 | 1,448,505 | 243,527 | 1,908,418 |
| Consent processing and administration | 224,808 | 208,524 | -16,284 | 1,706,380 | 1,532,431 | -173,949 | 2,002,490 |
| Compliance monitoring programmes | 610,692 | 602,784 | -7,908 | 4,515,653 | 4,469,629 | -46,024 | 5,866,122 |
| Pollution incidents and response | 147,583 | 138,224 | -9,359 | 1,055,263 | 1,026,386 | -28,877 | 1,347,097 |
| State of the environment monitoring | 496,605 | 461,454 | -35,151 | 3,559,984 | 3,445,945 | -114,039 | 4,525,739 |
| Resource investigations and projects | 126,983 | 75,628 | -51,355 | 682,373 | 585,933 | -96,440 | 771,899 |
| Sustainable land management plans and plant supply programme | 495,102 | 416,442 | -78,660 | 3,458,167 | 3,299,116 | -159,051 | 4,984,608 |
| Waitara River catchment | 0 | 0 | 0 | 25 | 0 | -25 | 2,973,375 |
| Enhancement grants | 68,453 | 34,256 | -34,197 | 661,185 | 1,070,140 | 408,955 | 1,190,989 |
| Total expenditure | 2,339,614 | 2,123,293 | -216,321 | 16,844,008 | 16,878,085 | 34,077 | 25,570,737 |
| Income | | | | | | | |
| General rates | 735,123 | 735,123 | 0 | 5,703,621 | 5,703,621 | 0 | 7,674,131 |
| Direct charges | 718,238 | 721,564 | -3,326 | 6,363,197 | 5,457,945 | 905,252 | 10,628,234 |
| Government grants | 0 | 0 | 0 | 550,440 | 544,500 | 5,940 | 909,500 |
| Transfer from reserves | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Transfer to reserves | -113,199 | 0 | -113,199 | -945,646 | 0 | -945,646 | -600,000 |
| Investment funds | 999,452 | 666,606 | 332,846 | 5,172,395 | 5,172,018 | 377 | 6,958,872 |
| Total income | 2,339,614 | 2,123,293 | 216,321 | 16,844,008 | 16,878,085 | -34,077 | 25,570,737 |
| Operating surplus/(deficit) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Biosecurity and biodiversity

Financial performance

| FINANCIAL INDICATORS | | | |
|--|-----------------------------|--|-----------------------------|
| Financial threshold key (for adverse variances): ● ≥5% and ● <10% ≥10% | | | |
| Total revenue | | Operating expenditure | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council's activities: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$0.9M | \$1353.3K under budget ↓ | \$6.6M | \$1033.3K under budget ↑ |
| Against a YTD budget of 2.3M and a full year budget of 4.8M. | | Against a YTD budget of 7.6M and a full year budget of 9.4M. | |

| Operating Expenditure by Activity | | |
|--|--|---------------------|
| <p>Biosecurity and biodiversity planning</p> | <p>Biosecurity/pest management</p> | <p>Biodiversity</p> |
| <p>Towards Predator-Free Taranaki</p> | <p>Key YTD Variance</p> <ul style="list-style-type: none"> ■ < 5% and less than \$50,000 ■ ≥ 5% < 10% and between \$50,000 and \$100,000 ■ ≥ 10% and greater than \$100,000 | |

Commentary and variances

Overall biosecurity and biodiversity expenditure is under budget. Material activity variances (> or < than \$100,000) are:

Biosecurity/pest management – over budget by \$299,896 due to a significant increase in known eradication pest plants requiring additional work.

Biodiversity - \$103,877 under budget due to delays in undertaking Biodiversity plan works.

Towards Predator Free Taranaki - \$1,211,876 under budget due to phasing and operational changes. PF 2050 Limited have agreed for costs to be carried forward to next year.

Direct Charges revenue - \$1,293,343 under budget due to lower Towards Predator-Free Taranaki expenditure than planned as project funding revenues are not recognised until the costs are incurred.



BIOSECURITY AND BIODIVERSITY

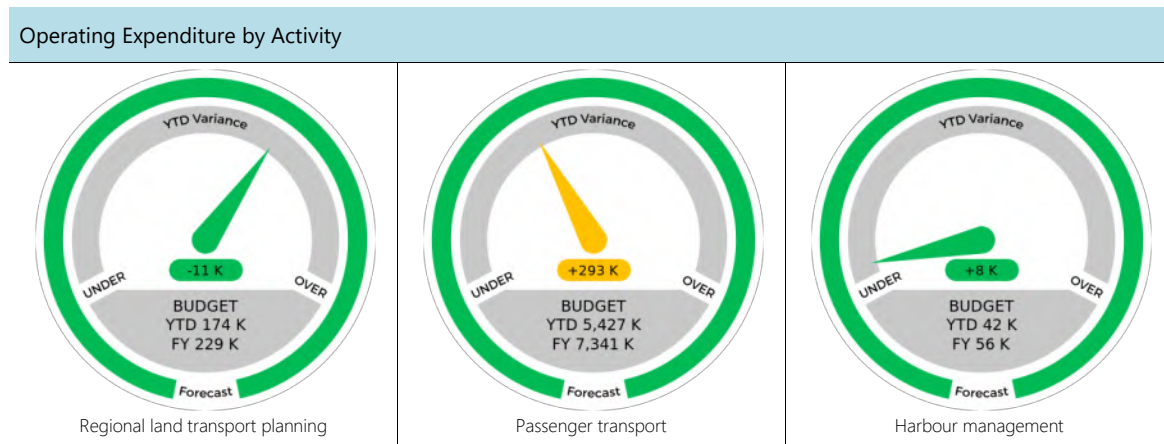
Cost of services statement

| BIOSECURITY AND BIODIVERSITY | | | | | | | |
|---------------------------------------|----------------|------------------|-----------------|------------------|------------------|-------------------|------------------|
| | Month | | | Year to date | | | 2023/2024 |
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Expenditure | | | | | | | |
| Biosecurity and biodiversity planning | 11,250 | 12,444 | 1,194 | 79,700 | 97,177 | 17,477 | 128,079 |
| Biosecurity/pest management | 473,221 | 232,234 | -240,987 | 2,055,441 | 1,755,545 | -299,896 | 2,329,210 |
| Biodiversity | 193,761 | 210,613 | 16,852 | 1,495,450 | 1,599,327 | 103,877 | 2,028,783 |
| Towards Predator-Free Taranaki | 158,332 | 1,029,588 | 871,256 | 2,936,863 | 4,148,739 | 1,211,876 | 4,902,449 |
| Total expenditure | 836,565 | 1,484,879 | 648,314 | 6,567,454 | 7,600,788 | 1,033,334 | 9,388,521 |
| Income | | | | | | | |
| General rates | 217,620 | 217,620 | 0 | 2,790,803 | 2,790,803 | 0 | 2,199,219 |
| Direct charges | 170,888 | 1,069,922 | -899,034 | 985,955 | 2,279,298 | -1,293,343 | 4,845,059 |
| Transfer from reserves | 0 | 0 | 0 | 0 | 0 | 0 | 350,000 |
| Transfer to reserves | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Investment funds | 448,057 | 197,337 | 250,720 | 2,790,695 | 2,530,687 | 260,008 | 1,994,243 |
| Total income | 836,565 | 1,484,879 | -648,314 | 6,567,454 | 7,600,788 | -1,033,334 | 9,388,521 |
| Operating surplus/(deficit) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Transport

Financial performance

| FINANCIAL INDICATORS | | | |
|---|---|--|--|
| Financial threshold key (for adverse variances): ● ≥5% and ● <10% ≥10% | | | |
| Total revenue | | Operating expenditure | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council's activities: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$3.7M | \$701.7K over budget  | \$5.4M | \$289.9K under budget  |
| Against a YTD budget of 3.0M and a full year budget of 4.3M. | | Against a YTD budget of 5.6M and a full year budget of 7.6M. | |



| Key | YTD Variance |
|---------------------------------------|---|
| ■ | < 5% and less than \$50,000 |
| ■ | ≥ 5% < 10% and between \$50,000 and \$100,000 |
| ■ | ≥ 10% and greater than \$100,000 |

Commentary and variances

Overall transport expenditure is on budget. Material activity variances (> or < than \$100,000) are:

Passenger Transport - \$293,284 under budget mainly due to the timing of bus contract costs.

Direct charges revenue - \$295,184 under budget due to some fares being funded from the Government Community Connect fare scheme.

Government grants - \$996,880 over budget due to the new Community Connect fare scheme supporting youth and Total Mobility users and funding received towards the Electric Bus initiative.

TRANSPORT

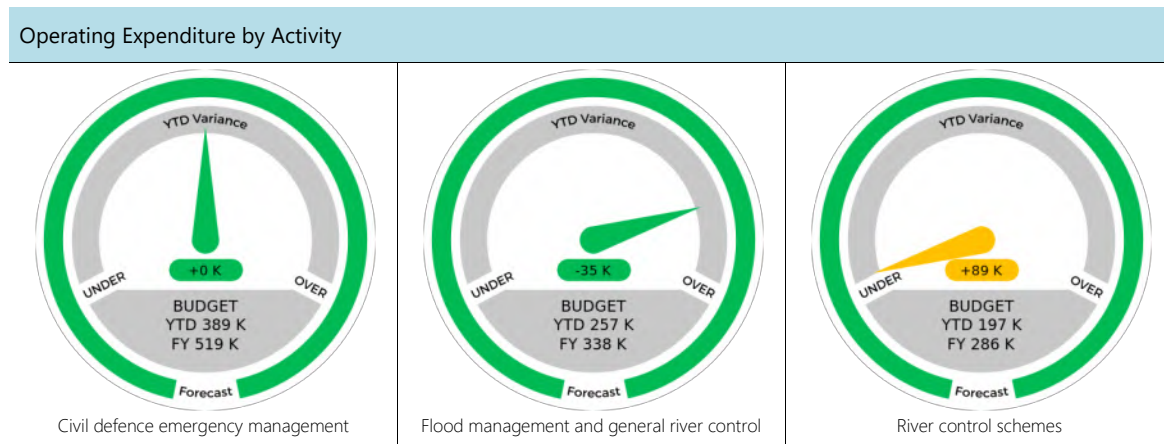
Cost of services statement

| TRANSPORT | | | | | | | |
|------------------------------------|----------------|----------------|----------------|------------------|------------------|-----------------|------------------|
| | Month | | | Year to date | | | 2023/2024 |
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Expenditure | | | | | | | |
| Regional land transport planning | 16,027 | 21,961 | 5,934 | 184,867 | 173,504 | -11,363 | 228,874 |
| Passenger transport | 585,703 | 617,979 | 32,276 | 5,133,261 | 5,426,545 | 293,284 | 7,340,657 |
| Harbour management | 0 | 13,000 | 13,000 | 34,004 | 42,000 | 7,996 | 56,000 |
| Total expenditure | 601,731 | 652,940 | 51,209 | 5,352,132 | 5,642,049 | 289,917 | 7,625,531 |
| Income | | | | | | | |
| General rates | 165,937 | 165,937 | 0 | 440,299 | 440,299 | 0 | 481,051 |
| Targeted rates | 0 | 0 | 0 | 1,773,699 | 1,773,699 | 0 | 2,364,932 |
| Direct charges | 72,248 | 106,921 | -34,673 | 667,105 | 962,289 | -295,184 | 1,283,028 |
| Government grants | 317,322 | 229,611 | 87,711 | 3,063,379 | 2,066,499 | 996,880 | 3,060,305 |
| Government grants for capital | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Transfer from reserves | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Transfer to reserves | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Investment funds | 46,224 | 150,471 | -104,247 | -592,350 | 399,263 | -991,613 | 436,215 |
| Total income | 601,731 | 652,940 | -51,209 | 5,352,132 | 5,642,049 | -289,917 | 7,625,531 |
| Operating surplus/(deficit) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Hazard management

Financial performance

| FINANCIAL INDICATORS | | | |
|--|---------------------------|--|---------------------------|
| Financial threshold key (for adverse variances): ● $\geq 5\%$ and ● $< 10\% \geq 10\%$ | | | |
| Total revenue | | Operating expenditure | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council's activities: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$0.1M | \$101.5K over budget ↑ | \$0.8M | \$54.2K under budget ↓ |
| Against a YTD budget of 0.0M and a full year budget of 0.0M. | | Against a YTD budget of 0.8M and a full year budget of 1.1M. | |



| Key | YTD Variance |
|-----|--|
| ■ | $< 5\%$ and less than \$50,000 |
| ■ | $\geq 5\% < 10\%$ and between \$50,000 and \$100,000 |
| ■ | $\geq 10\%$ and greater than \$100,000 |

Commentary and variances

Overall hazard management expenditure is under budget. There are no material activity variances ($>$ or $<$ than \$100,000).

HAZARD MANAGEMENT

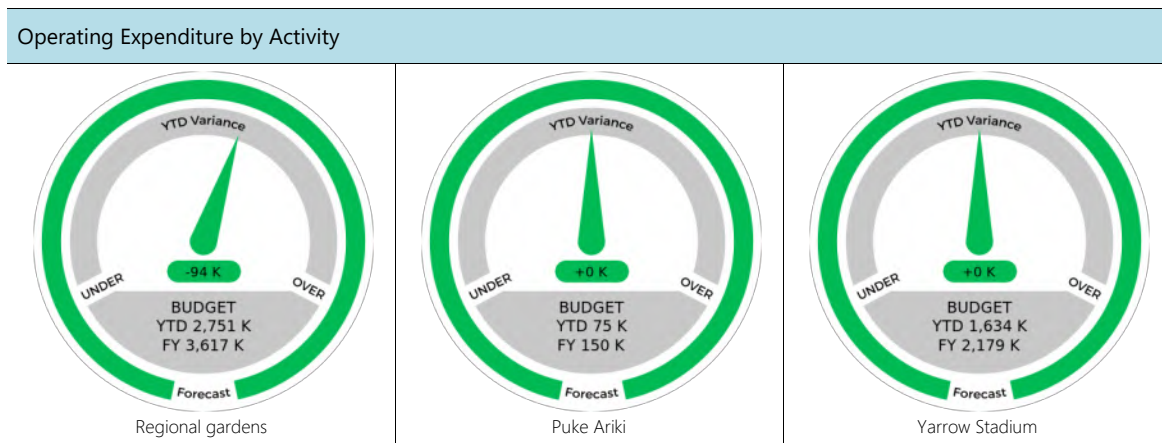
Cost of services statement

| HAZARD MANAGEMENT | | | | | | | |
|--|----------------|---------------|---------------|----------------|----------------|----------------|------------------|
| | Month | | | Year to date | | | 2023/2024 |
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Expenditure | | | | | | | |
| Civil defence emergency management | 43,236 | 43,237 | 0 | 389,129 | 389,133 | 4 | 518,838 |
| Flood management and general river control | 54,431 | 34,294 | -20,137 | 292,492 | 257,399 | -35,093 | 337,534 |
| River control schemes | 7,104 | 21,771 | 14,667 | 107,442 | 196,705 | 89,263 | 286,462 |
| Total expenditure | 104,772 | 99,302 | -5,470 | 789,062 | 843,237 | 54,175 | 1,142,834 |
| Income | | | | | | | |
| General rates | 52,078 | 52,078 | 0 | 173,099 | 173,099 | 0 | 271,419 |
| Targeted rates | 0 | 0 | 0 | 571,888 | 571,881 | 7 | 762,507 |
| Direct charges | 332 | 0 | 332 | 1,527 | 0 | 1,527 | 0 |
| Government grants | 0 | 0 | 0 | 100,000 | 0 | 100,000 | 0 |
| Transfer from reserves | 0 | 0 | 0 | 113,969 | 0 | 113,969 | 0 |
| Transfer to reserves | 23,334 | 0 | 23,334 | -491,125 | 0 | -491,125 | -58,942 |
| Investment funds | 29,028 | 47,224 | -18,196 | 378,412 | 156,964 | 221,448 | 246,122 |
| Total income | 104,772 | 99,302 | 5,470 | 847,769 | 901,944 | -54,175 | 1,221,106 |
| Operating surplus/(deficit) | 0 | 0 | 0 | 58,707 | 58,707 | 0 | 78,272 |

Recreation, culture and heritage

Financial performance

| FINANCIAL INDICATORS | | | |
|--|---------------------------|--|--------------------------|
| Financial threshold key (for adverse variances): ● ≥5% and ● <10% ≥10% | | | |
| Total revenue | | Operating expenditure | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council's activities: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$0.1M | \$14.7K under budget ↓ | \$4.6M | \$93.8K over budget ↓ |
| Against a YTD budget of 0.1M and a full year budget of 0.1M. | | Against a YTD budget of 4.5M and a full year budget of 5.9M. | |



| Key | YTD Variance |
|-----|---|
| ■ | < 5% and less than \$50,000 |
| ■ | ≥ 5% < 10% and between \$50,000 and \$100,000 |
| ■ | ≥ 10% and greater than \$100,000 |

Commentary and variances

Overall recreation, culture and heritage expenditure is on budget. There are no material activity variances (> or < than \$100,000).

RECREATION, CULTURE AND HERITAGE

Cost of services statement

| RECREATION CULTURE AND HERITAGE | | | | | | | |
|------------------------------------|----------------|----------------|---------------|------------------|------------------|----------------|------------------|
| | Month | | | Year to date | | | 2023/2024 |
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Expenditure | | | | | | | |
| Regional gardens | 363,719 | 357,181 | -6,538 | 2,845,033 | 2,751,252 | -93,781 | 3,616,702 |
| Puke Ariki | 0 | 0 | 0 | 75,000 | 75,000 | 0 | 150,000 |
| Yarrow Stadium | 0 | 0 | 0 | 1,634,002 | 1,634,001 | -1 | 2,178,669 |
| Total expenditure | 363,719 | 357,181 | -6,538 | 4,554,035 | 4,460,253 | -93,782 | 5,945,371 |
| Income | | | | | | | |
| General rates | 181,687 | 181,687 | 0 | 1,431,502 | 1,431,502 | 0 | 1,907,822 |
| Targeted rates | 0 | 0 | 0 | 1,634,002 | 1,634,001 | 1 | 2,178,669 |
| Direct charges | 4,926 | 10,741 | -5,815 | 81,960 | 96,669 | -14,709 | 128,877 |
| Investment funds | 177,106 | 164,753 | 12,353 | 1,406,571 | 1,298,081 | 108,490 | 1,730,004 |
| Total income | 363,719 | 357,181 | 6,538 | 4,554,035 | 4,460,253 | 93,782 | 5,945,371 |
| Operating surplus/(deficit) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Regional representation, advocacy and investment management

Financial performance

| FINANCIAL INDICATORS | | | |
|--|----------------------------|--|---------------------------|
| Financial threshold key (for adverse variances): ● ≥5% and ● <10% ≥10% | | | |
| Total revenue | | Operating expenditure | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council’s activities: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$0.1M | \$281.7K under budget ↓ | \$1.8M | \$14.2K under budget ↓ |
| Against a YTD budget of 0.3M and a full year budget of 0.5M. | | Against a YTD budget of 1.9M and a full year budget of 2.4M. | |

| Operating Expenditure by Activity | | |
|-----------------------------------|---|------------------------------|
| <p>Investment management</p> | <p>Community engagement</p> | <p>Advocacy and response</p> |
| <p>Governance</p> | <p>Key</p> <ul style="list-style-type: none"> YTD Variance ■ < 5% and less than \$50,000 ■ ≥ 5% < 10% and between \$50,000 and \$100,000 ■ ≥ 10% and greater than \$100,000 | |

Commentary and variances

Overall regional representation and advocacy expenditure is on budget. Material activity variances (> or < than \$100,000) are:

Direct charges revenue - \$281,678 under budget due to the community engagement funding which will be received later in the year.

REGIONAL REPRESENTATION, ADVOCACY AND INVESTMENT MANAGEMENT

Cost of services statement

| REGIONAL REPRESENTATION, ADVOCACY AND INVESTMENT MANAGEMENT | | | | | | | |
|---|----------------|----------------|---------------|------------------|------------------|----------------|------------------|
| | Month | | | Year to date | | | 2023/2024 |
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Expenditure | | | | | | | |
| Investment management | 0 | 500 | 500 | 400 | 4,500 | 4,100 | 6,000 |
| Community engagement | 74,136 | 67,762 | -6,374 | 525,344 | 509,127 | -16,217 | 669,086 |
| Advocacy and response | 55,692 | 59,670 | 3,978 | 400,635 | 461,450 | 60,815 | 607,322 |
| Governance | 128,526 | 122,706 | -5,820 | 912,973 | 878,509 | -34,464 | 1,149,645 |
| Total expenditure | 258,355 | 250,638 | -7,717 | 1,839,353 | 1,853,586 | 14,233 | 2,432,053 |
| Income | | | | | | | |
| General rates | 111,647 | 111,647 | 0 | 793,916 | 793,916 | 0 | 1,037,894 |
| Direct charges | 371 | 37,750 | -37,379 | 58,072 | 339,750 | -281,678 | 453,000 |
| Investment funds | 146,337 | 101,241 | 45,096 | 987,365 | 719,920 | 267,445 | 941,159 |
| Total income | 258,355 | 250,638 | 7,717 | 1,839,353 | 1,853,586 | -14,233 | 2,432,053 |
| Operating surplus/(deficit) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Statement of financial position

This statement summarises the Council's assets, liabilities and residual equity. The statement is split between current items (those expected to be realised within 12 months) and non-current items (expected to last longer than 12 months).

| | Month End Actual \$ | 2023/2024 Estimates \$ | 2022/2023 Annual Report \$ |
|--------------------------------------|------------------------|---------------------------|-------------------------------|
| Current Assets | | | |
| Cash and cash equivalents | 3,785,232 | 820,034 | 3,360,640 |
| Current portion of investments | 24,492,643 | - | 22,263,780 |
| Trade and other receivables | 2,752,733 | 3,605,000 | 5,792,130 |
| Inventories | 209,863 | 206,000 | 209,863 |
| Treasury investments | 50,000 | - | 50,000 |
| Prepayments | 592,045 | 257,500 | 396,787 |
| Work in progress | 1,151,069 | 206,000 | 337,990 |
| Total current assets | 33,033,586 | 5,094,534 | 32,411,190 |
| Non-current assets | | | |
| Treasury investments | 537,500 | 24,487,500 | 437,500 |
| Port Taranaki Ltd | 26,000,000 | 26,000,000 | 26,000,000 |
| Civic Assurance Ltd | 1,000 | 1,000 | 1,000 |
| Regional Software Holdings Ltd | 798,118 | 798,118 | 798,118 |
| Loan to Taranaki Stadium Trust | 21,500,000 | 30,000,000 | 19,500,000 |
| Investment properties | 21,859,000 | 22,054,000 | 21,859,000 |
| Intangible assets | 1,350,417 | 278,250 | 1,640,887 |
| Property plant and equipment | 38,002,825 | 37,378,816 | 37,170,523 |
| Deferred tax asset | 175,390 | 260,000 | 175,390 |
| Total non-current assets | 110,224,251 | 141,257,684 | 107,582,418 |
| Total assets | 143,257,837 | 146,352,218 | 139,993,608 |
| Current liabilities | | | |
| Trade and other payables | 7,733,461 | 7,725,000 | 8,445,424 |
| Work-in-progress | 2,309,648 | 1,030,000 | 1,296,743 |
| Employee entitlements current | 1,229,299 | 1,339,000 | 1,233,077 |
| Borrowings | 2,000,000 | - | 2,000,000 |
| Total current liabilities | 13,272,407 | 10,094,000 | 12,975,244 |
| Non-current liabilities | | | |
| Employee entitlements term | 275,860 | 412,000 | 275,860 |
| Borrowings | 21,500,000 | 30,000,000 | 17,500,000 |
| Total non-current liabilities | 21,775,860 | 30,412,000 | 17,775,860 |
| Total liabilities | 35,048,267 | 40,506,000 | 30,751,104 |
| Public equity | | | |
| Retained earnings | 67,532,456 | 69,222,756 | 69,888,192 |
| Reserves | 33,521,359 | 30,609,040 | 32,198,557 |
| Asset revaluation reserves | 7,155,755 | 6,014,422 | 7,155,755 |
| Total public equity | 108,209,570 | 105,846,218 | 109,242,504 |
| Total liabilities and equity | 143,257,837 | 146,352,218 | 139,993,608 |

Capital expenditure and disposals

Capital expenditure in excess of \$10,000 for the month was:

| DESCRIPTION | AMOUNT \$ |
|--|-----------|
| Ford Ranger (x9) | 531,931 |
| Kia Carnival | 65,338 |
| Waiwhakaiho Upgrade 2024 - Capital WIP | 270,394 |
| TRC Office Accommodation Refurbishment - Capital WIP | 130,617 |
| Pukeiti New Outer Tracks - Capital WIP | 66,222 |
| Gym Relocation Project - Capital WIP | 11,373 |

Fixed asset disposals in excess of \$10,000 for the month were:-

| DESCRIPTION | AMOUNT \$ |
|------------------|-----------|
| Ford Ranger (x6) | 150,038 |
| Toyota Hilux | 27,027 |

Local Authorities (Members' Interests) Act 1968

Additions to the *Creditors Detail List* for the month were:

| CODE | CREDITOR NAME | ADDRESS | DATE ESTABLISHED |
|-------|--|--|------------------|
| 12387 | Fat Owl Motel | 12 Ruru Street, Piopio 3912 | Mar 24 |
| 12390 | Pacific Technologies (NZ) Ltd | Unit 14, 18 Lambie Drive, Manukau 2104 | Mar 24 |
| 12391 | Canam Taranaki | 337 Broadway, Stratford 4332 | Mar 24 |
| 12393 | Plumbtech Taranaki Ltd | Po Box 3009, New Plymouth 4341 | Mar 24 |
| 12396 | Cl Spurdle Consultancy Services | 24D Fantham Street, Hāwera 4610 | Mar 24 |
| 12397 | Hofmans Builders | 42 Beach Street, New Plymouth 4312 | Mar 24 |
| 12399 | Eric & Cedric Lander | 36 Wairere Road, Rd 12, Hawera 4672 | Mar 24 |
| 12400 | Stuff Ltd Subscription Account | Private Bag 4906, Christchurch 8140 | Mar 24 |
| 12401 | Glenthorn Trust | Po Box 29, Manaia 4641 | Mar 24 |
| 12402 | William Alfred & Rae Helen Humphries | Po Box 15, Opunake 4645 | Mar 24 |
| 12403 | Northland Regional Council (Whangarei) | Private Bag 9021, Whangarei 0148 | Mar 24 |
| 12404 | Beverley Farms | 194 Upper Duthie Road, Rd 21, Stratford 4391 | Mar 24 |
| 12405 | RMA Science | 40 Queenwood Avenue, Hamilton 3210 | Mar 24 |
| 12406 | ECL Group Limited | 240 Gracefield Road, Lower Hutt 5010 | Mar 24 |
| 12407 | JTL Carbon Farming Consultancy Ltd | 3/176 Pembroke Road West, Stratford 4391 | Mar 24 |
| 12408 | Keren Baumann | 248 Lower King Road, Rd 2, New Plymouth 4372 | Mar 24 |
| 12409 | Kalindale Farms Limited | 734 Bird Road, Rd 23, Stratford 4393 | Mar 24 |
| 12410 | Danrae Family Trusts No 1 & 2 | 207R Pembroke Road, Rd 21, Stratford 4391 | Mar 24 |
| 12411 | Megan Barnes | 675 Mangorei Road, Rd 1, New Plymouth 4371 | Mar 24 |
| 12412 | Friesianroots Limited | 167 Taranaki Road, Rd 2, Patea 4598 | Mar 24 |
| 12413 | Wilfred Mathens Riepen | 737 Dover Road, Rd 4, New Plymouth 4374 | Mar 24 |
| 12414 | HM Langton Family Trust | 204 Kirihau Rd, Rd 4, New Plymouth 4374 | Mar 24 |
| 12415 | Riverside Farms Taranaki Ltd | 277 Whenuku Road, Rd 15, Hawera 4675 | Mar 24 |
| 12416 | Ararata Holdings Limited | 678 Mid Kahui Road, Rd 34, Opunake 4684 | Mar 24 |
| 12417 | Balsom And Brown Partnership | 833 Mangorei Road, Rd 1, New Plymouth 4371 | Mar 24 |
| 12418 | Errlyn Holdings Limited | 220 Mawhitiwhiti Road, Rd 15, Hawera 4675 | Mar 24 |
| 12419 | VB Durham Farm Limited | 508 Durham Road, Rd 8, Inglewood 4388 | Mar 24 |
| 12420 | Tom Hargreaves Farms Limited | 2822 Opunake Road, Rd 32, Opunake 4682 | Mar 24 |
| 12421 | Waipipi Limited | Po Box 107, Waverley 4544 | Mar 24 |
| 12422 | Whakahau Trust | David Cooper, Po Box 141, Hawera 4640 | Mar 24 |
| 12423 | Trec Trust | 726 Hastings Road, Rd 15, Hawera 4675 | Mar 24 |
| 12424 | Six Mile Trust | Karl Mullin, 1A Dorset Street, Opunake 4616 | Mar 24 |
| 12425 | New Plymouth District Council - Refund | Private Bag 2025, New Plymouth 4342 | Mar 24 |

Executive Audit and Risk Committee - Financial and Operational Report

| | | | |
|-------|--|--|--------|
| 12426 | Dianne Zucchetto (T/A Spatialize Ltd) | 123 Panekaira Road, Rd 8, Whangarei 0178 | Mar 24 |
| 12427 | 4 Site Design Limited | 193 Carrington Street New Plymouth 4310 | Mar 24 |
| 12429 | Coastal Taranaki School | The Principal, Po Box 8, Okato 4348 | Mar 24 |
| 12430 | Patea Area School | The Principal, Po Box 83, Patea 4545 | Mar 24 |
| 12431 | Matapu Primary School | The Principal, 495 Hastings Road, Okaiawa 4675 | Mar 24 |
| 12432 | Midhirst Primary School | 8 Erin Street, Midhirst, Stratford 4394 | Mar 24 |
| 12433 | Steven John & Susan Helen Lye | 370 Ngatimaru Road, Rd 43, Waitara 4383 | Mar 24 |
| 12434 | D & M Hastie Family Trust Partnership | 180 Rama Road, Rd 28, Hawera 4678 | Mar 24 |
| 12435 | Othmar & Marlies Hebler (Farm) Limited | 13 Larlin Heights, Rd 15, Hawera 4675 | Mar 24 |
| 12436 | Nigel Barr | 164 Lower Hunter Road, Rd 13, Hawera 4673 | Mar 24 |
| 12437 | Vevers Flooring | 242 Smart Road, Rd 2, New Plymouth 4372 | Mar 24 |
| 12438 | Lettuce Know Logistics Ltd | 15 Waiewe Street, Whakatāne 3120 | Mar 24 |
| 12439 | Orchard Family Trust Partnership | 50 Forbes Road, Rd 11, Hawera 4671 | Mar 24 |
| 12440 | GH & MJ Wellington Family Trust | 6 Manu Crescent, New Plymouth 4310 | Mar 24 |
| 12441 | PS Limited | P.S. Ltd Trading As, Po Box 8133, New Plymouth | Mar 24 |
| 12442 | Mangorei Primary School | 502 Mangorei Road, New Plymouth 4312 | Mar 24 |
| 12443 | MD & ME Matthews | 85 Kekeua Road, Rd 37, New Plymouth 4381 | Mar 24 |
| 12444 | CV Check (NZ) Ltd | C/- Po Box 99968, Newmarket, Auckland 1149 | Mar 24 |
| 12445 | Woven Rivers Trust | 673 Papaiti Road, Rd 14, Whanganui 4584 | Mar 24 |

Notes:

1. The schedule of all previously listed creditors for the purpose of the Local Authorities (Members' Interests) Act 1968 is available for Members' perusal.
2. The schedule excludes any staff who may have become a creditor.
3. Under the terms of Section 6 and Section (1) of the Local Authorities (Members' Interests) Act 1968, members are required to declare if they hold directly or indirectly, a pecuniary interest other than an interest in common with the public.

Financial delegations

The following payments were made during the period to 31 March 2024 that exceeded the budgeted approved delegated authority levels:

| DESCRIPTION | AMOUNT \$ |
|-------------|-----------|
| Nil | - |

Aged debtors analysis

The total debtors outstanding at 31 March 2024 were aged as follows:

| DESCRIPTION | AMOUNT \$ | PERCENT % |
|--------------------------|------------------|------------|
| Current balance | 1,390,881 | 65 |
| 30 days balance | 283,847 | 13 |
| 60 days balance | 12,157 | 1 |
| 90 days and over balance | 459,489 | 21 |
| Total debtors | 2,146,374 | 100 |

Reserves

As at 31 March 2024 the following reserve balances were held:

| DESCRIPTION | AMOUNT \$ |
|---|-------------------|
| Contingency/Disaster Reserve | 1,086,000 |
| North Taranaki/Waitara River Control Scheme Reserve | 1,909,271 |
| South Taranaki Rivers Control Scheme Reserve | 50,204 |
| Dividend Equalisation Reserve | 4,331,829 |
| Egmont National Park Control Reserve | 813,000 |
| Endowment Land Sales Reserve | 2,935,000 |
| Waitara Lands Act 2018 Reserve | 22,396,055 |
| Total reserves | 33,521,359 |

Borrowing

The total LGFA borrowing at 31 March 2024 was as follows:

| MATURITY DATE | AMOUNT \$ | INTEREST RATE % |
|-------------------------|-------------------|-----------------|
| 15/04/2024 | 2,000,000 | 1.4 |
| 15/04/2025 | 2,000,000 | 6.2 |
| 15/04/2025 | 1,000,000 | 4.0 |
| 15/04/2025 | 1,500,000 | 5.8 |
| 15/04/2026 | 1,000,000 | 2.5 |
| 15/04/2026 | 1,000,000 | 3.3 |
| 15/04/2026 | 2,000,000 | 3.7 |
| 15/04/2027 | 1,500,000 | 6.4 |
| 15/04/2027 | 1,000,000 | 3.8 |
| 15/04/2027 | 1,500,000 | 2.6 |
| 15/05/2028 | 3,000,000 | 6.2 |
| 15/05/2028 | 2,000,000 | 5.8 |
| 20/04/2029 | 2,000,000 | 4.3 |
| 20/04/2029 | 2,000,000 | 5.5 |
| Total borrowings | 23,500,000 | 4.6* |

All borrowings are in accordance with the *Liability Management Policy*. *Weighted average interest rate

Borrowing limits

Council borrowing against policy limits at 31 March 2024 was as follows:

| ITEM | REQUIRED PERFORMANCE | ACTUAL PERFORMANCE |
|----------------------------------|----------------------|--------------------|
| Net Debt/Total Revenue | ≤225% | -10.6% |
| Net Interest/Total Revenue | ≤15% | -1.4% |
| Net Interest/Annual Rates Income | <20% | -3.6% |
| Liquidity | >110% | 222.8% |
| Debt Cap | \$55 million | \$23.5 million |

Bank and investment balances

As at 31 March 2024 the following cash, bank and investment balances were held:

| | % OF TOTAL | COUNCIL POLICY % LIMITS | INVESTED \$ | COUNCIL POLICY \$ LIMITS | S&P CREDIT RATING | YIELD % | MATURITY DATE |
|-------------------------------|---------------|-------------------------------|------------------|--------------------------------|-------------------------|------------|------------------|
| BNZ: | | | | | | | |
| Call Account | 9 | | 2,740,634 | | | 0.3 | On Call |
| Current Account | 4 | | 1,016,206 | | | 0.1 | On Call |
| Waitara Lands Account | 0 | | 263 | | | 0.1 | On Call |
| Waitara Lands Term Investment | 2 | | 578,063 | | | 6.3 | 20/11/2024 |
| Waitara Lands Term Investment | 5 | | 1,488,610 | | | 6.0 | 06/05/2024 |
| Waitara Lands Term Investment | 2 | | 545,281 | | | 6.0 | 27/05/2024 |
| Waitara Lands Term Investment | 2 | | 465,792 | | | 6.0 | 22/04/2024 |
| Term Investment | 2 | | 462,649 | | | 6.0 | 08/07/2024 |
| Total BNZ | 25 | 50 | 7,297,498 | 30,000,000 | AA- | | |
| | | | | | | | |
| ASB: | | | | | | | |
| Cheque Account | 0 | | 10 | | | 0.0 | On Call |
| Waitara Lands Term Investment | 2 | | 583,352 | | | 6.1 | 30/09/2024 |
| Waitara Lands Term Investment | 8 | | 2,357,490 | | | 6.4 | 02/11/2024 |
| Waitara Lands Term Investment | 4 | | 1,283,164 | | | 6.4 | 04/11/2024 |
| Waitara Lands Term Investment | 17 | | 4,807,914 | | | 6.0 | 30/07/2024 |
| Total ASB | 31 | 50 | 9,031,930 | 30,000,000 | AA- | | |
| | | | | | | | |
| Westpac: | | | | | | | |
| Waitara Lands Account | 0 | | 3,670 | | | 0.1 | On Call |
| Waitara Lands Term Investment | 10 | | 2,911,623 | | | 5.8 | 06/04/2024 |
| Waitara Lands Term Investment | 9 | | 2,468,796 | | | 6.1 | 20/07/2024 |
| Waitara Lands Term Investment | 9 | | 2,473,159 | | | 6.0 | 22/06/2024 |
| Term Investment | 6 | | 1,637,728 | | | 6.4 | 11/10/2024 |
| Total Westpac | 33 | 50 | 9,494,975 | 30,000,000 | AA- | | |
| | | | | | | | |
| TSB Bank: | | | | | | | |
| Cheque Accounts | 0 | | 19,148 | | | 0.0 | On Call |
| Call Account | 0 | | 5,301 | | | 0.5 | On Call |
| Waitara Lands Term Investment | 8 | | 2,429,023 | | | 5.9 | 31/07/2024 |

Executive Audit and Risk Committee - Financial and Operational Report

| | % OF TOTAL | COUNCIL POLICY % LIMITS | INVESTED \$ | COUNCIL POLICY \$ LIMITS | S&P CREDIT RATING | YIELD % | MATURITY DATE |
|---------------------|------------|-------------------------|-------------------|--------------------------|-------------------|-------------|---------------|
| Total TSB | 8 | 25 | 2,453,473 | 15,000,000 | A- | | |
| | | | | | | | |
| LGFA: | | | | | | | |
| Borrower Notes x 14 | 2 | | 587,500 | Unlimited | N/A | 3.5 | Various |
| Total | 100 | | 28,865,376 | | | 6.0* | |

All investments are in accordance with the *Investment Policy*. * Weighted average interest rate.

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APRIL 2024

MONTHLY FINANCIAL REPORT

TARANAKI REGIONAL COUNCIL










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Executive summary

Financial performance

| FINANCIAL INDICATORS | | | | | |
|--|---|--|--|--|---|
| Financial threshold key (for adverse variances): ● ≥5% and ● <10% ≥10% | | | | | |
| Total revenue | | Operating expenditure | | Operating surplus/deficit | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council’s activities: | | Council’s total revenue less operating expenditure: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$37.4M | \$488.4K over budget  | \$40.7M | \$218.8K under budget  | \$-3.3M | \$707.2K ahead of budget  |
| Against a YTD budget of \$36.9M and a full year budget of \$50.5M. | | Against a YTD budget of \$40.9M and a full year budget of \$53.4M. | | Against a YTD budget of \$-4.0M and a full year budget of \$-2.9M. | |

| FINANCIAL PERFORMANCE | | | |
|--|---|---|---|
| Operating Expenditure | | Income | |
| Actual | Forecast | Actual | Forecast |
| Financial Performance  | Future Performance  | Financial Performance  | Future Performance  |

Commentary and variances

As at 30 April 2024, the overall financial result is ahead of budget.

Key

This section defines the symbols and colours used in the Executive Summary and the Groups of Activities.

Introduction

In the "Financial Indicators Section", for revenue, expenditure and operating surplus/deficit, for the whole of the Council the actual year to date (YTD) performance is compared against the YTD budget. A green variance indicates that the variance is within plus or minus 5% and less than \$50,000. A yellow variance indicates that the variance is greater than plus or minus 5% and between \$50,000 and \$100,000 but less than plus or minus 10% and more than \$100,000. A red variance indicates that the variance is more than plus or minus 10% and more than \$100,000. The arrow indicates the trend over time. A green up arrow indicates and improving trend and a red down arrow indicates a deteriorating trend.

The financial performance pie graphs for operating expenditure and income show the actual performance against budget and the forecast performance against budget, accumulated for all activities. The green slice indicates the number of activities where the variance is within plus or minus 5% and less than \$50,000. The yellow slice indicates the number of activities where the variance is greater than plus or minus 5% and between \$50,000 and \$100,000 but less than plus or minus 10% and more than \$100,000. The red slice indicates the number of activities where the variance is more than plus or minus 10% and more than \$100,000.

The operational performance pie graphs for levels of service and individual activities show the actual performance against budget and the forecast performance against budget, accumulated for all activities. The green slice indicates the number of levels of service/activities where the actual performance is on target. The yellow slice indicates the number of levels of service/activities where the actual performance is at risk of not being achieved. The red slice indicates the number of levels of service/activities where the actual performance is not meeting the target.

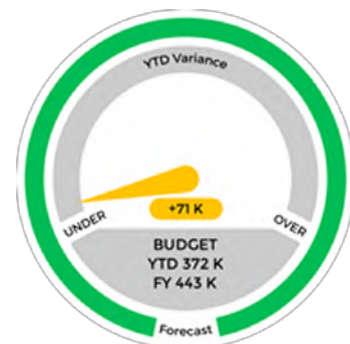
For each Group of Activities:

In the "Financial Indicators Section", for revenue and expenditure, for that group of activities, the actual year to date (YTD) performance is compared against the YTD budget. A green variance indicates that the variance is within plus or minus 5% and less than \$50,000. A yellow variance indicates that the variance is greater than plus or minus 5% and between \$50,000 and \$100,000 but less than plus or minus 10% and more than \$100,000. A red variance indicates that the variance is more than plus or minus 10% and more than \$100,000. The arrow indicates the trend over time. A green up arrow indicates and improving trend and a red down arrow indicates a deteriorating trend.

In the "Operating Expenditure by Activity" section, there is a dial for each activity comparing YTD expenditure against budget and a forecast for the rest of the year. The colours are green – variance of less than plus or minus 5% and less than \$50,000, yellow – plus or minus variance of more than 5% and between \$50,000 and \$100,000 but less than 10% and red – plus or minus variance of more than 10% and \$100,000.

The key components of each dial are:

- The outer ring is the forecast for the rest of the year – green OK, yellow performance at risk, red target will not be achieved
- The pointer indicates whether the variance is over or under budget and the colour indicates the scale of the variance – the actual variance figure sits at the bottom of the pointer
- The YTD and Full Year (FY) budgets are included in the grey section.



The operational performance pie graphs for levels of service and individual activities show the actual performance against budget and the forecast performance against budget, accumulated for all activities within that group of activities. The green slice indicates the number of levels of service/activities where the actual performance is on target. The yellow slice indicates the number of levels of service/activities where the actual performance is at risk of not being achieved. The red slice indicates the number of levels of service/activities where the actual performance is not meeting the target.

Statement of comprehensive revenue and expense

This statement summarises performance against budget for the month and for the year to date.

| | Month | | | Year to date | | | 2023/2024 |
|--|-------------------|-------------------|-----------------|-------------------|-------------------|-----------------|-------------------|
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Cost of services | | | | | | | |
| Resource management | 1,828,566 | 1,668,901 | -159,665 | 18,672,574 | 18,546,986 | -125,588 | 25,570,737 |
| Biosecurity and biodiversity | 640,572 | 568,615 | -71,957 | 7,208,026 | 8,169,403 | 961,377 | 9,388,521 |
| Transport | 817,303 | 617,648 | -199,655 | 6,169,435 | 6,259,697 | 90,262 | 7,625,531 |
| Hazard management | 87,203 | 120,357 | 33,154 | 876,266 | 963,594 | 87,328 | 1,142,834 |
| Recreation culture and heritage | 286,438 | 289,617 | 3,179 | 4,840,473 | 4,749,870 | -90,603 | 5,945,371 |
| Regional representation advocacy and investment management | 214,692 | 193,760 | -20,932 | 2,054,045 | 2,047,346 | -6,699 | 2,432,053 |
| Total operating expenditure | 3,874,775 | 3,458,898 | -415,877 | 39,820,818 | 40,736,896 | 916,078 | 52,105,047 |
| Revenue from exchange transactions | | | | | | | |
| Direct charges revenue | 514,850 | 422,087 | 92,763 | 5,371,775 | 5,244,769 | 127,006 | 6,106,317 |
| Rent revenue | 163,544 | 132,500 | 31,044 | 1,181,039 | 1,325,000 | -143,961 | 1,590,000 |
| Dividends | 0 | 0 | 0 | 8,000,000 | 8,000,000 | 0 | 8,000,000 |
| Revenue from non-exchange transactions | | | | | | | |
| General rates revenue | 0 | 0 | 0 | 10,178,652 | 10,178,652 | 0 | 13,571,535 |
| Targeted rates revenue | 0 | 0 | 0 | 3,979,588 | 3,979,581 | 7 | 5,306,108 |
| Direct charges revenue | 155,829 | 228,589 | -72,760 | 2,451,381 | 4,549,355 | -2,097,974 | 9,978,882 |
| Government grants | 426,529 | 229,611 | 196,918 | 4,200,348 | 2,840,610 | 1,359,738 | 3,969,805 |
| Vested assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total income | 1,260,752 | 1,012,787 | 247,965 | 35,362,784 | 36,117,967 | -755,183 | 48,522,647 |
| Operating surplus/(deficit) before finance income/expenses & taxation | -2,614,023 | -2,446,111 | -167,912 | -4,458,034 | -4,618,929 | 160,895 | -3,582,400 |
| Finance income | 408,907 | 63,333 | 345,574 | 2,076,879 | 833,330 | 1,243,549 | 1,960,000 |
| Finance expense | -320,223 | 0 | -320,223 | -897,272 | -200,000 | -697,272 | -1,272,000 |
| Net finance expense | 88,684 | 63,333 | 25,351 | 1,179,607 | 633,330 | 546,277 | 688,000 |
| Operating surplus before taxation | -2,525,339 | -2,382,778 | -142,561 | -3,278,427 | -3,985,599 | 707,172 | -2,894,400 |
| Other gains/losses | | | | | | | |
| Gains/(losses) on revaluation of properties | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Operating surplus before taxation | -2,525,339 | -2,382,778 | -142,561 | -3,278,427 | -3,985,599 | 707,172 | -2,894,400 |
| Income tax expense | 0 | 0 | 0 | 0 | 0 | 0 | 10,000 |
| Surplus/(deficit) for the period | -2,525,339 | -2,382,778 | -142,561 | -3,278,427 | -3,985,599 | 707,172 | -2,904,400 |
| Other comprehensive income | | | | | | | |
| Revaluation of property, plant and equipment | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Other comprehensive income, net of tax | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Operating surplus/(deficit) | -2,525,339 | -2,382,778 | -142,561 | -3,278,427 | -3,985,599 | 707,172 | -2,904,400 |

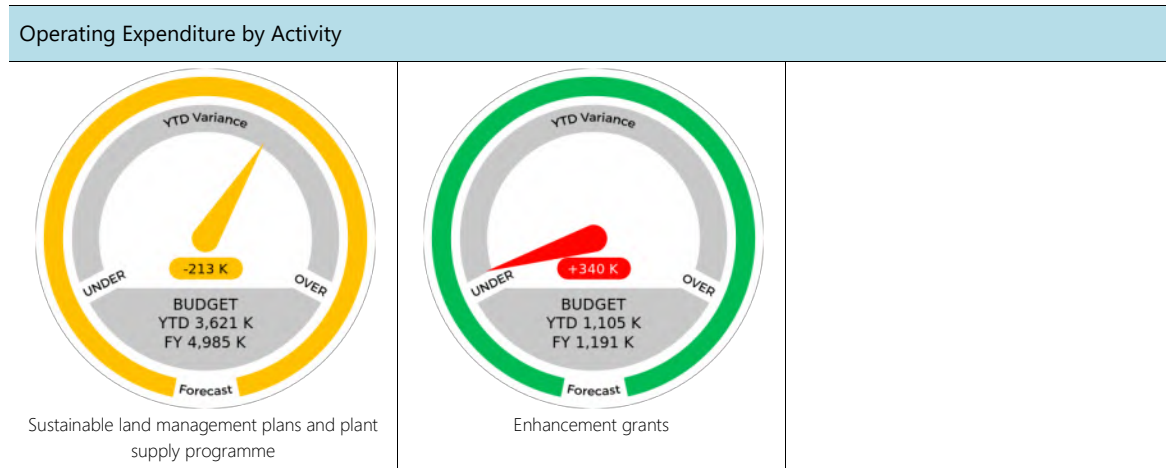
Resource management

Financial performance

| FINANCIAL INDICATORS | | | |
|--|----------------------------|--|---------------------------|
| Financial threshold key (for adverse variances): ● ≥5% and ● <10% ≥10% | | | |
| Total revenue | | Operating expenditure | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council’s activities: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$7.6M | \$1107.9K over budget ↑ | \$18.7M | \$125.6K over budget ↓ |
| Against a YTD budget of 6.5M and a full year budget of 11.5M. | | Against a YTD budget of 18.5M and a full year budget of 25.6M. | |

| Operating Expenditure by Activity | | | | | |
|---|--|---|--|--|--|
| <p>Resource management planning</p> | <p>Consent processing and administration</p> | <p>Compliance monitoring programmes</p> | | | |
| <p>Pollution incidence and response</p> | <p>State of the environment monitoring</p> | <p>Resource investigations and projects</p> | | | |

RESOURCE MANAGEMENT



| Key | YTD Variance |
|-----|---|
| ■ | < 5% and less than \$50,000 |
| ■ | ≥ 5% < 10% and between \$50,000 and \$100,000 |
| ■ | ≥ 10% and greater than \$100,000 |

Commentary and variances

Overall resource management expenditure is on budget. Material activity variances (> or < than \$100,000) are:

Resource management planning - \$257,096 under budget due to project costs which have not yet been incurred.

Consent processing and administration – over budget by \$197,532 due to the increased workload for resource consents.

State of the environment monitoring – over budget by \$120,016 due to additional work required for freshwater policy development.

Sustainable land management plans and plant supply programme – over budget by \$213,048 due to higher training, depreciation and overhead costs.

Enhancement grants - \$340,418 under budget due to the timing of STRESS expenditure. This is expected to be on budget at year end.

Direct charges revenue - \$1,101,969 over budget due to earlier timings in revenue received in some activities and higher returns on Waitara River Catchment investments.



RESOURCE MANAGEMENT

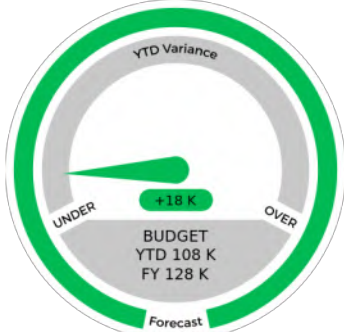
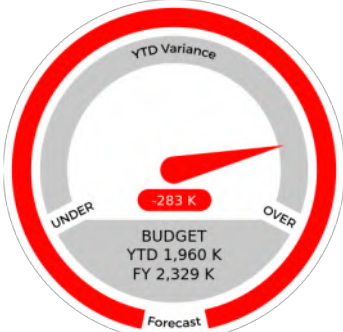
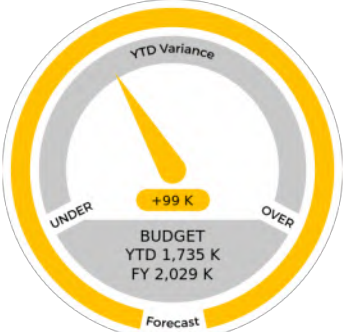
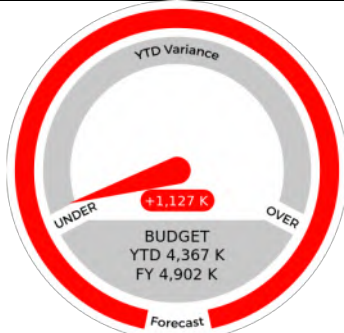
Cost of services statement

| RESOURCE MANAGEMENT | | | | | | | |
|--|------------------|------------------|-----------------|-------------------|-------------------|-----------------|-------------------|
| | Month | | | Year to date | | | 2023/2024 |
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Expenditure | | | | | | | |
| Resource management planning | 141,660 | 155,229 | 13,569 | 1,346,638 | 1,603,734 | 257,096 | 1,908,418 |
| Consent processing and administration | 181,479 | 157,896 | -23,583 | 1,887,859 | 1,690,327 | -197,532 | 2,002,490 |
| Compliance monitoring programmes | 486,409 | 467,611 | -18,798 | 5,002,062 | 4,937,240 | -64,822 | 5,866,122 |
| Pollution incidents and response | 115,135 | 107,765 | -7,370 | 1,170,397 | 1,134,151 | -36,246 | 1,347,097 |
| State of the environment monitoring | 366,743 | 360,766 | -5,977 | 3,926,727 | 3,806,711 | -120,016 | 4,525,739 |
| Resource investigations and projects | 57,146 | 62,173 | 5,027 | 739,519 | 648,106 | -91,413 | 771,899 |
| Sustainable land management plans and plant supply programme | 376,120 | 322,123 | -53,997 | 3,834,287 | 3,621,239 | -213,048 | 4,984,608 |
| Waitara River catchment | 0 | 0 | 0 | 25 | 0 | -25 | 2,973,375 |
| Enhancement grants | 103,875 | 35,338 | -68,537 | 765,060 | 1,105,478 | 340,418 | 1,190,989 |
| Total expenditure | 1,828,566 | 1,668,901 | -159,665 | 18,672,574 | 18,546,986 | -125,588 | 25,570,737 |
| Income | | | | | | | |
| General rates | 626,387 | 626,387 | 0 | 6,330,008 | 6,330,008 | 0 | 7,674,131 |
| Direct charges | 671,226 | 474,509 | 196,717 | 7,034,423 | 5,932,454 | 1,101,969 | 10,628,234 |
| Government grants | 0 | 0 | 0 | 550,440 | 544,500 | 5,940 | 909,500 |
| Transfer from reserves | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Transfer to reserves | -110,647 | 0 | -110,647 | -1,056,292 | 0 | -1,056,292 | -600,000 |
| Investment funds | 641,600 | 568,003 | 73,597 | 5,813,995 | 5,740,021 | 73,974 | 6,958,872 |
| Total income | 1,828,566 | 1,668,899 | 159,667 | 18,672,574 | 18,546,983 | 125,591 | 25,570,737 |
| Operating surplus/(deficit) | 0 | -2 | -2 | 0 | -3 | -3 | 0 |

Biosecurity and biodiversity

Financial performance

| FINANCIAL INDICATORS | | | |
|---|---|--|--|
| Financial threshold key (for adverse variances): ● ≥5% and ● <10% ≥10% | | | |
| Total revenue | | Operating expenditure | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council's activities: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$1.0M | \$1271.6K under budget  | \$7.2M | \$961.4K under budget  |
| Against a YTD budget of 2.3M and a full year budget of 4.8M. | | Against a YTD budget of 8.2M and a full year budget of 9.4M. | |

| Operating Expenditure by Activity | | |
|---|---|--|
|  <p>Biosecurity and biodiversity planning</p> |  <p>Biosecurity/pest management</p> |  <p>Biodiversity</p> |
|  <p>Towards Predator-Free Taranaki</p> | <p>Key</p> <ul style="list-style-type: none"> ■ < 5% and less than \$50,000 ■ ≥ 5% < 10% and between \$50,000 and \$100,000 ■ ≥ 10% and greater than \$100,000 | |

Commentary and variances

Overall biosecurity and biodiversity expenditure is under budget. Material activity variances (> or < than \$100,000) are:

Biosecurity/pest management – over budget by \$283,392 due to a significant increase in known eradication pest plants requiring additional work.

Towards Predator Free Taranaki - \$1,126,795 under budget due to phasing and operational changes. PF 2050 Limited have agreed for costs to be carried forward to next year.

Direct charges revenue - \$1,271,568 under budget due to lower Towards Predator-Free Taranaki expenditure than planned as project funding revenues are not recognised until the costs are incurred.



BIOSECURITY AND BIODIVERSITY

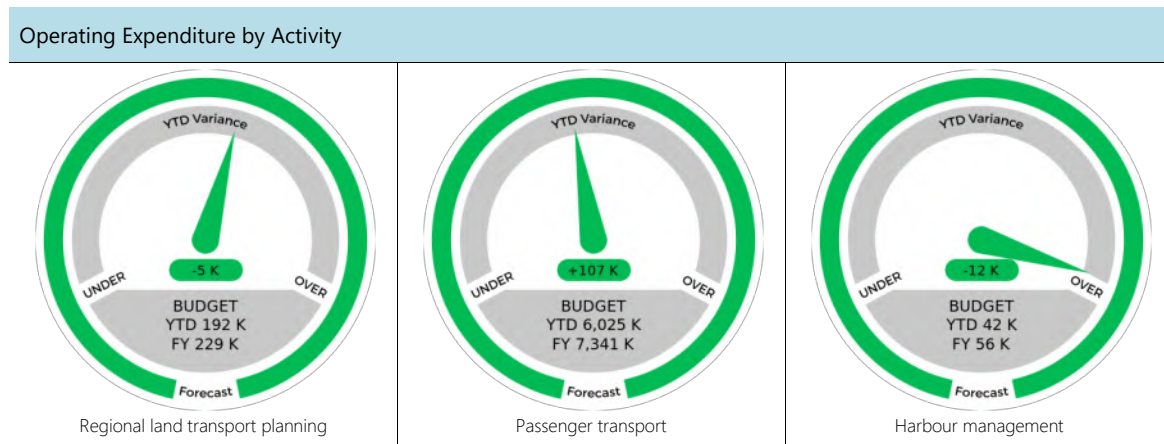
Cost of services statement

| BIOSECURITY AND BIODIVERSITY | | | | | | | |
|---------------------------------------|----------------|----------------|----------------|------------------|------------------|-----------------|------------------|
| | Month | | | Year to date | | | 2023/2024 |
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Expenditure | | | | | | | |
| Biosecurity and biodiversity planning | 9,432 | 10,434 | 1,002 | 89,132 | 107,611 | 18,479 | 128,079 |
| Biosecurity/pest management | 188,244 | 204,748 | 16,504 | 2,243,685 | 1,960,293 | -283,392 | 2,329,210 |
| Biodiversity | 139,668 | 135,286 | -4,382 | 1,635,118 | 1,734,613 | 99,495 | 2,028,783 |
| Towards Predator-Free Taranaki | 303,228 | 218,147 | -85,081 | 3,240,091 | 4,366,886 | 1,126,795 | 4,902,449 |
| Total expenditure | 640,572 | 568,615 | -71,957 | 7,208,026 | 8,169,403 | 961,377 | 9,388,521 |
| Income | | | | | | | |
| General rates | 287,757 | 287,757 | 0 | 3,078,560 | 3,078,560 | 0 | 2,199,219 |
| Direct charges | 41,697 | 19,922 | 21,775 | 1,027,652 | 2,299,220 | -1,271,568 | 4,845,059 |
| Transfer from reserves | 0 | 0 | 0 | 0 | 0 | 0 | 350,000 |
| Transfer to reserves | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Investment funds | 311,118 | 260,936 | 50,182 | 3,101,814 | 2,791,623 | 310,191 | 1,994,243 |
| Total income | 640,572 | 568,615 | 71,957 | 7,208,026 | 8,169,403 | -961,377 | 9,388,521 |
| Operating surplus/(deficit) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Transport

Financial performance

| FINANCIAL INDICATORS | | | |
|---|---|--|---|
| Financial threshold key (for adverse variances): ● ≥5% and ● <10% ≥10% | | | |
| Total revenue | | Operating expenditure | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council's activities: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$4.3M | \$906.2K over budget  | \$6.2M | \$90.3K under budget  |
| Against a YTD budget of 3.4M and a full year budget of 4.3M. | | Against a YTD budget of 6.3M and a full year budget of 7.6M. | |



| Key | YTD Variance |
|---------------------------------------|---|
| ■ | < 5% and less than \$50,000 |
| ■ | ≥ 5% < 10% and between \$50,000 and \$100,000 |
| ■ | ≥ 10% and greater than \$100,000 |

Commentary and variances

Overall transport expenditure is on budget. Material activity variances (> or < than \$100,000) are:

Passenger transport - \$107,361 under budget mainly due to the timing of bus contract costs.

Direct charges revenue - \$330,630 under budget due to some fares being funded from the Government Community Connect fare scheme.

Government grants - \$1,236,841 over budget due to the new Community Connect fare scheme supporting youth and Total Mobility users and funding received towards the Electric Bus initiative.

TRANSPORT

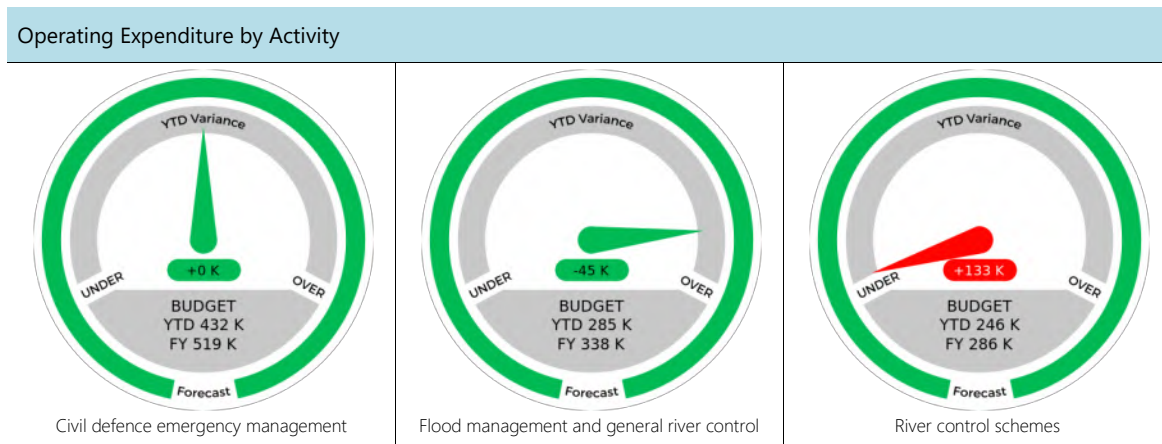
Cost of services statement

| TRANSPORT | | | | | | | |
|------------------------------------|----------------|----------------|-----------------|------------------|------------------|----------------|------------------|
| | Month | | | Year to date | | | 2023/2024 |
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Expenditure | | | | | | | |
| Regional land transport planning | 12,441 | 18,382 | 5,941 | 197,308 | 191,886 | -5,422 | 228,874 |
| Passenger transport | 784,689 | 598,766 | -185,923 | 5,917,950 | 6,025,311 | 107,361 | 7,340,657 |
| Harbour management | 20,173 | 500 | -19,673 | 54,177 | 42,500 | -11,677 | 56,000 |
| Total expenditure | 817,303 | 617,648 | -199,655 | 6,169,435 | 6,259,697 | 90,262 | 7,625,531 |
| Income | | | | | | | |
| General rates | 147,428 | 147,428 | 0 | 587,727 | 587,727 | 0 | 481,051 |
| Targeted rates | 0 | 0 | 0 | 1,773,699 | 1,773,699 | 0 | 2,364,932 |
| Direct charges | 71,474 | 106,921 | -35,447 | 738,580 | 1,069,210 | -330,630 | 1,283,028 |
| Government grants | 469,572 | 229,611 | 239,961 | 3,532,951 | 2,296,110 | 1,236,841 | 3,060,305 |
| Government grants for capital | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Transfer from reserves | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Transfer to reserves | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Investment funds | 128,828 | 133,688 | -4,860 | -463,522 | 532,951 | -996,473 | 436,215 |
| Total income | 817,303 | 617,648 | 199,655 | 6,169,435 | 6,259,697 | -90,262 | 7,625,531 |
| Operating surplus/(deficit) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Hazard management

Financial performance

| FINANCIAL INDICATORS | | | |
|--|--------------------------|--|---------------------------|
| Financial threshold key (for adverse variances): ● ≥5% and ● <10% ≥10% | | | |
| Total revenue | | Operating expenditure | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council's activities: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$0.1M | \$51.6K over budget ↓ | \$0.9M | \$87.3K under budget ↑ |
| Against a YTD budget of 0.0M and a full year budget of 0.0M. | | Against a YTD budget of 1.0M and a full year budget of 1.1M. | |



| Key | YTD Variance |
|-----|---|
| ■ | < 5% and less than \$50,000 |
| ■ | ≥ 5% < 10% and between \$50,000 and \$100,000 |
| ■ | ≥ 10% and greater than \$100,000 |

Commentary and variances

Overall hazard management expenditure is under budget. Material activity variances (> or < than \$100,000) are:

River control schemes – under budget by \$132,744 due to lower maintenance costs than expected. These will be completed if and when required, either as a result of damage, or periodic asset improvements resulting from inspections.



HAZARD MANAGEMENT

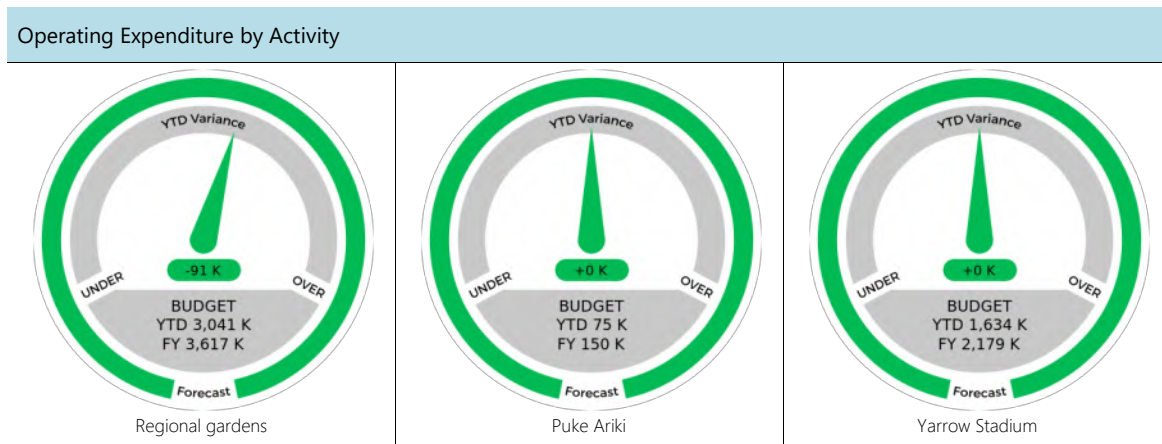
Cost of services statement

| HAZARD MANAGEMENT | | | | | | | |
|--|---------------|----------------|----------------|----------------|------------------|----------------|------------------|
| | Month | | | Year to date | | | 2023/2024 |
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Expenditure | | | | | | | |
| Civil defence emergency management | 43,236 | 43,237 | 0 | 432,365 | 432,370 | 5 | 518,838 |
| Flood management and general river control | 37,940 | 27,612 | -10,328 | 330,432 | 285,011 | -45,421 | 337,534 |
| River control schemes | 6,027 | 49,508 | 43,481 | 113,469 | 246,213 | 132,744 | 286,462 |
| Total expenditure | 87,203 | 120,357 | 33,154 | 876,266 | 963,594 | 87,328 | 1,142,834 |
| Income | | | | | | | |
| General rates | 63,120 | 63,120 | 0 | 236,219 | 236,219 | 0 | 271,419 |
| Targeted rates | 0 | 0 | 0 | 571,888 | 571,881 | 7 | 762,507 |
| Direct charges | 52 | 0 | 52 | 1,579 | 0 | 1,579 | 0 |
| Government grants | -50,000 | 0 | -50,000 | 50,000 | 0 | 50,000 | 0 |
| Transfer from reserves | 17,393 | 0 | 17,393 | 131,363 | 0 | 131,363 | 0 |
| Transfer to reserves | 0 | 0 | 0 | -491,125 | 0 | -491,125 | -58,942 |
| Investment funds | 56,638 | 57,237 | -599 | 435,050 | 214,201 | 220,849 | 246,122 |
| Total income | 87,203 | 120,357 | -33,154 | 934,973 | 1,022,301 | -87,328 | 1,221,106 |
| Operating surplus/(deficit) | 0 | 0 | 0 | 58,707 | 58,707 | 0 | 78,272 |

Recreation, culture and heritage

Financial performance

| FINANCIAL INDICATORS | | | |
|---|---|--|--|
| Financial threshold key (for adverse variances): ● ≥5% and ● <10% ≥10% | | | |
| Total revenue | | Operating expenditure | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council's activities: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$0.1M | \$21.9K under budget  | \$4.8M | \$90.6K over budget  |
| Against a YTD budget of 0.1M and a full year budget of 0.1M. | | Against a YTD budget of 4.7M and a full year budget of 5.9M. | |



| Key | YTD Variance |
|---------------------------------------|---|
| ■ | < 5% and less than \$50,000 |
| ■ | ≥ 5% < 10% and between \$50,000 and \$100,000 |
| ■ | ≥ 10% and greater than \$100,000 |

Commentary and variances

Overall recreation, culture and heritage expenditure is on budget. There are no material activity variances (> or < than \$100,000).



RECREATION, CULTURE AND HERITAGE

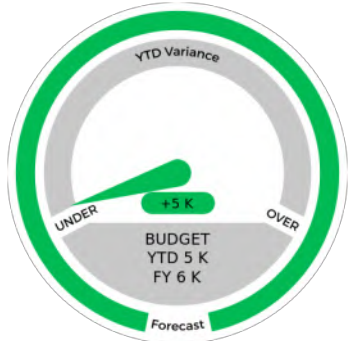
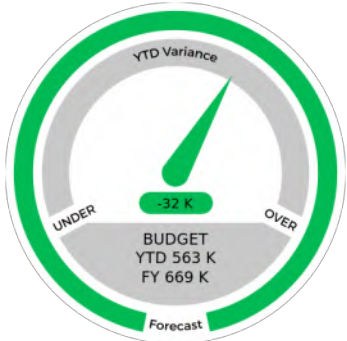
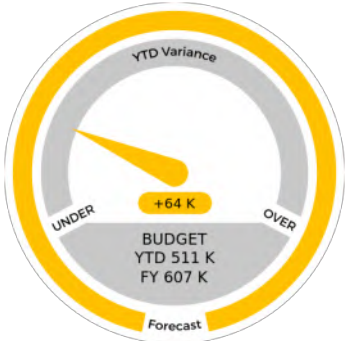
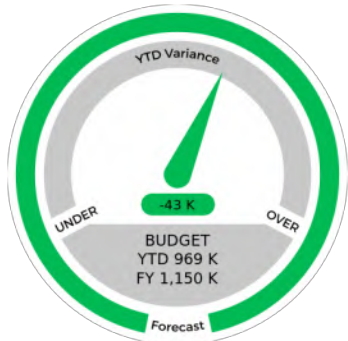
Cost of services statement

| RECREATION CULTURE AND HERITAGE | | | | | | | |
|------------------------------------|----------------|----------------|---------------|------------------|------------------|----------------|------------------|
| | Month | | | Year to date | | | 2023/2024 |
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Expenditure | | | | | | | |
| Regional gardens | 286,438 | 289,617 | 3,179 | 3,131,471 | 3,040,869 | -90,602 | 3,616,702 |
| Puke Ariki | 0 | 0 | 0 | 75,000 | 75,000 | 0 | 150,000 |
| Yarrow Stadium | 0 | 0 | 0 | 1,634,002 | 1,634,001 | -1 | 2,178,669 |
| Total expenditure | 286,438 | 289,617 | 3,179 | 4,840,473 | 4,749,870 | -90,603 | 5,945,371 |
| Income | | | | | | | |
| General rates | 146,254 | 146,254 | 0 | 1,577,756 | 1,577,756 | 0 | 1,907,822 |
| Targeted rates | 0 | 0 | 0 | 1,634,002 | 1,634,001 | 1 | 2,178,669 |
| Direct charges | 3,586 | 10,741 | -7,155 | 85,546 | 107,410 | -21,864 | 128,877 |
| Investment funds | 136,598 | 132,622 | 3,976 | 1,543,169 | 1,430,703 | 112,466 | 1,730,004 |
| Total income | 286,438 | 289,617 | -3,179 | 4,840,473 | 4,749,870 | 90,603 | 5,945,372 |
| | | | | | | | |
| Operating surplus/(deficit) | 0 | 0 | 0 | 0 | 0 | 0 | 1 |

Regional representation, advocacy and investment management

Financial performance

| FINANCIAL INDICATORS | | | |
|---|--|--|---|
| Financial threshold key (for adverse variances): ● ≥5% and ● <10% ≥10% | | | |
| Total revenue | | Operating expenditure | |
| What the Council earns – rates, charges, grants and investment income: | | The costs to operate Council’s activities: | |
| Actual YTD: | Trend: | Actual YTD: | Trend: |
| \$0.1M | \$319.2K under budget  | \$2.1M | \$6.7K over budget  |
| Against a YTD budget of 0.4M and a full year budget of 0.5M. | | Against a YTD budget of 2.0M and a full year budget of 2.4M. | |

| Operating Expenditure by Activity | | |
|---|---|---|
|  <p>Investment management</p> |  <p>Community engagement</p> |  <p>Advocacy and response</p> |
|  <p>Governance</p> | <p>Key</p> <ul style="list-style-type: none"> ■ < 5% and less than \$50,000 ■ ≥ 5% < 10% and between \$50,000 and \$100,000 ■ ≥ 10% and greater than \$100,000 | |

Commentary and variances

Overall regional representation and advocacy expenditure is on budget. Material activity variances (> or < than \$100,000) are: Direct charges revenue - \$319,192 under budget due to the community engagement funding which will be received later in the year.

REGIONAL REPRESENTATION, ADVOCACY AND INVESTMENT MANAGEMENT

Cost of services statement

| REGIONAL REPRESENTATION, ADVOCACY AND INVESTMENT MANAGEMENT | | | | | | | |
|---|----------------|----------------|----------------|------------------|------------------|---------------|------------------|
| | Month | | | Year to date | | | 2023/2024 |
| | Actual \$ | Budget \$ | Variance \$ | Actual \$ | Budget \$ | Variance \$ | Budget \$ |
| Expenditure | | | | | | | |
| Investment management | 0 | 500 | 500 | 400 | 5,000 | 4,600 | 6,000 |
| Community engagement | 68,986 | 53,382 | -15,604 | 594,330 | 562,509 | -31,821 | 669,086 |
| Advocacy and response | 46,405 | 49,211 | 2,806 | 447,040 | 510,661 | 63,621 | 607,322 |
| Governance | 99,301 | 90,667 | -8,634 | 1,012,275 | 969,176 | -43,099 | 1,149,645 |
| Total expenditure | 214,692 | 193,760 | -20,932 | 2,054,045 | 2,047,346 | -6,699 | 2,432,053 |
| Income | | | | | | | |
| General rates | 81,818 | 81,818 | 0 | 875,734 | 875,734 | 0 | 1,037,894 |
| Direct charges | 235 | 37,750 | -37,515 | 58,308 | 377,500 | -319,192 | 453,000 |
| Investment funds | 132,639 | 74,192 | 58,447 | 1,120,003 | 794,112 | 325,891 | 941,159 |
| Total income | 214,692 | 193,760 | 20,932 | 2,054,045 | 2,047,346 | 6,699 | 2,432,053 |
| Operating surplus/(deficit) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Statement of financial position

This statement summarises the Council's assets, liabilities and residual equity. The statement is split between current items (those expected to be realised within 12 months) and non-current items (expected to last longer than 12 months).

| | Month End Actual \$ | 2023/2024 Estimates \$ | 2022/2023 Annual Report \$ |
|--------------------------------------|------------------------|---------------------------|-------------------------------|
| Current Assets | | | |
| Cash and cash equivalents | 8,019,360 | 820,044 | 3,360,640 |
| Current portion of investments | 24,613,826 | - | 22,263,780 |
| Trade and other receivables | 2,418,103 | 3,605,000 | 5,792,130 |
| Inventories | 209,863 | 206,000 | 209,863 |
| Treasury investments | - | - | 50,000 |
| Prepayments | 500,915 | 257,500 | 396,787 |
| Work in progress | 1,350,283 | 206,000 | 337,990 |
| Total current assets | 37,112,351 | 5,094,534 | 32,411,190 |
| Non-current assets | | | |
| Treasury investments | 712,500 | 24,487,500 | 437,500 |
| Port Taranaki Ltd | 26,000,000 | 26,000,000 | 26,000,000 |
| Civic Assurance Ltd | 1,000 | 1,000 | 1,000 |
| Regional Software Holdings Ltd | 798,118 | 798,118 | 798,118 |
| Loan to Taranaki Stadium Trust | 21,500,000 | 30,000,000 | 19,500,000 |
| Investment properties | 21,859,000 | 22,054,000 | 21,859,000 |
| Intangible assets | 1,318,751 | 278,250 | 1,640,887 |
| Property plant and equipment | 38,330,129 | 37,378,816 | 37,170,523 |
| Deferred tax asset | 175,390 | 260,000 | 175,390 |
| Total non-current assets | 110,694,888 | 141,257,684 | 107,582,418 |
| Total assets | 147,807,239 | 146,352,218 | 139,993,608 |
| Current liabilities | | | |
| Trade and other payables | 9,771,439 | 7,725,000 | 8,445,424 |
| Work-in-progress | 2,034,670 | 1,040,000 | 1,296,743 |
| Employee entitlements current | 1,261,194 | 1,339,000 | 1,233,077 |
| Borrowings | 4,500,000 | - | 2,000,000 |
| Total current liabilities | 17,567,302 | 10,094,000 | 12,975,244 |
| Non-current liabilities | | | |
| Employee entitlements term | 275,860 | 412,000 | 275,860 |
| Borrowings | 24,000,000 | 30,000,000 | 17,500,000 |
| Total non-current liabilities | 24,275,860 | 30,412,000 | 17,775,860 |
| Total liabilities | 41,843,162 | 40,506,000 | 30,751,104 |
| Public equity | | | |
| Retained earnings | 65,193,709 | 69,222,756 | 69,888,192 |
| Reserves | 33,614,612 | 30,609,040 | 32,198,557 |
| Asset revaluation reserves | 7,155,755 | 6,014,422 | 7,155,755 |
| Total public equity | 105,964,077 | 105,846,218 | 109,242,504 |
| Total liabilities and equity | 147,807,239 | 146,352,218 | 139,993,608 |

Capital expenditure and disposals

Capital expenditure in excess of \$10,000 for the month was:

| DESCRIPTION | AMOUNT \$ |
|--|-----------|
| HP Probook and Zbook Devices | 53,181 |
| Groundwater Telemetry Equipment | 16,398 |
| Waiwhakaiho Upgrade 2024 - Capital WIP | 147,168 |
| Tupare Gardens Structures & Features - Capital WIP | 11,765 |
| Pukeiti New Outer Tracks - Capital WIP | 27,270 |
| TRC Office Accommodation Refurbishment - Capital WIP | 209,330 |

Fixed asset disposals in excess of \$10,000 for the month were:

| DESCRIPTION | AMOUNT \$ |
|-------------------|-----------|
| Toyota Hilux (x2) | 59,007 |
| Kia Carnival | 20,422 |

Local Authorities (Members' Interests) Act 1968

Additions to the *Creditors Detail List* for the month were:

| CODE | CREDITOR NAME | ADDRESS | DATE ESTABLISHED |
|-------|--|---|------------------|
| 12448 | Remix Technologies LLC | 114 5th Avenue, New York NY 10011 | Apr-24 |
| 12449 | Highgarth Trusts Partnership | 249 Ronald Road, RD 21, Stratford 4391 | Apr-24 |
| 12450 | Outlaw Services Ltd | 300 Parahaki Road, RD 1, Waverley 4591 | Apr-24 |
| 12451 | Tararua College | 13 Churchill Street, Pahiatua 4910 | Apr-24 |
| 12454 | Carmand Coffee Ltd (T/A Caffeinate Hawera) | 152 High Street, Hawera 4610 | Apr-24 |
| 12455 | Marnelius Partners | 635 Eltham Road, RD 21, Stratford 4391 | Apr-24 |
| 12456 | Puketapu Primary School | Dillon Drive, Bell Block, New Plymouth 4312 | Apr-24 |
| 12458 | Bounty (2008) Holding Limited | 11B Lupton Street, Waverley 4510 | Apr-24 |
| 12459 | HD Geo Ltd | PO Box 9266, Hamilton 3240 | Apr-24 |
| 12460 | Jetcharm Barbershop & Gentlemen's Quarters | 32 Egmont Street, New Plymouth 4310 | Apr-24 |
| 12461 | Justin Harrison | 1177 Mokau Road, RD 44, Urenui 4379 | Apr-24 |
| 12462 | K & E Campbell Ltd (T/A Ecomist Taranaki) | 130A Carrington Street, New Plymouth 4310 | Apr-24 |
| 12463 | Highlands Intermediate School | 260A Coronation Avenue, New Plymouth 4310 | Apr-24 |
| 12464 | Konica Minolta Business Solutions New Zealand Ltd | PO Box 24704, Royal Oak, Auckland 1345 | Apr-24 |
| 12465 | New Plymouth Girls High School | 60 Northgate Road, New Plymouth | Apr-24 |
| 12467 | Parker Bridge NZ Ltd | Level 1, 74 Taharoto Road, Auckland 0622 | Apr-24 |
| 12468 | Manawatu-Whanganui LASS Limited | 40 Bowen Street, Feilding 4702 | Apr-24 |
| 12469 | Living Essentials with Pounamu Ltd | 640 Inland North Road, RD 43, Waitara 4383 | Apr-24 |
| 12470 | Tracey Reynolds (T/A Creative Thistle) | 72 Pembroke Road West, Stratford 4332 | Apr-24 |
| 12471 | Norsewood & District's School | Coronation Street, Norsewood 4930 | Apr-24 |
| 12472 | Brunswick School | 15 Campbell Road, RD 1, Whanganui 4571 | Apr-24 |
| 12474 | PS Limited | 121 Molesworth Street, New Plymouth | Apr-24 |
| 12475 | Nice Korea International Limited (T/A Woodpia Furniture) | 137 Sunnybrae Road, Auckland 0627 | Apr-24 |
| 12476 | Futurecology Limited | 84 Ross Road, RD 1, Nelson 7071 | Apr-24 |
| 12477 | Avenues Ltd | PO Box 10612, The Terrace, Wellington 6140 | Apr-24 |
| 12478 | Te Runanga O Ngati Tama | PO Box 143, Waitara 4320 | Apr-24 |
| 12479 | Chris Eames | 54 Hudson Street, Hamilton 3216 | Apr-24 |
| 12481 | Phillip Wood | 339 Kent Road, RD 1, New Plymouth 4371 | Apr-24 |

Executive Audit and Risk Committee - Financial and Operational Report

| | | | |
|-------|--------------------------------|--|--------|
| 12482 | Visitor Registration Ltd | 44 William Pickering Drive, Auckland 0632 | Apr-24 |
| 12483 | Dandarrigan Trusts Partnership | 191 Mangawhero Road, RD 29, Hawera 4679 | Apr-24 |
| 12485 | Whanganui Girls College | 21 Jones Street, Whanganui 4500 | Apr-24 |

Notes:

1. The schedule of all previously listed creditors for the purpose of the Local Authorities (Members' Interests) Act 1968 is available for Members' perusal.
2. The schedule excludes any staff who may have become a creditor.
3. Under the terms of Section 6 and Section (1) of the Local Authorities (Members' Interests) Act 1968, members are required to declare if they hold directly or indirectly, a pecuniary interest other than an interest in common with the public.

Financial delegations

The following payments were made during the period to 30 April 2024 that exceeded the budgeted approved delegated authority levels:

| DESCRIPTION | AMOUNT \$ |
|-------------|-----------|
| Nil | - |

Aged debtors analysis

The total debtors outstanding at 30 April 2024 were aged as follows:

| DESCRIPTION | AMOUNT \$ | PERCENT % |
|--------------------------|------------------|------------|
| Current balance | 597,965 | 42 |
| 30 days balance | 282,103 | 20 |
| 60 days balance | 118,167 | 8 |
| 90 days and over balance | 436,394 | 30 |
| Total debtors | 1,434,629 | 100 |

Reserves

As at 30 April 2024 the following reserve balances were held:

| DESCRIPTION | AMOUNT \$ |
|---|-------------------|
| Contingency/Disaster Reserve | 1,086,000 |
| North Taranaki/Waitara River Control Scheme Reserve | 1,892,523 |
| South Taranaki Rivers Control Scheme Reserve | 49,559 |
| Dividend Equalisation Reserve | 4,331,829 |
| Egmont National Park Control Reserve | 813,000 |
| Endowment Land Sales Reserve | 2,935,000 |
| Waitara Lands Act 2018 Reserve | 22,506,701 |
| Total reserves | 33,614,612 |

Borrowing

The total LGFA borrowing at 30 April 2024 was as follows:

| MATURITY DATE | AMOUNT \$ | INTEREST RATE % |
|-------------------------|-------------------|-----------------|
| 15/04/2025 | 2,000,000 | 6.2 |
| 15/04/2025 | 1,000,000 | 4.0 |
| 15/04/2025 | 1,500,000 | 5.8 |
| 15/04/2026 | 1,000,000 | 2.5 |
| 15/04/2026 | 1,000,000 | 3.3 |
| 15/04/2026 | 2,000,000 | 3.7 |
| 15/04/2027 | 1,500,000 | 6.4 |
| 15/04/2027 | 1,000,000 | 3.8 |
| 15/04/2027 | 1,500,000 | 2.6 |
| 15/04/2027 | 2,000,000 | 6.4 |
| 15/04/2027 | 1,000,000 | 6.4 |
| 15/05/2028 | 3,000,000 | 6.2 |
| 15/05/2028 | 2,000,000 | 5.8 |
| 15/05/2028 | 1,000,000 | 5.4 |
| 15/05/2028 | 1,000,000 | 6.5 |
| 20/04/2029 | 2,000,000 | 4.3 |
| 20/04/2029 | 2,000,000 | 5.5 |
| 20/04/2029 | 1,000,000 | 6.6 |
| 20/04/2029 | 1,000,000 | 6.6 |
| Total borrowings | 28,500,000 | 5.3* |

All borrowings are in accordance with the *Liability Management Policy*. *Weighted average interest rate

Borrowing limits

Council borrowing against policy limits at 30 April 2024 was as follows:

| ITEM | REQUIRED PERFORMANCE | ACTUAL PERFORMANCE |
|----------------------------------|----------------------|--------------------|
| Net Debt/Total Revenue | ≤225% | -9.6% |
| Net Interest/Total Revenue | ≤15% | -1.4% |
| Net Interest/Annual Rates Income | <20% | -3.6% |
| Liquidity | >110% | 217.0% |
| Debt Cap | \$55 million | \$28.5 million |

Bank and investment balances

As at 30 April 2024 the following cash, bank and investment balances were held:

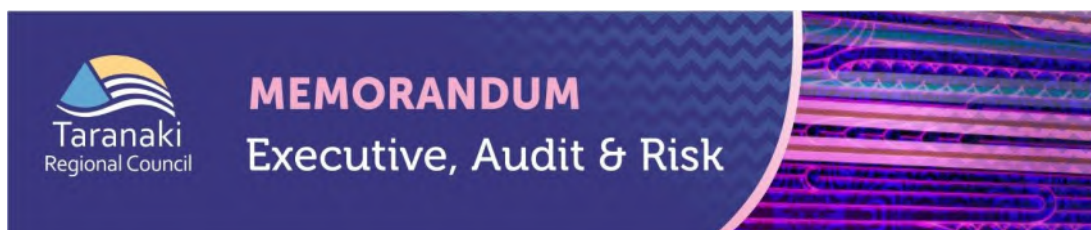
| | % OF TOTAL | COUNCIL POLICY % LIMITS | INVESTED \$ | COUNCIL POLICY \$ LIMITS | S&P CREDIT RATING | YIELD % | MATURITY DATE |
|-------------------------------|------------|-------------------------|-------------------|--------------------------|-------------------|---------|---------------|
| BNZ: | | | | | | | |
| Call Account | 12 | | 4,006,083 | | | 0.3 | On Call |
| Current Account | 12 | | 3,986,861 | | | 0.1 | On Call |
| Waitara Lands Account | | | 263 | | | 0.1 | On Call |
| Term Investment | 1 | | 464,868 | | | 6.0 | 08/07/2024 |
| Waitara Lands Term Investment | 2 | | 580,967 | | | 6.3 | 20/11/2024 |
| Waitara Lands Term Investment | 4 | | 1,495,779 | | | 6.0 | 06/05/2024 |
| Waitara Lands Term Investment | 2 | | 547,916 | | | 6.0 | 27/05/2024 |
| Waitara Lands Term Investment | 1 | | 468,058 | | | 6.1 | 21/04/2025 |
| Total BNZ | 35 | 50 | 11,550,795 | 30,000,000 | AA- | | |
| ASB: | | | | | | | |
| Cheque Account | | | 10 | | | | On Call |
| Waitara Lands Term Investment | 2 | | 586,252 | | | 6.1 | 30/09/2024 |
| Waitara Lands Term Investment | 7 | | 2,369,574 | | | 6.4 | 02/11/2024 |
| Waitara Lands Term Investment | 4 | | 1,289,744 | | | 6.4 | 04/11/2024 |
| Waitara Lands Term Investment | 14 | | 4,831,544 | | | 6.0 | 30/07/2024 |
| Total ASB | 27 | 50 | 9,077,123 | 30,000,000 | AA- | | |
| Westpac: | | | | | | | |
| Waitara Lands Account | 0 | | 3,678 | | | 0.1 | On Call |
| Term Investment | 5 | | 1,646,053 | | | 6.4 | 11/10/2024 |
| Waitara Lands Term Investment | 9 | | 2,926,200 | | | 6.0 | 06/10/2024 |
| Waitara Lands Term Investment | 7 | | 2,481,028 | | | 6.1 | 20/07/2024 |
| Waitara Lands Term Investment | 7 | | 2,485,156 | | | 6.0 | 22/06/2024 |
| Total Westpac | 29 | 50 | 9,542,115 | 30,000,000 | AA- | | |
| TSB: | | | | | | | |
| Cheque Accounts | | | 17,148 | | | 0.0 | On Call |
| Call Account | | | 5,318 | | | 0.5 | On Call |
| Waitara Lands Term Investment | 7 | | 2,440,687 | | | 5.9 | 31/07/2024 |

Executive Audit and Risk Committee - Financial and Operational Report

| | % OF TOTAL | COUNCIL POLICY % LIMITS | INVESTED \$ | COUNCIL POLICY \$ LIMITS | S&P CREDIT RATING | YIELD % | MATURITY DATE |
|---------------------|------------|-------------------------|-------------------|--------------------------|-------------------|-------------|---------------|
| Total TSB | 7 | 25 | 2,463,153 | 15,000,000 | A- | | |
| | | | | | | | |
| LGFA: | | | | | | | |
| Borrower Notes x 19 | 2 | Unlimited | 712,500 | Unlimited | N/A | 4.3 | Various |
| Total | 100 | | 33,345,686 | | | 6.1* | |

All investments are in accordance with the *Investment Policy*. * Weighted average interest rate.

www.trc.govt.nz



Date: 17 June 2024

Subject: Health and Safety Report

Author: B Muir, Senior Health, Safety & Wellness Adviser

Approved by: M J Nield, Director - Corporate Services

Document: 3280028

Purpose

1. The purpose of this memorandum is to receive and consider reports on health and safety performance.

Recommendations

That Taranaki Regional Council:

- a) receives the April and May 2024 Health and Safety Reports.

Discussion

2. The Health and Safety reports for April and May 2024 are attached. There are no specific areas of concern that need to be addressed by the Committee.

Financial considerations—LTP/Annual Plan

3. This memorandum and the associated recommendations are consistent with the Council's adopted Long-Term Plan and estimates. Any financial information included in this memorandum has been prepared in accordance with generally accepted accounting practice.

Policy considerations

4. This memorandum and the associated recommendations are consistent with the policy documents and positions adopted by this Council under various legislative frameworks including, but not restricted to, the Local Government Act 2002, the Resource Management Act 1991 and the Local Government Official Information and Meetings Act 1987.

Iwi considerations

5. This memorandum and the associated recommendations are consistent with the Council's policy for the development of Māori capacity to contribute to decision-making processes (schedule 10 of the Local Government Act 2002) as outlined in the adopted Long-Term Plan and/or Annual Plan.

Community considerations

6. This memorandum and the associated recommendations have considered the views of the community, interested and affected parties and those views have been recognised in the preparation of this memorandum.

Legal considerations

7. This memorandum and the associated recommendations comply with the appropriate statutory requirements imposed upon the Council.

Appendices/Attachments

Document 3279161: [April 2024 Health and Safety Report](#)

Document 3279163: [May 2024 Health and Safety Report](#)



Health, Safety & Wellness Dashboard

Reporting Period: 1 – 30 April

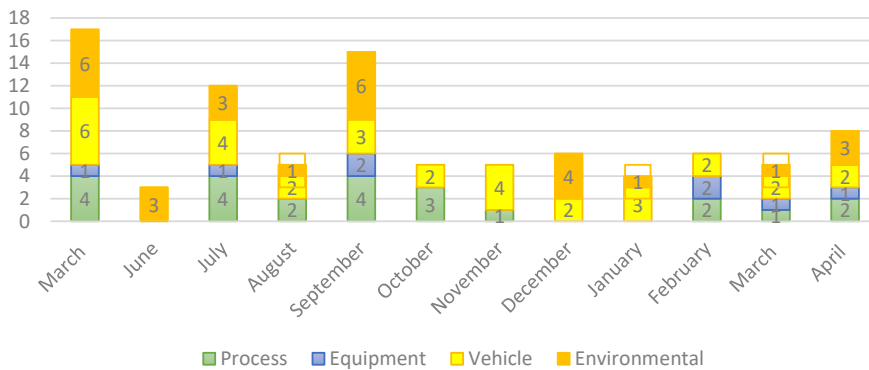
Incidents (FY – 1 July 2023 – 30 June 2024)

| | | |
|--|------------------|-------------------------|
| Illness 0 (0) | Incidents 1 (31) | Injury 3 (43) |
| ACC Claims 26 <i>Refer ACC Levy Payer Claim Profile</i> | Near Miss 4 (33) | Notifiable Events 0 (0) |

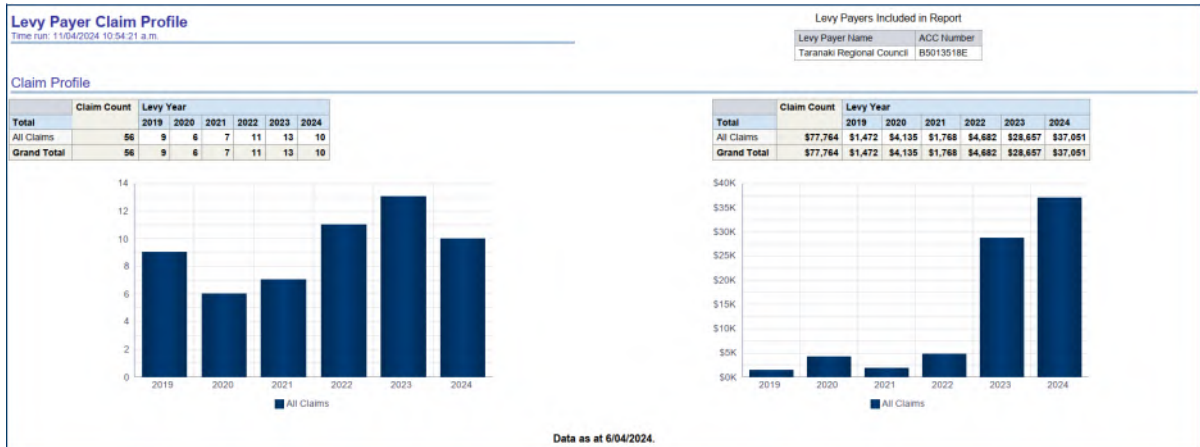
Types of Events

| | | | |
|-------------------------------|---|-------------------------|---|
| Slips/Trips/Falls (no injury) | 2 | No Treatment | 7 |
| Sprains/Strains | 1 | First Aid | |
| Cuts/Abrasions | | Medical Centre | 1 |
| Bruising | 2 | Physiotherapy/Osteopath | 1 |
| Near Miss | 3 | Hospitalisation | |
| Vehicle Damage | | Formal Investigation | |
| Insect Stings | | WorkSafe Investigation | |
| Other – Staff Safety | 2 | | |

Incidents and Near Misses by Incident Mechanism



ACC Levy Payer Claim Profile



ACC Levy Payer Claim Profile Graph taken from TRC Levy Payer Portal Data as at 6/04/2024"

NB: Increase in 2023/2024 Claims relating to one individual and shoulder injury.

Health and Wellness

Annual Health Assessments and Workstation Assessments

| Employee Medical Type | Flu Vac | Spirometry | Workstation Assess | Vision Assess | Handgrip Assess | Hearing Assess |
|-----------------------|---------|------------|--------------------|---------------|-----------------|----------------|
| Total for Month | 73 | 0 | 2 | 16 | 16 | 5 |

Three Fitness to Work Letters have been approved for client purposes. (Methanex)

Return to Work / Rehabilitation Plans

- One Return to Work Plan is currently in place for a field officer, which is work-related and with no estimated date of activation. Waiting on further medical assessments.
- One Return to Work Plan has been successfully implemented with employee now back at work on light and monitored duties with ongoing physiotherapy. (non-work related injury).
- A Return to Work Plan has been requested for when employees specialists deems this appropriate post a non-work related and planned surgery.

TELUS EAP (Employee Assistance Programme)

Refer to May H&S Exec Report.

Annual Leave Statistics

Refer to May H&S Exec Report.

Health & Safety Onboarding

Health and Safety Team have assisted with the on-boarding of four new employee starts in April.

Health & Safety Training

| Training Event | Driver Assess | Driver Train 4WD | Electric Fish Ops | Common Permit to Work | Gas testing | H&S Rep | Inreach | SSTC | Fire Warden | Nose Calib | Drone Pilot |
|------------------------|---------------|------------------|-------------------|-----------------------|-------------|---------|---------|------|-------------|------------|-------------|
| Total for Month | 8 | 8 | 0 | 4 | 4 | 0 | 6 | 11 | 0 | 5 | 7 |
| Training Event | First Aid | Driver Train ATV | | | | | | | | | |
| Total for Month | 1 | 0 | | | | | | | | | |

Health and Safety Objectives

Refer to May H&S Exec Report.

Critical Events

No critical events, or potentially critical events, occurred during April 2024.

However, there have been two reported incidents of unprovoked verbal abuse towards TRC employees in April.

One was a member of public which appears to be no fault of the employee and unrelated to any work being undertaken. No further action has been undertaken or been deemed necessary.

The second reported verbal abuse incident involved a well known TRC contractor who was extremely verbally abusive towards a TRC employee. This has been investigated and followed up with manager, employee and contractor. Contractor management, standard expectations and review of contractor contract renewals is now being reviewed.



Health, Safety & Wellness Dashboard

Reporting Period: 1 – 31 May

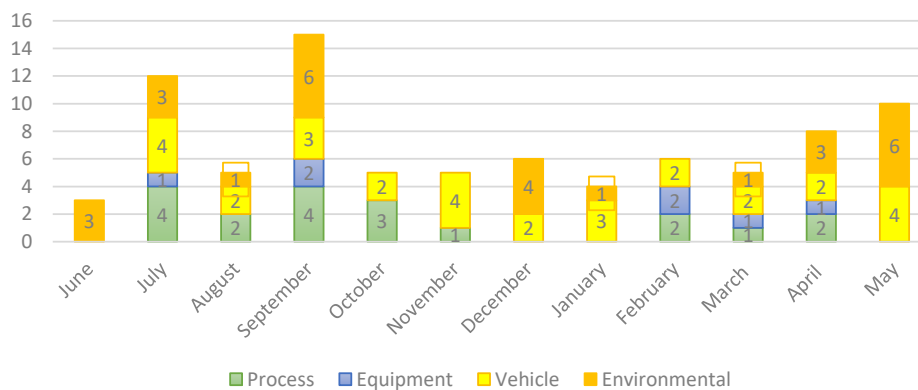
Incidents (FY – 1 July 2023 – 30 June 2024)

| | | |
|--|------------------|-------------------------|
| Illness 0 (0) | Incidents 3 (34) | Injury 5 (48) |
| ACC Claims 26 <i>Refer ACC Levy Payer Claim Profile</i> | Near Miss 2 (35) | Notifiable Events 0 (0) |

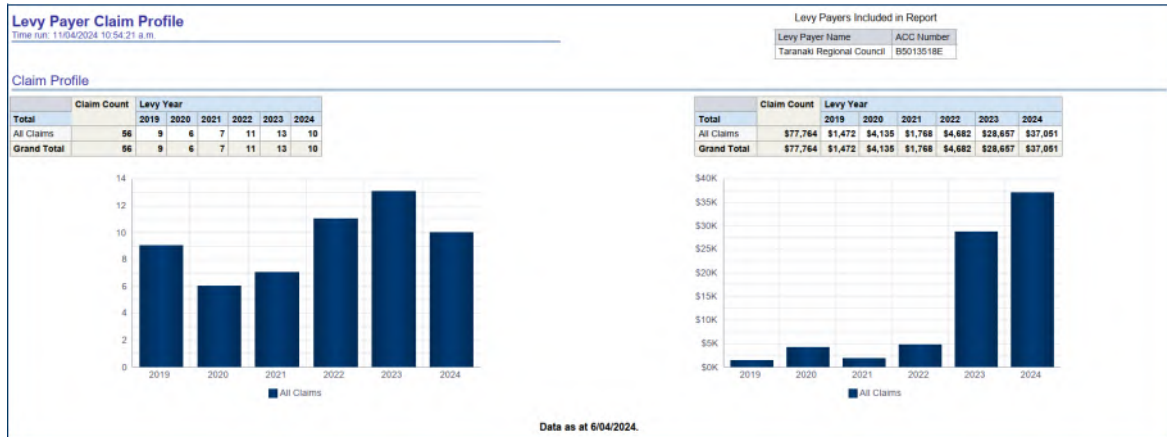
Types of Events

| | | | |
|-------------------------------|---|-------------------------|---|
| Slips/Trips/Falls (no injury) | 3 | No Treatment | 9 |
| Sprains/Strains | 2 | First Aid | |
| Cuts/Abrasions | | Medical Centre | |
| Bruising | | Physiotherapy/Osteopath | 1 |
| Near Miss | 2 | Hospitalisation | |
| Vehicle Damage | 3 | | |
| Insect Stings | 2 | Formal Investigation | |
| Other | | WorkSafe Investigation | |

Incidents and Near Misses by Incident Mechanism



ACC Levy Payer Claim Profile



ACC Levy Payer Claim Profile Graph taken from TRC Levy Payer Portal Data as at 6/04/2024

NB: Increase in 2023/2024 Claims relating to one individual and shoulder injury

Annual Health Assessments and Workstation Assessments

| Employee Medical Type | Flu Vac | Spirometry | Workstation Assess | Vision Assess | Handgrip Assess | Hearing Assess |
|------------------------|---------|------------|--------------------|---------------|-----------------|----------------|
| Total for Month | 2 | 3 | 8 | 15 | 13 | 3 |

Return to Work / Rehabilitation Plans

- One Return to Work Plan is currently in place for a field officer, which is work-related and with no estimated date of activation. Waiting on further medical assessments.
- A Return to Work Plan has been requested for when employees specialists deems this appropriate post a non-work related and planned surgery.

TELUS EAP (Employee Assistance Programme) Statistics

No TELUS EAP reports have been received since March 2024 Audit and Risk Reporting.

A TELUS EAP representative has presented in person on site at TRC promoting TELUS online resources Approximately 40 TRC employees attended these live sessions with good initial feedback.

Will continue to promote, monitor and receive reports as to benefits and opportunities for TRC employees.

Annual Leave Statistics

| | Council Annual Leave Balances | May-24 | Apr-24 | Mar-24 | Feb-24 | Jan-24 | |
|--|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|--|
| | Average Annual Leave Balance per employee | 3 weeks | 2 weeks | 2 weeks | 2 weeks | 2 weeks | |
| | Annual Leave Balances | Number of Employees | Number of Employees | Number of Employees | Number of Employees | Number of Employees | |
| | 0 > 2 weeks | 112 | 127 | 132 | 136 | 142 | |
| | 2 > 4 weeks | 73 | 61 | 56 | 52 | 54 | |
| | 4 > 6 weeks | 30 | 29 | 26 | 26 | 25 | |
| | 6 > 8 weeks | 19 | 16 | 18 | 15 | 15 | |
| | 8 > 10 weeks | 5 | 3 | 1 | 3 | 4 | |
| | 10 > 12 weeks | 2 | 2 | 2 | 1 | 1 | |
| | 12 > 14 weeks | 1 | 1 | 1 | 1 | 1 | |
| | Total Employees | 242 | 239 | 236 | 234 | 242 | |

Health & Safety Onboarding

Health and Safety Team have assisted with the on-boarding of four New Employee starts in May (permanent).

One secondary school student has been inducted also.

Onboarding is a focus area for the HSW team and currently undertaking an organisation wide review that aligns with wider People and Wellness team focus and system development.

Health & Safety Training

| Training Event | Driver Assess | Driver Train 4WD | Electric Fish Ops | Common Permit to Work | Gas testing | H&S Rep | Inreach | SSTC | Fire Warden | Nose Calib | Drone Pilot |
|------------------------|---------------|------------------|-------------------|-----------------------|-------------|---------|---------|------|-------------|------------|-------------|
| Total for Month | 0 | 0 | 3 | 0 | 0 | 8 | 0 | 0 | 1 | | 0 |
| Training Event | First Aid | Driver Train ATV | | | | | | | | | |
| Total for Month | 0 | 6 | | | | | | | | | |

Health and Safety Objectives

- **Health, Safety and Well-being Strategy on a Page (SoaP)** – drafted and presented to ELT, pending PaW Soap being finalised

- **TRC Procedures under review**
 - Health and Safety Policy (Due Date: 1/7/2024)
 - Operating Manual For Field Staff (Due Date: 1/8/2024)
 - Fire Evacuation Procedures - TRC Stratford, Pukeiti (Due Date: 20/06/2024)
 - TRC Fleet Management Policy (Due Date: 1/7/2024)
- **TRC Onboarding Procedures** Review of entire TRC induction process, in line with HR, H&S, Role requirements.
- **TRC Driver Licensing, Competency and Assessment Policy** All driver, licensing, assessment, capabilities and role competencies being assessed. Advanced and additional driver training under review.
- **TRC UAV/Drone Strategy** Business Case and UAV Strategy and Compliance.
- **TRC Quad Bike Assessment/Review** – Review committee have met twice since March 2024. Scope for UBCO Trial and nominated reviewers being finalised and trial to be commenced Considerable review of quad bike competency and training processes is underway. (ONGOING)
- **TRC Third Party/ Contractor Management** Review of third party, contractor management and processes.
- **HSE E Learning** Creation and implementation of relevant H&S E-learning training modules to support ongoing internal competency, knowledge and awareness.

Critical Events

No critical events, occurred during the May.

One potentially critical event occurred in May involving threatening two TRC employees verbally over the phone. Threats involving firearms were reported. The manager in charge is following up the week of the 4 June and may consider reporting to Police.



Date: 17 June 2024

Subject: Public Transport Single Stage Business Case Update

Author: C Gazley, Transport Engagement Manager

Approved by: M J Nield, Director - Corporate Services

Document: 3278925

Purpose

1. The purpose of this memorandum is to update the Committee on the progress of the Taranaki Public Transport Single Stage Business Case (SSBC).

Recommendations

That Taranaki Regional Council:

- a) receives the presentation update on the Public Transport Single Stage Business Case.

Discussion

2. A SSBC is being prepared to present a case for investment in improved public transport services and infrastructure in Taranaki. The aspiration is to have a public transport system that connects people to where they want to go and is the preferred mode of choice within the Taranaki region.
3. This SSBC is building on the public transport review carried out in 2023, as part of developing an updated Regional Public Transport Plan (RPTP). This was consulted on as part of Better Travel Choices Part B: Regional Public Transport Plan 2024 -2054.
4. Further public feedback has been received through consultation held in April pertaining to network development which fed in to a shortlist of network options.
5. All feedback received has been guiding consideration throughout the development of this business case particularly during network option development.
6. Current consultation (27 May to 11 June) seeks feedback on a preferred option and feedback specific to each route.
 - a. Option 1 A - "turn up and go" bus network featuring high frequency, direct routes is a highly efficient network that gets commuters where they need to go faster. It includes 12 direct, high frequency services on main routes. On the flip side, for some in our community, the nearest bus route may be further away.
 - b. Option 2 - A balanced network featuring some high frequency direct routes as well as access to key destinations allows for faster connections to key destinations, but also has more route coverage which means that you have better access to where you want to go. Option 2 has 15

routes and will reach destinations that Option 1 does not, such as Glen Avon. This option focuses on the destinations requested in recent public consultations such as supermarkets, medical and social services and sports facilities.

7. An update on how the consultation process has progressed will be provided verbally at the meeting. For more information please see this link -<https://haveyoursay.trc.govt.nz/bus-network-refresh/where-next>
8. Both the Regional Public Transport Plan and the Single Stage Business Case will be presented to the 29 July 2024 meeting for approval.
9. At the 25 March 2024 meeting, the Committee received an overview that outlined the process and mahi (work) required to prepare the SSBC. Attached is a copy of that report.
10. At the 2 April 2024 Ordinary meeting, the Council received a presentation on the Single Stage Business Case in order to gain an understanding of the SSBC and to provide feedback into the process.

Financial considerations—LTP/Annual Plan

11. This memorandum and the associated recommendations are consistent with the Council's adopted Long-Term Plan and estimates. Any financial information included in this memorandum has been prepared in accordance with generally accepted accounting practice. Consideration of the SSBC has been included in the RLTP and the LTP, although it is noted that finalization of financial contributions can only be determined following the full SSBC process.

Policy considerations

12. This memorandum and the associated recommendations are consistent with the policy documents and positions adopted by this Council under various legislative frameworks including, but not restricted to, the Local Government Act 2002, the Resource Management Act 1991 and the Local Government Official Information and Meetings Act 1987.

Iwi considerations

13. This memorandum and the associated recommendations are consistent with the Council's policy for the development of Māori capacity to contribute to decision-making processes (schedule 10 of the Local Government Act 2002) as outlined in the adopted Long-Term Plan and/or Annual Plan.

Community considerations

14. This memorandum and the associated recommendations have considered the views of the community, interested and affected parties and those views have been recognised in the preparation of this memorandum.

Legal considerations

15. This memorandum and the associated recommendations comply with the appropriate statutory requirements imposed upon the Council.

Appendices/Attachments

Document 3282055 : [Presentation from BECA](#)



 **Beca**

Taranaki Public Transport SSBC

Taranaki Regional Council 17 June 2024

Councilor Briefing and Discussion

**make
everyday
better.**

Agenda

- Purpose of the Briefing
- Summary of Progress on the Business Case
- Optioneering discussion
- Next steps in the process



Purpose of the Briefing

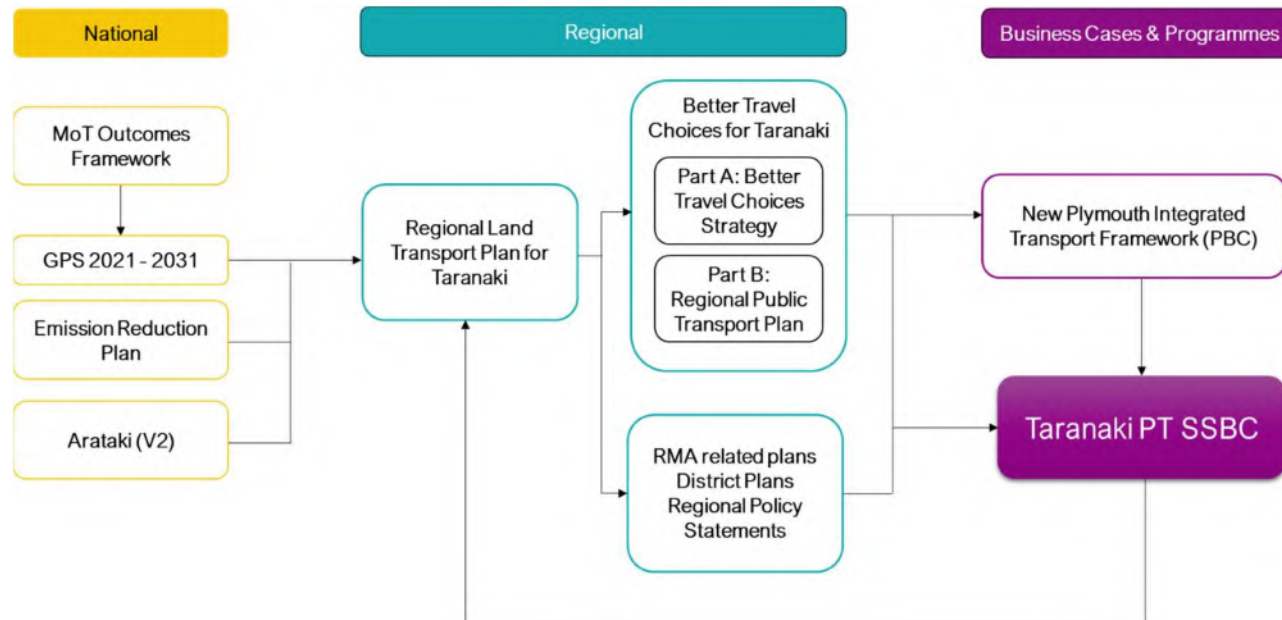
Purpose of the Briefing

- Provide an overview on current progress of the TRC PT SSBC
- Optioneering
- Consultation
- Links to Regional Land Transport Plan

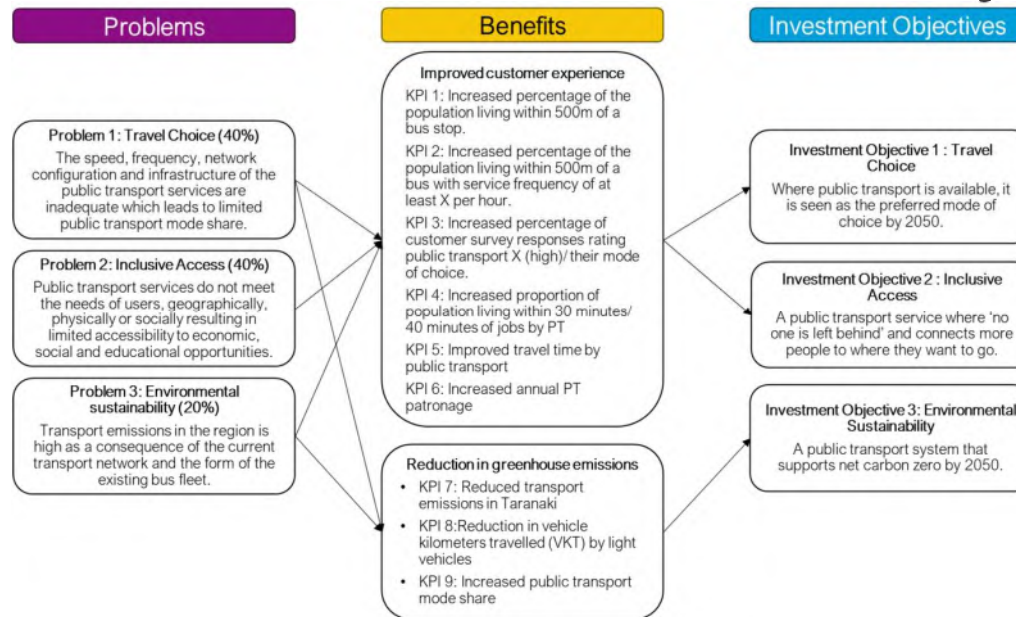


SSBC Progress

PT SSBC - Strategic Alignment



Problems, Benefits and Investment Objectives



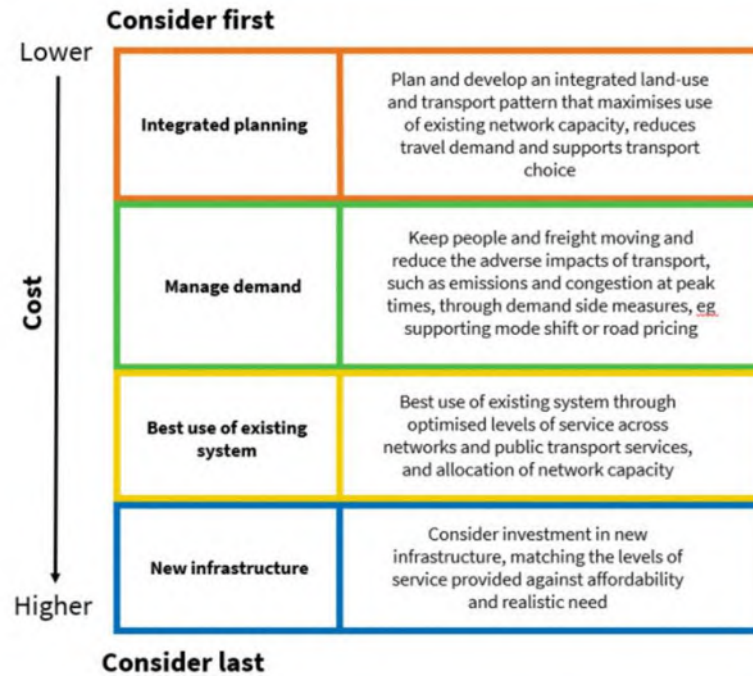
Current Status of the SSBC smf [tpkrvy

- Strategic Case completed
- Economic Case – 60% drafted including EAST and MCA (to be finalized at preferred option selection)
- Financial Case, Commercial Case and Management Cases currently being drafted
- Optioneering currently going through community consultation
- Economics and Costs to commence following consultation



Optioneering

Interventions



Sensitivity: General

| Option | Details | Progressed |
|---|--|---|
| Option 1 – Do minimum | The do minimum options includes current committed public transport (bus) projects or specific upgrades to both the network and vehicles that are currently approved with funding. It is not the do minimum required to meet the Investment Objectives for this Business Case. | Noted |
| Option 2 – Access IO2 emphasized | The focus for this option is enabling the largest number of residents to have access to bus services. It is based on a coverage network, where the greater and more accessible (eg number of residents living within 400m of a bus stop is emphasized over enabling the largest number of people to use the network. In short, a wide network with longer routes, possible feeder buses, and a focus on areas in need (social deprivation) | No – as a coverage network is not feasible based on EAST and MCA |
| Option 3 – Throughput IO1 Emphasized | The focus for this option is on maximizing the number of people who utilize the bus network. Rather than looking at the greatest coverage, the option looks at key high priority corridors where more frequent services take people between key destinations. | Yes – Throughput passed through MCA |
| Option 4 – Environmental – mixed access and throughput Emphasized | The focus for this option is reducing CO2 Emissions via VKTs - so blends access to the network and throughput together. The environmental focus is specific for the los and looks at treatments from an environmental perspective rather than specifically a passenger perspective. By doing this it enables a broad range of options and treatments to be considered. | No – Change in political landscape |
| Option 5 – Balanced | The focus of the balanced option is to look at access (coverage), throughput (patronage) and environmental outcomes equally. Key parts of each of the components, such as targeted connecting into specific areas, prioritising high quality services where they will have the most benefit, and CO2 and VKT reductions are all key considerations in building the option from treatments. | Yes – Option included best of throughput and coverage |
| Option 6 – Ambitious – Everything Emphasized | The ambitious option is exactly that. Ambitious! Nothing is off the table, and cost is not a key consideration. High quality options such as BRT, building new Park and Ride sites, as well as actively discouraging private vehicles are all key components. See this as an option where you are not constrained by dollars or politics - anything can be done to create the 'perfect utopia' of a public transport system. | No – based on price and the need to provide value for money this option did not progress. |

Options mapping

- Six options were mapped into a network
- All community consultation from RLTP and other assessments was considered.
- In consultation with Stakeholders, and testing with other Councils who had gone through similar exercises (specifically Palmerston North District Council) it was agreed that the options could be shown as two on maps.
- The options are as follows:
 - Option 1 - Throughput: Higher frequencies on a smaller network
 - Option 2 - Balanced: Where higher frequencies of throughput and some coverage based on engagement is proposed.

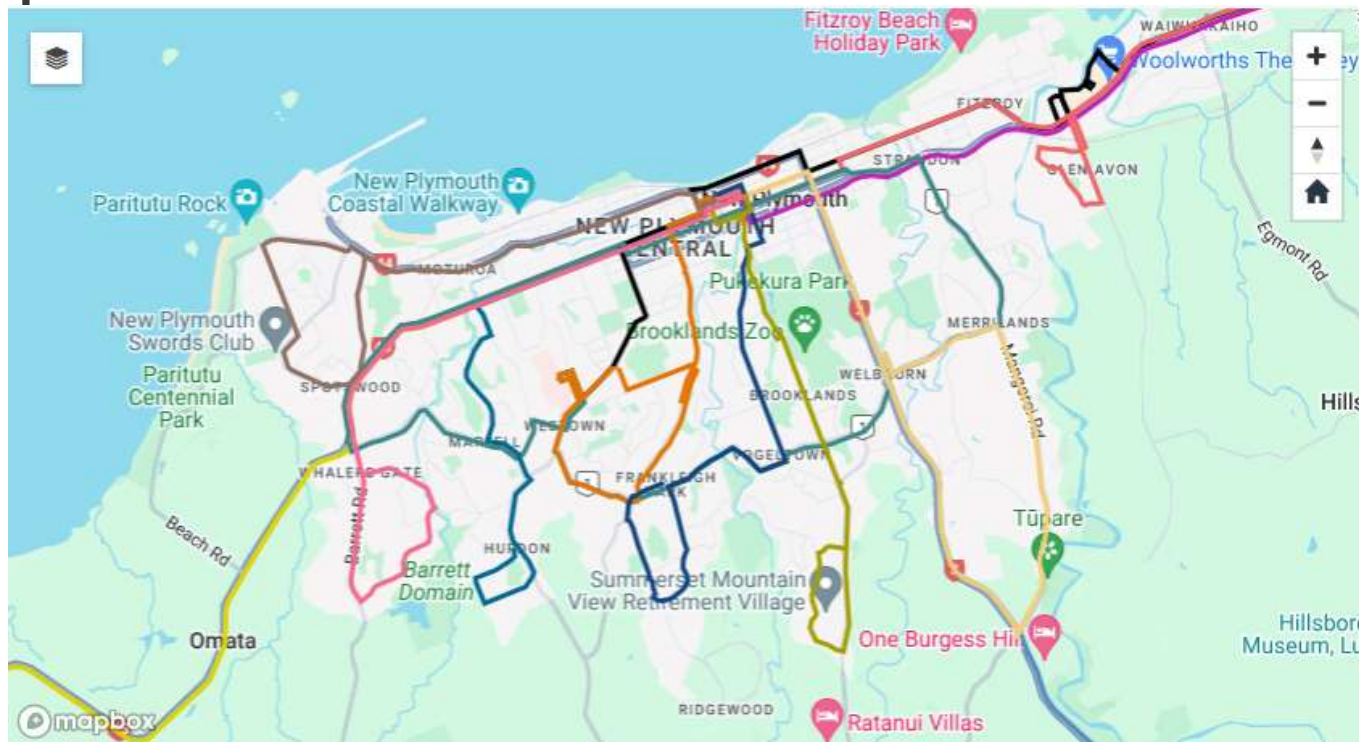
Sensitivity: General

Option 1 - Throughput



Sensitivity: General

Option 2 - Balanced





Current Tasks and Next Steps

Current tasks

- Working with Regional Land Transport Plan (RLTP) team to work through enabling a clear link between the RLTP and this business case, and answering consultation questions
- Updating key components of the Business Case documentation
- **Reviewing options in conjunction with Consultation – noting there are new recommendations from the community for the Balanced Option (Option 2)**

Next Steps

- Undertake Economics and Costing for the preferred option – Option 2
- Finalize comments and inputs to the RLTP
- Complete TRC PT SSBC
- Complete peer review of TRC PT SSBC



Date: 17 June 2024

Subject: **Deliberations on Better Travel Choices for Taranaki**

Author: L Hawkins, Policy Manager and F Ritson, Senior Policy Analyst - Transport

Approved by: M J Nield, Director - Corporate Services

Document: 3278939

Purpose

1. The purpose of this memorandum is to deliberate on the submissions received on Better Travel Choices for Taranaki.

Executive summary

2. In December 2024 the Committee held a hearing of submissions on Better Travel Choices (BTC). It was subsequently agreed to delay deliberations by four months (from February to June 2024) in order to better align the final BTC with other transport work streams underway, in particular the public transport business case.
3. Attached is an Officers' Report summarising the key themes raised in submissions. The report provides an assessment of each of these submission points and provides recommendations to consider in response to the submissions.

Recommendations

That Taranaki Regional Council:

- a) receives the memorandum Deliberations on Better Travel Choices for Taranaki submissions
- b) notes the length of time elapsed since the Hearing of submissions on 4 December 2023 is due to the need to align with related processes underway including the public transport business case
- c) receives copies of all submissions received in response to the draft Better Travel Choices for Taranaki documents
- d) receives the Officers' Report on submissions received in response to the draft Better Travel Choices for Taranaki
- e) advises staff on any changes from the recommendations contained within the Officers' Report and this memorandum
- f) notes staff will be making minor changes to the structure and format of the BTC ahead of the next meeting
- g) notes that the updated Better Travel Choices for Taranaki documents will be brought back to the 29 July 2024 meeting for approval

- h) determines that this decision be recognised not significant in terms of section 76 of the Local Government Act 2002
- i) determines that it has complied with the decision-making provisions of the Local Government Act 2002 to the extent necessary in relation to this decision; and in accordance with section 79 of the Act, determines that it does not require further information, further assessment of options or further analysis of costs and benefits, or advantages and disadvantages prior to making a decision on this matter.

Background

- 4. The Committee is responsible for overseeing development of Better Travel Choices for Taranaki (BTC), which incorporates a multi-modal Better Travel Choices Strategy (BTCS) and the draft Regional Public Transport Plan (RPTP) as shown below.



- 5. Release of the draft documents for consultation was endorsed by the Committee on 11 September 2023. Public consultation ran from 19 September to 29 October 2023, with a significant quantity of responses received, particularly through the online survey tool. On 4 December 2023, the Committee provided the opportunity for submitters to speak in support of their submission if they wished to. A Consultation Report, which collated key submissions themes across all response channels was received at that same meeting.
- 6. While the original intent was to deliberate on submissions early in 2024, the Committee subsequently agreed to delay deliberations until the June meeting in order to ensure better alignment with other significant transport plans underway in the first half of 2024 – the Regional Land Transport Plan 2024 and the public transport business case.

Issues

- 7. There is a need to deliberate on the key submission points received to provide guidance to staff on consequential document changes to make Better Travel Choices more robust and enduring.

Discussion

- 8. The Regional Land Transport Plan 2024 is to be finalised by the Regional Transport Committee on 13 June 2024, and the business case preparing for new public transport contracts is nearing completion, with a presentation update being provided earlier in the agenda. These work streams have helped to provide greater direction and specificity to the BTC Officers' Report, particularly when responding to submission points on public transport.

9. The attached Officers' Report provides an assessment of each of the key submission points made and makes suggestions on potential amendments to the documents. The Committee are asked to advise any changes to these recommendations or where a particular focus is needed to strengthen aspects of BTC.
10. Much has progressed in related work streams since the draft BTC was prepared that could now be woven into the final version to ensure that it is as up-to-date and robust as possible. As well as the Regional Land Transport Plan 2024 and public transport business case, the New Plymouth Integrated Transport Framework has progressed significantly, and there have been substantial changes at the national level from the new Government, in particular a revised draft Government Policy Statement on Land Transport 2024. It is proposed that where further information is available that provides greater direction and specificity this is incorporated within the BTC. Changes will only be made where they are in keeping with the direction and intent of the document as consulted on.
11. In addition to formal submissions, there was useful feedback on the structure of the documents to assist with their readability. It is proposed that these changes to layout will be made at the same time as content amendments.
12. The resulting updated documents will be brought back to the Committee for approval at the 29 July 2024 meeting.

Options

13. At this stage in the process, there is only one viable option being the consideration of submissions and progressing forward to finalising Better Travel Choices. Any other option to fundamentally change the document or to seek further consultation and/or engagement will result in the Council not being able to provide Waka Kotahi NZ Transport Agency with the necessary updated Regional Public Transport Plan to support funding requests ahead of retendering of contracts.

Significance

14. In terms of the Significance and Engagement Policy, the decision is determined as not significant as:
 - the decision does not affect a large number of residents and ratepayers to a moderate extent
 - the consequences of the decision do not affect a small number of residents and ratepayers to a large extent.
15. A detailed and iterative approach to consultation has been undertaken over the last 15 months as part of the preparation of BTC. As such, further consultation and/or engagement is not considered warranted.

Financial considerations—LTP/Annual Plan

16. This memorandum and the associated recommendations are consistent with the Council's adopted Long-Term Plan and estimates. Any financial information included in this memorandum has been prepared in accordance with generally accepted accounting practice.

Policy considerations

17. This memorandum and the associated recommendations are consistent with the policy documents and positions adopted by this Council under various legislative frameworks including, but not restricted to, the Local Government Act 2002, the Land Transport Management Act 2003, the Resource Management Act 1991 and the Local Government Official Information and Meetings Act 1987.

Iwi considerations

18. This memorandum and the associated recommendations are consistent with the Council's policy for the development of Māori capacity to contribute to decision-making processes (schedule 10 of the Local Government Act 2002) as outlined in the adopted Long-Term Plan and/or Annual Plan.

Community considerations

19. This memorandum and the associated recommendations have considered the views of the community, interested and affected parties and those views have been recognised in the preparation of this memorandum.
20. Substantial engagement with the community and interested parties has been undertaken throughout 2023 and 2024 on their priorities and needs for land transport. All the feedback provided is feeding into the transport planning and funding options being considered through these documents.

Legal considerations

21. This memorandum and the associated recommendations comply with the appropriate statutory requirements imposed upon the Council.

Appendices/Attachments

Document 3275475: [Officers Report on draft BTC submissions June 2024](#)

Document 3269511: [Better Travel Choices submission no. 1-147](#)

Document 3269509: [Better Travel Choices bespoke submissions 148-162](#)

Document 3269512: [Better Travel Choices submission no. 163-266](#)

Officers' Report

Better Travel Choices for Taranaki 2024-54 known as 'Better Travel Choices'



Document: #3275475-v3

4 June 2024



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1 Introduction

This report summarises points made in submissions to the draft *Better Travel Choices for Taranaki* (BTC) document, which is made up of:

- Part A: Better Travel Choices Strategy (BTCS); and
- Part B: Regional Public Transport Plan (RPTP).

In partnership with the local councils, Taranaki Regional Council (TRC) produced BTC, and invited submissions between 18 September and 29 October 2023.

The BTCS focuses on active travel connections in the Taranaki region, including interfaces with the public transport network. The RPTP is a statutory requirement under section 120 of the Land Transport Management Act 2003 (LTMA).

Table 1: Summary of submission responses

| Submission method | # of submissions |
|--------------------------------------|------------------|
| Online survey tool (Social Pinpoint) | 250 |
| Emailed bespoke submission | 12 |
| Total received | 262 |

2 Methodology for submission responses

This report is based on a comprehensive review of all submissions received. Both quantitative results from the Social Pinpoint survey, and qualitative 'free text' comments have been assessed. The 12 bespoke submissions have also been reviewed, and relevant points addressed. In many cases, multiple submissions make the same point, and the report does not repeat these each time.

A full copy of the submissions received is provided separately.

Unless stated otherwise, comments are as provided by TRC staff. At this stage it is not always possible to recommend exact changes, as further work is ongoing particularly through the preparation of the public transport business case.

This report firstly summarises the **key headline messages** from the consultation responses, based on data from the online survey tool. These messages provide a clear overall view of the public transport / active travel issues from people who responded to the consultation.

To assess the detailed consultation responses, submissions have been group into four **themes**:

1. New Plymouth Citylink bus service changes;
2. Regional and rural public transport service changes;
3. Active travel; and
4. Integrated planning and delivery.

For each theme a number of **sub-themes** go into more detail, and enable a response to the key points.

For each of the four themes, this report has:

- Analysed the most relevant online survey results; and
- Highlighted key messages from the submissions.

For each sub-theme this report has:

- Outlined a selection of online survey results;
- Summarised relevant submission points;
- Assessed the submission points for applicability; and
- Either recommended a potential document change **or** outlined where further work is ongoing.

The number of responses to each question varies significantly. This is because there are two types:

- Questions which are generally answered by everyone, or most people;
- Questions which are contingent on the answer to a previous general question, and therefore only answered by a smaller sub-set of respondents.

Therefore the total number of respondents for contingent questions is a much smaller sub-set of the general ranking questions. This means that care must be taken not to imply that any response is representative of the population as a whole. Nevertheless responses show what is important to those people who took part in the consultation.

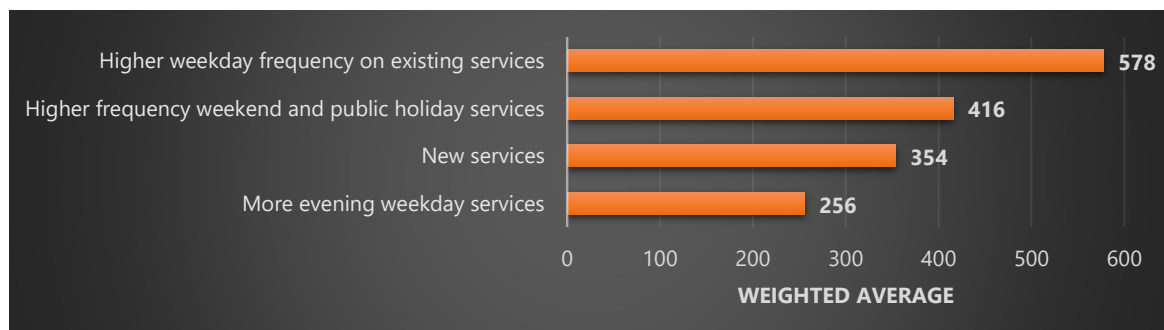
3 Key headline messages from online survey

3.1 Bus service frequency ranks highest

Respondents were asked to rank (from 1 to 4) bus service improvements as set out in Figure 1:

The results shown below are a weighted average of the responses, not the total number. The higher the weighted average, the greater the priority assigned to the service improvement.

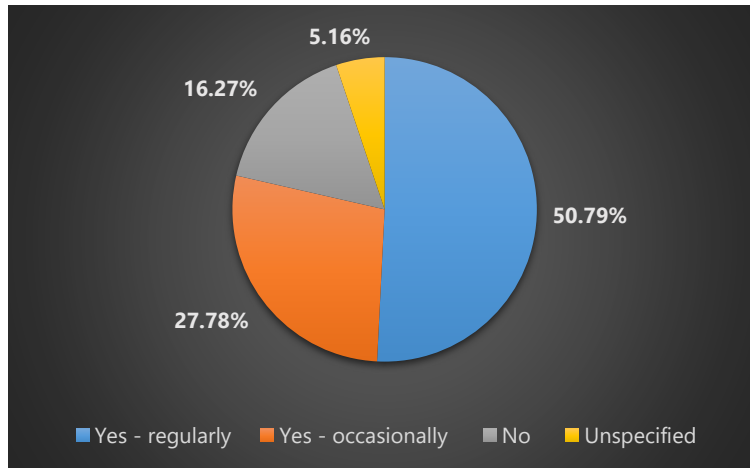
Figure 1: Service improvement ranking



3.2 Bus service frequency drives patronage

Respondents were asked whether they would be prompted to start using buses if they were more frequent.

Figure 2: Service usage and frequency

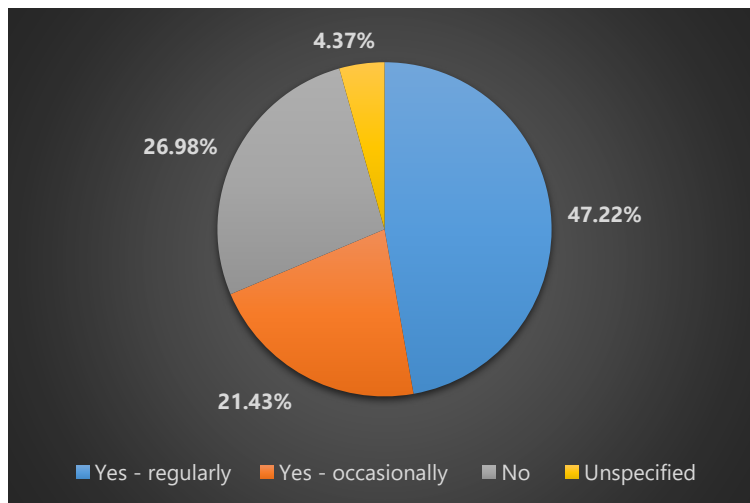


Over three quarters of the 252 respondents said they would start using the bus if the service was more frequent, with 50% saying they would do so regularly.

3.3 Bus user loyalty is important

Respondents were asked whether frequent user discount on fares would prompt them to start using public transport, or use it more:

Figure 3: Service usage and frequent user discounts

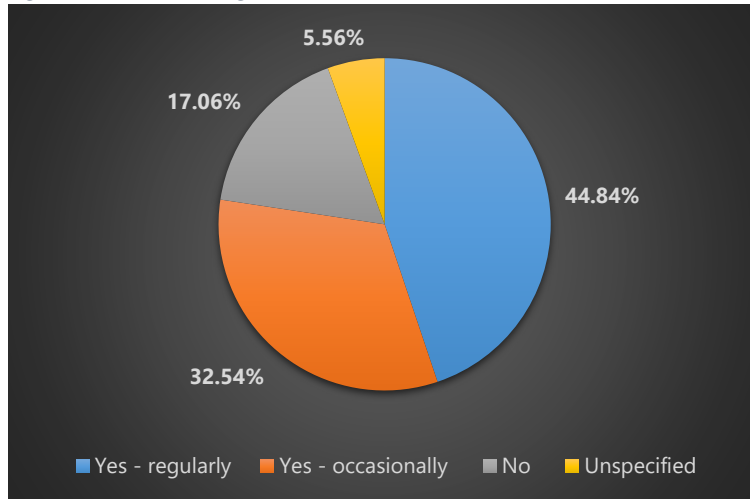


Nearly three quarters of the 252 respondents said they would start using the bus if there was a frequent user discount, with just under 50% saying they would do so regularly.

3.4 Use of active travel routes

Respondents were asked whether they would use new improved active travel routes if they were built.

Figure 4: Potential usage of active travel routes



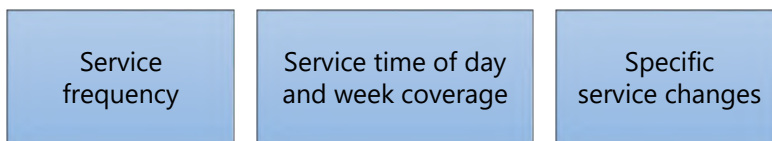
Nearly 80% of the 252 respondents said they would use the routes, and 45% on a regular basis.

4 Themes from qualitative and bespoke submissions

4.1 Theme 1: New Plymouth Citylink bus services

The first submission theme covers New Plymouth Citylink bus services – issues and proposals for change outlined in the RPTP.

There are currently ten routes which operate Monday to Friday between 7am and 6pm, and two routes on a Saturday. The three sub-themes presented in this section are:



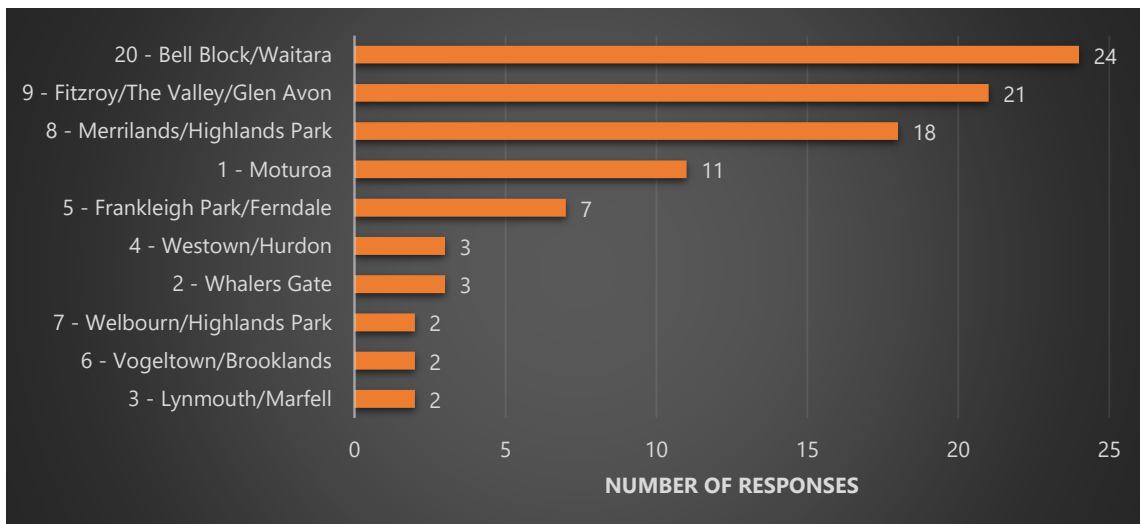
4.1.1 Service frequency

Service frequency describes the number of buses per time period interval, which arrive and depart from a bus stop. Currently, weekday service frequency varies throughout the day – anything between every 30 and 85 minutes – for routes 1 to 9. Route 20 runs approximately every two hours. The two weekend routes 10 and 11 operate two journeys per day.

Online survey results

Respondents who ranked higher weekday frequency on existing routes as the most important were asked to specify which ones(s). There was no limit on the number of choices.

Figure 1: Most important routes for higher weekday frequency



Route 20 Waitara / Bell Block to New Plymouth city centre generates the highest number of responses. Respondents feel routes 1 and 8 could benefit from higher frequency services.

Submission points and responses for New Plymouth service frequency

Table 2: New Plymouth service frequency submission points

| Submission point summary | Officer assessment | Potential document change |
|--|---|--|
| Develop a patronage focussed network based on frequencies of 15 to 20 minutes, as opposed to 30 minutes. | The public transport business case is considering a range of service frequency options to assess both benefits (in terms of increased numbers of passengers and farebox recovery) and costs (in terms of more buses, drivers and vehicle kilometres travelled). | <p>In the current RTP, Table 14 [Public transport network review proposals within existing budgets] and Table 15 [Potential future service improvements requiring additional investment] should be replaced with a new section which outlines the short list and emerging preferred options. These options include:</p> <ul style="list-style-type: none"> • Do-minimum. • Throughput (more direct routes and fewer coverage services). • Balanced (mix of throughput and coverage). <p>The pros and cons of each option, and criteria for selecting the preferred option, should be clearly summarised.</p> <p>The RTP is likely to be adopted before the level of TRC and NZTA funding available to implement the business case is known. The RTP should therefore note that government policy and funding availability may result in a do-</p> |

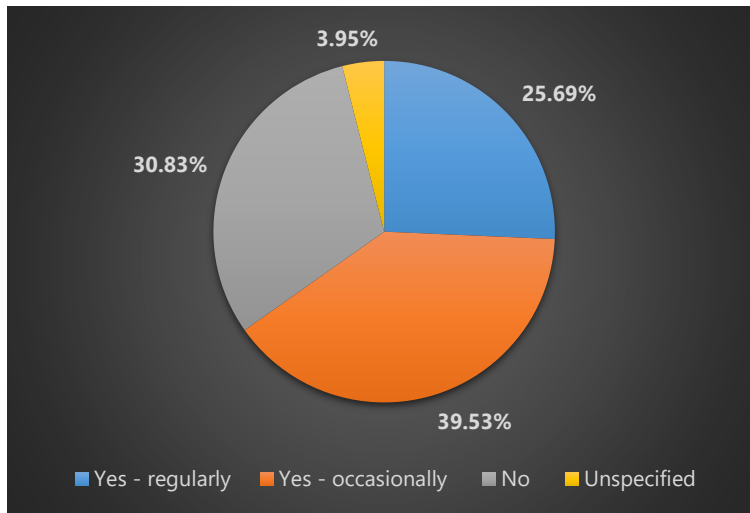
| Submission point summary | Officer assessment | Potential document change |
|--|---|---|
| | | minimum or lower cost option being progressed, at least in the short to medium term. Therefore potential need for a phased introduction of the preferred option should be highlighted. |
| Delay the process of seeking a new operator contract, or move quickly to a full network review ahead of the contract. | The commercial and management cases of the public transport business case are being prepared with input from specialist advice. The conclusions of this work will enable a final decision on matters such as contract dates and length. At this stage, it is not envisaged that there will be a change to proposed contract dates, but the situation remains under review. | The 'Service planning and procurement' section of the RPTP (pages 26 and 27) should be updated to include any conclusions of the business case commercial and management case work. |
| Direct, quicker bus trips (e.g. less one-way loop services and improved ability to transfer across the bus network outside of the CBD) are requested. This will require increasing the number of direct, quicker services, and reducing coverage services of the current network, and providing more transfer points between services. | As part of the public transport business case, both service frequencies and transfer points outside of the city centre are likely to be proposed as part of the preferred option. The economic case is considering current and future passenger numbers, and development of an improved network has been focused on providing an attractive service to the highest number of people in the most effective way – based on community consultation – by taking people where they need to go. The preferred option is likely to include proposals for infrastructure and transfer hubs which give effect to the proposed network and service pattern. | On page 22 of the RPTP, Figure 5 [Potential route changes in New Plymouth] should be replaced with updated maps showing do-minimum and preferred route network options, which identify locations of transfer hubs. At the start of the RPTP 'Strategic case for change' chapter (page 20) a new section should be added to clearly describe how the network has evolved away from primarily coverage to more frequent and direct services. Further updates relating to supporting infrastructure should summarise the approach outlined in the business case, and provide a clear outline of facilities that passengers can expect. |

4.1.2 Service time of day and week coverage

Bus services in New Plymouth currently run on weekdays from approximately 7am to 6pm. There are two Saturday loop routes which provide one morning service and one at lunchtime. There are no services on Sundays or public holidays.

Online survey results

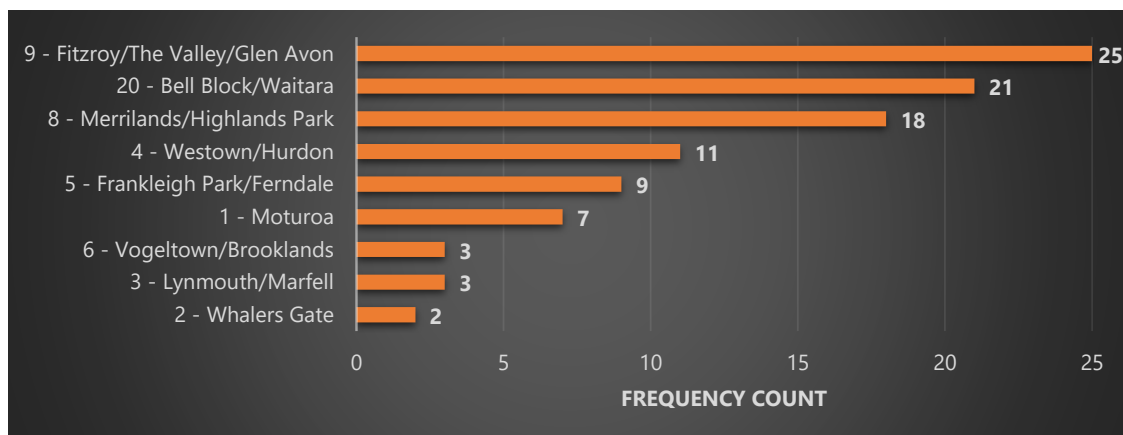
Figure 2: Use of New Plymouth weekend services



Just over two thirds of respondents said they would use weekend services, with a quarter stating this would be on a regular basis.

Respondents who answered yes were then asked to specify which routes. There was no limit on the number of choices.

Figure 3: Most mentioned routes for weekend travel



The results for public holiday services are similar to those of the weekend.

Figure 4: Use of New Plymouth public holiday services

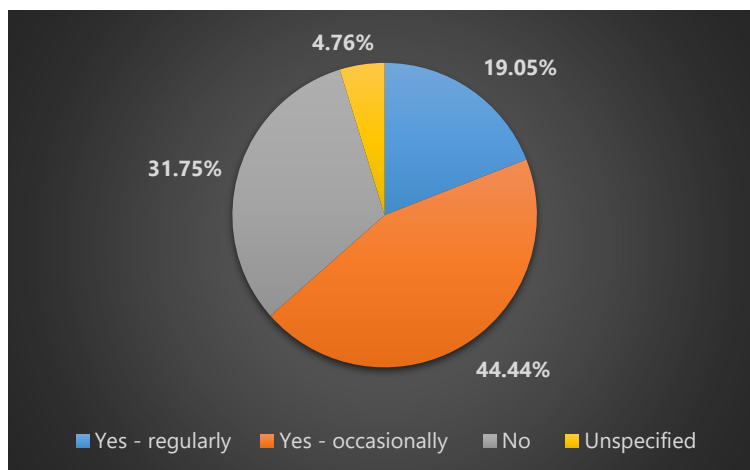
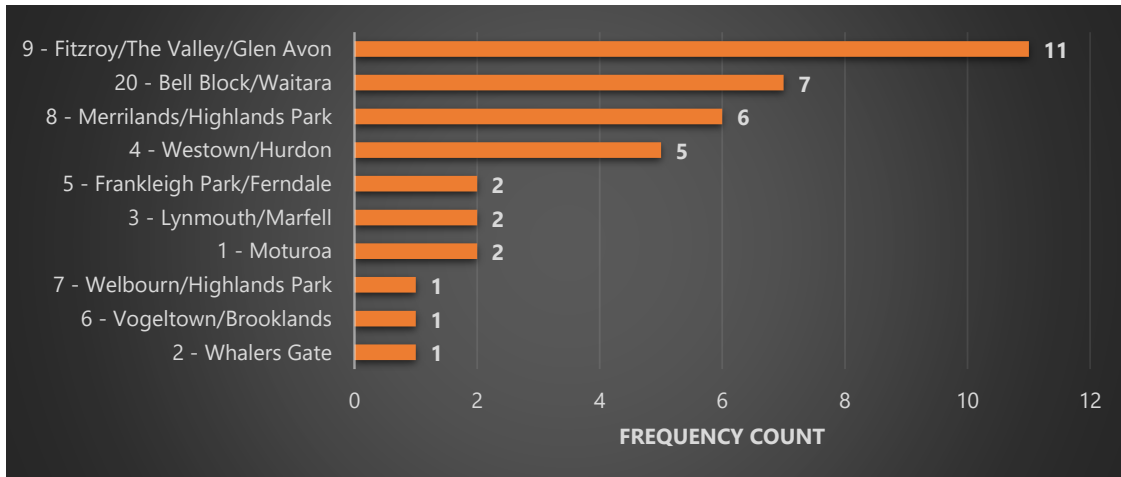


Figure 5: Most mentioned routes for public holiday travel



Submission points and responses for New Plymouth time of day and week coverage

Table 3: New Plymouth service time of day / week submission points and responses

| Submission point summary | Officer assessment | Potential document change |
|--|---|--|
| <p>Support for Saturday bus services in New Plymouth for access to sports events.</p> <p>Work with regional sports organisations to consider game location, length and the most appropriate transport frequency.</p> | <p>The RTP highlights the potential to introduce Saturday services which run on the same routes as the weekday, based on a frequency that provides travel choice for all users. Basing timetables solely around game start and finish times may not optimise use of resources.</p> | <p>The RTP narrative which justifies improvement to weekend services could highlight the potential market for sports-based leisure travel, and propose suitable marketing and publicity.</p> |
| <p>Support for Evening services to enable people to be out and about for a range of reasons, including physical activities after school and leisure / cultural purposes.</p> | <p>The RTP identifies extending weekday services later into the evening as a potential service improvement requiring additional investment.</p> <p>The business case option short list includes services which are proposed to run later into the evenings.</p> <p>These services have been identified based on previous consultation exercises and also targeted engagement, with the community and councillors.</p> | <p>Updates to the 'Strategic Case for change' should include narrative which explains the potential benefits for trips that include shift worker, night-time economy and cultural journey purposes, and where possible identify those routes the business case short listed as having potential run later evening services.</p> <p>The RTP could also highlight benefits of marketing and publicity for evening, and potentially joint promotions with venues who could benefit.</p> |
| <p>Support for weekend and public holiday services both for people who work on these days, and those who wish to visit the many attractions that New Plymouth (and its environs) has to offer.</p> | <p>The RTP identifies improvements including Sunday and public holiday services, but acknowledges this will require additional investment.</p> | <p>The public transport business case will need to advise the RTP on the costs and benefits of proposed evening services, including optimal finish time.</p> <p>If proposed by the RTP, there should be a strong emphasis on</p> |

| Submission point summary | Officer assessment | Potential document change |
|--------------------------|--|--|
| | <p>Weekend services in appropriate locations are being considered by the public transport business case.</p> <p>Proposals are being derived from consultation that was previously undertaken and business case project engagement.</p> | <p>marketing and publicity for evening services, and potentially joint promotions with destinations which are served by public transport.</p> <p>Updates to the 'Strategic Case for Change' should include a narrative which explains the potential benefits for trips that include worker, retail, leisure and tourism purposes and where possible identify those routes which weekend services should be identified.</p> <p>The RPTP, could also highlight benefits of marketing and publicity for weekend services, and potentially joint promotions with supermarkets and tourist attractions who could benefit.</p> |

4.1.3 Specific service changes

Specific service changes describe any of the following:

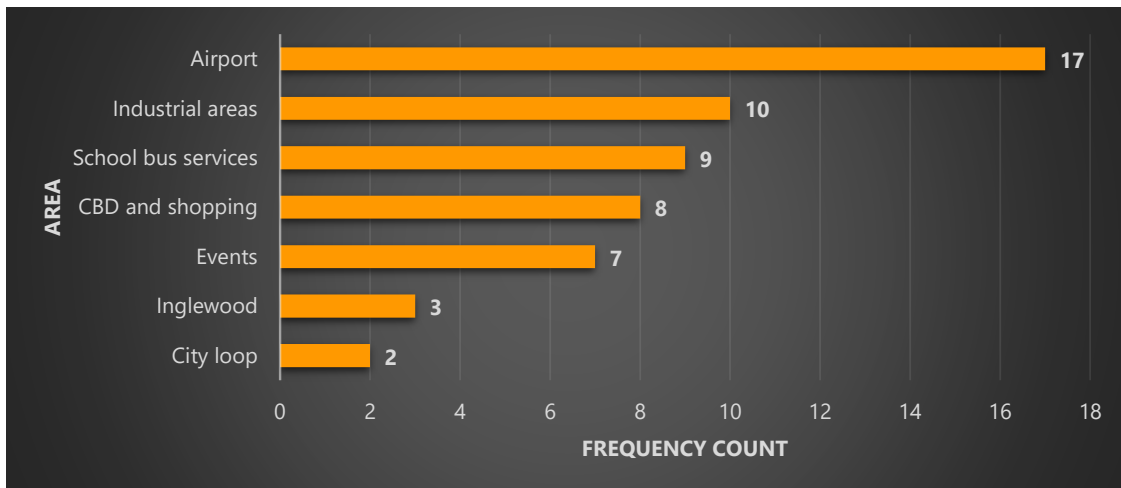
- Entirely new routes, serving different origins and destinations;
- Withdrawal of existing routes;
- More frequent existing routes;
- Less frequent existing routes;
- Extensions to existing routes, serving different origins and destinations;
- Changes to existing routes, primarily diversion on to alternative roads; or
- Reconfiguration of existing routes, generally combining two or more into a lower number.

Submissions under this sub-theme deal with proposals / requests for service improvements, and comments on proposals to change routes.

Online survey results

Respondents who ranked new services as the most important were asked to specify which ones(s). Within New Plymouth the responses were as follows:

Figure 6: Most important areas for new services



Within the city, the airport emerges as the most important destination to be served, followed by industrial areas like Bell Block.

Submission points and responses for New Plymouth specific service changes

Table 4: New Plymouth specific service change submission points

| Submission point summary | Officer assessment | Potential document change |
|---|--|---|
| Regional Council undertakes further consultation with the community to assess the need for new routes. | <p>TRC has undertaken further consultation on the bus network refresh through the 'Hop on Board' engagement which took place from 22 April to 06 May.</p> <p>This consultation built on the previous Better Travel Choices public consultation in September and October 2023.</p> <p>Hop on Board requested more detailed feedback on issues such as:</p> <ul style="list-style-type: none"> • Service frequency. • Time of day and week coverage. • Needs of commuters. • Routes that services should take. <p>The results are informing the next stage of the public transport business case work.</p> | Add a new section to the Chapter 3 of the RPTP, which summarises the findings from the two public consultation exercises and explain how these have influenced investment proposals in the business case. |
| Should evidence support creation of new routes, these should connect with suitable pathways for active transport. | This is a very important requirement, and is supported by the BTC taking an integrated approach to developing an active travel strategy with the RPTP. | The BTC could include a stronger statement around linking service changes to active travel route improvements as part of a |

| Submission point summary | Officer assessment | Potential document change |
|--|--|---|
| | The RPTP emphasises the importance of improved active travel routes to bus stops to meet universal design principles. | 'package' approach which targets the end-to-end journey. |
| Public transport could also be used to connect people in Oākura, Bell Block and Waitara to sport and recreation in New Plymouth. | <p>Bell Block and Waitara are recognised as being high potential growth areas for public transport as they are sizeable residential areas which provide significant levels of existing public transport patronage on route 20. The public transport business case is investigating further service enhancement options.</p> <p>Services to Oākura, other than schools, were withdrawn a few years ago because of very low passenger numbers. Therefore the public transport business case is examining the value for money case for re-instatement of a service.</p> | <p>Updates to the Strategic Case for Change should summarise service enhancement options in Waitara / Bell Block and (if appropriate) Oākura for:</p> <ul style="list-style-type: none"> • Do-minimum. • Throughput. • Balanced. <p>The high-level pros and cons of each service option should be outlined (recognising that an economic assessment takes place at network rather than route level).</p> |
| All buses travelling between New Plymouth and Waitara should call at Bell Block, rather than an arrangement whereby every other bus runs direct along State Highway 3. | <p>The optimum configuration of service patterns for Waitara and Bell Block are being considered by the public transport business case.</p> <p>The key consideration is to establish both levels of travel demand between both Waitara and Bell Block towards the city centre, as well as demand for travel between them.</p> | The proposed change outlined in the row above can also address this issue. Therefore no further document changes are proposed. |
| New Plymouth serves a huge area including small towns around the mountain. Proposals for a huge, free car park (with security cameras) north and south of the city; with half-hour free buses travelling in bus fast lanes to and from the car parks into CBD. | <p>Park & Ride works well when there are constrained levels of parking (or where large parking areas are seen as undesirable) at destination end.</p> <p>Proposals in BTC for integrated multi-modal hubs could include Park & Ride facilities, especially in more outlying settlements where a bus such as Connector then provides the 'trunk' service into New Plymouth.</p> <p>The New Plymouth Integrated Transport Framework Programme Business Case identifies Park &</p> | <p>Updates to the 'Strategic Case for Change' should include a summary of any proposals for Park & Ride which apply in:</p> <ul style="list-style-type: none"> • Do-minimum. • Throughput. • Balanced. |

| Submission point summary | Officer assessment | Potential document change |
|--|--|---|
| | <p>Ride as part of the medium-term option.</p> <p>The public transport business case is considering the role of Park & Ride, and the destinations that it could best serve.</p> | |
| <p>New Plymouth airport should be served by buses.</p> | <p>The New Plymouth Integrated Transport Framework Programme Business Case identifies an airport to city centre bus service as part of the medium-term option.</p> <p>In the public transport business case the airport is a key spine in both options being taken forward through short listing.</p> | <p>Updates to the 'Strategic Case for Change' should include a summary of proposals to serve the airport which apply in:</p> <ul style="list-style-type: none"> • Do-minimum • Throughput • Balanced. |
| <p>Inglewood and Egmont Village require higher frequency services compared with the current Connector timetable, to at least the same as the (current) Waitara / Bell Block service 20 (six return journeys per day).</p> <p>The popularity of the service at peak times means that there is a lack of vehicle capacity for Inglewood and Egmont passengers.</p> | <p>As these settlements are a similar distance from New Plymouth compared Waitara / Bell Block, there is an arguable case for service frequency enhancements at Inglewood and Egmont village.</p> <p>The public transport business case is considering how to better serve Inglewood and Egmont village.</p> | <p>Updates to the 'Strategic Case for Change' should include a summary of proposals to increase frequency on the Inglewood – New Plymouth route which apply in:</p> <ul style="list-style-type: none"> • Do-minimum • Throughput • Balanced. <p>The high-level pros and cons of each service option should be outlined (recognising that an economic assessment takes place at network rather than route level).</p> |
| <p>The existing Connector service does not have a high profile and the lack of bus stop infrastructure between New Plymouth and Inglewood is a significant challenge.</p> <p>A number of specific bus stop locations are identified.</p> | <p>The challenges with the lack of bus stop infrastructure, and hence profile of the bus services are known and discussions with road controlling authorities are ongoing.</p> <p>The feasibility and desirability of individual bus stop locations is a matter that is considered by NPDC (on local roads) NZTA (on State Highway 3) and TRC (as the bus service provider).</p> | <p>The RTPP could include more references to proposals in the BTC Part A document around investigation of multi-modal hubs, as well as identifying the need for improvements to bus stops in the regional towns and villages more generally.</p> <p>It is not proposed to suggest individual bus stop location changes in what is a strategic document.</p> |
| <p>Some concern about the proposal to reduce the frequency of route 5 (Frankleigh Park), and a desire to see the weekday frequency maintained (at the very least)</p> | <p>Route 5 is currently the weakest performer in terms of passenger numbers, and within existing budgets it would make sense to prioritise investment where passenger growth is more likely.</p> | <p>Updates to 'Strategic Case for Change' in the RTPP that set out the changes resulting from each of the following options, will identify any impact on frequencies for route 5 specifically. The options being considered:</p> |

| Submission point summary | Officer assessment | Potential document change |
|---|--|---|
| as well as introduction of Saturday services. | <p>The reference to additional housing development in the area could provide an opportunity to assess how route 5 could be improved and promoted to assist with passenger growth.</p> <p>The public transport business case is considering how to better serve this particular area of New Plymouth.</p> | <ul style="list-style-type: none"> • Do-minimum. • Throughput. • Balanced. <p>The high-level pros and cons of each service option should be outlined (recognising that an economic assessment takes place at network rather than route level).</p> |
| Significant concern about the proposal to remove the Glen Avon loop and (in effect) withdraw route 9. Particular concern over the impact on school children and adults who cannot drive (in particular elderly people). | <p>The Glen Avon loop currently has very low levels of patronage – outside of school time journeys, an average of less than six people per day boarding.</p> <p>The public transport business case is considering how to better serve this particular area of New Plymouth.</p> | <p>Updates to 'Strategic Case for Change' in the RPTP that set out the changes resulting from each of the following options, will identify any impact on frequencies for route 9 specifically. The options being considered:</p> <ul style="list-style-type: none"> • Do-minimum • Throughput • Balanced. <p>The high-level pros and cons of each service option should be outlined (recognising that an economic assessment takes place at network rather than route level).</p> |
| The bus stop is too far to walk from Summerset Village in Bell Block, and quite a few people could use the bus if it was more convenient to access. | <p>The public transport business case is considering how to improve routes in the Bell Block area, which seeks to find an optimum balance between direct throughput services and those which provide coverage across wider residential areas.</p> | <p>Updates to 'Strategic Case for Change' in the RPTP should include a summary of potential changes in Bell Block through the following options considered:</p> <ul style="list-style-type: none"> • Do-minimum • Throughput • Balanced. <p>The high-level pros and cons of directly or not directly serving areas such as Summerset Village should be outlined (recognising that an economic assessment takes place at network rather than individual site level).</p> <p>It may be necessary for hard-to-serve areas to be considered from provision of community transport solutions, which are often targeted at retirement villages. Therefore the community transport section of the RPTP should be reviewed and updated to make this more explicit.</p> |

| Submission point summary | Officer assessment | Potential document change |
|--|--|---|
| <p>Support for the idea of cross-town routes which avoid the city centre.</p> <p>Suggestion that more through routes could be created.</p> | <p>The potential advantage of cross-town routes is that they provide more direct suburb-to-suburb services which avoid having to travel to, and potentially transfer in, the city centre.</p> <p>Through-routing and higher frequencies do not necessarily result in lower operating costs. But they do provide an opportunity to keep the buses and drivers in service for longer, and address the current situation where buses idle in Ariki Street for considerable periods of the day.</p> <p>Cross-town routes are included in the two public transport business case short list options, and are proposed to be higher frequency – potentially up to every 15 minutes in the daytime on weekdays.</p> | <p>Updates to 'Strategic Case for Change' in the RPTP should clearly describe how the network has been developed to provide more cross-town routes which avoid New Plymouth city centre and provide suburb to suburb connections.</p> |
| <p>Concern that the Waitara Express service would only use State Highway 3 and would therefore not serve the residential areas of the town.</p> | <p>The public transport business case is considering how to improve routes in Waitara, which seeks to find an optimum balance between direct throughput services and those which provide coverage across wider residential areas.</p> | <p>Updates to 'Strategic Case for Change' in the RPTP should include a summary of proposed route changes in Waitara in the:</p> <ul style="list-style-type: none"> • Do-minimum • Throughput • Balanced. <p>The high-level pros and cons of directly or not directly serving some residential areas should be outlined (recognising that an economic assessment takes place at network rather than individual site level).</p> <p>It may be necessary for hard-to-serve areas to be considered from provision of community transport solutions. Therefore the community transport section of the RPTP should be reviewed and updated to make this more explicit.</p> |
| <p>Consider on-demand services in those urban areas which are hard to service by conventional public transport, e.g. Bell Block, Waitara (south of State Highway 3).</p> | <p>The suitability of community-run services for rural areas is questioned. Evidence focuses on provision of such services in more populated areas.</p> | <p>In the 'Vision and strategic objectives for public transport' chapter of the RPTP, a new section entitled 'On-demand public transport' should summarise existing evidence in New Zealand</p> |

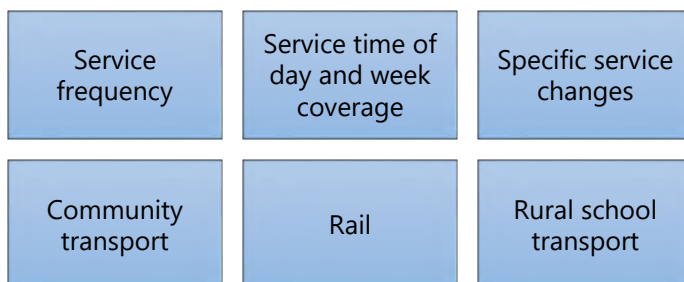
| Submission point summary | Officer assessment | Potential document change |
|---|---|--|
| <p>Community-based services are deemed more suitable for rural areas.</p> | <p>Nevertheless the identification of areas that are not served by public transport network is a valid issue. On-demand public transport, for communities where regular public transport is not proposed, is identified as an activity example in the NPDC Integrated Transport Framework.</p> <p>There has been some consideration of on-demand services in the public transport business case. However this service model is considered more as a staged approach – a potential add-on once the preferred fixed route network has been established.</p> | <p>as to the impact of this service model, and emphasise that it is essential to optimise and improve the fixed network first before considering something which is more of a premium product.</p> <p>This section should also outline how community transport can provide an on-demand service.</p> |
| <p>Requirement for more details and phasing of the potential improvements outlined in the RPTP.</p> | <p>It is agreed that additional details could be added. The draft RPTP is a strategic document and it will benefit from having additional details from the Integrated Transport Framework (now published) and the public transport business case (in final preparation).</p> <p>A key output of the public transport business case will be a costed and phased delivery plan, which can become the basis of a new bus service contract.</p> | <p>The RPTP could make appropriate references to the proposals for public transport improvements in the Integrated Transport Framework.</p> <p>Updates to 'Strategic Case for Change' in the RPTP should include a summary of the options for a phased delivery.</p> |

4.2 Theme 2: Regional and rural public transport service changes

The regional and rural bus services in Taranaki currently comprise two main groups of services:

- Regional Connector: services from Ōpunake, Hāwera and Stratford to New Plymouth; and
- Rural Southlink: covering routes in South Taranaki district.

The sub-themes for regional and rural public transport services are as follows:



4.2.1 Service frequency

There is a clear difference in service delivery between provision in New Plymouth and regional rural services. Much lower frequency is provided on regional and rural services. Connector has four weekday return trips per day between Hāwera and New Plymouth (one extended to Ōpunake at either end of the day). The three Southlink routes operate a single return journey one or two days of the week (Monday to Friday).

Online survey results

When asked which services across the region were most important for service frequency both Connector and Southlink were strongly identified.

Submission points and responses for regional and rural service frequency

Table 5: Regional and rural service frequency submission points

| Submission point summary | Officer assessment | Potential document change |
|--|--|---|
| Support continued Connector improvements such as hourly frequency, weekend service and coastal connector. | <p>The RPTP identifies a potential increase in the Connector service frequency to hourly, as well as services around the coast.</p> <p>The public transport business case is considering service frequency improvements on the Connector and Southlink services.</p> | <p>Strengthen sections of the RPTP regarding services across the remainder of the region – that is, outside of New Plymouth.</p> <p>The narrative should clearly summarise the potential Connector service frequency improvements in order to improve accessibility through greater transport choice.</p> |
| Public transport options are often limited, irregular, or entirely absent in rural areas, leaving residents with no choice but to rely on private vehicles for transportation. | <p>Whilst there are challenges for public transport service provision for rural communities. The RPTP can set aspiration direction to improve service where possible.</p> | <p>The RPTP document could include more explicit assessment of rural area transport needs and options for alternatives to driving a private vehicle.</p> |

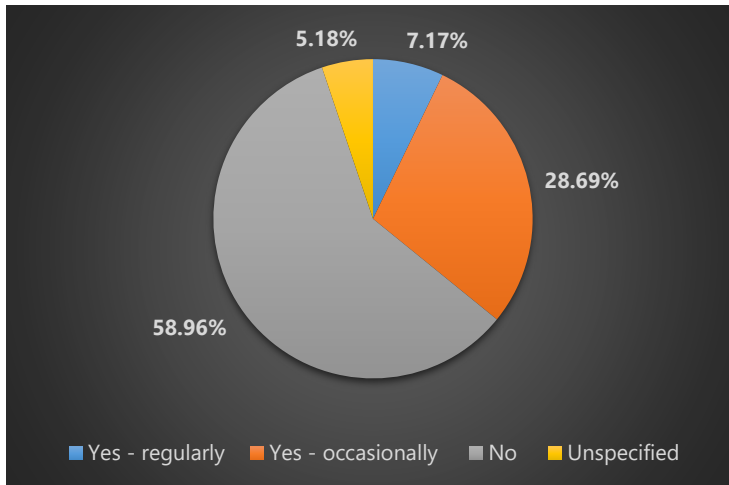
4.2.2 Service time of day and week coverage

There are currently no evening or weekend / public holiday services on regional or rural routes. On weekdays the last Connector service leaves Hāwera at 3:15pm and New Plymouth at 4:55pm.

Online survey results

Only just over a third of respondents said they would consider using the Hāwera to New Plymouth Connector service at the weekend, which is much lower than the same question for Citylink services.

Figure 7: Use of Connector weekend services



Submission points and responses for regional and rural time of day and week coverage

Table 6: Regional and rural time of day and week coverage submission points

| Submission point summary | Officer assessment | Potential document change |
|---|---|---|
| Request for Connector bus that gets people from New Plymouth to Stratford by 7:45am, and back to NP from Stratford at 4:15pm. | <p>The basis for this request is to better connect to people’s work hours, but the existing timetable is focussed on student commuter timing. This is part of the considerations occurring through the PT business case.</p> <p>The public transport business case is considering service frequency improvements on the Connector and Southlink services.</p> | <p>This issue would need to be addressed as part of a wider assessment as to the future service frequency and time span of Connector.</p> <p>Update the section of the RPTP which expressly deals with services across the remainder of the region.</p> <p>The narrative should clearly summarise the potential Connector daily service coverage improvements in order to improve accessibility through greater transport choice.</p> |
| While most New Plymouth city routes will receive a much-improved Saturday service from 2024, Connector is not included. As Connector is one of Taranaki’s most used buses, it seems the greatest potential to boost patronage is in offering a Saturday service on the Connector. | <p>The results of the online survey reveal that the percentage of respondents who say they would use a weekend Connector service is much lower than for New Plymouth Citylink. This may reflect that the relatively large weekday usage is made up of students and, to a lesser extent, adult commuters.</p> <p>The public transport business case is considering weekend services for Connector.</p> | <p>This issue would need to be addressed as part of a wider assessment as to the future service frequency and time span of Connector.</p> <p>A new section of the RPTP which deals with services across the remainder of the region.</p> <p>The narrative should clearly summarise any proposals from the business case to introduce weekend services on the Connector.</p> |

| Submission point summary | Officer assessment | Potential document change |
|---|--|--|
| Support plans to make the Connector timetable more realistic from 2024. Having the last bus leave New Plymouth after 5pm will make this bus more usable for more people. However, this will probably further increase passenger numbers, making it harder for Inglewood users to use it as the bus is already oversubscribed at peak times. | <p>The recently introduced Connector timetable change has resulted in the last bus now leaving New Plymouth just after 5pm. The council will be monitoring patronage levels and any evidence of over-crowding.</p> <p>If the public transport business case concludes that additional local bus services to Inglewood are justified, this may also address any excess demand concerns.</p> | No change to the document is proposed, and the needs of Inglewood are being assessed by the public transport services business case. |

4.2.3 Specific service changes

Submission points and responses for regional and rural specific service changes

Table 7: Regional and rural service specific service change submission points

| Submission point summary | Officer assessment | Potential document change |
|---|--|---|
| There may be efficiencies in the Coastal Connector continuing north to Waitara, and this should be considered as part of a City Link review - as it may present efficiencies for the urban network. | The public transport business case is considering this issue, and will establish whether extension of this route would deliver efficiencies (given that there is the potential to increase frequency of the current route 20). | <p>A new section of the RTP which deals with services across the remainder of the region.</p> <p>The narrative should clearly summarise any proposals from the business case to introduce weekend services on the coastal corridor between Hāwera and New Plymouth.</p> |
| Request for Connector to New Plymouth hospital to stop on the ring road so that people wanting to access the city centre do not have to go to the hospital first. | This has been addressed by the new timetable introduced on 12 March, with the bus going to Egmont Street before the hospital. | No change to the document is proposed. |
| Support for regional and inter-regional services which link core urban networks to other core urban networks, connecting smaller rural communities like Waitotara, Waverley and Patea where they sit along a route. | The lack of inter-regional services is identified in the RTP and a potential improvement identified includes a service to Whanganui and Palmerston North. | The RTP could provide more detail on a potential inter-regional bus service, including the benefits it would deliver to communities along the route. |
| Strengthen the relationship between Taranaki and Horizons Regional Councils given the importance of working together on cross-boundary services. | Agreed that inter-regional services require strong collaboration between councils who should both benefit. | The RTP should include an additional policy which specifically identifies cross-boundary working with Horizons Regional Council for the purpose of service planning and delivery. |

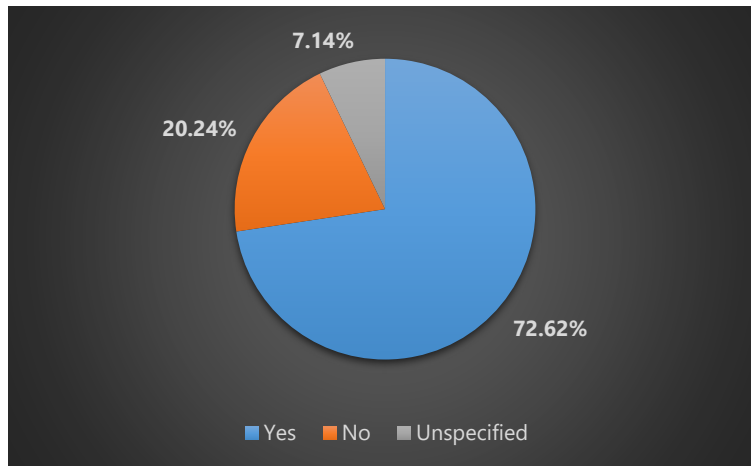
4.2.4 Community transport

Community transport is an umbrella term for shared travel services which are provided on a not-for-profit basis, generally by registered charities. Community transport is aimed at people who cannot drive, and supports a range of journey purposes including health appointments, shopping, education, work and visiting friends / family.

Online survey results

People were asked whether they support TRC helping to establish and coordinate community-run transport groups for areas where fixed bus services are not feasible.

Figure 8: Support for community transport



Respondents are clear in their approval of TRC having a role in helping to establish and coordinate community transport service.

Submission points and responses for community transport

Table 8: Community transport submission points

| Submission point summary | Officer assessment | Potential document change |
|--|---|---|
| Support investigating the feasibility of community based transport services – this is a potential means to provide smaller communities with greater access to public transport. | Acknowledge the support for community transport services. | Include a summary of potential next steps for what TRC could do to support community transport. |
| A wide range of potential locations for community transport are suggested, primarily in smaller townships and rural areas – including peripheral areas round New Plymouth, south Taranaki and communities along State Highways 3 and 43 northbound towards Waikato region. | These locations reflect locations without regular public transport. | In recognition of the support include a future action for investigations into potential community transport locations. |
| A number of specific groups of people who could benefit from community transport are highlighted – including youth, elderly, disabled, students, people travelling alone and financially disadvantaged people. | Acknowledge that there are greater challenges for some parts of the community to access services. | Update RPTP to include overarching demographic information that highlights who alternative service provision could benefit. |

4.2.5 Rail

The rail line from New Plymouth to Whanganui runs right through the heart of the region and through a number of townships. The current services are limited to a small number of freight trains to and from the port. Not surprisingly there are calls for better use to be made of the rail line – specifically for passenger services.

Unlike bus services, passenger rail is not something that TRC is currently directly responsible for, though neighbouring regions are involved.

Online survey results

There was no specific question on rail in the public consultation, but a number of comments were made in the free text responses around other public transport initiatives to consider.

Submission points and responses for rail

Table 9: Rail submission points

| Submission point summary | Officer assessment | Potential document change |
|--|---|--|
| Recognition of the role passenger rail could play between Taranaki and Horizons. | The RPTP identifies inter-regional passenger rail services - from New Plymouth to Whanganui and beyond to Palmerston North (and onward connections to Auckland and Wellington) – as a potential initiative. | Strengthen reference in the RPTP about the potential role for rail services, and identify some key actions TRC could undertake in working with Horizons. |
| A specific item included to explore passenger rail options for the region, as well as investigating how we could improve rail options for freight. | The same comments made immediately above apply here. | Strengthen reference in the RPTP about the potential role for rail services, and identify some key actions TRC could undertake in working with Horizons. |
| Commit to a feasibility study which investigates establishment of interregional passenger services between New Plymouth and Whanganui | A feasibility study is a logical early stage of the process, and a number of key stakeholders will need to be involved in this work. This aligns with measures included in the RLTP. As the asset owner, KiwiRail would need to be heavily involved in any work. | Strengthen reference in the RPTP about the need for a feasibility study to be undertaken for passenger rail. Align the message with the measures included in the RLTP. |

4.2.6 Rural school transport

School transport from smaller townships and rural areas is provided by Ministry of Education (MoE), and not TRC.

Online survey results

There was no specific question on school transport buses, although there were plenty of comments within other sections.

Submission points and responses for school transport

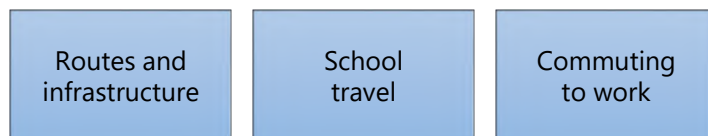
Table 10: Rural school transport submission points

| Submission point summary | Officer assessment | Potential document change |
|--|--|--|
| Further opportunities for the MoE and TRC to work co-operatively to develop, clarify and refine operational policies governing the provision of services. | The RPTP currently says very little about MoE services as they are not part of the TRC provision. However, there could be an opportunity to use the RPTP as a means of starting to assess future collaboration between TRC and MoE. | Strengthen the reference to rural school transport so that current service provision, policies, opportunities and future areas of work are outlined. |
| Establish and implement terms of engagement between TRC and MoE to collaborate on school transport planning. | The current school services are well utilised but will need future assessment as demand increases. TRC will prioritise strengthening its existing relationship with MoE to support a coordinated approach when developing an efficient school bus service. | Strengthen reference in the RPTP to the importance of establishing a relationship with MoE to improve alignment of services. |
| Request for TRC undertake regular engagement with MoE and schools when planning for routes that run near to school sites, including school bus services. This will enable a co-ordinated approach to ensure public transport networks are provided to and around school communities to support safe and accessible travel. | As per the point above. | Strengthen reference in the RPTP to the importance of strengthening the relationship with MoE to improve alignment of services. |
| Opportunity to review coverage of TRC school bus services and evaluate how rural students who currently transfer between MoE-funded and TRC services could benefit from an improved public transport network. | As per the point above. | Include this issue in the section on 'Strategic Case for Change'. |
| MoE is currently in discussions with schools regarding the potential introduction of enrolment zones. While Your Connector is a useful service for the community, there are impacts on the school networks in the neighbouring townships | It is agreed that future discussions with MoE should investigate this issue. | No change to RPTP required. |

4.3 Theme 3: Active travel

Better Travel Choices is a combined active travel and public transport strategy, and the consultation contained a significant number of questions around walking and cycling.

The sub-themes for active travel are as follows:



4.3.1 Routes and infrastructure

Without **safe and convenient active travel routes**, people are much less likely to walk and cycle. Low levels of active travel are not necessarily an indicator of lack of demand or willingness to walk or cycle. The importance of providing **suitable infrastructure** to enable active travel routes and improve people's travel choices is evident from the consultation responses.

Online survey results

As summarised in the headline messages section, people were asked where in Taranaki they would like to see new or improved active travel routes created. As this was a free text response, a wide range of views were provided. A number of people simply stated 'everywhere' – perhaps recognising that, at present, there lack of provision.

Coastal routes – for example Normanby to Hāwera, Hāwera to Omata and Oākura to New Plymouth featured prominently, which may recognise lack of safety / high speeds on 'Surf Highway' 45 and also potential for enhancing access to a beautiful part of the region. Linking New Plymouth, Bell Block and Waitara – including extension of the highly successful coastal path was also highlighted very frequently.

Within the New Plymouth urban area – and especially to and through the city centre – a number of specific routes and areas were identified as benefiting from enhanced active travel routes. Devon Street is mentioned a number of times, which reflects its role as a main travel demand artery, and not just for motorised travel.

There is a mix of views as to whether cycle routes should be on or off-road. As cyclists are a diverse group of people, with a range of abilities and confidence levels, one size does not fit all.

Submission points and responses for routes and infrastructure

Table 11: Active travel routes and infrastructure submission points

| Submission point summary | Officer assessment | Potential document change |
|---|---|--|
| Rural regions typically lack the infrastructure needed to support active travel initiatives, such as extensive cycling lanes or pedestrian pathways. The absence of these facilities can deter residents from adopting alternative modes of transportation like cycling or walking. | The provision of dedicated infrastructure can sometimes be over-stated. Less busy rural roads can provide attractive links. Key challenges which deter active travel also include speed of traffic (often seen as desirable in the name of 'efficiency' and condition of the road surface which presents a hazard to riders (especially of faster e-bikes). | Update the BTC to include reference to the potential of lower-trafficked rural roads to provide cycle routes, where speeds can be managed, and the surface supports safer active travel. |

| Submission point summary | Officer assessment | Potential document change |
|---|--|---|
| Include cycle routes through Pukekura Park, this is safer, and could connect to the proposed Tuparikino Active Recreation Hub. | This is a matter for New Plymouth District Council as park owner. | No change required. |
| Sport Taranaki should be included as a key partner for active travel and in a tracks and trails strategy. | A multi-partner approach, especially when it comes to planning, advocacy and funding is important for the implementation of BTC. | Add Sport Taranaki as a partner to appropriate initiatives identified in Table 9. |
| There are too many barriers for people to change, in Inglewood. Until the roading infrastructure, safety, layout and public transport system is addressed, there is little to no point in us advocating for active travel modes. Our barriers are life and limb – one takes their life into their hands when they attempt a simple walk or cycle in our current system. | This submission summarises the frustration that is evident across a number of consultation responses. Whilst some parts of the region are reasonably well-served by active travel routes, many are not. More to the point, if the various 'good' parts are not connected to each other, the whole becomes less than the sum of the parts and people cannot undertake a wide range of journeys. | No change to the document is proposed. |
| Route through the Waiwhakaiho valley. | This location crops up several times and, because of its industrial / employment-based function, would appear to be a prime candidate for improvements to encourage more active travel commuting (including e-bikes). Furthermore The Valley mega centre is highlighted as somewhere that is challenging to walk / cycle to, with State Highway 3 providing a significant access barrier. The New Plymouth Integrated Transport Framework includes a proposal for a Waiwhakaiho pedestrian bridge to The Valley mega centre. | Update the BTC to identify The Valley as a key node for active transport opportunities. |
| A lot of people in Oākura cycle and work in New Plymouth but it is basically impossible to cycle into town because of the dangerous roads. Some kind of bike track to link the two towns would be used by almost everyone. | The draft BTCS already highlights extension of the coastal path to Waitara and Oākura as one of the four key projects in a regional active travel network. | No change to the document is proposed. |
| Connect Normanby to Hāwera. The current pathway that goes along Ketemarae Road is not great for biking because of hedges. | As it is a relatively small distance between the two settlements, an enhanced active travel link between the two – potentially as part of a wider regional route that parallels | Update the BTC to identify the opportunity for a State Highway 3 parallel route to the list of key projects for the regional active travel network. |

| Submission point summary | Officer assessment | Potential document change |
|---|---|--|
| | (but largely avoids) State Highway 3 – could be potentially beneficial. | |
| <p>There needs to be safe cycling routes to all main New Plymouth suburbs, through the city centre, and at least one 'ring' route circling the city.</p> <p>All schools need safe cycle access, as habits learned when young will stick.</p> <p>Pay by use rental cycle systems are popular internationally and could work well on the walkway connecting the Port, city centre, Pukekura Park and Fitzroy.</p> | A whole city network approach to New Plymouth is worth investigating, bearing in mind a number of initiatives are already being progressed by NPDC. | Now that the New Plymouth Integrated Transport Framework has been published, the BTCS should be updated to summarise relevant material in relation to the future active travel network (for example a cycleway business case). |

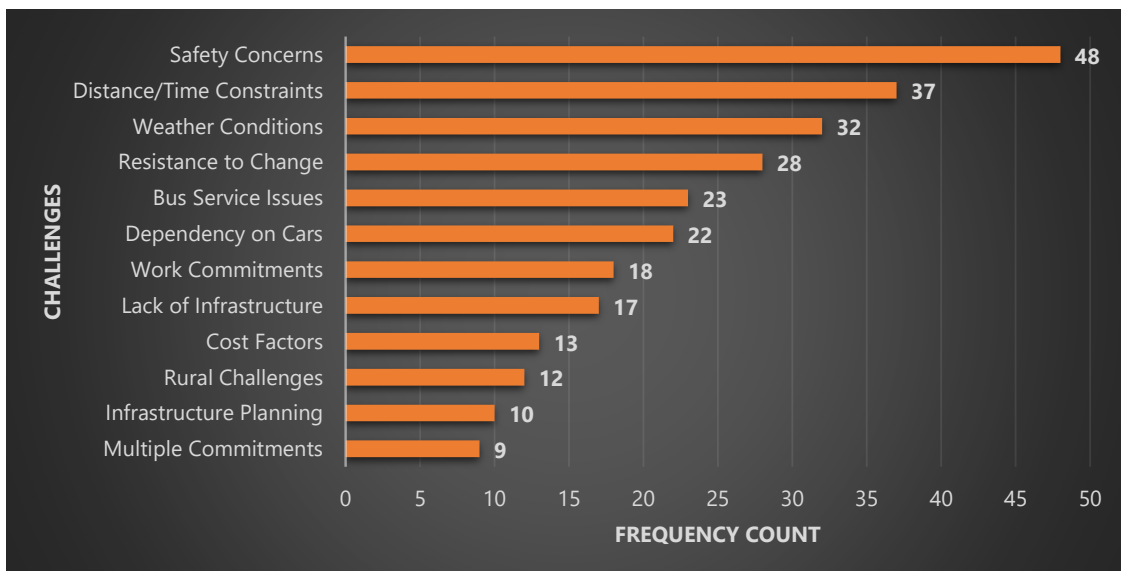
4.3.2 School travel

Not only is travel to school a significant source of travel demand, the habits formed during younger years have the potential to follow-through into adulthood.

Online survey results

Respondents were asked to identify the challenges of switching from driving a child to school to active travel:

Figure 9: Challenges of switching to active travel for school journeys

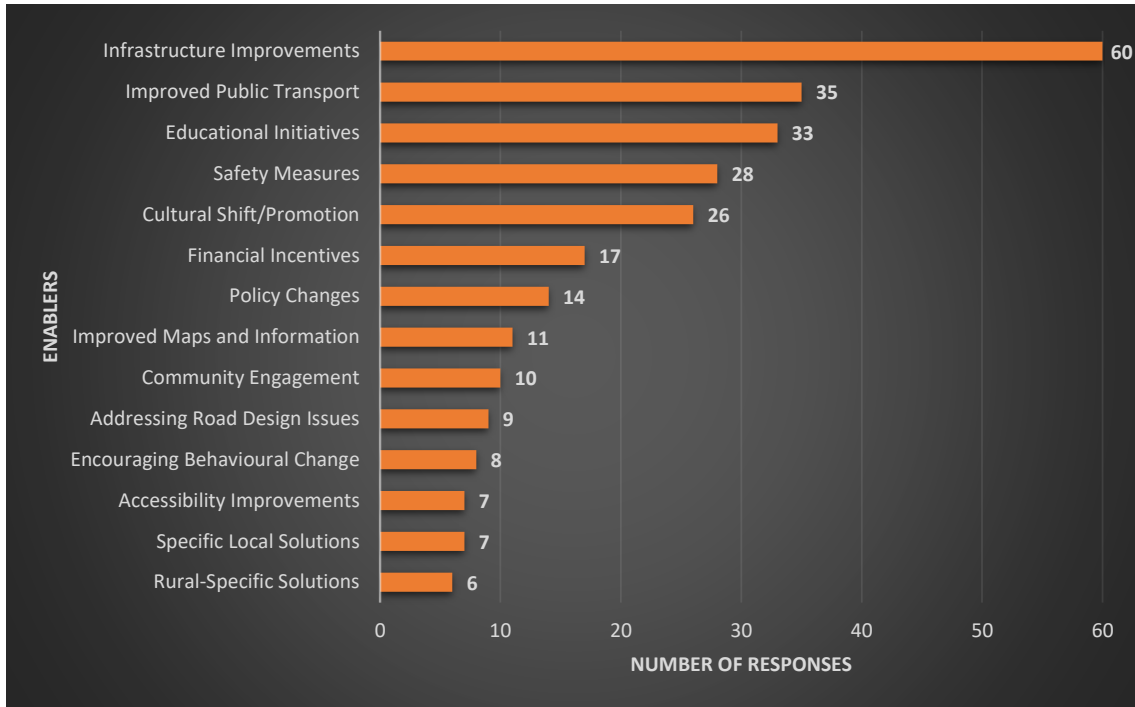


The number one challenge is safety with parental concern about the potential for serious harm if a child is hit by a motor vehicle whilst walking and cycling. Distance / time and adverse weather conditions also feature prominently. There is a high representation around 'resistance to change', which is perhaps a somewhat under-appreciated factor. This points to the needs for compelling reasons to break such

habits – including health and wellbeing. The health benefits of active travel can also be a counterweight to the risk of children developing health challenges because they do not undertake sufficient exercise.

Respondents were also asked what it would take to encourage more active travel:

Figure 10: Encouraging more active travel to school



Submission points and responses for school travel

Table 12: School travel submission points

| Submission point summary | Officer assessment | Potential document change |
|--|---|---|
| The lack of bus shelters stops parents allowing their kids to take the bus, particularly on wet days but it also becomes a habit that extends into other days. | There are interventions which can mitigate the impact of weather – including provision of bus shelters. The BTC document makes a number of references to the need for weather-proof shelters. | No change to the document is proposed. |
| Having a cool map with lots of colours and what you can find / where you can go on the different paths / trails would encourage lots of people especially in the summer. | The power of maps to influence travel behaviour is often taken for granted and perhaps under-estimated. The existing BTC document highlights the importance of publicity. | No change to the BTC. |
| Bus timetables not aligned with schools or allowing the movement from dropping one kid at one school and then another kid at another school. | This point illustrates a drawback of providing services which are dedicated to only one or two schools. A future review of New Plymouth school transport could consider a revised approach where routes serve a greater | No change to the document is proposed. The RPTP identifies the need for a future review of school routes. |

| Submission point summary | Officer assessment | Potential document change |
|--------------------------|--|---------------------------|
| | number of schools, or increasing the frequency / coverage of urban routes to provide an alternative. | |

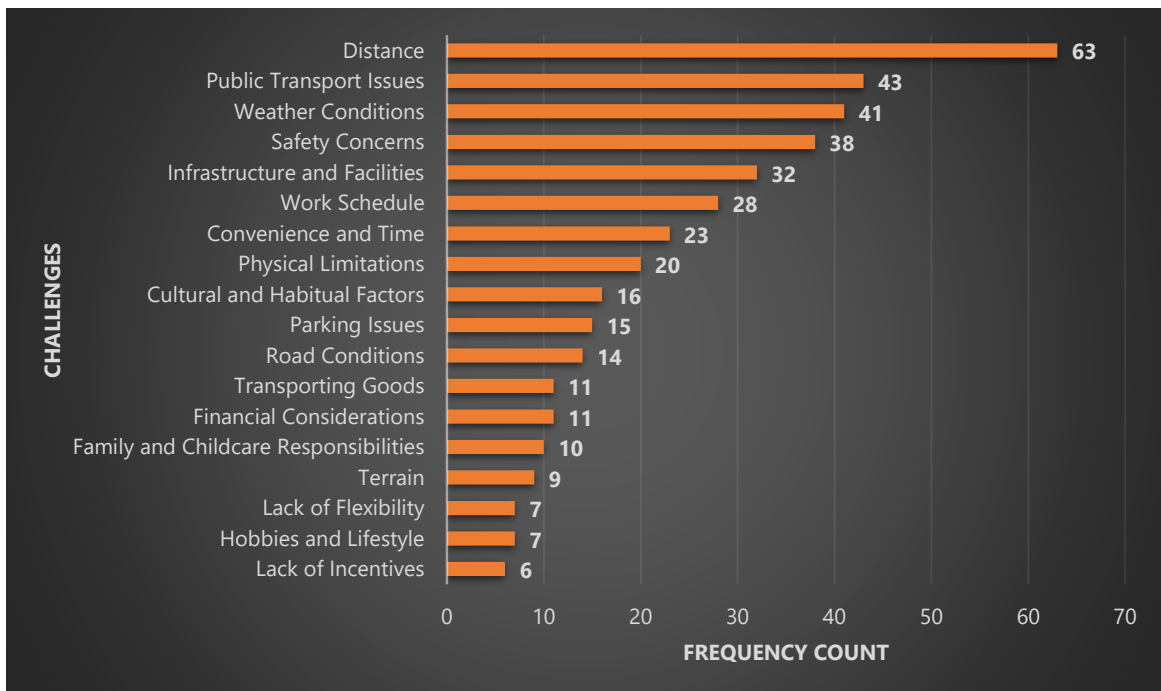
4.3.3 Commuting to work

Commuting to work remains an important generator of travel demand, and is also significant because habits for other journey purposes (for people in employment and of working age) could be influenced.

Online survey results

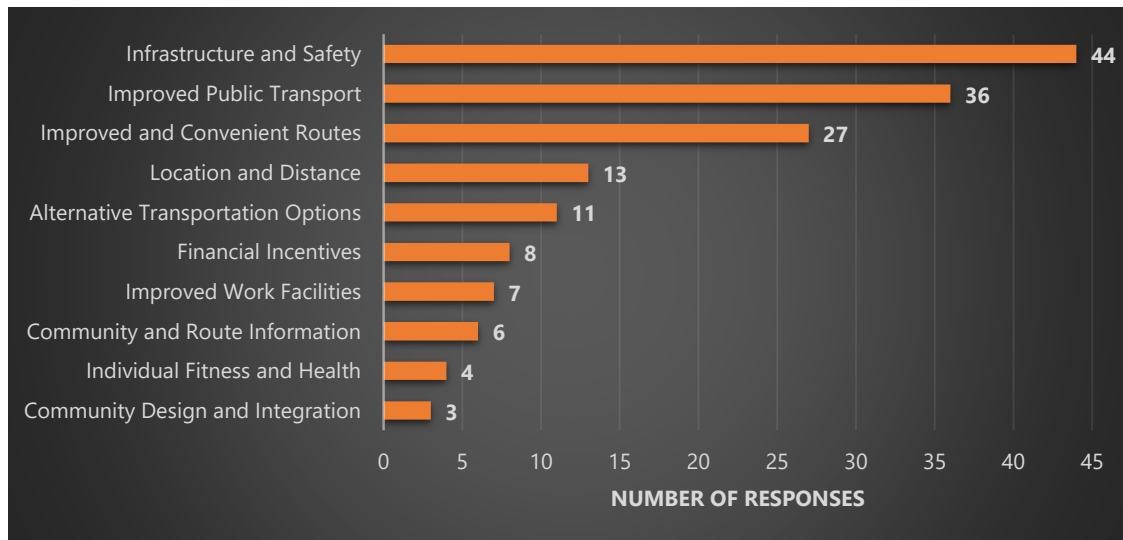
Respondents were asked to identify the challenges of switching commuting by car to active travel. The most significant deterrence factor – that of distance – is perhaps to be expected given the relatively rural nature of much of Taranaki. Other significant factors include public transport issues, weather conditions, safety concerns and infrastructure / facilities. The top-rated issues are very similar to those for school travel which supports the need for a regional approach to encouraging alternative travel choices.

Figure 11: Challenges of switching to active travel for work commuting journeys



Respondents were also asked what it would take to encourage more active travel:

Figure 12: Encouraging more active travel to work



Three key interventions stand out – infrastructure / safety, improved public transport and improved convenient routes.

Submission points and responses for commuting to work

Table 13: Commuting to work submission points

| Submission point summary | Officer assessment | Potential document change |
|--|--|--|
| Quicker options. It would take an hour to get to work on a bus, a 12-minute drive. And there is no option to ride a bike off the street. | Providing credible alternatives are important, so that people feel they have a choice. Whilst journey time is not the only factor in travel choice, for many people it remains a compelling one. | No change to the document is proposed. The RPTP is proposing an improvement to bus services. |
| Dedicated and protected active travel mode spaces. If biking, somewhere safe to store bikes. Somewhere to shower if required. | These are a range of interventions that are needed to encourage more active travel. The BTC emphasises the importance of both road space re-allocation and provision of end-destination facilities, often as part of workplace travel plans. | Update the BTC to reference the opportunity to undertake a range of interventions should be identified as a package. |

4.4 Theme 4: Integration

Better Travel Choices has been written as an integrated public transport and active travel strategy which enables people to make a wider range of journeys than would otherwise be possible. Whilst public transport and active travel sometimes suffer from the perception that they are less flexible than a car, they have other advantages, such as affordability and health and wellbeing. There are plenty of opportunities to integrate different modes to make public transport and active travel journeys both possible and pleasurable.

Integration is therefore not just an abstract concept, but a practical necessity for both how transport improvements are planned and delivered.

The sub-themes for integration are as follows:



4.4.1 Mobility hubs

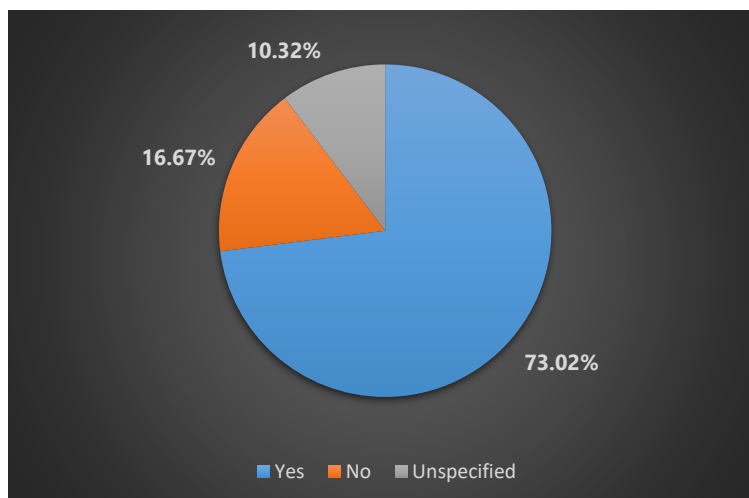
Mobility hubs are highly visible, safe, and accessible spaces where public, shared, and active travel modes are co-located alongside improvements to the public realm and community facilities, such as libraries and iSites.

The BTC document highlights an action to investigate and prioritise improvements to create potential integrated mobility hubs in New Plymouth, Waitara, Inglewood, Stratford, Eltham, Waverley, Patea and Ōpunake.

Online survey results

Respondents were asked whether they liked the idea of mobility hubs. A significant majority of respondents are in favour of this approach.

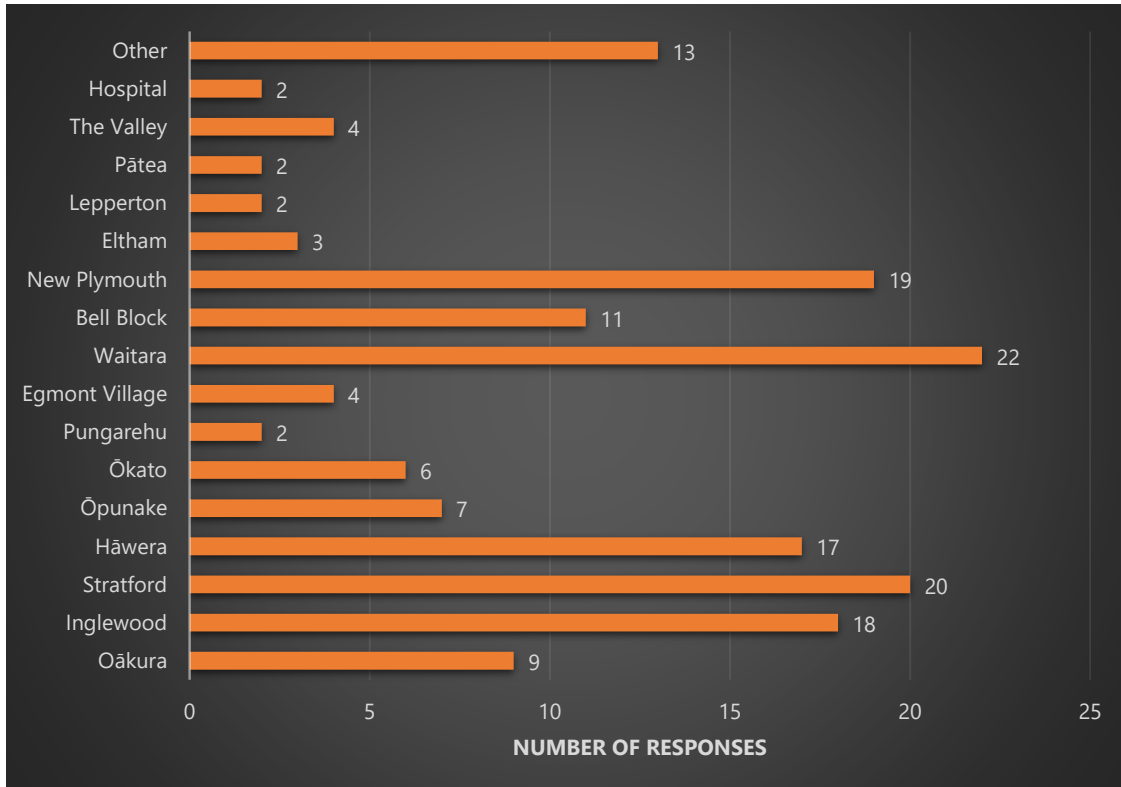
Figure 13: Support for creating mobility hubs



Respondents were then asked to provide their views on where mobility hubs could be located.

The two most identified locations are Waitara and Stratford, which are two important towns with existing facilities that could be improved. New Plymouth city came third in the list, closely followed by Inglewood and Hāwera.

Figure 14: Potential locations for mobility hubs



Submission points and responses for mobility hubs

Table 14: Mobility hub submission points

| Submission point summary | Officer assessment | Potential document change |
|---|--|--|
| Connecting bicycle and bus routes is good. It has to be made easier to put bikes on the bus especially for older population. I would cycle into town and take the bus back if this was an easier operation. | This point demonstrates that people are often quite happy to think about using different modes for journeys, or even the same legs of a single journey. The challenge of distance for active travel can be addressed by offering a public transport option. The BTC already demonstrates the importance of connecting modes in achieving mode shift. | No change to the document. |
| Desired facilities include: food and drink, picnic tables, bike kitchen on site, mobility parking, a small playground, gender neutral toilets, open and visible from the road | This is a helpful list of potential facilities for mobility hubs. | Update the BTC to include a wider menu of possible facilities for inclusion in mobility hub projects |

| Submission point summary | Officer assessment | Potential document change |
|---|---|---|
| Bike stands and scooter parks very, very close to bus stops. | | (recognising that every location will be different). |
| Well-designed multi-modal hubs would benefit both rural and urban residents by enabling convenient transfers between transport modes. However, good rural services are needed to connect to such hubs. | This is an important point, as hubs which have only very infrequent services will struggle to provide the community focus that is intended. | Update the BTC to provide an increased emphasis on service improvements to support mobility hub development. |
| This kind of thing is popular overseas! Wifi, public toilets, shops selling snacks or vending machines, banking services, Post Office, supermarket and landline phone. | The BTC document provides good examples of existing mobility hubs in other countries. | No change to the document is proposed. |
| As a transport provider would like to see space made available for wheelchair capable vehicles and enforced. A transport hub that is available to all bus companies. Coach parking for tour vehicles. A manned information centre including on the weekends. | Agreement with the point made. The BTC as a whole can take a much wider view than just services provided by the public sector. | Update the document to emphasise that mobility hubs are not just for scheduled services but should also be made available for wider forms of shared transport. |
| <p>Connectivity of bikes and buses could be improved to enable a new range of trips to be completed without a car, including:</p> <ul style="list-style-type: none"> • Bus routes that stop at key points of bike infrastructure (e.g. the coastal pathway in New Plymouth). • Connection between the improved frequency on the Waitara bus route and the Coastal Walkway extension. • Making links between bus routes, walking and cycling routes visually obvious. • Bike parking at some of these bus stops, not just at the transport hubs. | These are useful suggestions and there is an opportunity to provide more of these in the existing BTC document. | Update the BTC to improve the emphasis on the opportunities for bus-bike route integration, both along the coast and inland along the State Highway 3 corridor. |

4.4.2 Future growth and development

The challenges and opportunities of new development for public transport and active travel are a key part of the BTC document. New development generates additional demand for travel, especially where it is associated with population increases and also socio-economic factors such as formation of smaller households by younger people leaving home earlier.

Online survey results

There was no specific question about this issue.

Submission points and responses for future growth and development

Table 15: Future growth and development submission points

| Submission point summary | Officer assessment | Potential document change |
|---|--|---|
| <p>Strongly support the intention to encourage more and denser development where there are good active travel links and consider transport links in our growth and development. However, we see some disconnect between this goal and specific initiatives included in the strategy. For example, the future urban zone at Smart Road in Glen Avon is already poorly served for walking and cycling, and this strategy also proposes removing their bus service.</p> | <p>The development of a Future Development Strategy for New Plymouth, provides the opportunity for TRC and NPDC to work together on future housing locations and to better align these with public transport service provision.</p> | <p>No change to the document is proposed.</p> |
| <p>The section regarding 'location and design of new development areas' could be clearer about requiring developers of new suburbs to include pedestrian and cycling links.</p> <p>Currently, many existing and new developments include cul-de-sacs without 'cut-throughs' that enable walking and cycling.</p> <p>This type of development makes active travel distances artificially long and passively encourages car travel.</p> <p>Should encourage (and map) these cut-throughs in new developments, or make better use of grid-style street layouts, which have been shown to encourage more walking and cycling.</p> | <p>The design of housing development and infrastructure provision is the responsibility of the district councils, however the BTC could be a document which is used to inform future district planning processes and ultimately service provision.</p> | <p>Update the BTC to further emphasise the role of good urban design.</p> |

4.4.3 Integrated decision making

One concern that has emerged through public consultation is the perceived lack of integrated decision making between Regional Council, local councils and Waka Kotahi NZ Transport Agency. BTC has been developed in partnership with these organisations, and joint working between these agencies is considered to be well established in Taranaki. Nevertheless, the current investment planning and funding system does not encourage integrated decision making, as public transport services are run by Regional Council with infrastructure the responsibility of four Road Controlling Authorities (three councils and Waka Kotahi). Whilst it is not the role of BTC to solve the root causes of this challenge, it is worth noting the concern and provide confidence that joint working will continue into project delivery.

Online survey results

There was no specific question about this issue.

Submission points and responses for integrated decision making

Table 16: Integrated decision making submission points

| Submission point summary | Officer assessment | Potential document change |
|--|--|---|
| It might be time for NPDC, TRC and Waka Kotahi (plus the other two district councils) to devise a method for greater collaboration and create one central organisation to coordinate the transportation efforts of the region. | This is beyond the scope of the BTC, but it is noted that the mentioned agencies already work together quite closely and as part of the recent RLTP deliberations' there has been the suggestion for a joint public transport committee to be set up. Commitment to investigate this arrangement has been made through the RLTP. | Update the document to further emphasise the need for collaborative working, which is something that is now being encouraged through the draft Government Policy Statement. |
| Establish a Public Transport Committee to formalise and align investment programmes and support open communication between key partners. | See point above. | Update the RPTP to note the investigation into a joint Public Transport Committee. |
| Concern about stating Public Transport as a "preferred mode of transport". It is one mode within a package of low emission transport choices, with walking and cycling being lower emission and are appropriate for many short trips. This statement should align with the overarching Better Travel Choices Strategy of 'Increasing wellbeing and environmental sustainability of Taranaki communities by enabling people to safely and conveniently travel by public transport and active travel'. | The statement is not intended to imply that public transport is more important than active travel; and it is correct that the modes are complementary and appropriate for a range of local journeys. | Amend the document to include the following updates: : 'An accessible, integrated and customer-focussed public transport system that enhances our wellbeing and environment, and becomes an attractive mode of transport within and between urban areas'. (words in bold are new) |
| KPIs are specified for the New Plymouth district, separate to the region as the district's population density, projected growth and urban form has the most potential for higher public transport use. | Agree would be useful, although as an integrated strategy there is a need to consider the regional picture. | The document can use the New Plymouth Integrated Transport Framework to identify appropriate KPIs, as a sub-set of regional KPIs. |

5 Draft Government Policy Statement on Land Transport

The draft Government Policy Statement on Land Transport 2024 (GPS 2024) was released in early March 2024. The previous GPS strategic priorities, which were outlined in the draft BTC document were:

- Maintaining and operating the system: the condition of the existing transport system is maintained at a level that meets the current and future needs of users.
- Increasing resilience: The transport system is better able to cope with natural and anthropogenic hazards.
- Reducing emissions: Transitioning to a lower carbon transport system.
- Safety: To make transport substantially safer for all.
- Sustainable urban and regional development: People can readily access social, cultural, and economic opportunities through a variety of transport options; in resilient and productive towns and cities that have a range of low-emission transport options and low congestion.
- Integrated freight system: well-designed and operated transport corridors and hubs that provide efficient, reliable, resilient, multi-modal, and low carbon connections to support productive economic activity.

Some of the GPS 2024 strategic priorities are very different, and summarised as follows:

Table 17: Draft GPS 2024 strategic priorities

| Strategic priority | Summary of main points |
|--------------------------------------|--|
| Economic growth and productivity | <p>The government's top priority is to support economic growth and productivity, which includes:</p> <ul style="list-style-type: none"> • Road of National Significance, potentially funded through road tolling. • Major public transport projects in large urban areas. • Optimising use of existing networks to deliver an appropriate level of service for users. • Rail investment targeted on the most productive parts of the network – between Auckland, Hamilton and Tauranga. • Walking and cycling investment where there is a clear benefit to economic growth and improving safety (and where demonstrated volumes of pedestrians and cyclists already exist). |
| Increased maintenance and resilience | <p>This strategic priority – which covers both State Highways and local roads - is considered to be critically important in achieving the Government's overall objective of supporting economic growth and productivity. There is a specific focus on:</p> <ul style="list-style-type: none"> • Tackling the growing number of potholes with ring-fenced funding from a new National Land Transport Fund (NLTF) activity class. • Increasing the total output of resealing and rehabilitation. • Increasing maintenance investment to increase planned (proactive) work. • Obtaining greater efficiency from highway maintenance investment. <p>Funding to reseal and rehabilitate roads damaged in the 2023 North Island weather events will be channelled through a separate process to the GPS.</p> |
| Safety | <p>Whilst still a strategic priority, the focus on safety moves away from Road to Zero and instead prioritises:</p> |

| Strategic priority | Summary of main points |
|--------------------|---|
| | <ul style="list-style-type: none"> • Contributions to road safety investment from ACC. • Greater road policing and enforcement, with driving under the influence of drink and drugs given specific targets. • Increases to financial penalties and demerit point levels for traffic offences. • Delivery of safe roading infrastructure by fixing potholes and increasing road maintenance. • Upgrading road infrastructure (new routes) to higher safety standards. • Low-cost safety interventions retrofitted on high-risk parts of the network, where they provide value for money. • Removal of the blanket approach to reducing speed limits, and reversal of these where it is safe to do so. |
| Value for Money | <p>The draft GPS states that a significant increase in transport investment has not resulted in better outcomes, and with \$20.2 billion allocated across New Zealand for 2024-27 there is a need a value for money focus, including:</p> <ul style="list-style-type: none"> • Reducing NZTA head office expenditure by 7.5%, and re-investing savings into delivery of GPS objectives. • Reduction in expenditure on temporary traffic management. • Improved road maintenance and safety outcomes. • Making better use of assets through time of use charging or dynamic lanes. • Focus on whole-of-life costs to maximise long-run value. • Use of digital infrastructure and information systems. |

BTC will need to demonstrate how it aligns with the 2024 GPS. Staff will address this by adding such assessment to the BTC. Table 13 of the current draft document will therefore need revision, broadly as follows:

Table 18: Outline of Draft GPS 2024 alignment for BTC

| Strategic Priority | Contribution of BTC |
|--------------------------------------|---|
| Economic growth and productivity | There is, for example, strong evidence that public transport and active travel are a part of the most dynamic and successful regions in the world. Public transport and active modes are also highly space-efficient and contribute to reducing traffic congestion – a point already made by BTC. |
| Increased maintenance and resilience | Active modes in particular have very little adverse impact on road structures and surfaces, unlike heavier vehicles such as logging trucks. A resilient transport system is one where there is a choice of transport modes, not just reliance on one. |
| Safety | BTC is already very strong in this area, and can make the point that both public transport and active travel modes make almost no contribution to road crash statistics, unlike motor vehicles. |
| Value for Money | Public transport and active travel can be low cost and high impact interventions where they address barriers to usage and make travel options much more convenient. |

6 Conclusions and next steps

The BTC public consultation was a highly valuable exercise which was generally well-supported by the community, both in terms of the number of responses and their quality.

The quantitative questions demonstrated strong support for better public transport and active travel, and most importantly provided evidence there is an appetite for changing behaviour. Whilst some people stated that providing for the car should be the only priority, they were relatively few in number. Many more recognised that transport choice should be improved, so that people are able to consider lifestyle changes that benefit themselves and their families. This does not mean using just one mode of transport, but choosing the one that is right for the particular journey.

The qualitative comments, of which there were many hundreds of individual lines, have provided a rich picture of thoughts and suggestions which have been summarised in this report. The 12 bespoke submissions provide some highly valuable material for consideration, much of which continues through the public transport business case work. Furthermore, the New Plymouth Integrated Transport Framework, published in March 2024, will also provide material for consideration in updating BTC.

This report has summarised a huge amount of material into a relatively compressed number of pages, and inevitably judgements have been made as to what to include in a strategic document and what not. Nevertheless, even detailed comments which have not been explicitly summarised in this document have been read and understood, and the consultation results represent a valuable database that will continue to be used as BTC moves into implementation.

Following councillor consideration, the next steps are to make changes to the document as set out in this report, including input from the public transport business case as it develops. The final updated BTC will be brought back to Council in July for adoption.



| Better Travel Choices Survey | |
|--|--------------------------------------|
| Submission No: | 1 |
| Name: | EJ Barrett |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 3 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 2 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | All of them at an absolute minimum.. |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - occasionally |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

| | |
|---|---|
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Welbourn highlands park Central Moturoa |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Welbourn highlands park Central Moturoa |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Food and drink Picnic tables Bike kitchen on site Mobility parking A small playground |

| | |
|---|--|
| | <p>Gender neutral toilets</p> <p>Open and visible from the road</p> <p>Bike stands and scooter parks very, very close to bus stops</p> |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | <p>-Bike lease schemes</p> <p>Including trikes and handcycles, to make cycling accessible to the 70% of disabled people who can cycle</p> <p>-try-a-bike days in Collab with local e-bike providers</p> |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | <p>Welbourn. The footpaths around the shops do not have enough accessible entrance points,</p> <p>And the footpath opposite the shops is on a big sideways slope which makes it difficult for walkers and wheelchairs. There are a lot of people with mobility issues in this area</p> |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | <p>It would enable my older children to have independent travel options</p> <p>It will give me independence and autonomy</p> <p>It will reduce my isolation</p> <p>It will enable me to get places when I'm on medications that make it illegal for me to drive</p> |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Welbourn traffic needs to move slower. There are frequently screeching tyres outside my house from near misses |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a | I don't have the money to pay for an E bike |

| | |
|--|----------------------------------|
| child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Grants Community Bike library |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|--|
| Submission No: | 2 |
| Name: | Christina Scott |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | <p>All services for regular commuting to allow workers into the city in time to walk to their work places with staggered start times, 7am, 7:30, *am, 8:30am, 9am and then to get home with at least 2 services per hour no longer than 30 mins apart that go through to 7pm at least.</p> |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Love them, and they are beneficial |

| | |
|---|--|
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Merrilands to city and return, the valley and return |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Merrilands and return, service to the valley and return |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Toilet, well lit, information easy to consume (arrival times of services etc) lock up for bikes. |

| | |
|--|--|
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Oakura, Inglewood, Stratford, Hawera, Opunake, Okato, one of the coastal towns (Pungarehu, Warea, Rahotu) |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Give safer choices for those who can and do use alternative modes of transport. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | The three in NP are fine, but only on one side of the road, not both. Two lanes for alternative on one side of road, that way we minimise loss of car parks too. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | parking close to an interchange to an alternate mode. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Frequency of current services don't match my employment hours. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Greater frequency of service at commuter times |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|---|
| Submission No: | 3 |
| Name: | Victoria Brown |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Bus service from Oakura to town for work hours 8am/5.30pm |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

| | |
|---|---------------------------------------|
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Oakura to New Plymouth |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Main road through Oakura |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Distance |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Distance |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 4 |
| Name: | Chloe Poff |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 1 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Opunake to new plymouth |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Oakura to new plymouth |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Oakura |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Oakura to new plymouth |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | More people could travel around region. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 5 |
| Name: | KAte Evans |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Opunake to NP route for a timetable that you can use for work |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - regularly |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Oakura to New Plymouth cycle way The cycle path from Oakura to Pukeiti would be an amazing asset to build on for our community |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | As mentioned above the Oakura to Pukeiti proposed cycle route that got dropped would be a huge tourist boost to the region. Just like the foreshore, it would give another reason for people to come here |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | This has to be carefully planned out. If you want more cyclists in NP it might work to close Devon street to cars and only have active travel here. It would make the city a pleasant place to be. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Fitzroy |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | bad weather and everyone changes their minds and the roads are swamped |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | education that even in bad weather its still possible to actively travel to school |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I cycle |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | A basket on my bike! lol, it literally would so thanks for making me think that through! |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 6 |
| Name: | Georgia |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Oakura to New Plymouth |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Oakura to New Plymouth |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Oakura to New Plymouth and return |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Oakura |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Oakura through to New Plymouth. A lot of people in Oakura cycle and work in NP but it is basically impossible to cycle into town because of the dangerous roads. Some kind of bike track to link the two towns would be used by almost everyone. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | <ul style="list-style-type: none"> - physically it would have a great impact on people's health - serious reduction of traffic in town - great impact on the environment given the reduced number of cars being used |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | State Highway between Oakura and New Plymouth |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Lack of public transport services between Oakura and NP |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | More frequent services between Oakura and NP |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Absolutely! Particularly workplaces |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 7 |
| Name: | |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | 2 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Cycle routes along the coast, there have been cycle deaths on SH45 near Okato and plenty of close calls on winding roads from New Plymouth - Opunake. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | SH45 between New Plymouth and Okato |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Okato would benefit from a reduction in tanker traffic, they speed through school zones too fast. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | SH45 being dangerous, places with no shoulders and incredibly narrow bridges. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 8 |
| Name: | Daniela Hernandez |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 2 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 4 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Opunake - New Plymouth |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Not improved for me , bus does not come to where I live often & |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Opunake-new Plymouth |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Opunake-new Plymouth |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Extended times & |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Oakura |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Of course |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Oakura- New Plymouth |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | A bit more time organising for the parent or guardian & |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Clear timetables |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Times that match with work hours, in and out& |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 9 |
| Name: | Emma |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Airport link |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Cycling from Omata to new plymouth |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | More exercise |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | In town centre |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Times of bus arriving |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Bike lane, bike parkinf |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Safe route |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|--------------------|
| Submission No: | 10 |
| Name: | Samantha Scarf |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Coastal |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | Coastal |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | Coastal |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Coastal (Okato to New Plymouth) |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Coastal |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Coastal |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Bus, train & bike storage |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | New Plymouth to Oakura & Okato |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Less cars on roads, safer commuting. More active travel including for students |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | <p>Around Oakura village.</p> <p>Children do not have safe bike paths.</p> <p>Including Safer road crossing for school (cars & trucks often do not stop even when children are crossing)</p> <p>Between NP & Lakura and Okato</p> |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Okato & Oakura |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | <p>Unsafe crossings, unsafe pathways and roads got bikes. School crossings often unmanned and vehicles do not stop.</p> <p>Wairau road meets the state highway where cars leaving Lakura are already going 80-100kph at the intersection.</p> <p>Extend 50 k zone</p> |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | <p>Widen footpaths on school route where traffic is dense (state highway)</p> <p>Have lights or an under or overbridge at or near the crossing on the state highway</p> |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Unsafe cycle way to town. Cars drive in the berm on blind corners. Need a dedicated cycle lane with barriers at high risk points |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | As above |

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| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>South Taranaki district</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 11 |
| Name: | Annette Conroy |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | <p>All areas in New Plymouth should have evening bus services everyday of the week, including weekends. Lack of these services is preventing people from accessing work, health, education, business and recreational options. The lack of a comprehensive bus service in New Plymouth and greater Taranaki causes extreme hardship and massive social costs. It obstructs people from raising their living standards and social conditions.</p> |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |

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| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Waitara to Taranaki Hospital. Waitara to other Taranaki towns. Waitara to other New Plymouth suburbs. Like Fitzroy and Strandon for the beaches and shops. WITT. The Valley. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Visit to beaches , cafe, events, fairs, parks , other Taranaki towns. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Morning and evening links to the Valley. Weekend and evening buses through New Plymouth and to other Taranaki towns |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Rural communities . |

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| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Frequent bus services for ease of connection |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Giving the urgent need for expanding bus/ public transport priority |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | No where . Cycling is a luxury hobby that has very few active users. We should not be prioritising it or wasting tax / rates money on it , when they are far greater needs like public transport. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | They would not benefit the community. Very few people want to ride or can ride . |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | No where . Cycling is a luxury hobby. The funding is detracting from urgent public needs like public transport . |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | I am unable to cycle or drive. Public transport is required. |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Near the Taranaki hospital. More comprehensive bus services to the hospital for staff , patients and visitors would reduce the cars blocking the area. |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Distance. Time. Inability and dislike of cycling |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Nothing . Cycling is a limited luxury hobby for the few. It should be given space or funding |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Distance. Time. Inability to cycle, weather, dislike of cycling. Safety of women and children from offenders. |

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| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>Nothing. Cycling is redundant</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>No. The focus should be on public transport</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth district</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>Yes</p> |



| Better Travel Choices Survey | |
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| Submission No: | 12 |
| Name: | Kay Rio |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | Tues,Thurs nights |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Fitzroy/valley/town |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | None ,roads are to narrow in NP |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | They wouldn't |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | None |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Welbourne and highland school area .. Spotswood. |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | None |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | It is viable now ,school buses and buses are good , timetable fine . |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Work there would be |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Buses would have to run earlier and later |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 13 |
| Name: | Tony Parrish |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 1 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| Cross town options that don't go through CBD | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| No | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| No | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |
| Yes - occasionally | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Bring back the trams |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | everywhere |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | New Plymouth should be livable, that prioritizes people, not cars |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | tukapa |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | distance and bus leaving too soon after school gets out |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | push the bus leaving back by a couple minutes |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | distance |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | quicker options. It would take me an hour to get to work on a bus, a 12-minute drive. And there is no option to ride a back off the street |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 14 |
| Name: | chris williams |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 1 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 4 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | All services |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Services to the industrial areas; Katere road and surrounds, Paraitē, Connett, De Havland and Corbett Roads, the airport, Methanex extension to Waitara routes |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | All of them |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>routes are still meandering and city centre centric. routes should be bidirectional on main roads and more direct.</p> <p>Still no services to get from west New Plymouth to any of the eastern industrial areas.</p> |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | define multimodal... park and ride? Definitely doesn't include rail as passenger rail doesn't exist and is not practical, fast or economical in Taranaki. |

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| P1 Q23 - Are there particular townships that you think would be a priority for these? | Inglewood, Egmont, Stratford |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Everywhere feasible. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Better overall health of the community from more cycling, less emissions, increased fitness, less traffic. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | SH3 New Plymouth to Waitara, Devon St East and West, Mangorei Rd, Coronation Ave, Carrington Road, South Road, SH44, Tukapa st. David street & Lorna st Pedestrianise central Devon st. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | n/a |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | All neighbourhoods would benefit from this, to suggest otherwise is laughable. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | laziness, perceived dangers, weather. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Schools should be made liable for traffic congestion and emissions directly related to pupil attendance. Larger areas of roads around schools should have parking removed / stopping banned. Students should not be allowed drive to and park at schools. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | n/a, I cycle to work |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Traffic lights reacting to bicycles would help. SH3 and Devon st east at Fitzroy is one example where the induction loop does not react to bicycle and you can be stuck at the lights until a vehicle turns up. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | yes |

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| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 15 |
| Name: | Craig Nielsen |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 3 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 4 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>We have to drive to get to a bus stop & have accessibility needs at a variety of locations across New Plymouth. Bus travel is not really an option for us. Our appointments are at (set by provider(s)) and need to follow their schedule, and negotiate around school and work commitments. We do not have the luxury of being able to wait for bus schedules to get to different locations.</p> |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Disability, low socio economic, elderly and rural |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | No, we need the road space to be able to travel and get to the multiple locations at the times we need to. Additional congestion due to increasing population and slimming up of vehicle lanes to make vehicle travel more difficult for those that need it is not multi-modal, it is removing people's ability to be somewhat autonomous and independent. |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | For us, getting to school requires a mobility vehicle and respective car parking. We live rural and the kids go to school in a suburb. School bus will not collect our children to go to primary school....we are as efficient as possible, by sending two kids to the same school. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | We have an e bike and trailer, but let's be honest towing a 50kg weight isn't easy & when that weight is wet, it gets sick. We also need to get to a trivial thing called work in a different direction. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | As above |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Wider roads for cars and wider paths for biking and walking, perhaps walk on one side of the road(footpath) and cycle on the other side (footpath). Squeezing one to provide for the other does not provide equity. |

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| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Sure |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 16 |
| Name: | Emily Faragasso |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 2 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Oakura to New Plymouth and back |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Oakura |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Heading into work after dropping child at crossing. Running late! |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Get child to move faster in the morning! |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Irregular work hours and early starts on some days. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Hate cycling on the surf highway as it's very scary. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes. Especially if it was good timing. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 17 |
| Name: | |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 1 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Railway |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Commuting Students |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 18 |
| Name: | Peggy Skipworth |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 2 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Stratford to new plymouth |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | All |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | StrWatford to bew plymouth |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | UnUns |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Unsure |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Yes Stratford from Countdown to Pembroke rd should be 50ks not 70 as mist vehicles don't slow to 50 once they hit Pembroke Rd I am surprised there is not more accidents on the intersection of state highway 3 and Pembroke Rd |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | Stratford town |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 19 |
| Name: | Mirelle Quin |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 1 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 4 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| Cross town ie Merrylands to hospital | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| No | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| Yes - occasionally | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |
| Yes - occasionally | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Spotswood City Fitzroy |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Information |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Hawera opunake |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Cbd To bell block |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | If they are made safer from traffic, cycle use would increase |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Vivian st , several places, McDonalds intersection, just past bridge, |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | School areas |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Weather, early start time |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Summer |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 20 |
| Name: | Denay Cottam |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 2 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 4 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Sunday |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Inner City route that just does laps |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Bus routes are not the answer for new Plymouth, we want to use our cars we are a country town not Auckland, I live in Lepperton so am going to keep using my car to get to town, spend money on roundabouts so the congestion isn't bad |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | No |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Fix the roads stop changing spedlimits, put roundabouts in, focus on cars as that's what the people want. get car parks sorted in town |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Pukekura Park should have walk ways in the trees, hanging. More walkways connecting the coastal walkway |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Family activities, not half the problem is there's no where to go, we have lame markets, no vibe in town this needs to be fixed so there's a reason to travel |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | It's not separate paths we need it's a culture for cycling that's important you don't design cycle paths to work for a cyclist they need to be as convenient as riding on the road. taking road for paths just piss road uses off. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No it needs traffic to flow better not reduce the volume just plan roads better |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Vehicles make sense in New Plymouth |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Culture of riding like European have without that infrastructure won't help infrastructure |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Same as above |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | I run to work some times, I live in Lepperton and woke in Bell block a walkway on the river in Lepperton would Inprove my run |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | It's a personal choice how you get to work, waste of money for schools they should be planning how to teach our kids right. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 21 |
| Name: | |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Merrilands |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Merrilands |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | Merrilands |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | New plymouth |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - regularly |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - regularly |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Merrilands |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Merrilands |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Merrilands |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | More buses |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Inglewood |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | None |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Maybe |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 22 |
| Name: | John Ruger |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | <p>Buses are all done by about 1830hrs. Really dumb as that's when people actually require buses after they've been drinking due to our extremely low blood alcohol limits imposed due to dumb fucks doing dumb shit when pissed</p> |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>It would be great to see them. I'd stop any service from Waitara, if you've got this mongrels coming into town committing crime rape murder ship lifting robbery etc, they're best left out there where that's there lifestyle.</p> |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Hurdon whalers Gate cbd |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Ditto |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Need to get a special pass for new Plymouth people so that only they can come into np |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Rate payer SHOULD NOT BE FUNDING THIS FFS!!!! IDIOTS. Small isolated communities have been doing this for years and should continue doing so. It's bad enough ratepayers funding all the scumbags of Waitara. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |

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| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | A constant 24/7 pub crawl bus to reinvigorate the CBD these buses link up with suburb buses to get the drunks home. Especially all the drunk kid brats that are running wild. With the catastrophe caused by the reduction of legal alcohol levels for driving, these bastard brats are all doing meth instead |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Everywhere, but also remove all the concrete raised median hazards that some clever fuck thought was a great idea to put them all over the place, making more obstructions. Now because of these (and other crap like young mindless chimps looking down while texting while driving) they're wanting to REDUCE speed limits INSTEAD of IMPROVING FLOW and increasing speed limits. Fucking TWATS!!!! |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Speed and efficiency and smiles and happiness. Multi laned streets v and roundabouts give cyclists protected lanes. GET POLICE ACTIVELY TICKETING MORONS THAT THINK ITS OK TO DRIVE IN THE CYCLE LANE. CUTTING CORNERS FAILING TO KEEP IN LANE. AND 95% of drivers that don't can't won't indicate correctly at roundabouts. Just lazy useless fucks. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Lose all the dangerous concrete pinch points. Look at cycling north on tukapa through sanders roundabout. Cars cut you off because of those cuntng concrete idiot things |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | Support for getting mob scooter on bus frame |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | That's dumb. Ban cars from near schools. What fucking moron sets a school up for kids to be dropped off when they should be walking cycling |

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| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Remove pinch points widen paths for walking cycling AND KEEP FUCKING LEFT. silly cunts |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Police clowns the can't keep in their lane, indicate or failing to give way to cyclists etc |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Ditto |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Common sense. Punish the dumb parents that take kids to school. NAME AND SHAME Clowns |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 23 |
| Name: | Louise James |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 1 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| | Passenger rail from New Plymouth to Palmerston North and on to Wellington and Auckland |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| | I love the new across town route. My daughter lives in Merrilands and I in Westown so we will be able to just use one bus. Fabulous idea! |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |
| | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | I would use the new across town route and the bellblock to hospital. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Probably ones that took me to town, the beach or pools. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | It would be useful for children from around town to be able to get to the pools. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Where the hub connected buses to railway stations. Any planning now must take into account the future for passenger rail! |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | New Plymouth, Inglewood, Stratford and Hawera. |

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| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>I read with delight that a potential improvement is to have inter-regional passenger rail services. This is the way of the future and I fully support the building of railway stations to be included in multi-modal service hubs and the running of passenger trains along our railway line! So excited to see this come to fruition.</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>I don't have a need for any as I am a walker not a cyclist and I am able to walk safely to any destination, thanks.</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - regularly</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>As mentioned I am a walker, so I would use any new built travel routes as a walker if it replaces existing, or gives me a short cut.</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>I love the idea of widened footpaths for shared pathways. I have not found any issues with sharing the path with cyclists, except sometimes outside schools it can be a bit congested at the start and end of the school day.</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | <p>I have no mobility issues.</p> |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | <p>Tukapa Street has a lot of heavy vehicles on it, trucks and tractors going up to Davies Road. Seems strange for there to be such a business at the end of a heavily residential area. I wonder about the zoning?</p> |
| <p>P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>Time restraints, getting the children to the school and then to work on time.</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>Encouraging parents to trust their children to walk or bike to school. crossing the road is the issue for safety more than anything else. Increased road patrols around roads leading to school would be helpful.</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>The distance I have to travel as I am older now.</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>As stated the distance is too far, so using the proposed bus that goes across town would work for me.</p> |

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| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes that would be helpful if places of employment enabled conversations around transport to and from work for their employees, I am sure many would find creative solutions to help minimize the use of cars.</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>Yes</p> |



| Better Travel Choices Survey | |
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| Submission No: | 24 |
| Name: | Suraya Sidhu Singh |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | All routes but especially Waitara and Connector |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Cross-town route and coastal bus |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Proper (not drop-off only) services until at least 7pm weekdays/Sunday and 10pm Friday and Saturday |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | All New Plymouth routes also coastal bus. |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | These are not routes designed for patronage -- they are designed for coverage. They are extremely convoluted and improve little on existing routes. Some of the routes have become even more convoluted than they were before. If you want to see improved patronage, |

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| | you need to have much straighter routes that go out-and-back along the same route. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Cross-town route, Frankleigh Park route |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Cross-town route, Frankleigh Park route |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | At least one high-frequency (every 10-20 minutes) bus like Whanganui |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | North of Waitara is completely unserved by public transport. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |

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| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Coffee and food, Four Square, good lighting, plenty of seating, toilets, ensure that they are warm in winter, bike parking |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Moving the Connector stops onto the main road from the back streets for Inglewood, Stratford, Eltham could be prioritised. |
| P1 Q24 - Are there any other initiatives you would like us to consider? | So many! On-demand public transport, patronage-based routes for New Plymouth |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | - TRC owns the land between Lee Breakwater and Ngamotu Beach so could extend the coastal pathway immediately. This area is very dangerous to cyclists and hard for walkers to use, partly because of people parking vehicles over the footpath (the signage isn |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | More exercise, more recreational activities, ability to reach more small towns and benefit their economies through spending money without contributing to emissions. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Anywhere really, but if there are existing footpaths it's better to keep them as foot paths and have separate cycleways. Pedestrians don't like sharing with cyclists and can feel unsafe even if cyclists are riding considerately. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Pretty much all of them. High, fast-moving traffic on the cross-town route (Hori St, Huatoki St, Brois St, Waimea St, Omata Road etc) is very noticeable. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | I don't personally do this (don't have kids) but I have heard from parents that the lack of bus shelters stops them allowing their kids to take the bus, particularly on wet days but it also becomes a habit that extends into other days. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | More bus shelters |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Cycling: Safety Walking: Poor quality, narrow footpaths, sometimes no footpath (Frankley Road) and long waits to cross at traffic lights in town. |

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| | I live near the Huatoki Pathway but I would never use that when travelling alone as a woman because of personal safety reasons. My priority for that reason would be to improve the on-road experience. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | On-road protected cycle lanes, better footpaths, give pedestrians more priority at traffic lights. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | This is already happening to some extent but there could be more. There will need to be a combination of 'push' ("let's all try and do this more") and 'pull' (making the experience better for people) for change. At the moment Taranaki seems most lacking in 'pull' in that active and public transport experiences need to be made better. But also, I think people don't realise how just biking to work or using the bus one day a week is really beneficial and worthwhile. We need to get rid of the 'all or nothing' thinking and have more of a 'if it's worth doing, it's worth doing poorly'. Workplaces could cut down on parking as a way to encourage change -- even TRC advertises ample free parking as a way to attract staff. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 25 |
| Name: | Susan Eagar |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Daily buses from coast (ie Okatao/Oakura) to New Plymouth central |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 26 |
| Name: | Oliver Thomas |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | New Plymouth city |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Use the car less |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Everywhere! Main road routes in city - too many parked cars to cycle safely. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Safe cycling for kids with many parked cars, poor driving, distracted drivers, and speed limits too high etc |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Dedicated cycle ways. Less parked cars. Police to reprimand distracted drivers. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes! |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 27 |
| Name: | Kathleen Cole |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | city link and commuter buses |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - occasionally |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Proposed changes look good especially more frequent services both Citylink and Commuter. I especially would like 1 or 2 later evening services and weekends. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | I live in Merrilands so 7 or 8 or Route 11 weekends |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | 11 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | a bus service to Te Papakura o Taranaki |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Okato, Oakura, |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | connecting bicycle and bus routes is good. It has to be made easier to put bikes on the bus especially for older population. I would cycle into town and take the bus back if this was an easier operation. Safety on walkways with more lighting in evening, dogs on leads for all walkways, bit more shade on coastal walkway. |

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| P1 Q23 - Are there particular townships that you think would be a priority for these? | New Plymouth, Waitara |
| P1 Q24 - Are there any other initiatives you would like us to consider? | As above |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | safer cycling from New Plymouth to Oakura and or Waitara |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | less cars on the road. Fitness |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Mangorei road into CBD |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Moturoa, CBD |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | i used to walk 2 miles to school and cycling is generally a safe way to get to school as well as public transport. It is a mindset really. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | safer for cycling, walking routes from school with a shop or cafe and toilet. Making it cool- a cool poster icon that takes each form of active transport. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I only use public transport, walk or cycle but I am semi retired and work mostly from home. For working people its the scheduling. In Auckland I got up bit earlier, caught bus into CBD and a train to Onehunga. The waiting times were pretty good. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | My husband cycles to work from Merrilands to Westown. Workplaces need to accomodate cyclists. Also if want take bus home need to have later buses. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |

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| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 28 |
| Name: | Sandra Gros |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Merrilands/ Mangorei Rd |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Merrilands Bell Block to NP |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Above |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Cafe, toilets, seating, good lighting and safety/security. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 29 |
| Name: | Tony Brownrigg |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>Make public transport free. We subsidise it now, might as well fully subsidise it and convert people to bus transport</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>Through Waiwhakaiho valley. Making people bike around the block past mitre 10 is ridiculous. Put a shared path beside the main road. That industrial area is getting bigger and bigger at bell block and hurl stone drive. Forward thinking! Now is the time, allowing people safe travel by bike or walk/run</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - regularly</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>Quicker and safer route by bike between bell block and NP without having to use the walkway. Most businesses are at least a couple of km from the walkway but right beside the main road. Put a shared path beside the main road through Waiwhakaiho valley.</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>It's not too bad as it is. I ride 300-350km a week, use the walkway mainly to get anywhere. Ride to Manamahoe like lots of others via burgess park and hydro road but there is nothing connecting top of tehenui walkway to burgess park. Would of been nice having connecting walkways through to those subdivisions by Mangorei school.</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | |
| <p>P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>We walk 1km every day to and from school. They only time we use a car is when it is raining or really windy. Most parents drop their kids off at school while they are on their way to work. Nothing you do will change that. Most families have to have both parents working these days, time is precious and they are not going to spend the extra time walking their kids when they can just drop them off on the way</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>For parents to have more time to do active travel. Lives are busy and the vast majority don't have time for active travel</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | |

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| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>Yes</p> |



| Better Travel Choices Survey | |
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| Submission No: | 30 |
| Name: | Azaria Boulton |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Bell block would be my preferred. I start work at 7:30am and would love to use the bus to get to work! |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - occasionally |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | The Bell Block on sound great fro connecting to more parts of New Plymouth |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Bell Block to town would be great for shopping and getting to friends houses in Whalers gate and Marfell |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Bell block to town, Westtown, Whalers gate, Marfell |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Just early bus from Bell block to get to work |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Bell Block |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Eltham to see family |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | South Taranaki |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | One way systems |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Less cars on the road more people exercising |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Unsure- we would need to sort a new parking lot so we can take car parks without so much resistance from people against the idea. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Westown |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | If a car is being used for drop off they are also most likely going to work- this would be hard to work getting them to both locations on time. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Easy bus transfers at different bus stops. Maybe cheaper rates if a bee card is connected to a parent and their child? |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Bell Block is too far to bike I have medical issues that prevent this. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | I just really want a bus system I can use |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 31 |
| Name: | Dale Stewart |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Western to cbd |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Western to cbd route |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Western to cbd |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Any one without a car or the mobility to drive themselves |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Regular buses that run later than 6 or 7 pm |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Along Devon st and st aubyn/solesworth to avoid using the coastal walkway. Plus along the roads away from town, frankley, Carrington, mangorei etc. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | More inclusive, and less supportive of people who needlessly drive utes. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | It isn't reasonable to expect there to always be a carpark outside of where you're going. All the places I mentioned above, take out parks to make it safe. Otherwise it's a suboptimal mix of all modes which is like how it is currently. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 32 |
| Name: | Donald Rothwell |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| | airport shuttle bus service for all flights to waitara, new plymouth and hawera |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| | nil |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |
| | Yes - occasionally |

| | |
|---|---|
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | all of them |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | all of them |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | nil |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | whangamomana |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | not sure |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | oakura |
| P1 Q24 - Are there any other initiatives you would like us to consider? | bring back the trains |

| | |
|--|----------------------------|
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | nil |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | tourisim |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | nil |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | nil |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | no |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | walking distance to bustop |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | nil |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | cost |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | nil |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | no |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|----|
| Submission No: | 33 |
| Name: | |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

| | |
|---|-----|
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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|--|-----------------------|
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|-----------------------|
| Submission No: | 34 |
| Name: | Paul Scott |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | To be more convenient |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - regularly |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - regularly |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

| | |
|---|---|
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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|--|-------------------|
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|--------------|
| Submission No: | 35 |
| Name: | Brendon Jull |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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|---|--------------------|
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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|--|-------------------|
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|--------------------|
| Submission No: | 36 |
| Name: | freeman |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | busses |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

| | |
|---|---|
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | parking , amenities, cycle lock ups |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | inglewood , stratford |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Across the south side of New Plymouth from mangorei across vogel town to westown |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | safer routes would encourage people to get on bikes some main rd crossings such as from welbourn across junction road are just dangerous |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | weather , and congestion at present stage |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | better management of intersections and shared pathways, taking road space for these cycle ways adds to congestion |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | 75km and rural |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|--|
| Submission No: | 37 |
| Name: | Christopher Surgenor |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Fitzroy/Girls High area direct to Whalers Gate/Spotswood |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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|---|---|
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | None |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I don't see a huge benefit from this. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | I am against removing car parks and narrowing roads for vehicles |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Weather and hills. It also takes too long by bus to get to my workplace |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | No hills, a 15 minute bus trip from the Whalers Gate side of the city to Strandon. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 38 |
| Name: | Greg Ross |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | <p>bus options for people without cars to get to and from work in populated areas, particularly young or low income people</p> |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | late buses to encourage people not to drink and drive. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | develop all interconnecting walkways to make contour, surface and accessibility suitable for all users, add lighting and cameras to make safe alternate routes not on public roads. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Road cycling is dangerous. the sacrifice of car parks, and safe traffic lanes is not justified, when separate scenic options are on option. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | no thank you |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | time, weather, convenience. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | work hours, long distance to remote location. flexibility to leave work for personal needs. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|---------------------------------------|
| Submission No: | 39 |
| Name: | Annalisa Facer |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Specifically for events and concerts. |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | From ? To events/concerts. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Elderly, disabled, low income and children having free bus services to and from school/hospital/work throughout taranaki. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | I live near CBD so wouldn't use much. Elderly, low income, disabled people really need support for services. Maybe survey elderly population throughout taranaki for what they need regarding transport. I work at the hospital. Occupational Therapy department. Often elderly or disabled, recovering from injury from places |

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| | like Eltham and Inglewood can not get to the hospital.or Dr Apts in NP. Our team goes out to get them due to lack of options. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Any town outside of NP around the mountain |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Coordinate with work and income/hospital to find needs for people using programme/services. Maybe surveys from the people who work with clients/patients directly and well as users to see what they need. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | All of NP |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Reduce car traffic, get people moving in a safe environment for pedestrians and cycleists and other wheels... Consider speed limits for electric bikes!!!!!! |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Develop a big parking garage (the population is only going to grow!) Just outside of CBD somewhere and have routes connecting to existing trails all around the CBD. Create a map of all trails, paths that already exist throughout np, there are soooooo many and I discover new ones every few months while walking my dogs. Maybe have interactive areas when kids can find say a sculpture of a cat, wind wand, aquatic center playground, etc. they put tick for every special place on the map. Create a kids bike area like in bell block and a designated dog park you can walk to. Make it fun. The more trails and paths incorporated the more people will want to go out and explore |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | Not sure. |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | My son goes to central school. I notice in/around all school zones there is so much traffic and people drive so fast around areas where there should be minimal traffic. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a | We already walk to and from school. Again I think having a cool map with lots of colors and what you can find/where you can go on the |

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| child to school), what are the challenges to switching from using a vehicle to active travel? | different paths/trails would encourage lots of people especially in the summer |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Make an awesome map so people know what their options are... |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Live too far away. I do park quite far from work and walk. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | If there were paths or trails I didnt know about that would create a shortcut....again a map of what's already in the community would be helpful |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Sure |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 40 |
| Name: | Brian Smith |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | 8 |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | All |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | A tram service would be amazing |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | In green belt spaces inter connecting with suburbs and the cbd |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | A change up |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Only where space can be recruited that does not impact traffic flow. Bike lanes could be on green 'lines' they do not need to always share the same network as cars. The Huatoki walkway is a perfect example where bike riders can access the cbd and various suburbs easily just add lighting and cycle pathways with easy entry and exit points much like the coastal walkway. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Distance, time and numbers |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | You cannot do this for everyone, it is about options |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Buses timetables and weather |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | E scooter |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Not fussed |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 41 |
| Name: | Kyle Leonard |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | The walk ways not on our roads that take up car parks or make less room on the road |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | As long as there are car parks and the roads haven't been Shortened I don't care they should ride on the foot path or work it's crazy to have them on the road making potential hazards to themselves and everyone else on the road |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Well if they partly travel I can only assume if they're driving there they need somewhere to park the car before they can continue with public transport |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|----------------|
| Submission No: | 42 |
| Name: | Carlene Dobbie |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | The walkway provides a wonderful track |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | No - the town is suffering for lack of parking, the weather is not right for cycling a lot of the time. New Plymouth drivers are not considerate for cyclists |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Absolutely not - where are supposed to park when we want to go shopping |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | N/a |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | In front of schools |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | When you live in the country - I don't think so We are lazy people - hardly anyone will use it |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Parking, cyclists taking over the road |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Live too far out of town |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | People don't have time - to take kids to school then bike |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|--------------------|
| Submission No: | 43 |
| Name: | Haire |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 4 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Merrilands, Okato, New Plymouth |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | More coastal buses through Okato |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | secure bike services |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Only 1 bus service from Okato in the mornings and no direct route (Okato, Oakura, Spotswood, New Plymouth) |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Potentially a 'round the mountain' service |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|--------------------|
| Submission No: | 44 |
| Name: | Joe Rozenchwajg |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | All |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Airport |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Depends where I need to go... wrong question |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Depends where I need to go!!!! |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Where necessary |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Healthier |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Shared pathways are dangerous |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | All of them |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Times and frequency |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Regular possibilities |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 45 |
| Name: | |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>I like the Waitara Express, however is there a way to directly get to Bell Block using this service? Will it stop at BBK Warehouse? Will it stop at Waiwakaiho on the way into town?</p> |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Waitara/BBK |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Waitara/BBK |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Park-and-ride and restrooms |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Waitara to New Plymouth |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | It would give me a safer way to walk to/from town, I currently do this via the highway between Waitara and DeHaviland drive. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | ALL foot paths need to be wider (2m minimum). We have wide berms. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Secure places to park. Busses running at the needed times/to the needed locations. Locations of footpaths and street lighting. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Early bus runs, footpaths and street lighting |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 46 |
| Name: | |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | Increased frequencies and evening services. As waiting from spotswood to town is 30 -40 minutes |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Depends on my requirement |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Depends upon my requirements |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Nope |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Have more options to move out of town, only for poor public transport I bought 2nd car for my qife and living in town |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|---------------|
| Submission No: | 47 |
| Name: | Leonie Benton |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I would spend hours getting to work, it's impractical, I live rurally. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | I'd need to move to town, totally impractical |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 48 |
| Name: | Soniya John |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Doone street Lynmouth |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | Towards town, so kids can go to library or shop |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Lynmouth, Ariki street |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Lynmouth |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Town base |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | To get bus back home soon after dropping off kids to school |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | It's hard to get bus service at early mornings and late evening and weekends and public holidays as I do shift work |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | More street lights towards Taranaki base hospital |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yeah |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 49 |
| Name: | Morgan Ryan |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 2 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 4 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Ones to be in new Plymouth at 8:00 am and leaving New Plymouth at 6:00 pm |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Eltham to central New Plymouth |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Living a 45 minute drive away from work. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | |



| Better Travel Choices Survey | |
|---|-----------------|
| Submission No: | 50 |
| Name: | Emaan Ali |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 4 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | bus |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Hawera - New Plymouth |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Hawera - New Plymouth |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | No |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | No |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Country side to be more safe |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | country |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | I walk everywhere already |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | H <input type="checkbox"/> wera town |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 51 |
| Name: | Nicholls |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Route8 |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Route8 |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Sheltered bus stop |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Providing a covered shelter at each stop |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Anywhere off the roads if possible, or off main roads |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Improve safety for cyclist |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Maintain road spaces, get cycles off the road, safer on wider or shared footpath |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Weather, distance, extra time |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Weather |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Less rain |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | If possible |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 52 |
| Name: | Tania Han |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 4 |
| - New services | 1 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| Extending the Southlink to other weekdays and even Saturday. | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| No | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| Yes - regularly | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |
| Yes - regularly | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Southlink |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Along the whole of Devon Street. Extend the Coastal walkway to Oakura. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | It would be safer to use them, there will be mindset changes and hopefully we will be healthier and be less of a burden on our already stretched healthcare system. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Devon Street |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Being able to manage risks whilst using the active travel mode. Also time taken to travel might increase so this would need to be factored in. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Dedicated and protected active travel mode spaces. If biking, somewhere safe to store bikes. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Being able to manage risks whilst using the active travel mode. Also time taken to travel might increase so this would need to be factored in. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Dedicated and protected active travel mode spaces. If biking, somewhere safe to store bikes. Somewhere to shower if required. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 53 |
| Name: | Raewyn Bocock |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Routes 1 and 2 |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Route 2 not stopping at Blagdon shops on return a drawback |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Westown, Blagdon |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Blagdon, City Centre, The Valley |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Through parks and reserves |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Shared pathways work well and New Plymouth has a lot of roads with wide grass berms that could be used for these. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 54 |
| Name: | Gichard |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Route 2 |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | route 2 |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Route 2 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | None |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | We can bus to school on the days I dont' work but there are no bus times that work for me to get my daughter to school and to bus from Whalers Gate to Fitzroy to get to work on time. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | More frequent services might help |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Getting to work on time as well as getting kids to school |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Bus timetables that worked |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Would be useful but cars work fine too |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 55 |
| Name: | James Scott-Smith |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | All within NP |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Could not find proposed improvements |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Would like to be able to catch a bus late at night & on weekends back to area I live, rather than walking or uber. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Within NP |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Passenger rail connecting the region to out of region, and safer cycling options within NP |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | New Plymouth/Hawera |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Carrington Street - Painted gutters for cycling that at times entirely vanish. Just very unsafe and basically shared with cars parking on the side of the road. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Reducing demand on private vehicle transport benefits everybody, and is needed for NP to survive growing into a city without suffering from traffic congestion that people feel they can't safely take an alternative to. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Carrington Street. Other main roads within centres that only have painted gutters likely fit this too, that's just the one I know about as its local to me. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | It's quite far and on a State Highway. Currently carpool so only possibly better option would be rail, with active transport to/from station. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | The beautiful traintracks being used for trains |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yeah |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 56 |
| Name: | Joanne Hodgson |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 2 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 4 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Bus routes |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Cheap rates |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Waitara |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Bell Block? |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | My kids would be able to go out more |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Bell block to NP |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 57 |
| Name: | Adam Jasinski |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | route 5, 9 |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Frankleigh Park to the centre and to the Valley |
| P1 Q13 - Would you use public transport on public holidays? | |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | current day routes not always offer good transfers. Eg if I take route 5 to town I can transfer to routes with even numbers (eg 8) but I have to wait for an odd number route (eg 7) |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | I don't know what the multi-modal and service hubs would involve |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Frankleigh Park to town. Frankley road is busy and hilly and there are no cycle lanes |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Fewer cars on the roads |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Frankley Road between the centre roundabout and Brois/Waimea intersection |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | so called route one roads |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | safety on roads |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | cycle lanes should be separate from both the road and the footpath. Probably too costly to implement |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|--------------------|
| Submission No: | 58 |
| Name: | Ross Gradwell |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | All of them |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - occasionally |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 59 |
| Name: | |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Have more direct routes, so you don't spend 20min on the bus if it could be a 5min car ride. |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - regularly |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | I don't know where to find the new routes. Please provide a link to it in this question. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Please add a Connector bus that gets people from New Plymouth to Stratford by 7:45am, so we can start work at 8am. And a bus back to NP from Stratford at 4:15pm. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Park and Ride |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Park and Ride |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Too far. I live in NP and work in Stratford. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 60 |
| Name: | Lauren Teague |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Spotswood please!! Or I the next closest I guess... but ideally add a spotswood service, thanks |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Spotswood - please add service |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Please add a spotswood to cbd service |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Regular and reliable public transport services of any discription |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | New plymouth |

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| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>I would like a commuter train service that runs from NP to whanganui to palmerston north the increase access to jobs and tertiary education opportunities.</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>From spotswood into the cbd, Westown/ tukapa road gets extremely busy with personal vehicle traffic and is currently unsafe for cyclists which could be improved.</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - occasionally</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>Reduce congestion, improve safety, reduce reliance on motorised vehicles / fossil fuels for short trips.</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | <p>Westown, motoroa, blagdon - main streets</p> |
| <p>P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>N/A</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>Safe, dedicated cycle lanes so kids can get themselves to school safely, however, cycling to school would not be practical on rainy days and if distance is a barrier, therefore its probably a better to focus on public transport options / improve school bus services to encourage modal shift for school drop offs</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>Safety, distance, weather, nowhere to store a bike safely, my work place does not have shower facilities so getting sweaty cycling / walking to work wouldn't be ideal</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>Dedicated cycle lanes with barriers, bike storage, my work would need showers. I would happily take a bus if services were more frequent but cycling / walking probably wouldn't work for me</p> |

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| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth district</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 61 |
| Name: | Annette Allan |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | 20 Bell Block |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | 20 Bell Block to include The Greens, The Links and Somerset area |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Extend 20 Bell Block to include The Greens, The Links, Somerset etc |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Bell Block round a bout |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 62 |
| Name: | Damien Davey |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Saturdays |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Waitara to New Plymouth and back |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Waitara to New Plymouth and back |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Walkway to Waitara completed |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Different ways of travel |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|------|
| Submission No: | 63 |
| Name: | Greg |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | I'd like them all removed since I'm paying for something I'd never use. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | That's not your responsibility. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | None |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | No where, we have enough |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | It wouldn't as it's just wasting our rates money. You can't force people to walk or cycle or use public transport |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | No where |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | None |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Bloody obvious, rain, wind, time, safety, predators etc |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | You can't, so stop trying |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I work in a different town with long hours and they are variable, so there is nothing you can do and I'll continue to use my car. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Nothing |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No, it's not there's or your responsibility |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|-----------|
| Submission No: | 64 |
| Name: | Sue Mower |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | From rural centers to town and back e.g. Lepperton, Inglewood, Waitara, Okato |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | They would need parking facilities. I live rurally but would consider driving to a hub in Bell Block and taking transport from there... either to Waitara or New Plymouth |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Waitara and Bell Block, perhaps Oakura |

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| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>Safety on buses is a concern. I have two teenage boys who stopped using school bus transport to FDMC as my eldest son saw what he believed was a drug exchange on the bus and he never felt safe after that. A bus driver cannot monitor passengers and security cameras are not the answers. We need actual dedicated people to ensure safety on public transport</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>No where. It rains a lot in Taranaki. People don't want to cycle in the rain especially if they're fetching groceries or have children/infants with them</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>No</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>They wouldn't. Its just more costly infrastructure. Better to encourage car pooling and use the infrastructure we have. If people want to bike or walk they will.</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>None</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | <p>The the main routes in and out of the city especially around school drop off and pick up times. Make school bus services easily accessible and safe so that parents use them more. Many parents have shared care so rural pick up requirements aren't consistent. If a bus route driver can be notified by text that a pick up is required that day/week I would consider using the service to get my son to school</p> |
| <p>P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>Rural roads are not safe to bike on. My son is only with me every second week. I don't know how to arrange for the school bus to stop near us on a casual basis... its in the too hard basket. Solve this and you would get me off the road for around 13 hours a fortnight.</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>Make school bus transport safe and accessible but having trustworthy monitors and offer text notifications for required pickups (advising what time to be at the pick up point)</p> |

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| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>Weather conditions. Plus I live rurally. Would need to drive to a hub... then where do I park my car?</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes, having a place to recharge e-bikes would be a good start. And having showers. Many people are unable to go straight into work after biking or walking in ... they need a shower</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth district</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 65 |
| Name: | Peppi Polviander |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | <p>Regular and high frequency busses on weekdays, evenings and weekends. Too few busses going at the moment and makes it difficult to rely on the bus. 6pm is way too early for the last bus, no busses on the weekends is super limiting for non drivers. Route 7 for me</p> |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | I would travel and visit places all over if it was an option- no weekend busses means limited access anywhere! Open the connections up and people will enjoy using it |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | From Welbourn to town especially but also being able to connect anywhere would be helpful |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Cross town from Merrilands to Westown ways |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |

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| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Evening and nighttime busses so people don't drink and drive as they do here. Ubers and taxis are too expensive for a lot of people, and drink driving makes it unsafe- bus would make it a safer option. In bigger cities, to keep drivers safe there is a glass between driver and passengers |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Everywhere. Also more pedestrian crossings, I walk a lot and it's bloody difficult and unsafe to cross the road -nobody is gonna walk a km or more to the next zebra crossing |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Everyone wants to feel safe when travelling and cycling and walking is a great option but hasn't been made easy or safe. Bikes should not be amongst cars, especially the Naki drivers who don't respect their choice. I used to cycle and or use the bus every day in Europe and here I am too scared because I do not want to be ran over by a truck. Makes me sick to see children bike amongst cars and trucks on their way to school. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Coronation Ave to town, carrington riad to town, all over the centra areas - powderham st, Vivian street. Widen the footpaths to be shared and draw a line across the middle to separate which side is for walking and which for cycling |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Coronation Ave - very loud and busy all day long and even at night, the trucks are shaking my house and boy racers wake my child and myself up several times a night, also why are heavy trucks coming through busy school areas and where lots of elderly people live |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |

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| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Safer travel, more shade and trees on the roads, slower traffic |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes why not |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 66 |
| Name: | |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Early morning for workers and more often, westown |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Westtown to Spotswood, Westtown to town, Westtown to Vogeltown. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Shared pathways for bikers. Outside of schools. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Not our main fareways. Bikes shouldn't be on our roads. Widen foot paths on roads connecting to shared walkways in town center. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | New plymouth city council. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | My children already bike and walk safe routes and are happy with what they have. No needs for to many changes |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I'm a tradie and it will not happen. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Nothing |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 67 |
| Name: | John Hayles |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | People without cars, or driver licences |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Focus on basis infrastructure such as improved road surfaces and mproved intersections eg Huatoki St / Carrington St., Vivian St/Morley |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Separate cycling from the main arterial road routes, away from existing sealed roadways, footpaths and existing roadside carparks |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Separate cycling and motorised vehicle routes would provide safer cycling and more efficient road travel avoiding bottlenecks. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Separate spaces. Not modifying existing roadsDiggicult without compromise |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Difficult without compromising the travel requirements of the people who live in the neighborhoods. Enforcement of existing road traffic rule would be a good start. |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Yes. Near impossible in my circumstance without spending considerable time on various routes and waiting for busses . A 20 minute return trip would be 2 hours for dropboff and 2 hours for pick up. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Improve the quality of the road network in NP |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Weather, traffic density, car drivers inattention, limitations with load carried on a bike. Distances, requirements for travelling once when at work, schedule requirements, etc |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Certainty with weather, time available, |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No. Non public funded organisation concentrate on core activities |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |

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| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |
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| Better Travel Choices Survey | |
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| Submission No: | 68 |
| Name: | Katelyn McNamara |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 3 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 4 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Busses |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Busses |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | It has drawbacks as often it is easy to get somewhere but not easy to come back in the evening |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Westtown to city centre to waitara |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | No |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Not sure |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Bikes, busses, not sure |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Not sure, H Ōwera |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Bus lanes, bike lanes |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Tukapa st, blagdon rd, |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Fitness would improve, traffic would be less,community engagement would probably be stronger and it gives NP a positive activity to identify with. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Tukapa st , blagdon rd |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Road safety, weather, |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Bike lanes with barriers and rain jackets |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Some days there is alot of stuff I need to bring back and forth. Weather, bike lanes, walking next to traffic isn't that nice. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Walkways through the bush paths in town, bike lanes, |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 69 |
| Name: | Sarah |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Between New Plymouth cbd and the suburbs throughout the day at a higher frequency would be better so that wait times are around 15mins. |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Some more connecting different suburbs, also into the airport would be beneficial |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Some more options to travel on existing routes into New Plymouth cbd later would be great to get to and from social events in the evenings would encourage me to use the bus more |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | It would be good to have more frequent busses during the weekend and public holidays would also be great |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | - |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | South New Plymouth suburbs into the cbd and around some key attractions like parks around the city, coastal spots etc. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | South New Plymouth suburbs into the cbd and around some key attractions like parks around the city, coastal spots etc. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | - |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | - |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Plenty of lights (to provide a safe environment to wait for busses), sheltered area, drinking stations/ top ups, toilets, place to lock and store |

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| | bikes temporarily during the day, and up-to-date "live" information on how far away a bus is |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Inglewood, Stratford, Hawera |
| P1 Q24 - Are there any other initiatives you would like us to consider? | - |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Some more dedicated cycleways connecting more suburbs around New Plymouth |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Not having to deal with traffic or the risks of getting injured whilst using active travel, improves physical and mental health etc. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | - |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | - |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | - |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | - |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | - |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Challenges are distance and current state of the roads, also traveling to very isolated places is a requirement of my job so it is easier to use a vehicle in comparison to active travel as day to day travel varies |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |

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| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |
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| Better Travel Choices Survey | |
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| Submission No: | 70 |
| Name: | Ivan Chapple |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Higher frequency weekend services |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | They don't effect me as I live in Egmont Village. With 80% of bus seats currently unoccupied I am not certain this will have any effect. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | More frequent services from Inglewood on the weekends (that stop in Egmont Village). |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Extending the coastal cycleway to Waitara |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I think there are already plenty of really good options so if people aren't using the ones that are available, I don't see why they'd start just because there's other ones. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | I don't think State Highways should be affected at all. We must remain cognisant of Taranaki being the second highest level of economic production and not negatively effect that by slowing productivity / efficiency. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | I live rurally and a bus is not available without some sort of car travel to get to where the bus is. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Nothing. I chose to live rurally so I don't believe rates payers should have to pay for my choice of living location. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | The elephant in the room that no one wants to talk about. I am an active person, I run three - four times a week and also mountain bike / trail run on the weekends but I do not want to use active transport options to go to work or get the groceries. I have ridden to work previously but it was a 15min car ride vs a 45 bike ride and I'd prefer that time with my family. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Absolutely nothing external, it is simply a personal choice not to do it and I think people need to realise the vast majority of the community is the same (otherwise they would already be biking to work). |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No, I believe too much responsibility is taken away from the individual and burdened to organisations. Run add campaigns educating people about active travel, if they still don't want |

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| | to do it don't burden our schools - they already have enough parenting to do when they should be educating. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 71 |
| Name: | Damon Dravitzki |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 1 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Airport |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | Route 4 |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 72 |
| Name: | Jose Reader |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Weekend and public holiday connector service, please |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Hurdon to city |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Connector stratford to NP and return |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Smaller rural communities. Great idea |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Connecting Normanby to Hawera. Walkway that goes along Ketemare Road not great for biking because of hedges; |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Help keep me fit and active; reduced car usage better for planet and my pocket |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Yes |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | Better and more transitions from kerb to road. This can be worrisome for those with mobility issues. |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | My kids take the bus |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I live rurally. No bus service anywhere near me. If I lived in town I'd happily walk or bike :-) |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Not practical to bike or walk for a 40km trip |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 73 |
| Name: | |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | To Oakura |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | I don't live in town |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Oakura, airport |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Oakura |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Oakura |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | cafes |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | To Oakura |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | It keeps people active |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | All roads |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Oakura school area |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Road is too busy |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Make the road from Oakura more cycle safe |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|-----------------|
| Submission No: | 74 |
| Name: | Sonja Johnston |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Marfell Fitzroy |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Marfell Fitzroy |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|-----------------|
| Submission No: | 75 |
| Name: | Mrs A May |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | The Connector |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Cycling & walking are great exercise |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Main highway from New Plymouth through Inglewood & on to Stratford |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | No safe cycle lanes as the cars speed is too fast & too close |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | A very safe reasonably wide cycle lane |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 76 |
| Name: | Karen Danenhauer |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Buses from Oakura to NP and back several times per day. |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Between oakura and NP |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Oakura to Pukekura Park |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Travel to airport or to hawera hospital from Oakura |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Between oakura and NP |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Improved physical and environmental health. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
|---|--------------|
| Submission No: | 77 |
| Name: | Mark Hufton |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Not of value |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Not of value |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | Not of value |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | Not of value |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Of no value |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Coastal walkway |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 78 |
| Name: | Keith Burton |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Sports events |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Pay for trips directly by shipping a visa card? |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Cycle lane or path New Plymouth to Mangamahoe, for mountain bikers. Protected cycle lane from BBK down Northern outlet to Fitzroy. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | See above. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Westown to the hospital |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Crossing the one way roads in NPL. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 79 |
| Name: | Hama Khayat |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Hgher frequency or new weekend/ public holiday services |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | All |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Moturoa |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Moturoa |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Train |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Spotswood and Moturoa |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Ngamutu road and breakwater road |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | A port traffic alternative instead of going through Moturoa |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Bus |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Bus or train |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Train |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 80 |
| Name: | Kathy Keddle |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | connector from Hawera |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | surf highway |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Hawera to Ohawe |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | H <input type="checkbox"/> wera town |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 81 |
| Name: | Kyla Mottershead |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Southlink, Oakura to New Plymouth |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Oakura to MP return. Would be nice to go to Festival of lights, other events by bus. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Oakura. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Oakura |

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| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>Bus racks on buses. I would gladly put my bike on at Oakura and ride to work once in New Plymouth.</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>Oakura to New Plymouth coastal walkway would get sk much use!!!! In Oakura: The swing bridge from ahu ahu to Weld Road needs to be replaced/ fixed. It was such a well used bike/ running/ walking loop!</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - regularly</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>I would have safer options to ride my bike/ let my kids ride. It's not even an option to travel actively from Oakura (and surrounds) to New Plumouth unless you want to risk your life on the state highway.</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>State highway from oakura to New Plymouth. Look at the millennium trail from Canmore to Banff Alberta in Canada. It's amazing, well used and is a tourist attraction in addition to enabling active travel.</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | <p>Oakura needs speed reduction extended as you enter the village. Someone is going to get killed - there have been so many close calls and people speeding past to increase speed when trying to turn on wairau road.</p> |
| <p>P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>Safety. Even our crosswalk in Oakura isn't safe. My son was on road patrol and nearly got hit by a car speeding through village last year.</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>Extend speed reduction either side of oakura. Rumble strips. Build a tunnel at wairau road under state highway.</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>I go into new plymouth 6 days a week on average. I cannot ride my bike from oakura to New Plymouth due to safety concerns . I've tried and nearly been hit by cars.</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>Protected pathway from oakura to New Plymouth. Extend coastal walkway. Or get busses with bike racks and make them frequent enough to be realistic to use.</p> |

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| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Sure but there will be barriers from outlying communities.</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth district</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 82 |
| Name: | Shane Smith |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | None, I drive a company car. I would rather drive than slum it on a bus! |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | I don't car so long as they don't impeded my ability to get from a to b in my v8 - fill ya boots! |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Poor people and oldies who can no longer drive fast enough! |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | More passing lanes, better quality roads, ahit if the Roman's could do it why cat npdc and wakka kottoki! |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | In parks and the waterfront, keep them off the roads as they slow me down! |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Can't think of anything, besides I live in a democracy not a communist country where I'm told stats best for me! |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | None |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | None |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | None |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Being told what to do, having to converse with drop kicks that believe in the green communist agenda, but the biggest one would be the fact that I won't! |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Pay people to be more active! Or offer them free grog and smokes many lower social economic groups eoil do this and in turn improve their kids chances of getting an education! |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | None |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Nothing! |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No, I'd quit znc mive to Aussie where the money is better. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|------------------------------|
| Submission No: | 83 |
| Name: | Mel Frank |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Connector bus on the weekend |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | The connector bus |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | A larger bus or 2 busses for the connector bus for the peak morning route. I would use the connector bus more often if it's wasn't so crammed packed first thing in the morning |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |

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| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Eastern Taranaki into Stratford |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I would feel safer cycling from Toko to Stratford. This is a very busy road with frequent logging trucks and tankers. Lots of cyclists use this route, particularly once they weekends. It would be great if we could make it safer |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Toko to Stratford |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | The connector bus being so full in the mornings. I would use it more often in it wasn't like traveling in a sardine can |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | As above |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | Stratford district |

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| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |
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| Better Travel Choices Survey | |
|---|-----------|
| Submission No: | 84 |
| Name: | Si Stacey |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | More carparks |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Increase speed limits |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Not on the road, put cyclists on foot paths and remove cycle lanes to improve traffic flow |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Negative impact |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I drive for a living, stop slowing traffic down.. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Nothing |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|-------------------|
| Submission No: | 85 |
| Name: | Anne-Laure Laudic |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | All |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Vogeltown CBD The valley |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Safe road crossing |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Safe road crossing, mirrors for hidden corner, bumpers to reduce car speed. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|-----------------------------------|
| Submission No: | 86 |
| Name: | Christine Fabish |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Any weekend service for Inglewood |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Inglewood to new ymouth and return |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Inglewood |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Inglewood |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Not practical as our roads arent wide enough |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Not really taranaki has a large rural population in to n.p to sfd |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | Better pathways |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | None in n.p or ing .kids an walk apart from rural children |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Distance and hours of work.i used to relief milk |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
|--|---|
| Submission No: | 87 |
| Name: | Beverly Simmons |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Hawera to New Plymouth / airport. Not having to book to go on bus. + get a rail service going |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | In to New Plymouth or if it went to the Valley would be great for shopping. |
| P1 Q13 - Would you use public transport on public holidays? | |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | As long as the airport to city connects with bus to Hawera. Same as the other way around. Hawera to airport. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Train. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Hawera |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Train services through the Taranaki area for visitors and local people to see the area. It could connect with the rest of the country. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Widen footpaths to become shared pathways. using the road would put cycling in danger of road uses. Also if you have problems on your bike such as flat tyres you are able to walk you bike with out been in danger on the road. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 88 |
| Name: | Suzanne Pierce |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 1 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| | Extend route in Bell Block to Summerset at Pohutukawa Place, also have public transport via Bell Block to/from the airport |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| | I live in the Summerset Village at Bell Block. The current bus stop is too far away for those with limited ability. There are 200 Villas + 50 Care apartments so quite a few could use buses if they were more convenient with more frequent services. |

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| | Similarly there should be an easy link from mid city to the airport via Bell Block |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Bell Block to CBD |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Bell Block to CBD |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Frequency and easy access to other routes |

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| P1 Q23 - Are there particular townships that you think would be a priority for these? | Waitara, Bell Block, Inglewood, Oakura |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Should be safe cycling paths from Waitara to NP and from Inglewood |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Not me personally as I'm 76 but younger, fitter people would use these |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | I would like to see more safe crossing places across major transport routes for pedestrians. At present this can be very unsafe or a long extra walk to a safer place to cross. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | See above - older people can't run across busy roads!! |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Frequency of public transport, convenience and cost |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Improve those factors. Public transport should be very cheap, reliable and frequent |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | I don't see that schools and work places should have to work this out - TRC should consult with them then try out options to see what works best |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 89 |
| Name: | Robert Langedijk |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 2 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | airport service |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - occasionally |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Bell Block |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Bell Block |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | cycle parking |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | to and across The Valley shopping centre. To/from Oakura |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I myself would get fitter. More cycle journeys means less impact on climate change (very important to me) |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | In the valley there should be a dedicated cycle way from the bottom of the SH3 hill (Dialog) to the SH3 bridge into town. This is the missing link in the cycle network from Bell Block into NP CBD. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Bell Block. It is growing too fast and connections with SH3 are getting full. More active transport and public transport can relieve that. The whole NP CBD is another, but I suppose that is for NPDC to solve. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Lack of planning, lack of encouragement, too issue to park right in front of school, no safe passage for bikes and pedestrians around schools because of the many cars. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Safe spaces for bikes and pedestrians around schools. Cycle routes from the main schools out to the main suburbs with right of way for cyclists. Cycle routes should not be on main roads, but on parallel streets and attractive, safe pathways (Te Henui, Huatoki, cycle streets). |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | at the moment it is too convenient to reach anywhere in Taranaki and New Plymouth by car because the parking is actually relatively easy, compared to other urban centres. Safe cycle parking is a close second. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Safe cycle parking, dedicated routes into and across NP CBD |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | yes! |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |

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| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |
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| Better Travel Choices Survey | |
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| Submission No: | 90 |
| Name: | Zach Allen |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 3 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Bus 20 to Waitara |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>I really like the idea of an airport link service, as well as more frequent services and options for the weekend. The most off-putting thing about the current bus services is the lack of frequency, making it pretty hard to plan your journey around bus routes. It's particularly appalling that there's absolutely no way to get to New Plymouth from Waitara on the weekend if you</p> |

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| | don't have a car... so I'm pretty keen for this to change! |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | 20 - at the moment, I might be moving into New Plymouth so I'm not sure which other routes I may use |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | See above |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Not that I can think of, but it would be useful to have more comprehensive timetables, since, at present, a lot of stops don't have a specific eta for buses that service them |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | I don't know enough about this topic |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |

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| <p>P1 Q22 - If so, what services and facilities would motivate you to use the hub?</p> | <p>I don't think there should be too much of a consumer focus, since New Plymouth is already overrun with commercial venues and we don't need any more reason to consume things, but a bus interchange similar to the Christchurch set-up (all of the buses go to the same place, it's announced when buses are arriving/leaving and where they're going, and provides a nice, relaxed environment in which you can wait for your bus) would be cool</p> |
| <p>P1 Q23 - Are there particular townships that you think would be a priority for these?</p> | <p>I'm not sure</p> |
| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>What I mentioned above about more specific timetabling would be great!</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>On the route to Waitara, as well as in New Plymouth - it would be great to have a pedestrianised city!</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - regularly</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>It would help to reduce the significant car dependence that currently exists in Taranaki, which is crucial for environmental sustainability. I think this is a particularly key issue in Waitara, given that, if you don't have a car, you're entirely reliant on the highly irregular bus routes as you can't really cycle safely into the CBD</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>Anywhere it's possible, really. We need to make it less convenient to travel by car!</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | <p>N/A</p> |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | |
| <p>P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | |

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| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Irregular bus routes - once every hour, or every two hours isn't nearly enough, plus routes end extremely early in the day |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Safer roads for cycling |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes, absolutely |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 91 |
| Name: | |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 1 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| | Oakura to New Plymouth |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |
| | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Oakura to New Plymouth |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Oakura to New Plymouth |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Oakura to New Plymouth |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Oakura |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Reduce car traffic |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Rain, wind, heavy backpacks and school projects |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Nothing |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Rain, wind, SH45 traffic |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Nothing |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Not bothered |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 92 |
| Name: | Robert |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 3 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Weekends |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Waitara to new plymouth |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Waitara to new plymouth |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | No |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | No |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Waitara |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Waitara |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | To far from school |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Busses to different parts of waitara |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | To far to work and no busses |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 93 |
| Name: | Glenn Howlett |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | It's unlikely that I would ever use a bus. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | It's unlikely that I/we would ever use a bus |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Make it easier for cars to be used and increase carparking |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Nowhere, we have enough |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | No, I think they will benefit very few and will end up being a waste of money. The weather here is not conducive for walking to and from work. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | None |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | NA |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | I/we don't want to change thank you |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Nothing, we don't want to change thank you |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I don't want to change thank you. The car gives me the option to be flexible with work, social (sports) and home life. Public transport would be unworkable. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Nothing. Bringing my surfboard to work and going to the beach during the day is part of my work-life balance. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No- it would make attracting staff harder |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 94 |
| Name: | Tina Gurleyen |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Having more options that actually run ontime in South taranaki |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Hawera, Normanby , Eltham and Stratford |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | South Taranaki and Surf Highway |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Hawera |
| P1 Q24 - Are there any other initiatives you would like us to consider? | People move out of the region because there isn't the public transport and can be very |

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| | isolating for people with disabilities or blind low vision as my daughter is. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Along the surf highway |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Get more tourist into the region enjoying a larger part of the region |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Surf highway |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | Between hawera and normanby a foot path would make it alot safer |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Sometimes distance depending on the age of the child, safety walking near roads, wandering dogs |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | More done about stray dogs no ignored when they belong to friends and family. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | There is no other way apart from and expensive taxi to get there. Felible hours for public transport into evenings eg connector bus if you are late for a late appointment and miss the last service you can be stuck in newplymouth with no way to get home |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Any services in South Taranaki and more availability hours and number of services so can actually get there when you need to not hours either side |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes but not always practical |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |

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| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |
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| Better Travel Choices Survey | |
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| Submission No: | 95 |
| Name: | |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Coastal - Oakura- New Plymouth and returns. Daily 3 hourly. |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - regularly |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Oakura - New Plymouth return |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Yes. Tie in bus transports to a much up-graded light rail transport system. Such has high |

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| | potential as tourist booster, considering Stratford could become main hub for connects to northern and southern stations, Auckland and Wellington. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Oakura and nearby villages. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Every active person! |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Between Oakura and Okato. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | In respect to cars, all areas. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Major lack of rural roadside bus shelters and adjacent temporary car parking for parents of kids for school or adult to town day trippers is really limiting. Similarly, what about lockable bike racks at bus shelters ? |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Convince senior town and city councilors to get on board. They too much advocate places for cars over people. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Am retired but challenges same as for workers. Get more frequent and reliable bus service . |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | As said above. Better bus services, and bus shelters we can easily walk/ride to. Fourteen kilometers into New Plymouth is a bit too much for me nowadays, but Ahu Ahu road to Oakura and back, no trouble if not liable to be knocked over by a vehicle. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Of course. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |

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| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | |
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| Better Travel Choices Survey | |
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| Submission No: | 96 |
| Name: | GEORGE KROON |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 1 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 4 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | You will never get people on buses to anywhere near you expect |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Total waste of time and money |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | You will never get people out of cars, You dont understand that people work at different times, |

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| | and then having to walk in all weather sometimes for a long way. Look at the dismal use now it wont get better |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | none cost is too much and no benefit |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | they wont |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | dont take away carparks or roadspace |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | none people will still own cars |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | time, weather, |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | it wont- none |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | DISTANCE, live rural, not possible, also my wife works at night 11 pm till 7pm dont think she will walk 25 km |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | none never change nor should I be forced to because i couldnt bike or walk its too far and then it rains and cold and wind. GET REAL |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | no, couldnot and wouldnot happen |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 97 |
| Name: | Caroline Stark |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 3 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 4 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Connector from Hawer to New Plymouth return |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Coffee or cafe/shop |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Hawera, Stratford |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Hawera to New Plymouth |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Get more cars off the road at peak work times |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Timing of buses to coincide with work start & finish times |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | H <input type="checkbox"/> wera town |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 98 |
| Name: | Peter Holden |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Improve quality of roads for existing users |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Oakura to New Plymouth as with coastal walkway |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Tourist attraction |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Do not create cycleways on roads. Use dedicated separate routes like coastal walkway. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No. However if proposals for protected cycle lanes on major routes are adopted, traffic and in particular heavy traffic will shift to other suburban roads |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Time required. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Better school bus network and encourage children to walk to school or nearest bus stop. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Time, changeable weather conditions and transporting work materials. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Nothing. Not practical. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Impractical for most work places. Bus service improvements for schools |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 99 |
| Name: | Lee-Anne Cecchini |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Number 5 particularly around work/school start times and school end times |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - occasionally |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | I think having cross routes is a really good idea and benefits travel plans because you don't have to go to puke ariki first to get to another area of town |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | I would happily take it to the farmers market at huatoki plaza, to the seaside market in Ngamoto, to the library and museum and to puke kura park. |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Safe cycling down Frankley road to the city centre. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Timing of buses - I need to see the kids off to school and then still make it to town before nine. I also need to be home by 3 but this means I have to leave 45minsv earlier because of bus frequency. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Subsidy on electric bike and secure places to park |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Definitely |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 100 |
| Name: | Nick Walker |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | South Link - Te Hōwera to New Plymouth |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Southlink |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | No but LOVE the Airport connection! |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Would get out more |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | H <input type="checkbox"/> wera town |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 101 |
| Name: | Toni-Anne McKerrow |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 4 |
| - New services | 2 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| | Currently bus routes are per suburb and all go to puke ariki. We need more suburb to suburb routes, more connectors. |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| | All weekday routes should operate on the weekend just as regularly |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| | The only significant change/benefit I can see is the increase in weekend services. I still don't think this is enough change though. The current route map structure means you can't easily travel suburb to suburb and the timetable doesn't offer evening services. It's crazy that it's 2023 and we don't have these. |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | We live in Welbourn and would happily use the bus if it regularly went to the city centre as well as other suburbs (for example I have family who live in westown and lymouth). |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | 7 - same as previous answer |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Buses should go in each direction if the route, not just one way |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Train |

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| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Train transport for longer commutes e.g between hawera and New Plymouth |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Coronation Ave. Extend the walkway to oakura. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Westtown, blagdon and moturoa shop areas get way to congested |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | The cost of getting something that could transport my 2 year old in a timely way the distance we need to travel e.g an e bike. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Options to add e bikes to rates, like the healthy homes scheme. Or rate payer discounts to purchase e bikes. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I drop my two children off on the way (we live in Welbourn, one attends Welbourn School, one attends Jumpstart on rimu street, and then I work in the cbd). The only thing that would work would be an e bike, which is expensive. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | An e bike/money to buy an e bike |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | I think schools could help promote walking busses more. I'd be comfortable with my 5 year old walking/scootering/biking to and from school if he was with others. Workplaces would need storage/parking for bikes, and ideally showering/change facilities. |

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| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 102 |
| Name: | Freda Woisin |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | 9,4,1,20 |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | 9,4 |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | 9,20,4 |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - regularly |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Good start, depends on future community needs, business, govt directives/policies, economy, may need adapting . |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | 9,,4, 2, 20 |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Yes. As this service is theoretical at present and drive to limited destinations if necessary on public holidays, will depend on what services and timetables are available. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Isolated communities, some elderly and or disabled citizens, families with complex needs |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Are they reliable and as a retiree, can provide transport to appointments, medical centres, specialists etc. |

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| P1 Q23 - Are there particular townships that you think would be a priority for these? | Those that do not provide services locally, including banks. |
| P1 Q24 - Are there any other initiatives you would like us to consider? | The possibility of stakeholders having the will and appetite to invest/lease the rail corridor in partnership with NZ rail/Waka Kotahi/business/Port of Taranaki and get railcars/tramcars, shuttling through the various townships between Waitara., New Plymouth to Hawera? |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | A safe walking route along the Northgate vehicle corridor, between 'The Valley' shopping centre, to New Plymouth city council buildings and then to Moturoa. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Those of us in suburbia, such as Strandon, feel more confident to venture out without the fear of vehicle centric corridors threatening our safety. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Have safety worries mainly when crossing bridges, such as the Waiwhakaiho river bridge, no safety barriers, very little room to accommodate, passing mobility/wheelchair/ children in pushchairs, youngsters on cycles/scooters, supporters, exiting from netball courts. The Te Henui bridge, Devon Street East, very narrow pedestrian access way also. Nearer to home, the Paynter Avenue motorway overbridge has very unsafe narrow pedestrian/mobility scooter/wheelchair accessways, |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | N/A |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | The Fitzroy village hub. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | N/A |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | N/A |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | N/A |

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| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>N/A</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>As a retired citizen living near schools, where at least 50 cars are parked in and around the school, during term, believe a lot of engagement and alternative options will need to be worked through.</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth district</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 103 |
| Name: | Chris Pye |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 4 |
| - New services | 1 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Once an hour is fine. People just need to plan their day& |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | A bus service to the airport is important. Presently the taxi fare often costs more than the flight! |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | A later bus on Thursday & Friday nights to allow for some post work socialisation would be good for wellbeing and also the local economy. |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Busses on sat and sun would allow kids to get to town / beach / walkway. |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | If the waitara express bus also went to the airport that would be fantastic. This would need to line up with flight schedules. Alternatively, I think an on-demand bus to the airport would work well, but the airport would need better varied and more comfortable customer spaces provided as presumably this would mean more |

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| | people arriving at the airport earlier than "just in time". Taxis, Ubers, cycles and e-scooters can then form part of the NP city mobility plan coordinated with the bus schedule. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |

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| <p>P1 Q22 - If so, what services and facilities would motivate you to use the hub?</p> | <p>Car parking. Secure covered bike parking. Covered waiting area. E-scooter parking areas. An app which shows live bus locations and times.</p> <p>But to be multi-modal the footpaths need to be safe or cycle lanes provided.</p> |
| <p>P1 Q23 - Are there particular townships that you think would be a priority for these?</p> | |
| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>The central city bus area is not good enough for New Plymouth's weather. Often people take the bus because of bad weather, but there is no real space to wait except the bus depot, which is far from most bus stops. Provide covered, sheltered areas for as many people as you expect to take the bus. Arika St could be converted to bus and cycle / pedestrian only?</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>There needs to be safe cycling routes to all main suburbs, through the cbd, and at least one "ring" route circling the city.</p> <p>All schools need safe cycle access, as habits learned when young will stick.</p> <p>Pay by use rental cycle systems are popular internationally (for an example take a look at Sibiu, Romania), and could work well on the walkway connecting the port, CBD, pukekura park and Fitzroy.</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - regularly</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>Having travelled extensively in Asia and Europe in 2023, increased pedestrian and cycle friendly cities are abundant and vibrant. Cycle tourism is also a boon to the economy, and safe connection to our walkway from all suburbs would be a great asset. Of course, cycling also keeps us healthy and well and is emissions free.</p> <p>Having a dedicated scenic cycle path from NP to Oakura would be a nationally significant route and be an incredible tourist opportunity.</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened</p> | <p>It's really simple - we have so much parking space in suburbia! On the selected routes just</p> |

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| <p>footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>remove the car parking from one side of the road and replace with cycle lanes (two-way).</p> <p>On sharp corners, like the intersection of Wallace pl and Morley st, cars cut through the cycle lane putting lives at risk. Install plastic bollards to delineate the cycle lane, as used in London.</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | <p>The CBD. Reduce traffic going through it back to the one-way system. Park the cars up there and walk into the city. Pedestrianise the city centre, promoting the city centre as a place to live and connecting the indoor and outdoor spaces without giving priority to cars (as is the status quo).</p> |
| <p>P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>The safety of the roads, particularly around schools. Devon, Spotswood, St Josephs, West End Te Kura O Morere is a particular example where terrible traffic and driver behaviour on SH45 and St Auburn St risks our children every day.</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>I'm not sure safe cycling on these roads for kids is realistic. A segregated cycle lane is needed, which must then connect onto feeder routes to create safe journeys.</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>Nil - I cycle when weather is good and bus when poor. I think most people just don't give the bus a chance.</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>Improve cycle safety. Every week I have to respond to a car door being opened in front of me or a distracted driver getting too close. I wouldn't send my kids out on the road alone, which is sad as I grew up cycling everywhere!</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Can't hurt, but NP city needs to get the infrastructure in place and this cannot be left to private institutions.</p> <p>Plus, you show me a school that is not banging its head against the wall trying to get road safety improved in its vicinity.</p> |

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| | <p>We need to be brutal and stop pandering to car users looking to save a minute in their journey time. If a car is easier it will always get priority. Alternative modes need priority infrastructure if we want to make a real change - this will come at some cost to cars and thats just a fact. Let's show some leadership.</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 104 |
| Name: | Leona Palmer |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Buses |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Buses |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Stratford to new plymouth |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Stratford to new plymouth |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Stratford |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Stratford |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Nowhere |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Being disabled I can no longer drive |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | None |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | More road to footpath ramps for mobility scooters |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | NA |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Convenience and timetables |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Timetable frequency |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | Stratford town |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 105 |
| Name: | Dan Thurston Crow |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Hawera Connector |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | Hawera Connector ANY would be nice! |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - occasionally |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | All rural communities, especially inland |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Various park and ride and bike carrying services |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Stratford |
| P1 Q24 - Are there any other initiatives you would like us to consider? | As a rural resident who can occasionally catch the Hāwera Connector but often can't because |

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| | there's no evening service, and there are such large gaps in the daytime service, I think a focus on making that a viable weekday service would make a massive improvement; I'd hate to see you spread yourself thinly and do none of the initiatives well enough. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Throughout New Plymouth |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | So long as I had a means to get my bike into New Plymouth I would benefit both from a transport flexibility perspective, from the health and wellbeing benefits, and the community through less road congestion and fewer emissions. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Literally everywhere □ cycling should be unfettered, but also not interrupt pedestrian traffic or make it less safe. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Yes, again literally all of them. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | My child is grown up. But I think the challenge is mindset. Parents need to feel that their kids are safe, but that's as much about their own psychology as about what's going on in the real world. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Prove that it's safe, provide some physical support to build better behaviours both from parents and from other road users. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | None if the options are realistic. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | More frequent bus services from Stratford, that would enable me to take my bike (at the moment I walk as much as possible when I get to New Plymouth). |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |

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| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | Stratford district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 106 |
| Name: | Sierra Robinson |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 1 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 4 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| | More bus routes from waitara to into town (new Plymouth) or bus routes from waitara to Inglewood for weekdays/everyday use |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |
| | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Route 20 |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Route 20 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Waitara, lepperton, school zones |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Waitara, lepperton, opunake, okato |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Between waitara and bell block |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Easier access to places and encourage regular exercise where walkways etc. May not be accessible |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | Bus lanes please |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | School zones, middle of new Plymouth township |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Distance |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes. This would set a model for students and encourage them to do the same |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 107 |
| Name: | Hannah Pulotu |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Welbourn/Vogeltown |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | I have no need to go to Waitara or south Taranaki but think everyone should have access to the CBD. I have four children and work in town, I would love for us to bus regularly from Welbourn to the CBD |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Welbourn to the CBD |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Welbourn to the CBD or older kids travelling across town to friends places. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Not sure what other modes would be on offer or that I would need other than buses |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Unsure, Eltham, Opunake and Waitara |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Coronation Ave - cut into the grass verge with the trees along beside the racecourse. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | We are lucky to live close to town so I desperately want it to be safe and easy for our kids to get themselves to town, school, the beach, their friends and for myself to get to work without driving |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Coronation Ave, Tukapa/Morley Streets |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Welbourn, Vogeltown, Westtown |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Unsafe journey, too expensive to buy a good e-bike and time to get other kids sorted and get to work |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | I don't think there would be a feasible option for me personally. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Bus is too expensive to use as a regular means and infrequent and I have a preschooler to drop off first |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Cheap regular bus service preferably from Welbourn to the West end of the CBD |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No, I don't think that's necessary, just create a good network that's cheap enough to use regularly so it becomes more attractive |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 108 |
| Name: | Charlotte Dunning |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 3 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | More services between Inglewood and New Plymouth |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Weekend services for Inglewood to New Plymouth |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | All but also Inglewood to New Plymouth |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Inglewood to New Plymouth |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | I don't use any of the routes that you've proposed improvements for |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | We live in Egmont Village. A service between Inglewood and New Plymouth that my teenage sons could use would be most useful to our family |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Inglewood / Egmont Village? |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | more connections and times - I lived in Europe where I never looked at a timetable. Just walked to the bus or tram stop and never waited more than 5 mins |

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| P1 Q23 - Are there particular townships that you think would be a priority for these? | Egmont Village / Inglewood |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | safer cycling routes to encourage cycling |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | distance (Egmont Village to NP) |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | not having a tow bar on my car for carrying bikes |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | having a tow bar for a bike |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 109 |
| Name: | Tim House |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 4 |
| - New services | 2 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| | <p>New routes connecting rural towns and settlements to larger urban centers Expanded on-demand and community transport services for rural areas</p> |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| | <p>The Citylink improvements seem reasonable for meeting urban transport needs. However, equivalent planning and resources must be dedicated to improving public transport for rural communities. Rural residents require better services to access urban centers for jobs, healthcare, education and recreation. New</p> |

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| | routes, increased frequencies and span of service are needed to provide equitable services. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Some increased holiday services could be useful to rural residents accessing urban facilities and events. However, regular rural routes should be the priority for service expansion. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | <ul style="list-style-type: none"> • New routes linking rural towns and settlements to key urban centres • More direct services connecting rural communities to improve efficiency • Expanded on-demand and community transport services for rural areas |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Community transport solutions are essential for serving remote rural areas without sufficient |

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| | <p>demand for fixed routes. TRC support for community groups would enable improved rural accessibility.</p> <ul style="list-style-type: none"> • Remote rural settlements • Towns with very low populations <p>Community transport would provide essential services to rural places that lack the population to sustain regular bus routes. Enabling residents to access services is crucial.</p> |
| <p>P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure.</p> | <p>Yes</p> |
| <p>P1 Q22 - If so, what services and facilities would motivate you to use the hub?</p> | <p>Well-designed multi-modal hubs would benefit both rural and urban residents by enabling convenient transfers between transport modes. However, good rural services are needed to connect to such hubs.</p> |
| <p>P1 Q23 - Are there particular townships that you think would be a priority for these?</p> | |
| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <ul style="list-style-type: none"> • More direct rural services to improve efficiency and journey times • Expanded rural coverage of routes to improve accessibility • Increased coordination with health/education transport services • Support for carpooling and rideshare initiatives for rural areas |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <ul style="list-style-type: none"> • Off-road trails linking rural towns and attractions to support tourism • Rural walkways/cycleways parallel to major routes, separate from roadways <p>Active networks should also be expanded in rural areas to support recreation, tourism and safe off-road regional travel.</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - regularly</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <ul style="list-style-type: none"> • Provide safe off-road options for cycling/walking • Improve rural accessibility and transport equity • Support regional tourism and economic development |

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| | <ul style="list-style-type: none"> • Enable healthy recreation and active lifestyles <p>Rural active networks would enable significant benefits for rural communities, residents and the regional economy. But they need to be well-integrated with public transport to support functional rural trips.</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <ul style="list-style-type: none"> • Off-road trails separate from rural roadways • Dedicated cycling facilities connecting rural towns <p>Due to narrow rural roads and high speeds, safe rural active networks require separation from vehicle traffic. Off-road paths and trails should be prioritized over on-road cycle lanes in rural contexts.</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | <ul style="list-style-type: none"> • Wider shoulders on major rural routes used by mobility scooters • Accessible, graduated kerb edges at bus stops in rural towns <p>Improved facilities are needed so those with mobility limitations can also safely use active and public transport in rural areas.</p> |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | |
| <p>P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <ul style="list-style-type: none"> • Long travel distances in rural areas • Limited safe walking/cycling facilities on rural roads • Convenience and time savings of car trips <p>Car dependency for rural school trips is often unavoidable. Safe active networks, improved buses, discounted fares and travel planning initiatives may help increase active trips.</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <ul style="list-style-type: none"> • Develop safe off-road active networks usable for school commutes • School buses, discounts and targeted services • Traffic calming and improved safety around rural schools • Promoting carpooling and active options through school plans |

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| | A combination of well-designed infrastructure and school-based programs is needed to enable more rural active school trips where practical. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | <ul style="list-style-type: none"> • Long rural commute distances are prohibitive • Lack of safe infrastructure for active rural commuting • Public transport services don't reflect rural travel needs <p>Private vehicles will remain essential for many rural work commutes. Alternatives need to be practical, efficient and well-integrated with other rural transport services.</p> |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | <ul style="list-style-type: none"> • Safe, off-road walking/cycling networks • Improved footpaths, lighting and shelters in rural towns • More convenient and frequent rural bus services • Financial incentives to choose active transport <p>A combination of significant infrastructure improvements and service enhancements are needed to reduce reliance on private vehicles for rural work trips.</p> |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | <ul style="list-style-type: none"> • Yes <p>School and workplace travel planning should be pursued to encourage uptake of sustainable transport. However, the limitations of active commuting in rural areas needs acknowledgement</p> |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 110 |
| Name: | Mia Manalang |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Still No bus caters to shift workers times. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Route 7, Route 8, Route 3 |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Route 7, Route 8, Route 3 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Bus should have a stop near Base Hospital Tukapa St Entrance coming from town. I have seen elderies stoping in Maternity Hospital Entrance and walks back and forth for their appointments because that's the only stop, no stop at Tukapa St. We should admit Base Hospital employs shifts workers and not all will be able to taxi to their appointments so, a better route and stops early times of bus should be considered. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Elderies for their appointments in Hospitals. Teenagers who bus to appointments, Shift workers in Hospital |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to | Yes |

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| travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Daily travel sched to bigger cities |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Hamilton, Wellington |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Earlier bus times. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Coastal Walkway to Motorua |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Higher travel frequencies would encourage people to use less cars |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Coastal Walkway |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | City Centre |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | City Centre |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Travel times as there are no early hours bus |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | More and earlier bus routes |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Travel times, should be earlier and more frequent |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes! |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |

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| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |
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| Better Travel Choices Survey | |
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| Submission No: | 111 |
| Name: | Susan Busch Geertsema |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 4 |
| - New services | 3 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | #5 Frankleigh Park |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | #5 Frankleigh Park |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | If you are removing Clyde St from the No 5 route, then can the current Bus Shelter be moved to outside 175 Govett Avenue, I would use the bus more if I didn't have to stand in the rain |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | #5 Frankleigh park to CBD |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | #5 Frankleigh park |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Am worried about #5 becoming 2 hourly, would make it more difficult for me to use |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Oakura |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Not sure |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Oakura |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 112 |
| Name: | Sam Mahy |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 4 |
| - New services | 3 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | All of them so we can actually travel via bus over the entire weekend |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Moturoa/spotswood Hurdon Waiwhakaiho |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Moturoa/spotswood Hurdon Waiwhakaiho |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Buses to Oakura/okato/parihaka regularly |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Oakura/okato/parihaka |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |

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| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Main trunks of New Plymouth, and routes to other main centres eg Waiwhakaiho, Inglewood, coastal, Hāwera |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | My children can travel safely and independently. We will use public transport for work travel |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | South Road CBD to Spotwood *OR* St Aubyn Street to Port Taranaki |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | South Road is not wide enough or the footpaths are in poor condition |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Spotwood |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | South Road and St Aubyn St are not safe for my children to travel to school either walking or biking. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Proper bike lanes, safer crossing areas at intersections |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Unsafe walking and bike routes, buses do not connect to my workplace in time |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | More frequent bus times and from suburb to suburb |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 113 |
| Name: | Andrew Credland |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Route 20 Waitara |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | I think the revised route through Waitara is better for me living off Rahiri Street although some people in Waitara east might have further to walk to a stop. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Route 20 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Could the Waitara bus include the Rahiri/Aratapu Street area? Especially once the new roundabout is complete. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Onareo and Urenui. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | A safe access from Onareo to Urenui by adding a bike path from Onaero to Onaero River road to allow the back roads to be used. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | It would allow people to get to places including school or work without using a car. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | <ol style="list-style-type: none"> 1. Raleigh Street in Waitara to Waitara Road. 2. The Valley/Smart Road to Katere Road. 3. Mangorei road directly across to Dorset road off Srart road |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Some people drop children off while on their way to and from work. Others are just lazy or unfit. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Secure cycle parking in schools and safe cycling routes to school. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Retired |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Retired |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Definitely |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 114 |
| Name: | Paula Harvey |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Fitzroy to Westtown or Spotswood or city but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | As above but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |

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| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | but not if those stupid new lanes come in. Boycott boycott boycott!!! |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 115 |
| Name: | Catherine Rhodes |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Route 5 |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | There are some fabulous ideas here, particularly with regard to frequency of city services, including evenings, weekends and public holidays. Also excited to hear about a possible airport - city route! |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Particularly Route 5 |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Route 5 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Lower income and older peoples, and those who need more assistance with mobility or accessibility. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Safe storage for bikes; facilities such as a cafe or convenience store. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Main routes to the centre of town (New Plymouth). |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Both, I hope! |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Frankley Road (from town to the Brois/Waimea roundabout) is very narrow in places, and especially difficult/unsafe to navigate on a bike. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Frequency of existing buses to fit around work/school hours. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Proposal to increase frequency of buses would assist greatly. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes; although schools seem very active in this space already. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 116 |
| Name: | Mary Joyce |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | New Plymouth town services, more needed in early morning |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Bell block to New Plymouth central |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Bell block to New Plymouth central |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | From bell block into town |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Make it safer and easier to travel if there is a bike lane all the way through each town |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Not bothered |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Bell block |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | The distance and safety, not likely to send my kids from bell block into town on a bike as the road is not safe and too busy |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Safer space for bikes and walkers |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I have a disability so walking or biking is out of the question and the bus service is not frequent enough and doesn't get close enough to my workplace |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Better access to bus service |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|------------------------------------|
| Submission No: | 117 |
| Name: | Hayley Burwell |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Coastal bus. Walkway out to Okato. |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - regularly |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Okato to New Plymouth |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Okato |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Okato to NP walkway. A walkway loop around Okato. Pathway alongside bridge south side of okato |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | The road and bridge south of okato and looping around back up kaihihi road |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 118 |
| Name: | Glenda Huston |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | A connector bus every second Saturday |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Connector on the weekend |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Keep the connector bus as it is, any changes made will impact the regular users, and we are consistently on the bus |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | A connector bus for the workers that travel from Hawera to NP, the Witt students are loud, inconsiderate and often don't use deodorant |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Eltham |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | The outdoor gym machines are great, having them in more places than just Hawera would be nice |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Eltham and Stratford |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes, the hospitals |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 119 |
| Name: | alana whiting |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | we do not have the population yet to make this a viable option. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | fixing potholes and increasing coastal walkway from bell block to waitara |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | bell block to waitara |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | it would benefit waitara to bell block and take more cars off the road. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | no road space. need to use coastal walkway |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | no. encourage people to use the coastal walkway we already have available |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | we do not have the high density population required to support everyone using public transportation. How many of you at taranaki regional council used public transportation to get to work? Would you cycle to work in poor weather, or if you are carrying things required at work? |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | weather, physical ability, carrying gear, it takes much longer |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | it is not feasible yet. I work shift work and finish at 2315hr. there is no way to get a safe journey home at this time unless I drive my car. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | not feasible yet. we are not living in london or paris |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |

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| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |
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| Better Travel Choices Survey | |
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| Submission No: | 120 |
| Name: | Donya Keyhani |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | To and from shopping areas |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|---------------------------------|
| Submission No: | 121 |
| Name: | Gabbi |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Connector (np to H Ōwera route) |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Early morning to Hāwera |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Bike parks. Car parks too |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Start the connectors service earlier and have it go to Hawera/Fonterra |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | City centre. From the end of Huatoki walkway to the ocean walkway |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I already use active travel but am limited with my bike and needing to Crosby busy roads with no clear intersection to do so |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | The one way streets!!! |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I car pool from New Plymouth to Hāwera so active travel is not an option. However if there were a bus early enough I would bike to get picked up. And if a bus could carry a bike I would then bike from end of route to work. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | A bus with bike carrying abilities. Or bike lock up where bus picks up |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 122 |
| Name: | Karen Phillips |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Route 8, Highlands Park |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | All |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Anything that makes the bus MORE convenient is good by me. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Route 8, Highlands Park to town and if it ran regularly, town back to Highlands Park. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Same as above, Route 8. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Not changes as such, but letting the Route 8 bus come further up Mangorei Road; ie to Mangorei school, that would be fantastic! |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Anything that is well coordinated so connections can be made smoothly. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | More bus shelters would be good. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Near schools to get kids active again. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | If they make the roads safer for everyone, including cars, they will be positive for all. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | These should only happen where there is sufficient space. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Habit, laziness. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | A kick up the backside. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No that is their business. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 123 |
| Name: | Georgina Todd |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | All |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 124 |
| Name: | Janet |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | All |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Vogletown Fitzroy/the valley Ngamoutu/spotswood |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | To town and through town (new plymouth) |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Get more people out and moving and hopefully less cars on the roads.5 |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Nowhere |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Bottom of Carrington street...always speeding happening . |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Absolutely |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 125 |
| Name: | Anonymous Anonymous |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Opunake to New Plymouth |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Revamp current Opunake to New Plymouth to support school students, workers commuting to New Plymouth daily. |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Reinstate New Plymouth to Oakura return as another option for coastal commuters |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Not applicable |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | For sports events from CBD to TSB Stadium or Yarrows |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | As above - if there is an event in CBD or suburbs. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | New Plymouth to Oakura return |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | No specific community - it may be a demographic ie disability or mums and bubs |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | I support however do not have any specific needs at this time. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Moturoa to CBD, CBD to Waitara |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Meet the needs of people requiring this service. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Near school routes |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 126 |
| Name: | Carlo Gamboa |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | New Plymouth Buses, we need more for the workers that goes to their job on night shift |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | We need a weekend trips period. For commuters like me, i can't go anywhere else during the weekend |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Route 3 5 and 7 as of now |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Route 3 5 and 7 as of now |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | the less privilege and those who commit to commuting |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | free wifi and water. Bette bike racks for long haul |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | New Plymouth |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | New Plymouth |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Road going to Hurdon and to the beaches |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 127 |
| Name: | Beth Claire |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 4 |
| - New services | 1 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| | ideally busy centres with appropriate advertisements so people know about the services. encourage public transport over cars. |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| | it's ideal for my travel plans. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |
| | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | I'd ideally get as close to Hawera as possible. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Hawera to other city hubs. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | I cannot drive because of severe narcolepsy. Being able to travel from Hawera specifically to other city hubs would be exceptionally helpful for me. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | n/a |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Quite literally anywhere and everywhere. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Being able to have other options aside from cars. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Advertisement and the celebration of active travel, a small cultural shift. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | The time. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Train availability, easy to understand transport info sheets. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | H <input type="checkbox"/> wera town |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 128 |
| Name: | Eugenie Greer Benjamin |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | During the day a bus every hour because the buses are full and I dont like having to wait 2 hours for a return bus so i just dont go to town |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | There are some events I'd like to attend in New Plymouth in the evening and can't afford to drive. Also working in NP it'd be good to have later services. And party bus for the youngsters. |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | This be good for employed people who want to go places on the weekend |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | The waterfront pedestrian/bicycle track, the valley shopping centre, the airport, pubs and nightclubs, comedy centre, tsb hub events, concerts at the bowl, lights in the park, garden festival, bringing my bicycle and rollerblades on the bus, shopping at my favourite shops, catching the bus close enough to walk to the mountain, catching the bus to the beach at opunake |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Oakura, Whanganui, Patea, Opunake |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Patea, Opunake, Whanganui, Oakura |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to | Yes |

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| <p>travel across the region confidently and sustainably for work, education, shopping and leisure.</p> | |
| <p>P1 Q22 - If so, what services and facilities would motivate you to use the hub?</p> | <p>Visiting relatives and friends, Trains, bus, plane, being environmentally friendly, not having to drive for an hour, people are nice, can take my bicycle or roller blades, can take my family so my children aren't brought up relying on cars</p> |
| <p>P1 Q23 - Are there particular townships that you think would be a priority for these?</p> | <p>Hawera, New Plymouth, Patea, Whananui, Opunake, Stratford, Airport</p> |
| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>Encourage/educate people to catch public transport instead of driving and rushing to their destination and use rollerblades or a bike to get to their final destination from the bus stop. Make route planning easier so people know how to get from A to B on a day of their choice. Educate and provide people of the financial benefits of public transport, less stress and more time to make a day of it using public transport to connect with people and events and places important to them</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>In between towns and within towns. Problem with cycling is not the rain but the wind. You need an electric bike which are expensive. Some people are scared to ride on busy roads, I rode on the footpath in that case.</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - occasionally</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>People have a choice. It encourages kids and teens to not expect mum or dad to drive them.</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>I live in Hawera, block off High St shopping centre to cars. That would give people a reason to ride a bike or walk. Also the main roads would benefit from cycle paths, Glover Rd, Waihi Rd, South Rd, Victoria St</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | <p>Everywhere in Hawera particularly the main streets</p> |
| <p>P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>If you have young children it's easier to take the car because of time, weather, practicality, habit</p> |

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| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>Being able to afford active travel options, breaking the habit of relying on your car, safety of your family, scheduling and prioritisation education</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>Being able to afford an electric bike and rollerblades. I have raincoats, bacpacks, fitness, and environmental affinity</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>H <input type="checkbox"/>wera town</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 129 |
| Name: | Chrissie Thomas |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Between New Plymouth, Stratford, and Hawera |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | New Plymouth, Stratford, Hawera |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | I live out of the city, so not relevant to me at this time. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | New Plymouth, Stratford, Hawera |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Kaponga |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Friendly facilitator, improved shelters, more notified timetables Kaponga, manaia, okaiawa |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Kaponga, has quite a few elderly folk without transport |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Cycleway on manaia road towards Hollards Gardens, from Kaponga |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | See previous comment.. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Reduced transport costs and vehicle maintenance costs, better environmental footprints |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Between Kaponga and Hollards Gardens, also along Eltham Road and Palmer Road towards Kapuni |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Not locally |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | N/a |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | N/a |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | None available rurally. Currently unsafe to cycle on my way to work (rural, dark, speeding traffic |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | A workers bus at 6am |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes, again difficult in rural areas |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 130 |
| Name: | Kerstin Behnisch |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Mangorei Rd to Glen Avon bus connection |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | More buses from and to Glen Avon |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Direct bus service between Mangorei Road (school) and Glen Avon so kids can take the bus. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Safe cycle routes from and to Glen Avon to The Valley, City Centre and Mangorei School |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I think people would use them if those were available, safe and convenient/direct/ easy access. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Mangorei Road |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Mangorei Road. I don't think big trucks should use Mangorei Road as alternative route given there are multiple schools along the road. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | No alternative transport option right now between Glen Avon and Mangorei School. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | School or public connection between Mangorei school and Glen Avon |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Connections and cycle lanes need to be easy to access, direct and safe. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Connections and cycle lanes need to be easy to access, direct and safe. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 131 |
| Name: | Kate Kelly |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Westtown to CBD, Surf Highway to CBD |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | I have flatmates who like to travel around without driving so they would utilise buses weekdays and weekends. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Park and ride |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Across town and main roads for cycling |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Fitness, options for travel other than car |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Those roads that are wide enough. Tukapa, Cutfield, Belt |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Habits |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Reasonable public transport costs to the user |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I am a teacher so generally have resources to carry but with better weather I aim to walk/bike more |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Buying a bike! |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|---|
| Submission No: | 132 |
| Name: | Chris White |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 4 |
| - New services | 2 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | <p>After 6pm services from city centre to top of Mangorei and to bell block</p> |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Highlands park |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Weather my bike not being in good order. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Incentives to help buy a new bike |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 133 |
| Name: | Barry Shaw |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | I need to use a private motor car for my use carrying heavy goods |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | I would like to see the reversal of what is happening to the roads on Mangorei Road, and the intersection at Vogeltown. The reinstatement of car parks. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Repairing the roads to make it safer for all who travel on the road. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Its great the way it is thanks |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I use a bike and am happy the way things are. I am deeply concerned that the council is using cyclist as a way to force people out of cars, when there is no real problems for cyclists. By narrowing the roads and having bus stops in the middle of the road will frustrate motorists. Cyclists do not want frustrated motorists, because at the end of the day, we have to all share the road. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | No where. There is no need to improve roads for active travel. I have been cycling for over 40 years. This is a great place to cycle. Actually, the council currently blocks the foot path with their recycling bins. When the wind blows they are all over the place. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | The weather, the wind and rain. Having to cycle up hills. Having to pick up groceries on the way home. A lack of time to walk there and back, people are time poor. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Funny that when I went to school there were bike sheds and heaps of students rode to school. On the same roads that cars used. No cycle lanes. No need for cycle lanes. Perhaps the real issue is to make it easier for motorists to get where they want to go. Happy motorists means happy cyclists. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | The goods I have to carry |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Its not possible. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | The opportunity for them to do so is there, if it is viable for them. |

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| | Obviously some people will not be able to do it. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 134 |
| Name: | Martin Bailey |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Between commutable towns and NP. L ōkura is closed in to everyone who doesn't drive. Too dangerous to cycle. Just build a track to NP. Generations are being lost to inactivity. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | YES. But stop listening to whiny old dudes who say NO to everything that isn't their car. It's making the councils look like jokes. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Any where on freeways within 10km of NP. Nobody needs to overtake there!! e.g. L ōkura to NP. No hard shoulder & pointless passing lane means nobody cycles. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | every neighbourhood! |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | SAFETY. Lanes. Cultured |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Cycle routes to schools from all directions. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Cycle lanes out of Ō ōkura means not possible without likely dying |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Cycle lanes! |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes. But make roads safe or more off road ride options. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
|--|--------------------|
| Submission No: | 135 |
| Name: | Jesse Shepherd |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | coastal route |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | coastal route |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | coastal |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | regular scheduled services to/from city on coastal route |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | to/from oakura, to/from waitara. to/from Inglewood. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | safety, emissions reduction, businesses outside of downtown |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | SH45 between Oakura and New Plymouth (between washer road and plymouth road. SH3 between smart road and viskewrs road to connect cycle lane and pathway (to ride town to bell block). From Bell block to Waitara. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | safe cycle network |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | dedicated cycling /walkway network (separate from roads) |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Buses with bike racks. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | 1.2km of shoulder between washer road and plymouth road on SH45. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
|---|-----------------|
| Submission No: | 136 |
| Name: | Emma Thompson |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Oakura to town |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Bike lanes |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Waitara |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Oakura highway into town is currently a death trap for cyclists on the passing lane. It's a really short commute that noone does by bike because it's scary. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Non car commuting |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Passing lane from oakura needs a margin so you can bike safely |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Town |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | People are lazy Safe bike lanes for kids don't exist |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Bike lanes |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | No bike lanes Especially the oakura to town highway |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Bike lanes |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|---------------|
| Submission No: | 137 |
| Name: | Rebecca Paris |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Better safety along the oneway system. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Safer on bike. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Tukapa street, one way systems. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Nugent street in bbk. |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Safety of child |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Flatter bike tracks away from cars. Educating cars about reversing into driveways and carparks so they can drive out forwards. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Meeting to attend during the work day in multiple locations. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | More time. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 138 |
| Name: | Scott Susans |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Connector Bus |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Inglewood Hurdon Mangorei The Valley New Plymouth Central |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Inglewood Hurdon Mangorei The Valley New Plymouth Central |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Just more frequency, to encourage people to use them more. We need to get people out of private vehicle ownership as a necessity to live and work in this region, to save money on the personal and council level by reducing costs, and anything to reach that goal is well worth the price |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |

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| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Trains along the main routes are a big one, would be extremely useful and take so many cars off the road while making everyone's lives easier, even if the cost of getting them is more expensive to start with. Getting a cheap/free service via an increase in rates is, personally, well worth the pay-off |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Main routes to start with, travelling through towns and state highways |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Connecting main routes and smaller townships would be a boon ie connecting Inglewood to Lepperton would be a great way to open both up, help everyone get more fit and save money on a nice day out |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | The ability to take a trip without needing to worry about the cost of petrol, knowing I'm doing something good for myself both financially, physically and mentally, and enabling me to take my time getting somewhere, as opposed to having to drive and working to the rush-iest person on the road. It also means I would be more likely to visit the smaller areas and spend more money there, because I don't have to worry about the cost of getting there. Plus, just the knowledge that having to use a car less (or at all) would save so much money in the long term, not to mention the positives to the area |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | New Plymouth Central, and surrounding areas Inglewood township, and really, any town centre, until you reach the highway outside of the town. Give the active travel modes priority |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |

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| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | New Plymouth Central Mangorei Fitzroy |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Distance, and also the lack of a true path; Inglewood to New Plymouth has nowhere to walk or cycle safely, without being a hairs width from a car and being knocked down at all times. An longshot thought too, but some of the terrain could use leveling too; some of those hills are a bit rough, so tunnels or leveling of it would make at least cycling easier |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Proper cycle trails connecting the main centres, with a dedicated lane that keeps the cyclist safe and capable of taking their time if need be Again, perhaps a more level path, but that's like 'ultimate fix' kind of stuff |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | ABSOLUTELY Less cars, the better |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|---|
| Submission No: | 139 |
| Name: | Andrew Whiteford |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | <p>New weekend services. EG no weekend busses to Bell Block is especially hard for PIHMS students. I believe there should be busses available across the whole city in weekends, but especially Merrilands/ Welbourn. Im not too concerned about public holidays. Let the bus drivers have the day off.</p> |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | cant find the proposal |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Merrilands / Welbourn to town |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Merrilands / Welbourn to town |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | services and facilities wouldnt motivate me to use hub, high reliability and high frequency would. |

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| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Free public transport, funded by CBD congestion charge and tolls. This would increase users of public transport significantly. But would also cause riots. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | All over. Especially on the entire length of Cumberland street. Because of Welbourn School and the Highlands Intermediate many kids are using this road and the bike lanes are very dangerous with many parked cars waiting to open their doors, and only one pedestrian crossing. There is also a retirement village and I have seen many near misses and had to help elders cross the road. I have also seen many kids crash their bikes here also. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Save lives, and encourage more people to bike, and more kids to walk around. Reduce climate emissions and improve health outcomes. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | All main busy roads in New Plymouth (EG current bus routes). Especially Cumberland street, Coronation ave, Mangorei road (full road) SH3 to town. Vivian street, powderham street. Some of these roads already have bike lanes. but without protection they are very risky and scary to use, especially as parked cars open their doors in them, and no one follows the law and will often drive over them to get around other cars. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Merrilands Welbourn. The whole of New Plymouth. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | New Plymouth roads are not safe for kids to walk/bike on by them selves as not sufficient pedestrian crossing, speed limit too high, and the modern design of cars EG more utes and SUVs which increase the chance fatality in crashes. Even if parents bike to school with kids its still far too dangerous in New Plymouth |

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| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>Bike lanes with protection, not just a green highlighted section, which car doors can swing out, or cars drive over.</p> <p>Reduce speed limit to 30 for whole of New Plymouth, this will make walking and biking much safer and increase active travel.</p> <p>Design slower roads, eg not long wide corners around intersections, which can be very hard to cross.</p> <p>More pedestrian crossings</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes. But resources should be first put into making our roads an environment which makes it more likely for people to switch to active travel.</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 140 |
| Name: | Justin Hawkrigde |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Hurworth to town |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Hurworth to town |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Hurworth to Ngamotu |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Park and ride. Scooter and ride |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Up Carrington Street and drive. Brookland road, Round the mountain cycle route. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Fast, economical travel options will make a difference to lower costs for the users and lower emissions after removing unnecessary vehicles from the road. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Bus time tables not aligned with schools or allowing the movement from dropping one kid at one school and then another kid at another school. Also some bus stop locations, for example to access Vogeltown primary school. To access the bus stop you need to walk one block, cross two pedestrian crossings and then walk back up a block. Not ideal at all. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Take the design of bus schedules and schools opening and distance into consideration. Same goes for placement of bus stops. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | No bus service going from Hurworth to Port area, breakwater rd. You have to catch a bus to town, then wait for another bus to go to the port area. And then the opposite when returning home. A bus from Hurworth directly to Port area would fix this. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | A bus from Hurworth directly to Port area would fix this. Also, allow for electric scooters to be used in Cycle lanes safely. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |

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| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |
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| Better Travel Choices Survey | |
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| Submission No: | 141 |
| Name: | Steve Purdon |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 3 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | All of them. Nine if the services are frequent enough to encourage people to stop using cars. |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Inglewood |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Secure parking close to hub |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Inglewood |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Safer cycleways on the state highways to encourage use for longer commutes |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Inglewood to NP and Stratford |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Reduce traffic on the roads and improve the health of the community |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | All the main routes into and around NP |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | N/a |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Westown, Spotswood |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Inconsiderate drivers and poorly planned roads not safe for cycling |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Prioritise active travel over driving in every aspect of future planning |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Distance (25k) and speed of traffic on state highway 3 with poor road layout for cyclists |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Park and ride options |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 142 |
| Name: | Danielle McComb |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | 4, Waitara to NP, all |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | A route to / from the airport |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Services to 9 or 10pm would be much better than 5pm |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Plan looks good. Glad to see looking at more frequent services, evening services and airport service |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Westtown Waitara |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Waitara Westtown |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Cycle walk between bell block and waitara |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I bike |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 143 |
| Name: | Rinckes |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Waitara |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - occasionally |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Waitara |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | TRC included Tikorangi and Urenui a few years ago which is appreciated |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Secure bike storage. Toilets. Secure baggage storage, like lockers. Showers would be awesome for a stage two option. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | New Plymouth. Bell Block. Waitara. |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Waitara to New Plymouth cycling. Port to CBD cycling. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Less congestion on roads. Better for physical and mental health. Better for the environment. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Multiple drop-offs to different schools. Sports gear and musical instruments. Getting to after school activities on time. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | For me its just the weather. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 144 |
| Name: | Bernard Dodunski |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Route 9 from GlenAvon to city |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>The GlenAvon route 9 is going to be removed causing my sight impaired wife and the other elderly people in this area to be disadvantaged. If this happens we will never use the bus services again and will actively discourage others from using them. Obviously no thought or regard has been sought from the residents of GlenAvon. Typical of this useless council ruled by non elected C.E.Os</p> |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | GlenAvon route 9 to city and back |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Route 9 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Keeping route 9 forever as it would not cost any extra as the bus would still go to the Valley Shopping Center !!!!!!! |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | T.S.B. bank. Other banking services. Post Office. Bill payment Services. Council bill payment |

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| | Services. Secure bicycle and mobility scooter storage. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Inglewood, Stratford etc. |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Keeping route 9 GlenAvon / city |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | <p>Clemow Road to lake Rotomanu....as it is now both dangerous and a disgrace. Many cyclists and pedestrians both young and old have to negotiate this road with traffic (R.Vs. Utes towing boats, caravans, Hoons and trucks.) I have even seen a cyclist falling after getting caught in a drainage groove by your useless speed humps. Someone will get killed sooner or later !</p> <p>I have notified you about this before and nothing has been done !</p> |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | By saving your planet and prevention of probable extinction ! |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Widen the footpath and actually have one on both sides of the road ! (Clemow Road) shared widened footpaths are a must on this road from Normanby street to the end of Clemow Road to lake Rotomanu. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | Normanby street, Clemow Road(most important Clemow Road) Barriball street, Sackville steet. Fitzroy road. Princes street. Record street Newton street. |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | <p>Narrow footpaths that are not shared with bicycles. Obstacles such as ridiculously placed trees and PowerCo poles. (Check out the power poles in the middle of the footpath on Queens road !..</p> <p>Why do you let PowerCo, a private Australian company get away with such arrogant stupidity?</p> |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Widen footpaths even if it's only 1 side of the road. |

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| | <p>Make PowerCo and other utility owners remove their assets and place them with regards to other users.</p> <p>Remove obstructions such as stupidly placed trees.</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>Narrow footpaths and stupid bylaws preventing shared footpaths. Hoons driving dangerously playing chicken with cyclists. Parked cars opening doors. (Your present media campaign to look before opening doors is ineffective.)</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>As above. Shared widened footpaths even if it's on one side of the road only!</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes, yes yes... especially mad mothers on cellphones delivering kid to school and those arrogant people in Utes.</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 145 |
| Name: | Paul Lamb |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | <p>Smaller buses, more often. On routes where the driver has few passengers start building the service by picking up/dropping off passengers at their home.</p> |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>No impact on me. But from what I see on the Brooklands road route, you could easily swap the standard bus for a mini van.</p> |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Can you make the buses more like Uber app... in fact on less frequent services, would it be more cost effective to subsidise travel with something like "free Uber for an hour"?? (or similar) |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |

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| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Commuter routes through Pukekura Park... say 8am til 9am weekday mornings and 3pm to 6pm in the evenings. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Extra gear needed by the student for afterschool activities. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |

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| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |
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| Better Travel Choices Survey | |
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| Submission No: | 146 |
| Name: | Sheryllee Edwards |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Buses |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Uber buses from all around new plymouth suburbs to other parts of new plymouth direct instead of just to town |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Later bus services |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Weekend and holiday bus services |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Benefits for weekend buses for workers in town for buses from all around and out of town to and from other parts of new plymouth with more routes for people with doctors hospital appts etc |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Moturoa spotswood new plymouth cbd lymouth Westtown merrilands waitara bell block |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | New plymouth Stratford hawera eltham |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Buses to the mountain or must see places in taranaki ie lakes etc |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | All of the community would benefit from more transport |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | All of the above ie shopping education health and well being travellers |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Okato opunake lakes the mountain |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Around taranaki where there is none |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | It would benefit all of taranaki for health and fitness wellbeing able to get to and from certain places around taranaki shopping appointments work and education |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | All areas around taranaki where there are none |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | I have no mobility needs but I have seen others try getting up hills with boxes of shopping easier travel for them ie buses around their areas all hours of the day up to a certain hour in the night |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Town |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Times days and areas of public transport would be great of there were more options in more areas |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Make buses available in all areas around new plymouth for children to get to and from school |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Times areas lack of public transport |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Make public transport available in more areas more often |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 147 |
| Name: | Susie Hutson |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | South Taranaki services (connector). My son could travel to polytech/work if this had a better timetable. |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | It's not about me. I know people who would benefit from improved bus services. I usually walk or bike short/medium distances but my family members would benefit and society (& the environment) as a whole requires a good cheap Public Transport system. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Patea to Hawera needs a regular service. Groups of people who would benefit are & youth, elderly, disabled, students, people travelling alone and financially disadvantaged people & the businesses where people would shop at if they could attract. A bus should and could be an attractive option for anyone commuting if the price and frequency trumps taking the car. Make taking a car with one person inside less attractive to people and they will stop doing it and take the bus. |

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| <p>P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure.</p> | <p>Yes</p> |
| <p>P1 Q22 - If so, what services and facilities would motivate you to use the hub?</p> | <p>Areas to freshen up after a bike ride or walk. Toilets. Drinking fountains. Shelter. Good bike storage that's free. Information about buses, prices, routes etc. places to charge devices. Attractive seating areas with green spaces integrated.</p> |
| <p>P1 Q23 - Are there particular townships that you think would be a priority for these?</p> | <p>All towns</p> |
| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>You absolutely need to put paths between towns. We need safe cycling corridors between the towns of Taranaki. Cycling from town to town has become less and less attractive because of the volume of traffic and lack of space to cycle. No one wants to do it anymore and we should all have that option. I want to be able to cycle safely on state Highway 3 for instance, on those parts where we have no choice but to use the it. There are places all over Taranaki where people are forced to cycle along stretches of dangerous state highways (or take the car) just to cycle a short distance to town. Oakura to NP, Waitara to NP, Patea to Hawera, Stratford to Inglewood, Inglewood to NP, etc etc& easy cycling distances, terribly unsafe and unpleasant to do.</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>All over!! What a nightmare of a town to walk around!!! Firstly there are hardly any safe places to cross roads. You don't link shopping centres to each other safely so people drive from one to the other. There are less zebra crossings in the whole of NP than on one small stretch of road in France!!</p> <p>You don't force new shopping centres to put in walking infrastructure!! No crossings nor paths in The Valley!!! Who on earth let that one through!?! Try walking from The Valley to the hospice shop over the road!!!! Absolutely ridiculous! The Valley is the worst shopping centre I've ever tried to walk around. Not easy to get to either! Link it directly to the coastal walkway and that would improve things dramatically. The amount of times I have walked or cycled there and thought what a mess. Could be such an easy walk and pleasant shop if you linked walking and cycling to it via the coastal walkway for a start then made it safe to walk from shop to shop and over the main road to</p> |

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| | <p>the other shopping centre. This design is based purely on outdated American models where nobody could possibly walk to their local shopping centre. Absolute disgrace. You force people to drive. You force your citizens to add emissions into the atmosphere.</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - regularly</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>Well I walk and cycle more often than I drive (on a daily basis for most of my trips). I usually walk approximately 3 to 5 kilometres each way to do my jobs (shopping, visiting etc) around NP. On that stretch I may be lucky to see one other walker and 2 or 3 cyclists. In an equivalent town in Europe I would see dozens of walkers and cyclists, why is that? 1: Taranaki (NZ) devalues its active travellers.</p> <p>2: Our paths are often narrow, cluttered with debris, rubbish bins, parked cars and overgrown bushes.</p> <p>3: Vehicles travel too fast.</p> <p>4: Vehicles create too many noxious fumes (they are not low emission cars and drivers often sit and idle for long periods.. which is illegal in other countries).</p> <p>5: There are hardly any safe crossings. Try walking from Westown down to the coastal walkway via Cutfield Street. Crossing the main roads to get to the walkway is like playing Russian roulette! This is typical of many of my routes around town.</p> <p>6: Traffic rules do not favour pedestrians. Why don't walkers have priority at non-controlled intersections like they do in UK, Europe and Australia? Turning traffic should always give way to pedestrians!</p> <p>So it's not about me as I do it anyway despite all the barriers mentioned above but hardly anyone else has that amount of determination. You have to make walking attractive then people will do it. Make walkers and cyclists feel safe and empowered and they WILL do it!! Like they do in other countries all over the world.</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any</p> | <p>Devon Street, Devon Road, South Road, Frankley Road, Glenpark Avenue, basically all roads where you can't fit two people side by side on the footpath should be widened. There still plenty of stretches of road around the city that don't</p> |

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| <p>areas you would like to see more road space given over to active travel modes:</p> | <p>have ANY footpaths. I'm always getting caught out on those which forces me to cross the road more often and dangerous places! All roads should have painted cycle lanes at a minimum. Where parked cars don't fit & don't have them. I refuse to cycle in car door zones so please stop painting bike lanes in car door zones!!</p> <p>Link Tukapa street properly to Frankley road with proper cycle lanes. Put sharrows on ALL NP roundabouts!!</p> <p>Get rid of parked cars on Vivian street near the council offices. That's a death waiting to happen!! Cyclists are sandwiched between fast moving traffic and parked cars. That is a death trap for the sake of a few dollars a day in parking revenue. NPDC seems to prioritise parking revenue over safety and reducing emissions. The EV charger debacle was an absolute embarrassment to NP. And now we have 5 or 6 cars waiting for our one EV charger in NP all because of NPDC's obsession with parking revenue!</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | <p>I have difficulty teleporting through rubbish bins and parked cars, please remove these barriers from our footpaths.</p> |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | <p>All!!! Especially Westown, the centre of New Plymouth. The whole town has become a smelly congested horror show.</p> |
| <p>P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>People are extremely lazy in NP and need encouragement to do the school runs. Safe corridors, zero parking at schools (completely normal in other countries), zebra crossings (preferably raised near schools), reduced speed limits to 30/kmph, and other incentives like walk to school challenges (like reading challenges with prizes and certificates for participants).</p> <p>Education sessions on benefits of walking and cycling for children and parents.</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>1: Taranaki (NZ) devalues its active travellers. Start prioritising the valuable minority groups of cyclists and walkers.</p> <p>2: Our paths are often narrow, cluttered with debris, rubbish bins, parked cars and overgrown bushes. Please give tickets to people who park over paths, improve bin placement, clear up glass, debris and overgrown bushes. Widen all paths to an acceptable minimum.</p> |

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| | <p>3: Vehicles travel too fast. 30kph in town.</p> <p>4: Vehicles create too many noxious fumes (they are not low emission cars and drivers often sit and idle for long periods.. which is illegal in other countries). Improve emissions standards and outlaw unnecessary idling.</p> <p>5: There are hardly any safe crossings. Try walking from Westown down to the coastal walkway via Cutfield Street. Crossing the main roads to get to the walkway is like playing Russian roulette! This is typical of many of my routes around town. Put in zebra crossings. We should have lots of easy access to crossing points. Another way that society devalues the walker is by forcing us to cross dangerous roads with absolutely no protections nor legal rights.</p> <p>6: Traffic rules do not favour pedestrians. Why don't walkers have priority at non-controlled intersections like they do in UK, Europe and Australia? Turning traffic should always give way to pedestrians!</p> <p>So it's not about me as I do it anyway despite all the barriers mentioned above but hardly anyone else has that amount of determination. You have to make walking attractive then people will do it. Make walkers and cyclists feel safe and empowered and they WILL do it!! Like they do in other countries all over the world.</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>As above.</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>I have already adequately answered this question in previous answers</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes, definitely. But without safe infrastructure this will not happen.</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |

Better Travel Choices Survey

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FEEDBACK

TELEPHONE 0800 327 646 | WEBSITE WWW.FEDFARM.ORG.NZ



To: Taranaki Regional Council
Via email: transport@trc.govt.nz
Date: 5th October 2023
Submission on: Better Travel Choices for Taranaki 2023
Submission by: Taranaki Federated Farmers of New Zealand

MARK HOOPER

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1. INTRODUCTION

- 1.1. Federated Farmers of New Zealand (Federated Farmers, or FFNZ) appreciates this opportunity to provide feedback on Taranaki Regional Council's (TRC or Council) Better Travel Choices for Taranaki Consultation Draft 2023 (BTC)
- 1.2. We acknowledge any submissions from individual members of Federated Farmers.
- 1.3. We would like the opportunity to speak to Taranaki Regional Council about our submission.
- 1.4. Federated Farmers is conscious that there may be significant 'consultation fatigue' out in the community, following the annual plan consultation process and 18 months' worth of significant central government proposals.
- 1.5. Our members do not want their busy silence to be misconstrued as disinterest in the consultation documents. Given the challenging regulatory and economic environment we are currently in, we acknowledge this may result in a low response rate from the farming community.
- 1.6. Federated Farmers has an interest in the BTC to ensure that:
 - a. Rural interests are protected, and they are not overlooked to the advantage of urban concerns.
 - b. The drafts acknowledge and adequately address the unique travel and transportation challenges faced by the district's primary industries.

Better Travel Choices Survey

- c. The economic and employment value of the region's primary industries and the associated rural communities are acknowledged.
- 1.7. Our submission provides general comments and focuses on:
 - a. Recognition of the unique challenges faced by rural communities and farmers.
 - b. Emphasising the importance of considering rural interests in transportation planning.
 - c. Highlighting the pivotal role of primary industries in Taranaki's economy.
 - d. Advocating for the maintenance and upgrade of rural roading networks.
 - e. Addressing the limitations of public transport and active travel initiatives in rural areas.
 - f. Supporting funding through user pays sources or targeted rates for public and active transport initiatives.

2. GENERAL COMMENTS

- 2.1. As a rural advocacy group representing farmers and rural communities in the Taranaki region, we appreciate the opportunity to provide feedback on the Better Travel Choices for Taranaki Consultation documents.
- 2.2. Federated Farmers generally extends its support to the BTC initiatives.
- 2.3. We support the overarching goal of reducing emissions through a decrease in car journeys and also acknowledge the importance of public transportation as a strategic means to alleviate traffic congestion and reduce private car usage.
- 2.4. However, it is vital to temper this aspiration with a recognition of the realities faced by rural residents.
- 2.5. It is imperative to underscore our concerns about the apparent absence of due consideration for rural interests in both of the BTC consultation documents.
- 2.6. We believe it is crucial to address these concerns because of the significant influence that these related consultations, drafts, and plans will have on next year's Regional Land Transport Plan (RLTP).

3. RURAL CONSIDERATIONS AND IMPLIED ASSUMPTIONS

- 3.1. At the heart of our concerns is the conspicuous absence of consideration for rural interests within both documents.
- 3.2. We contend that it is essential to recognise and underscore the unique and substantial contributions made by primary industries to the Taranaki region.
- 3.3. We seek explicit recognition of the challenges faced by rural ratepayers and farmers, particularly in terms of road infrastructure, maintenance, public transport accessibility, and modal shifts.
- 3.4. Our aim is to ensure that the voices of rural communities are heard and integrated into the planning process.
- 3.5. Failure to acknowledge the challenges faced by rural residents in achieving modal shifts may inadvertently imply that such shifts are equally achievable for everyone, leading to unrealistic expectations.

Summary

- **Consultations and plans need to recognise the transport challenges facing rural communities and acknowledge the significant contributions of primary industries in Taranaki.**

Better Travel Choices Survey

- **We seek to ensure their voices are heard in the planning process and to avoid creating unrealistic expectations regarding modal shifts.**

4. ECONOMIC SIGNIFICANCE OF PRIMARY INDUSTRIES

- 4.1. In emphasising the critical importance of primary industries to the Taranaki region, we draw attention to the BERL report of 2019. This report offers compelling evidence underscoring the pivotal role played by primary industries as the backbone of the Taranaki economy.
- 4.2. The BERL report highlights that primary industries not only generate substantial economic benefits for the region but also significantly contribute to its GDP and employment figures.
- 4.3. Specifically, primary industries directly account for 11% of Taranaki's GDP. Furthermore, the total value chain associated with these industries amounts to a remarkable 19% of the region's GDP.
- 4.4. Moreover, primary industries are responsible for a significant portion of employment in Taranaki. They provide 10% of direct employment and contribute to 18% of total employment through their value chains.
- 4.5. A critical point to note is that these primary industries rely extensively on local transportation infrastructure. They are estimated to generate approximately two-thirds of the freight task on local Taranaki roads underscoring the integral role of transportation networks in supporting the operations and success of these industries.
- 4.6. Given these compelling statistics and their direct link to the region's economic prosperity, we firmly assert that the interests and needs of rural communities, including farmers and primary producers, must be at the forefront of local government planning in Taranaki.
- 4.7. The significance of primary industries to the region cannot be overstated, and their sustainable growth and success depend on a well-maintained and efficient transportation network.

Summary

- **Primary industries are the backbone of Taranaki's economy.**
- **They are vital for GDP and employment in the region.**
- **These industries heavily depend on local transportation networks.**
- **These factors emphasise the need to prioritise rural community interests for sustainable growth.**

5. MAINTENANCE AND UPGRADE OF RURAL ROADING NETWORK

- 5.1. An area of critical importance is the maintenance and upgrade of the rural roading network.
- 5.2. We contend that a focus on improved roading networks should be central to achieving the shared goals of safer roads and reduced emissions.
- 5.3. We wish to underscore the pivotal role of well-maintained rural transportation networks in underpinning the Taranaki way of life.
- 5.4. It is essential to recognise that rural residents have no choice but to use personal vehicles on public roads to reach their destinations.
- 5.5. It is deeply concerning to observe the neglect of many rural roads, resulting in their deterioration in quality. There is an ongoing need to invest in upgrading infrastructure, particularly bridges and culverts, to enhance safety and resilience during severe weather events.
- 5.6. The growth of forestry in Taranaki and its impact on road surfaces and safety for other road users should also be factored into infrastructure planning.

Better Travel Choices Survey

- 5.7. We firmly advocate for the allocation and prioritisation of sufficient funding to maintain and upgrade vital rural roads, bridges, drainage systems, and related infrastructure. Ensuring that these roads are fit for purpose and well-maintained should be an overarching priority.
- 5.8. This commitment is fundamental to sustaining the vibrant rural lifestyle and economic foundation that is integral to the region.
- 5.9. We also suggest considering alternative road maintenance delivery mechanisms, such as utilising local rural contractors who are familiar with the unique needs and priorities of their areas. This localised approach could help identify and address the most pressing maintenance tasks in the most efficient and effective manner for rural communities.

Summary

- **Prioritise maintenance and upgrade of rural roads including investment in road infrastructure, especially bridges and culverts for safety and resilience.**
- **Consider the reliance of rural residents on personal vehicles.**
- **Consider alternative road maintenance delivery options.**

6. PUBLIC TRANSPORT, ACTIVE TRANSPORT AND MODAL SHIFTS

- 6.1. While increased spending on public transport and active travel initiatives is commendable and important for addressing urban congestion and environmental concerns, it is essential to recognise the realities faced by rural communities and farmers.
- 6.2. The dispersed nature of rural communities makes it impractical and uneconomical to establish comprehensive public transport networks.
- 6.3. Rural residents, including farmers, frequently need to travel long distances for work, healthcare, education, and essential services.
- 6.4. Public transport options are often limited, irregular, or entirely absent in these areas, leaving residents with no choice but to rely on private vehicles for transportation.
- 6.5. Rural regions typically lack the infrastructure needed to support active travel initiatives, such as extensive cycling lanes or pedestrian pathways. The absence of these facilities can deter residents from adopting alternative modes of transportation like cycling or walking.
- 6.6. Many rural residents, particularly farmers, rely on private vehicles for their livelihoods. These vehicles are essential for transporting equipment, livestock, and agricultural produce over long distances. Shifting away from private vehicles is often neither feasible nor practical for these individuals.
- 6.7. These challenges often render them less likely to benefit substantially from these initiatives without tailored solutions that acknowledge their unique circumstances.
- 6.8. Any comprehensive transportation policy must consider the diverse needs of both urban and rural populations to ensure equitable access and meaningful impact.
- 6.9. Federated Farmers support investigating the feasibility of on-demand public transport services within the RPTP. We view this forward-thinking concept as a potential means to provide rural communities with greater access to public transport.
- 6.10. Furthermore, we advocate for enhancing the customer experience through initiatives such as rewarding frequent full fare passengers with weekly or monthly fare caps and the introduction of a national ticketing system.

Summary

- **Dispersed rural communities make comprehensive public transport networks impractical.**
- **Rural residents, including farmers, often need to travel long distances in private vehicles for various purposes.**

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- **Rural areas lack facilities for active travel initiatives (cycling lanes, pedestrian pathways).**
- **Federated Farmers support innovative ideas for rural public transport access.**

7. FUNDING

- 7.1. The BTC sets forth ambitious objectives, and we appreciate the acknowledgment of the funding challenges and commitment to rigorous evaluation through Key Performance Indicators (KPIs) and targets. This approach signifies a commendable commitment to adapt and refine the plan as necessary to ensure its long-term effectiveness.
- 7.2. We wish to underscore our strong support for funding public transport and active transport network initiatives through user pays sources or targeted rates from the council, as this approach ensures a balanced and equitable distribution of costs.

Summary

- **Federated Farmers supports the approach of the plan towards evaluating, adapting and refining.**
- **We support user pays or targeted rates.**

8. CONCLUSION

- 8.1. We appreciate the focus on urban transport improvements but urge the acknowledgment of rural realities and the recognition of the importance of rural transportation.
- 8.2. Particular emphasis should be placed on sustaining efficient rural roading networks that enable regional economic development.
- 8.3. Incorporating rural perspectives into transport planning will benefit all of Taranaki, and we firmly believe that this holistic approach is essential to the region's continued prosperity.

Federated Farmers thanks Taranaki Regional Council for considering our feedback.

ABOUT FEDERATED FARMERS OF NEW ZEALAND (INC)

Federated Farmers is a not-for-profit primary sector policy and advocacy organisation that represents the majority of farming businesses in New Zealand. Federated Farmers has a long and proud history of representing the interests of New Zealand's farmers.

The Federation aims to add value to its members' farming businesses. Our key strategic outcomes include the need for New Zealand to provide an economic and social environment within which:

- our members may operate their business in a fair and flexible commercial environment;
- our members' families and their staff have access to services essential to the needs of the rural community; and
- our members adopt responsible management and environmental practices.

This submission is representative of member views and reflect the fact that local government rating and spending policies impact on our member's daily lives as farmers and members of local communities.

Better Travel Choices Survey

Submission Number: 149

Rachael Berndt (Sport Taranaki)

Sport Taranaki Feedback on Taranaki Regional Council "Better Travel Choices" engagement.



Our Role in Active Transport

We wish to congratulate Taranaki Regional Council (TRC) on taking a comprehensive approach to regional transport planning and appreciate the opportunity to feedback on those plans.

Sport Taranaki has a vision of "Active for Life" that aims to foster physical activity for all people in the region. Physical activity is a key component of health and wellbeing and an excellent investment. According to research from Ihi Aotearoa/Sport New Zealand every dollar invested in physical activity generates \$2.12 in social benefits.

Taranaki people have a wealth of sport and active recreation opportunities and well-connected walking and cycling options. Compared to other regions we have active youth while they are at school in an environment where some physical activity is encouraged. In the years 2017-2021, 61% of young people (5-17 years old) in Taranaki met the recommended physical activity guidelines of 420 minutes per week. In 2021, Taranaki was the 3rd best region in New Zealand for young people meeting the recommended physical activity guidelines. Post education, we see a significant drop-off in physical activity where our adults are some of the least active in the country.¹ Creating a physical environment along and a social culture that values active travel is a proven way to increase physical activity amongst adults.²

Active transport is an excellent way to foster physical activity. It can also help reduce stress and the chance of contracting cardiovascular disease.³ Public transport can also contribute to better health, as the journey usually involves active transport for part of the way. We ask that the council consider:

- How transport planning can provide opportunities for active transport including walking and cycling for some or all of people's journeys.
- How public transport and planning for cycling and walking can provide opportunities for people to participate in sport, active recreation activities, and opportunities for play (e.g., travel to and from physical activity places).

We support workforce and school planning initiatives for active transport and are open to working with local authorities on active transport initiatives. It is important to sell the benefits of walking and cycling, from a health, financial and environmental perspective. We support the Let's Go work in New Plymouth and would like to see how that could be done in other parts of the region.

Our submission - 2021 Community Plan

The content of our 2021 submission is still relevant:

Consultation Issue 2: Bus services

2b) Bus service options

Public transport better connects communities and is a promoter of active transport provided there are suitable connecting pathways for walking and cycling. We understand the friction in providing viable and effective public transport options in small regions, particularly those that have many rural and remote areas. We also know that our most vulnerable populations benefit the most from quality public transport. Public (especially via a low emissions fleet) and active transport have a significant role to play in reducing the effects of climate change and the compounding effects on our wellbeing and ability to recreate.

Sport Taranaki recommends that the Regional Council undertakes further consultation with the community to assess the need for new routes and/or additional servicing. Should evidence support the creation of new routes, these should connect with suitable pathways for active transport [emphasis added]



Sport Taranaki – Yarrow Stadium, Maratahu Street, PO Box 5049 New Plymouth

p. 06 759 0930 www.sporttaranaki.org.nz

Better Travel Choices Survey

Developing public and active transport that supports physical activity

Sport Taranaki supports encouraging users of beaches, parks, playgrounds, sportsgrounds, and active recreation facilities to use active travel. As part of our Different and Better change management programme, we interviewed parents on the challenges of supporting children doing physical activity. Our research shows that parents are time poor and financially stretched. Bus travel is a cost-effective way for older children and young people to travel around their urban area and around the region.

We support the extension of public transport frequency, cross route links and later in the day public transport. This will support more children and young people with opportunities to participate in physical activity after school and supports them being less reliant on their parents for transport. From a wellbeing and resilience point of view, older children and young people need opportunities to be independent and less reliant on adults. Teenagers need the option to conveniently be able to jump on a bus after school to go for a swim, head to an afterschool job or attend a sports practice. Research often refers to growing concerns of anxiety and unhappiness amongst children starting at an earlier age and some of this points to a lack of independence. As Peter Gray (Ph.D., Research Professor at Boston College) says, "regardless of age, "people are happier and mentally healthier when they feel that they are in charge of their own lives, when people feel that they're not in charge, that other people are making their decisions for them, they don't feel so good." ⁴ The more that life is directed by adults, the less opportunities that children have to develop important skills that are known to prevent anxiety.

We support Saturday bus services in New Plymouth for similar reasons and because they can potentially save families money. While sport and recreation are enjoyed throughout the week, for winter sport Saturday remains the busiest day of the week.

We would suggest working with our team and regional sports organisations to consider game length and the most appropriate transport frequency. For New Plymouth, the significant Saturday winter venues are:

- Yarrow Stadium (rugby and football)
- Sanders Park (rugby)
- Vogeltown Park (rugby)
- Sutherland Park (football)
- Merrilands Domain (football)
- Pukekura Racecourse (rugby)
- Hobson Street Hockey Turf
- Peringa Park (football)
- Waiwhakaiho netball courts

For Saturday winter mornings we would like to see a trial of a loop bus that connects Ariki Street with sports hubs, like circuit bus routes for school traffic. At TSB Stadium, basketball is played on weeknights, and volleyball on Sunday/afternoon evening, so the council could consider public transport for these options.

Summer sport is more distributed and can be played throughout the weekend. Summer venues are:

- Western Park and Lynmouth Park (Friday and Saturday cricket)
- Pukekura (Saturday cricket)
- Tennis Clubs (Various locations – primarily Saturday)
- East End, Fitzroy and Oakura Beaches (surf lifesaving, skate sports, general beach recreation)
- Touch Rugby at Hickford Park in Bell Block

We note many swimming pools are used year-round, but apart from Bell Block and Waitara (summer only) the swimming pools are not easily accessible by public transport.

Public transport could also be used to connect people in Oakura, Bell Block and Waitara to sport and recreation in New Plymouth.

When considering the surf highway link for sport, options for community public transport might work. Pickering Motors, for example, has minivans that could be used for Saturday Sport.

Sports and recreation venues as community and transport hubs



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Executive Audit and Risk - Hearing of submissions on Better Travel Choices for Taranaki

Better Travel Choices Survey

For South Taranaki and Stratford, there is a significant rural population coming into sports via private vehicle. It is likely that this will continue. However, we see opportunities for using local community sports hubs as service centres for active or public transport, with bike parking facilities. Examples are:

- North Taranaki Sport and Recreation Centre - Waitara
- TET Stadium Inglewood
- TET Stadium and Hockey Turf – Stratford
- TSB Hub Hāwera
- Sinclair Electrical Event Centre Ōpūnake
- a planned community sports hub at Patea

These venues tend to have showers and changing rooms and staff on site during business hours, which lend themselves to acting as hubs. We also support having connections to off road cycle pathways and allowing walking and cycling to and between sports venues.

Sports venues and sports clubs could also operate as mini transport hubs. There could be bike parking at key sports grounds and facilities like pools.

The Tuparikino Active Community Hub needs to be a transport hub with great public and active transport connections. Future route development for public transport needs to consider access to and from the hub. We also see opportunities for cycle path linkages along Coronation Ave where there is ample room for an off-road cycle path on the racecourse side. This would also allow for safer school cycling options, as it serves as a key commuter route for five schools. Liardet Street should also be considered as it offers links to the coastal walkway. We support a dedicated cycle path through Pukekura Park to enhance active transport and link the hub, CBD, and school routes.

Other Specific Feedback on Draft Better Travel Choices Document

- We agree that reshaping of streets is important for active travel but would support where possible that choice is offroad.
- We would like Figure 12 to include cycle routes through Pukekura Park, this is safer, and could connect to the proposed Tuparikino Active Recreation Hub.
- Through our Green Prescription work, work with schools to get students active, and our role in the promotion of active recreation, Sport Taranaki plays a leading role in getting Taranaki people more active. We wish to be included as a key partner for active travel and in a tracks and trails strategy on page 41. Similarly, we wish to be included as a key partner for promoting active travel and listed as such on page 48.



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Better Travel Choices Survey

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| Submission Number: 150 |
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| Anthonie Tonnon |
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Better Travel Choices for Taranaki: Submission

By Anthonie Tonnon

Public Transport Advocate

Representative for Whanganui District Council on the Horizons Passenger Transport Committee.

19 Kawatiri Avenue, Gonville, Whanganui 4501

Please note I am submitting in a personal capacity.

I am requesting to speak to my submission.

Overview

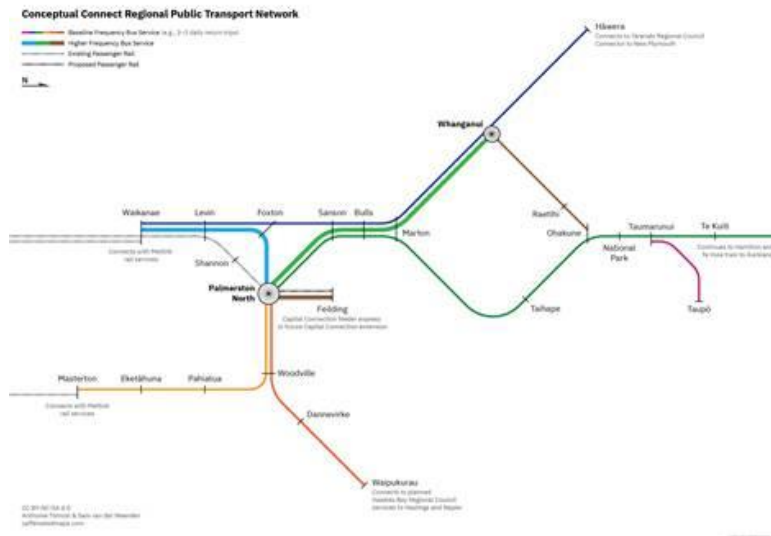
My main notes relate to the draft Regional Public Transport Plan, as I am able to compare this to my experience of working on the Horizons Regional Council's RPTP 2022-2032, which was passed last year.

The points the draft RPTP makes around future desired outcomes, and the drivers of patronage are very sound, and in line with Horizons' RPTP. TRC has been an innovator in long distance services, and I support the exploration of even better frequency and connections on these. However, compared to Horizons and other comparable regions, TRC has less practical response in the form of an urban network review for the Citylink system - which is not working efficiently, and is becoming out of date with best practice in New Zealand and comparable countries.

Connector Services

- Taranaki is a leading region with its long distance Connector service - which has four times the current frequency of Horizons' Whanganui- Palmerston North service. This has been influential for Horizons' regional services review. Through that review, Horizons are considering establishing a New Plymouth-Wellington connection - and GWRC have shown support for this. TRC have an opportunity to work together with these councils to connect The Connector through to the Wellington rail network at Waikanae via Whanganui. Below is a concept map that I presented based on some of the routes that have been discussed, including a Taranaki connection.

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I support the continued Connector improvements TRC makes note of, like hourly frequency, weekend service and a coastal connector route. I would also suggest that there may be efficiencies in the Coastal Connector continuing north to Waitara, and this should be considered as part of a City Link review - as it may present efficiencies for the urban network.

I would also suggest that TRC have a clear item in their RPTP to further investigation of rail services, and aim to duplicate this in the TRC RLTP plan. While rail may be a long way away at present, study and planning needs to be undertaken to progress this for when demand becomes too high on the interurban bus routes. If rail study is not specified clearly, there may be no work done or commissioned in the life of this RPTP.

City Link

New Plymouth has excellent geography for public transport, and with a new contract coming up, it has a once-in-a-decade opportunity to make the best of that geography, with a full urban network review which aims to create a **Patronage focused network**, as opposed to the coverage network it has at the moment - which is fast becoming out of date with best practise in New Zealand and comparable countries.

If it did this, it would be joining **Palmerston North, Nelson, Hamilton, Dunedin, Queenstown and Hawkes Bay**, which have all recently implemented, or are about to implement, patronage focused networks. It is important to note that New Plymouth may be able to create Patronage focused services **within the current budget**, as it has an impressive level of budget at the moment (three

Better Travel Choices Survey

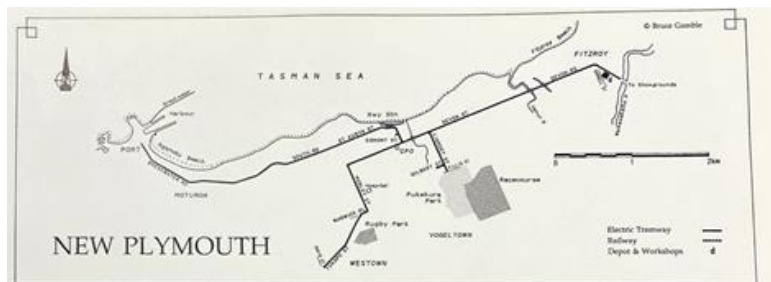
times that of Whanganui). Increases in budget would of course help further, but shouldn't be a precondition of improvements.

- There are two types of PT routes and systems - **Patronage** (designed to be high use, and usable by everyone, with good frequency but routes cover fewer kilometres), and **Coverage** (designed for people who don't have cars, and low use by design. Can reach a wide area, but with service most people won't find useful). Many PT systems now allocate a percentage to each - e.g. 70% patronage routes and 30% to coverage routes. The Citylink system is essentially a 100% coverage model system, with no element of patronage focused service.

- In saying this, the coverage model TRC runs is doing quite well compared to other coverage systems, which suggests New Plymouth has good underlying demand for improvements. However, the model itself restricts the PT user market to people who don't have cars or other good alternatives to public transport. Most people who do have cars simply won't use it at current frequency, hours of operation and route structure.

- TRC's budget for PT is high by comparison with other regional cities, at around 6 million per year. For comparison - Nelson's new network, which includes a patronage focused, 15 minute frequency spine, costs under 6 million a year, and Whanganui currently spends 2 million per year, including the 20 minute frequency Te Ngaru (The Tide) service. With a network review - a frequent spine route and a more integrated network with much more patronage potential could be created within a similar budget. Further budget may well be desirable, but much could be done within the current spend.

- A move to a patronage network would be a return for New Plymouth - which had a very efficient and even profitable PT network mid century. Trams, and later buses had very high patronage on very few kilometres of routes. Patronage was close to 5 million passengers per year at peak, but still near 2 million in the 1980s with frequent buses. Today the whole network has 600 000 passengers spread over many more kilometres of routes. Note also that the tram system ran crosstown to Fitzroy, and that routes were always two-way, never taking one road out and another road back.

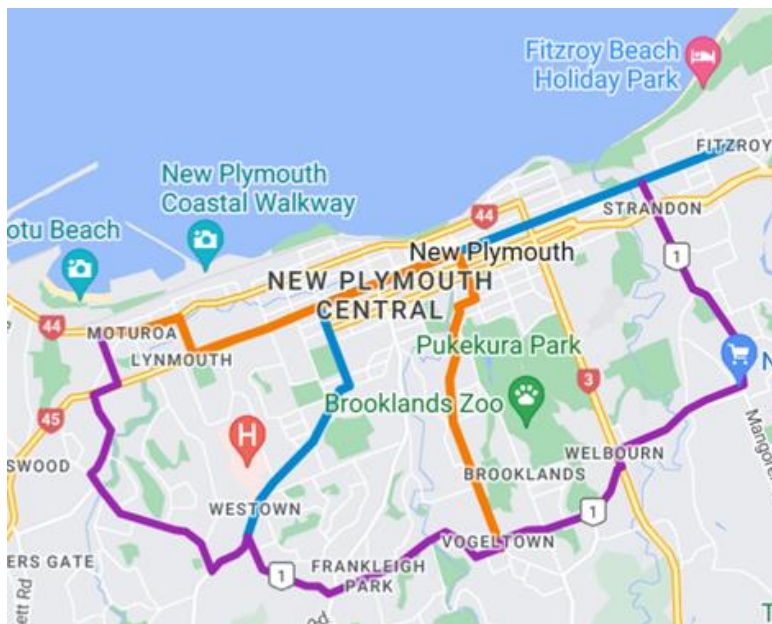


Better Travel Choices Survey

- Today, it is the opposite story: New Plymouth is spreading its budget very thinly over 10 coverage routes - 6 of them North to South with large loops. Note that the purpose of many of these routes is to reach neighbourhoods that all sit on the Route 1 arterial ring road, like Frankleigh Park or Merrilands. This road should actually be a candidate for a frequent, half moon shaped orbital route could actually be a more convenient way to reach these destinations.

- The RPTP's plans for potential improvements intend to spend more budget equally over 8 routes, giving a max 30 min frequency, pending a large increase in budget. In a patronage network, new budget would be focused on frequency to 1-3 of the most used routes, allowing them to reach turn up and go standard (15 minutes, or at minimum 20 minutes). As noted in this draft RPTP, frequency is the biggest driver of patronage and new users, but there is no practical step identified to reach the stated 20 minute or better frequency that can drive mode shift.

- While more work is needed - it is not hard to envisage what a three route, frequent network for New Plymouth could look like. A frequent core like this would allow useful connections to major destinations for a large portion of the city. Note that these would not be the only routes in a patronage network, but just the focus of frequency. A network like this would provide a backbone for less frequent coverage routes to connect to the frequent network and add to its reach. Frequent routes could also branch or lollipop after these points to add some coverage at the end of their routes.



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- The study that TRC has commissioned recently has good practical improvements for a coverage model pulse system, without changing its coverage nature. What is needed however, is a full network review, which is a different kind of study.

- The most valuable thing I think TRC could do would be to delay the process of seeking a new operator contract (currently planned for 2025), or move quickly to a full network review ahead of the contract. The former could be done by extending the current contract a year or so, while still signing in the RPTP next year but with an added plan to investigate a patronage-focused network review.

A patronage focused network review, along the lines of that done by MR Cagney for Hawkes Bay last year (see below), could be achieved in a relatively short amount of time - I would suggest a few months.

https://drive.google.com/file/d/1PmKICR8_G-uyOWX8rzPzAJyUg6-KajAv/view?usp=sharing

- If TRC moves quickly to a new contract - the coverage model will be much harder to change for the next 8 years. It will have been in place for well over two decades by the time it finishes, and it will be very out of date with best practice in other cities.

- If a full network review couldn't be achieved, an alternative would be the introduction of a Tide-like route, likely on the Hospital - Fitzroy corridor. Again this would be much better value if brought in as part of a new operator contract. Note that **a full network review would actually be cheaper**, as savings could be found from reforming the existing system.

- There is a focus on spending resources on increasing frequency to Waitara. Waitara is indeed important, and deserving of greater frequency. However, because of its density, **there is much more potential within the New Plymouth city boundaries** itself - as long as a service is created that is useful for people who do have cars as well as those who don't.

- An example of how that corridor would be handled elsewhere: Dunedin has 15 minute frequency from North Dunedin to St Clair, which is analogous to Westtown to Fitzroy. It then has a 30 minute frequency from Dunedin to Mosgiel, which is a similar distance to Waitara. Frequency at this distance is much more expensive to provide, especially as much of the running is over lightly populated areas aside from Bell Block and Waitara, which is why most agencies would increase frequency to a higher degree in the city.

- When considering Bell Block and Waitara, there is mention of 'branching' - so one service goes to Bell Block, the next goes express to Waitara. However, this is not good practice, because Bell Block is

Better Travel Choices Survey

directly on the way to Waitara, and therefore it would not be hard for it to be a stop on all services. What is needed is the development of one, more express Bell Block station so that the bus does not require a loop around Bell Block on the way to Waitara. In this case, all new services would go to Bell Block, and every second service would go to Waitara. Bell Block only services could still complete a lollipop in the town similar to the way they do now.

Thank you for your time. Congratulations on the work, and I look forward to speaking to this submission in person.

Nāku noa, nā

Anthonie Tonnon.

Better Travel Choices Survey

Submission Number: 151

Alastair Mayson (Horizons Regional Council)



28 October 2023

TTP0202
AM

Taranaki Regional Council
Better Travel Choices
Have your say

Via email: transport@trc.govt.nz

**FEEDBACK ON THE FUTURE OF TRANSPORT IN TARANAKI – BETTER TRAVEL CHOICES/
REGIONAL PUBLIC TRANSPORT PLAN**

Horizons Regional Council appreciates the opportunity to submit feedback *On the future of transport in Taranaki*. This feedback is made on behalf of Horizons transport officers.

Background / context

The Horizons Region lies in the lower central North Island and because of its central location, it has important land and air transport connections to the rest of New Zealand. The region is bordered by the Greater Wellington, Taranaki, Hawkes Bay and Waikato regions. A small portion of the Stratford district also falls within the Horizons Region.

In 2022 we concluded the public consultation, hearings and deliberations on our own draft Regional Public Transport Plan (RPTP). The Plan was formally adopted by Council on 29 August 2022.

Through consultation, we received a high level of engagement from our regional and urban communities. A strong theme that came through from our consultation and hearing process was the desire for more regional and rural services. This theme was not only limited to travel within our region but inter-regional travel across regional boundaries to enable access to larger centres and more options for our remote communities. Many submitters also expressed a desire to travel by passenger rail and asked for this to be represented more strongly in our Plan.

We listened to our community and as a result we enhanced our Plan in the following areas:

- Increased our focus on rail opportunities and reflected the strong desire for frequent and reliable passenger rail services to return to our region.
- Included public transport connections with Wairarapa and Taranaki communities in the list of potential future services.

Horizons *Te Mahere Waka Tūmatanui ā-rohe Regional Public Transport Plan 2022-2032* has a vision to connect people, places and opportunity. Enabling people to use public transport to get to where they want to go, when they want to go.

There are a number of possible projects which will be considered over the lifetime of this Plan. Inter-regional public transport between Whanganui and surrounding towns is signalled as one of these. Listed as a longer term, medium priority project is a Whanganui-Hāwera connector.

Better Travel Choices Survey



Horizons RPTP 2022-2032 has an action to consider inter-regional public transport options in collaboration with neighbouring regional councils and stakeholders.

Horizons recently undertook a region-wide review of regional and inter-regional services to ensure we have a connected and efficient network, and identify opportunities to reach, or better reach parts of the region with a network-oriented approach. Currently we are in the collation and analysis phase of reviewing all feedback received.

We thank Taranaki Regional Council for the feedback you provided and the strong support you gave to improving our inter-regional public transport connections.

The recent passing of changes to Land Transport Management (regulation of Public Transport) Amendment Act 2023 will remove previous impediments around planning and funding inter-regional transport solutions.

Horizons supports the Better Travel Choices goal to deliver a reliable bus network, with more choices for more people and a wider range of journeys.

As mentioned above, our feedback largely focuses on inter-regional connectivity. Our comments on this matter are outlined in the following paragraphs.

Inter-regional passenger services

The way people travel and where they want to go is not defined by regional boundaries. This is particularly so for communities near regional boundaries. Public transport is important to ensure communities have access to affordable transport options that meet their need and connect them to work, education, iwi, essential services and amenities.

Horizons supports regional and inter-regional services which link core urban networks to other core urban networks. They will reach smaller rural communities like Waitōtara, Waverley and Patea where they sit along a route. Horizons acknowledges the interconnectedness of these communities and the limited transport options currently available.

Connecting communities along the corridor from Whanganui to New Plymouth is supported. We endorse your listing of a new service to Whanganui in the section long-term potential service improvements to Connector and Southlink services.

We consider public transport access between our two regions to be important. A coordinated, joint inter-regional approach to planning new services will lead to better services for residents and visitors as well as environmental and safety benefits.

Horizons are interested in strengthening our relationship with Taranaki Regional Council given the importance of working together for cross boundary services. We therefore consider there is value in the RPTP including policies that guide development of strong communication between regional councils. This is to ensure we collaborate on public transport options across boundaries.

In summary, we suggest the following:

- Emphasis on exploring cross-boundary services between the Horizons and Taranaki regions, including regular and open lines of communication between Councils.
- Recognition of the role passenger rail could play between our regions and the opportunity such services would provide.

Better Travel Choices Survey



We appreciate the alignment and co-operation that already exists between Councils and look forward to taking the opportunity to enhance our inter-regional connections for the benefit of our communities and the environment.

Thank you again for the opportunity to provide feedback *On the future of transport in Taranaki – Better Travel Choices/Regional Public Transport Plan*.

We do not wish to be heard in support of this submission, however welcome any feedback or questions of clarification. In this instance, please contact Mark Read, Transport Services Manager on 0508 800 800 or by email at transport@horizons.govt.nz.

Yours sincerely,

Alastair Mayston
SENIOR TRANSPORT PLANNER

Copied to:

Mark Read

Fiona Ritson

Better Travel Choices Survey

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| Submission Number: 152 |
| Veronique |

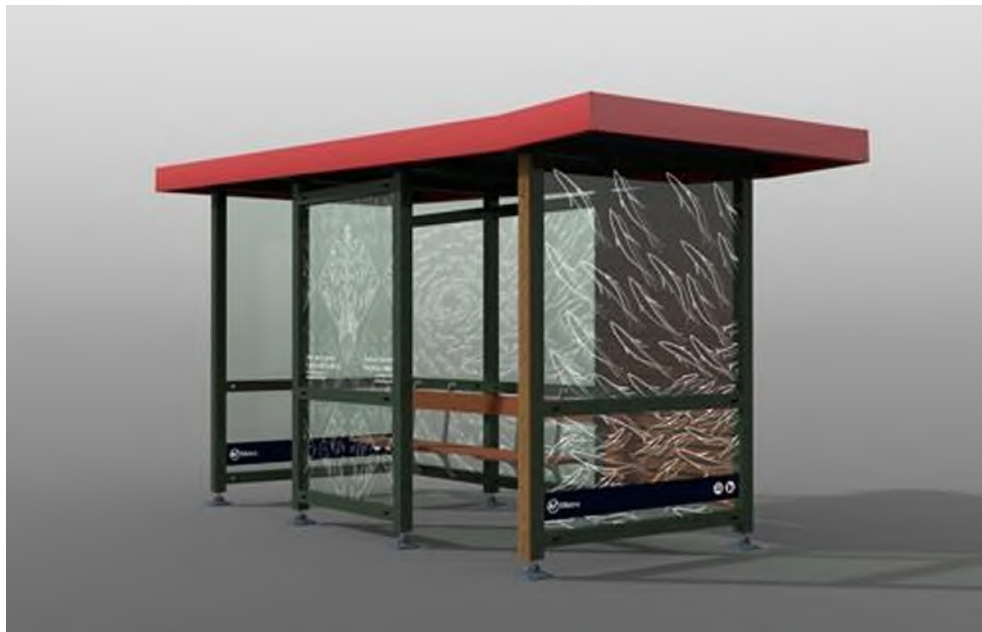
(Please note my surname must not be used)

TRC BETTER TRAVEL CHOICES SURVEY

Advertising on Bus Windows: *Why have windows if they are covered in advertising? That is claustrophobic. We need to enjoy the ride and our beautiful towns, the countryside, the coast and our maunga, rather than peer out through a whole lot of dots. What is there not to see about Taranaki? It is also not possible to take photos through the advertising. Please take note of where people choose to sit on buses with advertising dots all over the windows - those seats are the last to fill.*

Bus Shelters: *At present the NPDC has their logo covering where those sitting in a bus shelter cannot see an approaching bus without standing up. Put the logos at the very top of the glass, as well as any fare information.*

Bus shelters need a glass panel across the front (with an opening each end) to protect against Taranaki wind. I like the current NPDC shelters but would like to see the wind shield added (see Waiheke Island bus shelter below) - it makes a big difference to the comfort of travellers.



Better Travel Choices Survey

Local and Regional Buses the Same: *Local and regional buses should appear as one, as Nelson and Tasman have recently done. A much better look (especially for visitors) than the appearance of little fiefdoms. We all live under the same mountain.*

Half-Hourly Free Shuttle Buses from Large Carparks North & South of New Plymouth:

New Plymouth serves a huge area including small towns around the mountain. I would like to see a huge, free carpark (with security cameras) north and south of the city; with half-hour free buses travelling in bus fast lanes to and from the car parks into CBD. In the planning for the carparks allowance should be made to build upwards as they reach capacity. We can learn from one of the few things Auckland did right - the hugely popular carparks and bus fast lanes north of the city. BUT they did not allow for capacity which has turned into parking chaos at all the bus stations, unkindly bringing in parking ticket revenue for illegal parking on grass, etc. People from the country, who work in the city, are now having to leave home up to an hour early to get a car park at the closest bus station.

Along with carparks north and south of New Plymouth a sensible time limit for parking for disabled to allow for appointments without stress, maybe 90 minutes or whatever is appropriate. Consideration for 10-minute loading and unloading parking spaces. A change of culture would be required ie cool shopping trollies and room for them on the shuttle buses. At the moment "culture" dictates that shopping trollies are just for the elderly and not cool. Anyway, why wouldn't the elderly love trollies that rock? What seems to be available in the trolley scene is boring old canvas things that look like sacks. Taranaki is full of creatives and fabricators - surely, with some brainstorming, we could come up with a design that everyone wants, because it is cool. It could even be in light-weight steel with a lockable "pocket" at the top for wallet and say an A4 sized document. It could have local graphics - it could be something that is so spunky even visitors want one. No use trying to reduce car usage if people can't get their shopping home.

Bus "Service": *I have been blessed with living in this beautiful city for just one year. I could not believe the tragic bus "service".*

Bus Timetable: *First bus on my route 7.20am - what a joke, half my day is gone. And what about commuters? First bus should be 6am. And, is everyone in bed by 6.20pm in New Plymouth? Or watching the Soaps? What is it about the last bus at 6.20pm? How can one get to a show (I wanted to go to the Kiev ballet but didn't feel safe walking home in the dark). What if I want to go into town for a meal or a drink or any type of show? This setup is so detrimental to a healthy social environment. People*

Better Travel Choices Survey

should be able to be out and about in the evenings for whatever reason - they may want to watch the sun go down over our spectacular horizon. I believe these transport policies are stunting social cohesion and ultimately costing society more in many ways including financially eg hospital visits/stays, etc

So, where are the weekend buses? This is totally bizarre - is everyone home mowing their lawns on the weekends? What if you don't have a lawn? Well, there is always back episodes of The Chase. There is no way to get to markets, sports venues, Tattoo Festival, Americarna, Light Festival, etc, and all the other things that are part of family and society on the weekends. I could not believe it when I got here. A region like ours should be leading the way, not waking up after the fact - it's called pride.

No Bus Airport: *And what's it about the no bus airport? Incredible. As a regular visitor in the past (before Air New Zealand prices went up) sometimes my taxi into town cost more than my airfare. And, who wants to sit squashed into a shuttle next to someone who stinks of cigarette, and get called Lovey? I had to be at the airport recently, and because this no airport bus thing frustrates me I pig-headedly decided to see how much bus I could get to the airport. I got the Waitara bus and got off at the state highway intersection and walked in. I was surprised that another passenger got off as well and walked in. I had to drag my suitcase on the opposite side of the road facing traffic, as there was no footpath, and get on to the grass verge every time a speeding car came by.*

What I did learn, *however, was that the verges are very wide and flat - and I actually really enjoyed the scenery. It made me think what a wonderful shared bike/footpath beside that road in would be, to eventually join up with the coastal walkway and others, and leading in from future developments. I understand that those who have lived here a long time may be used to the scenery, including our beautiful mountain. I am new enough to still be awe and so grateful.*

What we can learn from Nelson sorting out its Bus Service: *Nelson has just got 17 brand new electric buses and even imported drivers from various countries - my one was a Filipino who was recruited from Saudi Arabia. He was so proud of his spacious new bus and of the Nelson region. All the buses are painted a bright, but not crass, colour, now all the same across the Nelson/Tasman region. Perhaps we could consider something like bright yellow or the green of the Auckland CBD link bus. Nelson buses now run half-hourly, now including to the airport - the bus shelter a welcoming sight as you step out.*

Who Uses the Buses Presently? *I travel on the buses often and it seems to me generally that 95% of people who use buses don't own a car, don't have a licence, or are challenged and unable to drive. Why are car owners not using buses? Because the*

Better Travel Choices Survey

"service" sucks - and therefore they use the best option open to them, their car. I do own a car myself, a classic car. Nelson also used to have a bus "service" that sucked. On 1 August they brought in their new service which included new routes with closer access for all, new buses, and a half-hourly bus service. After one month they had a 68% increase in passengers. Just shows if you give service you get customers. I imagine most of the new passengers were car owners. Not only do we need a bus service we need a change of culture. If one has choices one chooses the best - and that should be the bus. That should be the goal. Nelson City Council continues to encourage feedback to fine-tune the huge advances already made.

Fares should always be affordable, even if subsidized. Ultimately it should break even or better, with less cars on the road, therefore less road maintenance. I would like to see the Gold Card fare go from 9am for the rest of the day, as in Auckland (actually!)

Ariki Street Bus Station is windy and not friendly and sometimes not safe. Nelson is changing its bus centre to be fit for purpose - New Plymouth needs to incorporate a welcoming depot. There is a bus facility in Ariki Street with toilets and chairs but it is rarely used. The reason for that needs to be established and rectified. For one thing you can't see all the buses, so you may miss your bus.

Tiki Tour: I chose where I live as it is near a bus stop and just 5 minutes into town. On my first trip home from town I thought I was on the wrong bus - it took 15 to 20 minutes and went round and round ie it didn't retrace the route in. So, you need plenty of spare time when busing in New Plymouth.

Dogs on Public Transport: I would like to see consideration for small dogs, say up to 8 kg, on public transport as long as they are in a backpack or dog-carrying bag. (Please note I do not own a dog).

I feel the websites of towns/cities who have got their buses sorted should be studied thoroughly as well as someone going to Nelson/Tasman to learn from them ie travel all their routes, talk to all their bus drivers, some passengers and council. We don't need to start from scratch - we can learn from what others have learnt.

New Plymouth and Whanganui have much in common. I would like consideration to be given to a timetable (several times a week) that allows for residents of each city to enjoy a day in the other.

Train: It makes sense that we should have passenger rail links to Whanganui as well as the Main Trunk Line. I believe this should be part of the big picture.

Better Travel Choices Survey

Finally, I feel it is vital for NPDC and TRC to act and be seen as a cohesive whole. If it's not working for New Plymouth it is not working for rural Taranaki and if it's not working for rural Taranaki it is not working for New Plymouth.

Better Travel Choices Survey

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| Submission Number: 153 |
| Sarah Lucas and Nick Jones |

29 Oct 2023

Please accept this submission to the Better Travel Choices consultation.

We are submitting as members of the Te Kohanga Moa community, and in an advocacy capacity as elected members on the **Inglewood Community Board (NPDC)**.

Consultation Documents

We note the consultation document, 'Better Travel Choice, Have Your Say, On the Future of Transport in Taranaki', and understand this consultation is to feed into a 'Regional Public Transport Plan'. We also note the two consultation documents released in September 2024.

Legislation

Section 117 of the Land Transport Management Act requires the Council to work towards developing public transport services and infrastructure, and engage with the public on the design and operation of the system. Council must also review and update this engagement and plan every three years.

With this in mind, our submission will focus on the needs and requirements of the Te Kohanga Moa Inglewood area in regards to public transport, so that we have a reality whereby 'Better Choices' are available, economic, accessible and convenient - and as a consequence will impact positively on reducing vehicle km's traveled, emissions reduction and community/environment wellbeing, throughout the New Plymouth District and Taranaki.

This submission will focus on the future provision of a public transport system that is well-integrated with other modes of transport. As a rural community that is currently not well served by public transport, or active choices, or a decent safe roading system, there is little point delving into active transport modes, as we feel this is a natural flow on from when we achieve much needed gains in public transport, rail and roading issues.

Note

It is a constant frustration to this community that we have at least three authorities (NPDC, Waka Kotahi, and TRC), as well as various central government agencies that we need to consult with, engage with, submit and appeal to, over issues that are so closely interlinked. Oftentimes, owing to our high dependence on the state highway network, we are faced with a lack of ownership over who actually can make meaningful change for behalf our community. As we sit and absorb the consultation documents that will feed into the Regional Public Transport Plan, we are also cognisant of the other strategies, plans and statements that overlay the work TRC are currently doing within public transport provision.

To name a few:

- Waka Kotahi's National Land Transport Programme

Better Travel Choices Survey

- 30 year Arataki Vision, of which Taranaki has it's own Arataki Vision Statement and strategy.
- Taranaki NLTP
- NPDC Cycle Strategy,
- Infrastructure Strategy, NPDC
- Draft Integrated Transport Plan, NPDC
- Transportation Asset Management Plan, NPDC
- Speed reviews
- Regional Land Transport Plan, NPDC
- Taranaki Regional Public Transport Plan.
- NPDC District wide emissions reduction plan
- NPDC Climate action framework

As part of this submission, we would like to point out that it might be time for the three authorities (plus the other two district councils) to devise a method for greater collaboration and create one central organisation to coordinate the transportation efforts of the region, reducing the touch points and overlap of the various organisations presently tasked, sharing of strategy resources and oversight - this would help in creating a far more meaningful community engagement process which better reflects the voice of the community, and allows simple and effective community engagement in one centralised place. The current structure is cumbersome for most busy community members to meaningfully connect into and be part of, recent rounds of consultation have resulted in apathy and 'consultation fatigue' by those same people who choose to meaningfully engage time after time. It is also frustratingly so for us as elected members, having only recently been advised of the layer of bureaucracy and administration we need go through in order to land any meaningful change for our communities. That is the challenge for our leaders and managers - some creative thought and big picture thinking applied could result in a coherent solution for a more integrated network plan.

Regional Public Transport Plan Feedback

We fully support more people travelling by options other than the private car for more of their journeys. We support: active (walking, cycling and other active travel) and public transport system that provides safe, healthy and environmentally sustainable options for a range of journeys. A bus network that you can rely on, and which gives additional choice for our community, for a wider range of journeys and provides a public transport system that is well-integrated with other modes of transport.

We note the six times daily service for Bell Block and Waitara has been highly successful. We urgently implore TRC to investigate a similar frequency service for Egmont Village and Inglewood. Such a service would reduce pressure on the Connector as well as increase connectivity for our town and surrounds. There needs to be consideration of a terminal in Inglewood that would allow a bus to travel around residential streets, making it more attractive than using the Connector as it would get residents closer to their homes and businesses.

Better Travel Choices Survey

We noticed the following in the Regional Public Transport Plan 2024-2054 Consultation draft September 2023 (page 16). "The Your Connector routes – predominantly used by school and college students – have very high numbers, and the operator is now providing additional vehicles because of overcrowding. The Connector has a higher average passengers per journey than any Citylink urban service, albeit spread over a long route. Connector supports a relatively high number of passengers for the relatively low level of frequency, which indicates significant potential for further service improvement both on weekdays, and possibly weekends."

This statement is heartening to see documented in the consultation document. What is disheartening, is to see the proposed strategy:

Regional bus services

| ROUTES | EXISTING | PROPOSED |
|-------------------------|---------------------------|--|
| Connector (Hāwera - NP) | 4 return journeys per day | No change to service or frequency. Timetable changes to improve punctuality. All inbound services run via New Plymouth city centre and then Base Hospital. All services run via Hāwera Hospital in both directions. |

We strongly believe there is an urgent case to review this proposal and effect an immediate trial of greater frequency along The Connector route. The proposal does not align with the feedback and information that has been collected previously. As community representatives we also hear 'on the street' frequently that the bus service is not fit for purpose due to infrequency.

Other feedback:

Our public transport challenges

- Because the Connector is so popular at peak times, it can be difficult or impossible to get on by the time it gets to Inglewood. This discourages use.
- Some are unaware the Connector exists as an option as the bus is low profile with few obvious stops and little bus information available.
- There is no public transport infrastructure (bus stops, shelters or signs) in Egmont Village or Tariki, and only one shelter at one of Inglewoods two stops.

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- Demographically, Inglewood has [eg many young people, retired people and folk on low incomes eg big bus users] which gives it extra potential to generate more passengers and means potential benefits for more people.
- While many Inglewood residents head to New Plymouth for work, activities and shopping, New Plymouth's multi-centric layout makes it harder to access destinations like The Valley and Bell Block on public transport.

Our feedback on your plans:

- Better Travel Choices is built around encouraging those who currently travel by private car to choose other modes where possible. We support this approach as a marked improvement on previous policy positions where public transport is seen as being a back up for those who can't drive. To achieve this goal, public transport must be made easy and convenient and sometimes be given priority over driving.
- Better Travel Choices proposes establishing transport hubs on main roads in towns such as Inglewood, Stratford and others so that buses like The Connector can follow more direct routes. These hubs would also provide facilities like public toilets, car and multi-modal (bike, scooter etc) parking and food and drink, all designed to make public transport more attractive. We support establishing these facilities because [eg, they would make public transport more convenient and raise its profile, as well as providing a community resource for others.]
- We note that while most New Plymouth city routes will receive a much improved Saturday service from 2024, the Connector is not included. As The Connector is one of Taranaki's most used buses, it seems the greatest potential to boost patronage is in offering a Saturday service on the Connector.
- We support plans to make the Connector timetable more realistic from 2024. Having the last bus leave New Plymouth after 5pm will make this bus more usable for more people. However, this will probably further increase passenger numbers, making it harder for Inglewood users to use it as the bus is already oversubscribed at peak times.
- Bus services must be properly promoted with widely available and easily digestible promotional material. Putting timetables in libraries and sites, and online, is not enough— people will go into petrol stations, dairies, cafés, marae, schools and churches to ask for bus information. The more information out there, the better. There could also be more promotion of the ability to take bikes and to catch the bus from anywhere along State Highway 3 if booked in advance, as few people know about these options.
- We support the intention to ensure future Connector buses are wheelchair accessible when negotiating new contracts in 2025.
- We agree that the number of Connector bus stops within towns such as Inglewood could be increased to make the walk to the bus stop shorter for more people.

Locations for new bus stops could include:

- Outside and opposite Inglewood High School
- Near Pukatea Street
- Opposite Moa Dairy

Better Travel Choices Survey

- o Near Miro Street
- o Near Brookes Street

- Better Travel Choices refers to investigating passenger rail connections with Whanganui, Palmerston North and beyond. Passenger rail will be a vital part of the equation of shifting more journeys away from private cars as it has many advantages over buses including continuing to operate if roads are blocked by works, weather events or road traffic accidents. People prefer the smoother ride and being able to get up and move around while travelling. The biggest limiting factor today may be the state of the rails leading to very slow maximum speeds of 25-45km/hr. These also heavily impact rail freight. Prioritising investment in improving rail speeds should be the first priority. We recommend a feasibility study to establish the likely costs involved and demand potential.

Re: Active Travel.

There are too many barriers for people to change, in Inglewood district. Until the roading infrastructure, safety, layout and public transport system is addressed, there is little to no point in us advocating for active travel modes. Our barriers are life and limb - one takes their life into their hands when they attempt a simple walk or cycle in our current system. This needs to change - then we can focus on mode shift, active choices, and reducing emissions further.

Regards

Sarah Lucas.
Nick Jones.

Submission #154

From: Kati Freeman
Sent: Sunday, 29 October 2023 10:26 PM
To: Transport <transport@trc.govt.nz>
Subject: Public transport submission

You don't often get email from kati.aroha@gmail.com. [Learn why this is important](#)

Hi there,

Unfortunately I'm not able to fill in the fuller survey as part of the submission process tonight.

But I wanted to lodge my concern about the proposal to reduce the frequency of the #5 Frankleigh Park bus service to two hourly. This would really make use of the bus untenable for myself and my young family, as we would need to really plan our time in the CBD closely to ensure we made it back on such a spaced bus frequency.

I appreciate the service isn't used to anywhere near its capacity currently, and this makes it challenging financially. But to attract more patrons, you have to operate a functioning service that makes it feasible to use over a car, and then use will pick up.

Please reconsider this and keep with **at least** the current frequency of weekday services, and also expand to Saturdays.

Many thanks,
Kati

Better Travel Choices Survey

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| Submission Number: 155 |
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| Jenn O'Connell (North Taranaki Cycling Advocates) |
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Better Transport Choices for Taranaki - NTCA Submission

Thank you for the opportunity to offer our feedback on this positive and ambitious strategy for transport in the Taranaki region. We appreciate the collaborative work that created this document, and the attention given to biking and active transport as an important part of our transport future.

We believe this strategy is a good start, with some really positive goals, and we encourage the council to approve this plan (with some amendments). Once approved, we encourage all councils around the region to take the goals and visions of this strategy seriously in the allocation of budgets and prioritisation of transport projects throughout the region.

Who are we?

At North Taranaki Cycling Advocates we are a group of Taranaki residents who ride bikes and work together to make cycling easier, safer, and more visible. Our members ride for many different reasons, but we know that the best way to make biking safer is to find ways to encourage more people to ride bikes more often.

We also advocate for those who are interested in biking more often, but don't feel able to within our current transport network. We were pleased to see strong community support for cycling and for the goals of this strategy and we see this support reflected in our conversations with people about biking. People want to ride bikes, but we need to make some changes to the system to enable this.

What do we like about the strategy, from a cycling perspective?

Starting with positive vision

From the very start, this strategy has a vision that focuses on people and connects transport to wellbeing and sustainability.

Increasing wellbeing and environmental sustainability of Taranaki communities by enabling people to safely and conveniently travel by public transport and active travel.

A shift towards active and public transport will improve health, reduce congestion, reduce carbon emissions, and improve efficiency in our transport network. But many in our communities do not strongly link public and active transport with sustainability and wellbeing. From research by Sustainable Taranaki, published in 2022, out of a range of sustainable behaviours, clean transport had the lowest perceived knowledge, importance and motivation.¹

This is why it's important that strategies like this one, as well as our councils and local leaders continue to draw this connection and support community understanding and behaviour change.

¹ Understanding sustainable behavioural change in Taranaki, Sustainable Taranaki.
<https://communityresearch.org.nz/research/understanding-sustainable-behavioural-change-in-taranaki/>

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Setting measurable goals

This strategy contains some clear goals, which are well aligned with our group's vision for our region. We support these goals and believe that improvements to infrastructure for cycling will play an important part in achieving them.

- Reduce the number of car journeys in Taranaki by 25% by 2035.
- No vulnerable road user is killed or seriously injured across the region by 2035
- Double the number of people walking, wheeling or cycling to get to school or work by 2035.

We believe that the goals could and should be more ambitious (e.g. targeting 2030, not 2035), but support the general direction set out as a base for the strategy.

Focusing on accessibility

We advocate for a transport system that is accessible for a wide range of users, and were particularly pleased to see the goal that "All built assets regionwide (streets, centres, open spaces and buildings) are made accessible for people of all mobilities based on Universal Design Principles"

This is a big goal, but an important one. Approximately 26% of the population of Taranaki (including 40% of rainbow youth) are disabled. Up to 70% of this demographic are potential cycle users, as long as accessible infrastructure is available. Our current car-centric transport network cuts people off from employment opportunities, basic needs, and community involvement. This focus on Universal Design is an important step to offering our communities the many co-benefits of improved equity, inclusivity, and accessibility.

Creating networks

When it comes to biking for transport, we have long advocated for connected networks of infrastructure, and we are really pleased to see this explicitly recognised in the strategy. We totally agree with the plan to create a network that offers direct routes and does not require cyclists to dismount, as well as a focus on clarity and consistency of the signage along these routes.

Connecting existing infrastructure and improving wayfinding could be a quick win for cycling in our region, and we strongly support this as a focus for the Better Travel Choices strategy. We would be very happy to contribute to projects around assessing and creating these networks for cycling.

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Recognising the benefits of active transport

A lot of discussion around biking and walking tends to focus on the costs and challenges of changing our transport system. We appreciate that this strategy keeps a clear eye on the benefits of creating a system that enables people to walk and ride bikes. We were particularly pleased to see some recognition of the "ability to regenerate local retail areas through promotion of active travel." Local/small businesses could be big winners from a mode shift away towards walking, biking, and bussing, and it's great to see this (and many other benefits) included in the strategy.

Planning for communication

We see the promotion, publicity, and communication of biking, walking, and busing as a big opportunity in Taranaki. Our transport system affects almost every resident in our region almost every day, and the data contained within the strategy show that many people share similar goals for a safe, connected, and sustainable transport network.

Small promotions and providing simple information, can do a lot to help people re-consider their transport options as both residents and visitors. For example, Cycle Inn has created a map of bike routes in New Plymouth that has been really popular for their customers and for other bike users in Taranaki. We are pleased to see the initiatives in Table 10 to create more public information in this space and as a group, we would be happy to support development and sharing of this information.

When it comes to the publicity/marketing campaign, we think it's important that this creates story telling and a positive narrative around shared and active transport. This strategy aims for transformation, and as such we believe that communication of how this strategy fits positively within the vision for the future of our region is paramount. Change is hard, but the more we can connect on why the change is important, the more people we can bring along as supporters and promoters of the resulting initiatives.

How could we make Better Travel Choices better?

We do have a few suggestions, below, that we think could strengthen the final strategy. However, we want to be clear that overall we support the goal and vision of this strategy and many of the initiatives within.

Prioritise transport cycling and involve transport cyclists in planning

To achieve the mode shift required by this strategy, we believe that our cycling focus should be targeted on enabling cycling for transport. How this might play out at a regional level is prioritising cycling/walking tracks that have the ability to be used for transport. For example,

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cycling connections that link up our region's towns should be prioritised over primarily recreational projects like the Forgotten World Trails. We support recreational cycleways as a tourism/leisure opportunity, but also recognise that they have limited ability to normalise cycling as a form of transport. For a strategy that aims to enable mode shift away from cars, we need to focus on that cultural change in transport first.

In the proposed audit of active travel infrastructure—and in basically any planning of new infrastructure—we suggest ensuring that transport cyclists are included in the process as early as possible. Members of our group who cycle for transport on a regular basis would be happy to be consulted and contribute to the assessment and planning of active transport networks.

Include some specific small wins

This strategy has a big vision, and we applaud that. But we suggest finding ways to include some small wins along the way to this vision.

For example, this strategy includes a suggestion to extend the coastal pathway to Ōakura. This is a goal supported by many of our members, but it's a big one. A small step towards this that could be driven by TRC would be to extend the walkway through to Ngāmotu Beach or even Back Beach, by improving the walking and biking access through the public areas of Port Taranaki land.

Another easy win would be creating additional bike parking. There is a great example in the waka-bike rack at WITT of how art, historical education, honouring mana whenua and active travel infrastructure can all combine. It would be great to see similar good practice replicated across Taranaki.

Make bolder changes to Public Transport

Public Transport may not appear to be the wheelhouse of a cycling advocacy group. However, many of our members use buses, particularly for longer trips, and would use them more often with an improved service. We appreciate the efforts to balance the many constraints of public transport planning, but we would love to see more priority placed on frequency of service, including at least one service with the kind of frequency that really enables increased patronage (e.g. something similar to Whanganui's high-frequency service, Te Ngaru/The Tide.)

As the strategy says: "if mode shift is to be realised, something different has to happen" and we question whether the public transport proposals contained in this strategy are different enough to support the mode shift targets set out at the start

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Build stronger connections for bikes and buses.

We also believe that the connectivity of bikes and buses could be improved to enable a new range of trips to be completed without a car. Improving this connection could include:

- Bus routes that stop at key points of bike infrastructure (e.g. the coastal pathway in New Plymouth)
 - One specific example might be creating some connection between the improved frequency on the Waitara bus route and the Coastal Walkway extension. Could some thought be put into how to make the links between bus routes, walking and cycling routes visually obvious?
- Bike parking at some of these bus stops, not just at the transport hubs.
- More advertising of the bike racks on our buses and how to use them.

These types of changes can particularly help people with mobility problems use buses, as many disabled people use bikes as mobility aids.

Consider rail

The Taranaki Roadmap 2050 vision for transport in our region includes improving the use of our rail network. This is a goal we strongly support, as many countries have shown that bikes and rail work well together. Reducing heavy traffic on our regions roads also brings big safety improvements for people riding bikes. We would love to see a specific item included to explore passenger rail options for the region, as well as investigating how we could improve rail options freight.

Improve planning for growth and development

We strongly support the intention to encourage more and denser development where there are good active travel links and consider transport links in our growth and development. However, we see some disconnect between this goal and specific initiatives included in the strategy. For example, the future urban zone at Smart Rd in Glen Avon is already poorly served for walking and cycling, and this strategy also proposes removing their bus service. The bus service changes we make now are likely to be in place for many years, and we think this growth area needs to be better considered.

We would also love to see some form of simple audit and/or communication tool that assesses existing and new suburbs in terms of shared and active travel links, provision of local services, street design, accessibility etc. This data could be shared publicly to help people make housing choices and could be used internally to prioritise initiatives relating to urban form and development.

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We also believe that the section regarding "location and design of new development areas" could be clearer about requiring developers of new suburbs to include pedestrian and cycling links. Currently, many existing and new developments include cul-de-sacs without "cut-throughs" that enable walking and cycling. This type of development makes active travel distances artificially long and passively encourages car travel. We should encourage (and map) these cut-throughs in new developments, or make better use of grid-style street layouts, which have been shown to encourage more walking and cycling²

We believe that Taranaki could be a great place for riding a bike, and that a well designed transport network is essential to enabling people to choose cycling for day-to-day transport. We believe that the regional approach of the Better Travel Choices strategy could be a key part of this transformation, and encourage the council to get on board with this strategy and view support of active transport not as a cost, but as an opportunity for all road users to have a safer, healthier, and more pleasant experience when getting around our region.

Thank you for the opportunity to submit our views. We would like to speak to this submission at a council meeting.

Kind regards,

Jenn O'Connell on behalf of North Taranaki Cycling Advocates

ntca@can.org.nz

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| Submission Number: 156 |
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| Sharon Bevins (Future is Rail – Taranaki Working Group) |
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The Future is Rail – Taranaki

29 October 2023

Submission to the Taranaki Regional Council's

Better Travel Choices Consultation: Have Your Say

Introduction

1. 'The Future is Rail – Taranaki' is a public interest group committed to working towards achieving passenger rail in Taranaki. We formed after a public meeting in New Plymouth earlier in the year which showed good support for rail in Taranaki. Our group has an email list of 67 and a Facebook page. Our local group is affiliated with the nationwide Future is Rail organisation.
2. In the TRC Future of Transport pre-consultation survey, 79% said they would like to see passenger rail service established in Taranaki. Nearly two-thirds said they would be willing to contribute via rates for the cost of a rail service and half said they would like to see services that utilise the existing Taranaki rail network between Hāwera and New Plymouth.
3. We endorse the key potential initiative mentioned in the draft Regional Public Transport Plan (RPTP) regarding passenger rail, to deliver, "Inter-regional passenger rail services from New Plymouth to Whanganui and beyond to Palmerston North (and onward connections to Auckland and Wellington)."
4. As stated in the Rail Network Investment Programme (RNIP) June 2021 (page 17) "Rail reduces congestion, reduces air pollution, reduces fuel use, reduces greenhouse gas emissions, reduces road maintenance and improves safety outcomes", which meets the objectives of the RPTP.
5. RNIP points out that "While we often hear about the costs associated with rail, there is an economic value that is generally not captured in traditional profit and loss calculations. These benefits are delivered to all New Zealanders through social, environmental and economic values." (page 16)

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6. Reaching net zero is enshrined in law and requires reducing reliance on cars. A key action is "improving the reach, frequency and quality of public transport" (Aotearoa New Zealand's first emissions reduction plan). Passenger rail is necessary in addition to buses. Trains appeal to users who may not be attracted to buses. This includes 'travellers' and commuters who would be able to work as they travel. Trains can continue to run when there are roadworks or damage to roads and are also much safer than travelling by road.
7. Our group members find trains are a great way to travel, very comfortable and it's an advantage to be able to get up and walk around. Trains are more accessible for the disabled and older people.
8. Trains also contribute to the development of a region; inter-regional trains connect towns with cities and can revitalise the regions by making them more accessible and provide more options for domestic vacations.
9. A successful passenger rail service requires a convenient timetable and adequate speed, track work is needed to deliver the latter. Stations are also required. The "multi-modal transport hubs" proposed in Better Travel Choices should consider railway stations in location decisions, using extant railway stations or building something that could also be used for a railway station. New Plymouth Tasman Prospect Park would work well for this as it's adjacent to the coastal walkway and would be well-located for other future walking-cycling links like the Huatoki awa project.
10. Regions having some success with the expansion of passenger rail had strong commitment from their respective regional councils. The draft RPTP lacks any practical steps that will progress passenger rail. Investigations could explore the viability of a service between New Plymouth and Hawera.

Recommendations

11. That the TRC ensure implementation steps feature in the RPTP by committing to a feasibility study to investigate the establishment of inter-regional passenger services between New Plymouth and Whanganui.

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12. Commitment to passenger rail should also be reflected in the next Regional Land Transport Plan.
13. To build multi-modal transport and service hubs incorporating railway stations. The RNIP on page 9 states that "rail is a key part of a multi-modal transport system for both freight and passengers in New Zealand, and a critical part of New Zealand's supply chain."

Conclusion

14. Outcomes for RNIP includes on page 53 that more people travel by rail, more truck trips are avoided and that the rail network is more fully utilised. This outcome is particularly relevant for our region where we have a rail line running strategically right along the main arterial route and an excess of trucks on the road. As a reference the Waka Kotahi State Highway Traffic Monitoring annual average daily traffic map shows that 10,219 vehicles pass through Tariki with 11.7% of them being heavy traffic that equates to 1,195 trucks every day.
15. Utilising the railway network will support KPIs including Waka Kotahi's vehicle kilometres travelled (VKT) reduction programme.
16. We noted in the online survey there was no specific question on rail, however your document did encourage us to make comment on any aspect. We hope you will consider our submission to see our province become a vibrant destination for travellers and a satisfying place to live.
17. We would like to deliver an oral submission in early December. Thank you for the opportunity to make comment.

The Future is Rail – Taranaki working group

trainstaranaki@gmail.com

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Submission Number: 157

Harry Duynhoven (New Plymouth District Council)



When replying please quote: ECM 9109157

26 October 2023

Taranaki Regional Council
Private Bag 713
Stratford 4352
Taranaki

Dear Chair and Councillors

SUBMISSION TO THE REGIONAL PUBLIC TRANSPORT PLAN

Thank you for the opportunity to submit to the Regional Public Transport Plan.

We appreciate our current working relationship and look to build on this in the future.

We request to speak to this submission.

Strategic Alignment

The New Plymouth District Council (NPDC) appreciates and acknowledges the critical role of public transport in helping achieve the district's vision of a sustainable lifestyle capital and to transition the region to a low carbon economy.

New Plymouth is classed as a Tier 2 City where a key focus is to slow the growth in vehicle kilometres travelled (VKT) across the district. In the New Plymouth urban area public transport services will perform a significant role in achieving this.

To achieve real change, public transport must be provided at a level where people have real choices in how they access the opportunities available in the area where they live and work.

While we appreciate the existing roles and relationships between council officers such as RTAG and regular meetings to move ahead with bus stop infrastructure, we are of the firm view that a governance level committee consisting of elected members of territorial authorities and the Taranaki Regional Council, and other key stakeholders is required to achieve real change in the provision of public transport for the region - achieving travel choice for work trips, school trips and for those who are transport disadvantaged. This will create better alignment between the councils' functions for improving and supporting public transport and provide better coordination between push and pull levers such as land use development, parking management, public transport, travel demand management and infrastructure investment.

Integrated Transport Framework (ITF)

NPDC is currently developing a draft ITF and Programme Business Case (PBC), which sets out the preferred transport investment programme for the next 30 years. A projected step change in public transport is a key intervention of the programme and will be an important catalyst for enabling more travel choice, supporting more intensive urban growth and easier connections across our district. A

Executive Audit and Risk - Hearing of submissions on Better Travel Choices for Taranaki

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draft of the framework developed together with TRC, Waka Kotahi and Te Atiawa will be available by December 2023.

ITF Transport model

Initial modelling undertaken to support the ITF and PBC demonstrates that a four-fold increase in public transport can achieve between a 2-2.5% reduction in light vehicle kilometres travelled (VKT) and will be a significant contributor to achieving the Government's VKT reduction by 2035 target for our district. This would represent a public transport mode share of around 20% for morning peak journeys to work and education.

Land Transport Management Amendment Act 2023 (LTMAA 2023)

NPDC notes that the changes provided for in the LTMAA 2023 point towards a more collaborative approach between regional councils and territorial authorities in the delivery of public transport services in regions.

Priorities until 2025 (end of current contract)

NPDC is supportive of a number of the proposals outlined in the draft Public Transport Action Plan (the Plan) and appreciates this is a funding constrained environment. NPDC's priorities for the next two years until 2025 are:

- Establish a Public Transport Committee to formalise and align investment programmes and support open communication between key partners. A useful template for a Committee's terms of reference can be drawn from Waikato, Whanganui, and Dunedin.
- Invest in planning to develop a best practice bus network and infrastructure development that is appropriate for our tier 2 city, specifically high frequency and direct routes in order to achieve a step change for New Plymouth from 2025.
- Trial a high frequency (15 minutes) peak service connecting key locations as an exemplar service – for example Bell Block, Valley to CBD to Base Hospital along Devon Street (dependent on further investigation), starting within the next financial year.
- Explore all funding opportunities to achieve a significant improvement to public transport in the district.

Priorities 2025 onwards

NPDC wishes to see the following improvements explicitly stated in the 10-year plan from 2025. Prioritisation of these improvements to be determined through the Public Transport Committee and the above-mentioned planning in the transitional 2 years:

- Meeting the legislative requirement for the decarbonization of the public transport bus fleet by 2035.
- More frequent services than currently proposed on identified key routes which connect suburban areas to key destinations that meet the community's current and latent demand. The proposed increase to half-hourly services is an improvement but research shows that the tipping point for significant behaviour change is when buses are available at 15-20 minute frequency.
- Direct, quicker bus trips (e.g. less one-way loop services and improved ability to transfer across the bus network outside of the CBD). This will require increasing the number of direct, quicker services, and reducing coverage services of the current network, and providing more transfer points between services. We understand that one of the key criteria

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for redesigning the current bus routes has been ensuring all current passengers remain on the routes. While this is understandable, it also misses the opportunity for quick direct routes which would drive increased uptake by people who are not currently public transport users.

- Consideration of on-demand services in those urban areas which are hard to service by conventional public transport, e.g. Bell Block, Waitara (south SH3). Community-based services are deemed more suitable for rural areas.
- More frequent services between district towns (e.g. Inglewood, Oakura), key employment areas such as the eastern industrial area, and shopping attractors such as the Valley.
- Consideration of park and ride facilities to support transfer from district towns and rural areas to connect with urban services in New Plymouth.
- Trigger points for servicing growth areas - including southern growth areas (Patterson Rd, Junction Rd, Carrington Street) and Puketapu/Bell Block.
- Increasing school services, which are currently often full, along with additional advertising of school services.
- Increased level of service to suburban areas / towns where car ownership levels are lower and deprivation levels are higher.
- Options for services to provide for whānau, hapū and iwi and communities to access marae and other important cultural sites.
- Operating some of the City urban services as a through-route service east and west of the CBD. The through-routed arrangement could mean fewer transfers, reduce the pressure on terminal facilities, allow easier increases in frequency on the linked routes, and lower capital and operating costs.
- Higher levels of promotion including easier payment options, encouraging bikes on buses and improvements in signage including electronic signage (e.g. at Ariki Street) and destinations on 'Bus blinds'.
- Embracing the potential of digital technology including real time signage and phone apps, on demand services, multi-modal trip planning apps.

Other Comments

A streamlined document will enable the community to better understand what improvements will be delivered when.

Section 4: Vision and strategic objectives for Public Transport

NPDC is concerned with stating Public Transport as a "preferred mode of transport". It is one mode within a package of low emission transport choices, with walking and cycling being less/no emissions and are appropriate for many short trips. This statement should align with the overarching Better Travel Choices Strategy of "Increasing wellbeing and environmental sustainability of Taranaki communities by enabling people to safely and conveniently travel by public transport and active travel".

NPDC agrees with the stated strategic objectives. However, there is an opportunity to strengthen the outcome statement with reference to equity.

Table 14: Public transport network review proposals within existing budgets

NPDC supports:

- A cross-city route between Waitara, Bell Block, The Valley, city centre and hospital.

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- Replacement of current Saturday routes with the running of some weekday routes with increased frequency.

We are concerned with the removal of Glen Avon / Smart Rd service due to poor use. Improvements to the level of service may address low patronage. NPDC's Waste Minimisation and Management Plan refers to improved public transport access to our facilities including the Junction on Colson Rd, which is currently serviced by the Glen Avon route.

Table 15: Potential future service improvements requiring additional investment

NPDC supports the proposed items. However, as discussed above we are seeking clarity as to phasing of these proposals and an increase in weekday urban services to higher frequency than that proposed.

Frequency

NPDC is disappointed to see the modest frequency increases proposed. The change to hourly routes until 2025 will not achieve the modal shift required. This is an opportunity to demonstrate the region's intent to achieve a step change in public transport provision.

Section 5: Strategic framework

Policies and potential initiatives

The council supports many of the proposed initiatives, however more detail and phasing of the initiatives, as stated above, is requested.

Key Performance Indicators and targets

NPDC proposes that KPIs are specified for the New Plymouth district, separate to the region as the district's population density, projected growth and urban form has the most potential for higher public transport use.

Best Practice

NPDC recommends the collection of quality evidence from successful bus services in comparable towns as New Plymouth¹ to inform improvements.

We appreciate the opportunity to submit on this Plan, and look forward to working together to improve public transport in our region.

Yours faithfully



Neil Holdom
Mayor New Plymouth District

¹ for example Nelson, Whanganui and Timaru



Submission #158

30 October 2023

Kia ora,

Please accept the following feedback as the Ministry of Education's submission on the draft *Taranaki Regional Public Transport Plan 2024-2054 (RPTP)*, as required under Section 125(1)(v) of the Land Transport Management Act 2023¹. As School Transport assistance is provided by the Te Pou Hanganga, Matihiko group of the Ministry, the Secretary for Education, Iona Holsted, has asked me to provide the following feedback on her behalf.

The Ministry is generally supportive of the information provided in the Plan, which seeks to provide safe and accessible public transport to all (including students).

Background

Ministry-funded school transport assistance is provided through the administration of an appropriation from Vote Education. The purposes for which this appropriation may be used are detailed in section 559 of the Education and Training Act, 2020 which states²:

Section 559 School Transport

The Secretary for Education may assist in the provision of school transport by doing any of the following:

- a) paying schools to provide school transport to their students;
- b) arranging transport providers to provide school transport;
- c) contributing to the cost of parents providing school transport.

School Transport policy is designed to ensure the efficient and fair distribution of a limited resource. Under this policy, School Transport assistance is only available to students who meet all three of the following criteria:

- a) They are attending their closest State or State integrated school that they can enrol at
- b) They live more than a certain distance from school:
 - 3.2km for Years 1 – 8
 - 4.8km for Years 9 – 13
- c) There is no suitable public transport available. "Suitable" public transport must travel within:
 - 2.4km of the roadside gate of the student's home, and
 - 2.4km of the closest appropriate school.

In assessing suitable public transport options, the Ministry gives consideration to the following guidelines:

¹ [Land Transport Management Act 2023 No 118 \(as at 23 February 2022\), Public Act 125 Consultation requirements for regional public transport plans – New Zealand Legislation](#)

² [Education and Training Act 2020 No 38 \(as at 01 January 2023\), Public Act 559 School transport – New Zealand Legislation](#)



Ideally, the student:

- won't have to be picked up before 7 am;
- can get to school before it starts;
- can be picked up no later than one hour after school finishes;
- won't have to change buses more than once on a journey.

While caregivers are ultimately responsible for getting students to and from school, the Ministry may offer assistance to students in cases where distance, mobility or other issues create barriers to accessing an appropriate learning environment.

Demarcation between Regional Council and Ministry-funded services

The Ministry has a specific focus on reducing barriers to educational access and offers transport assistance as an enabling service in support of this objective. The Ministry's school transport services traverse the whole country but largely consist of low-volume services in rural and peri-urban areas where there are no suitable public transport options. Despite significant differences in their funding models, legislative mandate and geographical distribution, Ministry-funded services can overlap with public transport operations delivered by regional councils.

While we engage through formal and informal communication channels to try to avoid duplication or gaps in services in regions, there are no formal, national guidelines governing the demarcation of public transport and Ministry-funded School Transport services. Historically, the Ministry has assumed that public transport planners will observe Waka Kotahi's 2013 guidelines for Public Transport planning, which states the Ministry is a "provider of 'last resort'":

Section 9.2 Consultation with Key Stakeholders

Ministry of Education: in respect of school transport services, the Ministry of Education is a provider of 'last resort' – where a suitable public transport service exists, the Ministry of Education is legally unable to provide a duplicate service.

The Ministry maintains ongoing dialogue with Waka Kotahi and the Ministry of Transport, and regularly advocates for greater co-operation between regional councils and the Ministry's School Transport group to maximise efficiency of the wider public transport network and minimise gaps and disruption for the network's users. We see this as an area of significant opportunity for meaningful future collaboration between Taranaki Regional Council (TRC) and the Ministry.

We believe there may be further opportunities for the Ministry and TRC to work co-operatively to develop, clarify and refine operational policies governing the provision of services that serve ākongā. It's important to note that while our services only carry students, student users of the public transport system can be served by dedicated school buses (that PT planners typically put on to help manage capacity issues on the network) or by mixed used services (i.e., a mix of students and commuters).

A strategic and collaborative approach would allow both agencies to ensure services are aligned for optimal public value and remain responsive to the changing needs of communities and the wider region. A collaborative approach to service planning has the potential to assist TRC in meeting their goals of reduced emissions and delivery of integrated services. As the Ministry has a clear mandate on how it allocates its funding for school transport assistance, we are eager to establish and implement terms of engagement between our two organisations to collaborate on school transport planning to support this.

In particular we are eager to explore how the Ministry and TRC might collaborate regarding the aim of increasing the share of trips made by walking, cycling and public transport, especially those trips made by students. Noting students already make up a significant proportion of TRC's public transport network.



Overall, the Ministry requests that TRC undertake regular engagement with the Ministry and schools when planning for routes that run near to school sites, including school bus services. This will enable a co-ordinated approach to ensure public transport networks are provided to and around our school communities to support safe and accessible travel to school.

We have provided a table of specific feedback to TRC's Draft RPTP below, which we believe will enhance our joint strategic and collaborative approach and allow both agencies to ensure that services remain responsive to the need of the community.

I hope this information is helpful.

Nāku noa, nā

A handwritten signature in blue ink that reads "Rhona Hewitt".

Rhona Hewitt

Acting Group Manager, School Transport
Te Pou Hanganga, Matihiko | Infrastructure & Digital



| RPTP section | Ministry of Education Comment TRC |
|-------------------------------------|--|
| <p>New Plymouth Schools</p> | <p>The Ministry recognises the valuable school bus services in New Plymouth provided by TRC. The Ministry would like to note that there is an opportunity to review the coverage TRC school bus services and evaluate how rural students who are currently transfer between Ministry-funded services and TRC services could benefit from an improved public transport network. The Ministry requests that TRC work with the Ministry's School Transport team on the potential initiatives to deliver policy detailed in table 16 on page 28</p> |
| <p>Connector service</p> | <p>The Ministry notes that as the 'Your Connector' services link a series of townships, and that students are travelling further to attend schools in New Plymouth. These schools are nearing or over capacity. The Ministry is currently in discussions with schools regarding the potential introduction of enrolment zones. While 'Your Connector' is a useful service for the community, we would like to note that we are seeing impacts on the school networks in the neighbouring townships.</p> |
| <p>Bus Transfers</p> | <p>The Ministry supports the potential improvement of more convenient transfers at city centres or local hubs for a greater range of journey options. To allow for safe and easy transfers for our ākonga we encourage TRC to design transfers so they occur at the same drop-off/pick-up locations or as close by to each other as possible, with timetables designed to allow of reliable short wait times between services.</p> |
| <p>Ministry of Education</p> | <p>The Ministry notes that high usage of TRC's public transport services is by school students, with children and young people embracing the bus. The Ministry agrees with the opportunity to review how school and urban services could work better together and make more efficient use of resources. The Ministry supports the goal of improving services and experiences for children and young people, to retain them using public transport in the future.</p> <p>The Ministry would like to note that we are in the process of doing a review of the Ministry-funded routes in the New Plymouth area, which includes routes that connect to public transport. We are keen to work with TRC and schools in this process.</p> |

Better Travel Choices Survey

Submission on TRC's Draft Regional Public Transport Plan 2024-2034

From: Suraya Sidhu Singh

Note: This submission is just from me. It doesn't aim to represent the views of the public transport users' group I Love Public Transport Taranaki. Members were encouraged to make their own submissions to represent their individual situations.

Executive summary

I **do not** support the draft Regional Public Transport Plan (RPTP) because I think the necessary work has not been done to identify genuine improvements that could be made, but rather the emphasis is on making the smallest amount of change possible. This is not consistent with the plan's goal to encourage mode shift.

The mode shift goal is laudable and in line with new legislation. It differs from past public transport plans' goals. But different goals require different strategies to achieve them. This public transport plan – rather than proposing a shift towards the type of network we know encourages greater ridership – proposes simply to tweak the public transport network and timetable.

In my submission I explain how public transport planning can aim for **coverage** or **patronage**. Aiming for **coverage** means ridership will always be low, because **coverage** networks do not aim to compete with driving, but to be a backstop for those who can't drive. **Patronage** planning principles grow ridership by making buses an attractive alternative to driving – direct, frequent and 7-days. We know this works because of success in other small-to-medium cities.

To be fit for the future, Taranaki's public transport doesn't need 'tweaks' – it needs root-and-branch change. It must follow evidence-based principles.

In 2025, Taranaki Public Transport will renegotiate its public transport contracts. This is a highly critical time as contracts are for 9 years. To add new services outside contracts is inherently more expensive. **We need to take this one opportunity in 9 years to get it right.**

The proposed new route map for New Plymouth adds more convoluted, one-way loops that will be highly uncompetitive with driving, making bus trips long and inconvenient. It is out-of-step with other similarly sized cities. Examples from Whanganui, Queenstown, Nelson and Hamilton all show bus patronage is driven by **frequent** – turn-up-and-go frequency of 15 minutes (not hourly or half-hourly as proposed) – and crucially, **direct** routes. Palmerston North and Napier-Hastings will soon introduce new route maps that use these patronage-based principles.

Taith Consulting's public transport network review is understandable given the brief they received to 'tweak' the map, ensuring minimal impact on existing users. But the results give us the worst of both worlds: Residents of Glen Avon have been cut off the map while the relatively successful Whaler's Gate route has been made more convoluted, risking its good patronage. Improvements proposed for other routes are not enough to improve ridership.

The Taith Consulting review also failed to take advantage of today's public transport planning software that lets planners design routes using insights like key destinations, traffic volumes and urban density to identify those with the greatest potential. **Why are we not using the best available technology to give this network the best chance of success?**

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The council – and public transport users – needs ‘real change’ options to consider – those that learn from the public transport success (and failures) across Aotearoa and aspires for excellence. **Please don’t miss this once-in-9-years opportunity.**


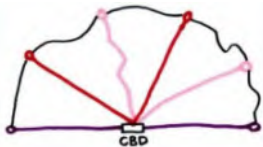
Recommendation

I recommend Taranaki Regional Council, in the first instance, have the proposed New Plymouth network map and timetable plans peer-reviewed by a top-level public transport planning agency like MR Cagney or Stantec. This would be the least expensive way to determine whether the work meets best practice and what uplifts in patronage it could achieve (if any). From there, a do-over may be needed, presenting the public with more options and crucial information they need to assess the value of each option, such as increased ridership potential.

Understanding the coverage-patronage dichotomy

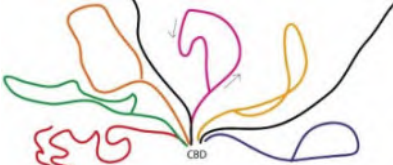
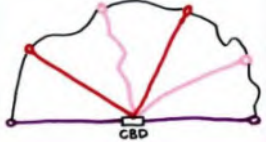
In this submission I deal mainly with public transport in the New Plymouth urban area. While I strongly encourage officers to think of the Taranaki public transport network as a cohesive whole, I have chosen to focus on the part where the proposed approach is the most flawed.

Public transport networks that aim for patronage or coverage have different characteristics and thinking behind them¹:

| | Coverage | Patronage |
|----------------------|---|--|
| Users | “Only people who cannot drive because of age, disability or income will use public transport.” | “Everyone is a potential public transport user.” |
| Planning | “If people want public transport they’ll use the services we have, even if they’re not well-designed. <i>Use it or lose it!</i> ” | “We use insights like urban densities and traffic volumes to anticipate where public transport will be popular. We understand we must supply services people want before we can measure demand.” |
| View of private cars | “Public transport can never compete with private cars except in large, dense cities.” | “When public transport aims to compete with private cars, it achieves good ridership, even in smaller, less dense cities.” |
| Network shape | Highly radial. All routes go to the city centre.  | Many routes go through the city centre onto other destinations. Some routes bypass the city centre.  |

¹ Adapted from Cowie, J 2020: Network-oriented public transport planning in medium and small New Zealand cities, University of Otago and Walker, J 2011: Human Transit: How clearer thinking about public transit can enrich our communities and our lives

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| | Coverage | Patronage |
|----------------------|---|---|
| Network variation | Routes may change on weekends or in evenings. | Network kept as consistent as possible. |
| Network presentation | Presented as a unified network. Full route maps and timetables available as one package. | Multiple brands, presented as individual, unconnected services – no full network map available. |
| Route shape | <p>Convolutd, uses many back streets, often contains one-way loops.</p>  | <p>Routes go out-and-back along the same roads, aiming to travel in a straight line. They stick to main roads and only use small loops to turn the bus around.</p>  |
| Transfers | Assumes city centre is most users' desired destination. | Expects and supports transfers. |
| Fares | Complicated, more expensive than driving. Smart cards promoted more than fares. | Simple, clear, widely advertised fares that are cheaper than driving. |
| Comms and marketing | Information is confusing and hard to find. Branding drowns out service information. | Clear and compelling, aims to make public transport simple and intuitive, sells the benefits, and reaches out to new audiences. |
| Hours | Largely 5 days a week, perhaps with skeleton weekend or evening services. | 7 days a week including public holidays, with evening services |
| Frequency | Hourly or less. | Turn-up-and-go frequency on key routes. |

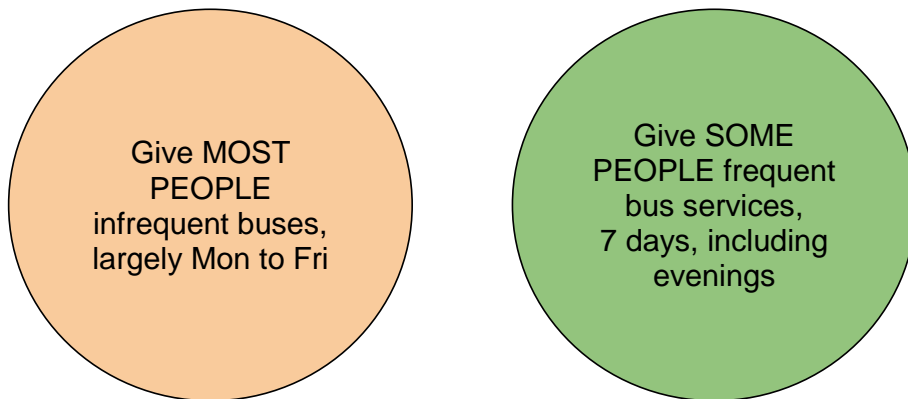
New Plymouth's public transport network clearly primarily fits the coverage model – both today's network on the proposed 'tweaked' network.

[Is patronage-based public transport more expensive?](#)

Not necessarily. Coverage-focused services may be more expensive as they tend to have more routes, may require more drivers and each service takes longer to drive because of convoluted routes.

Or in other words, these two things may cost about the same:

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But they have vastly different long-term outcomes:

| | |
|--|--|
| <ul style="list-style-type: none">● Public transport patronage will always be low.● Per-passenger subsidy will always be high.● Ratepayers see empty buses and think public transport is a waste of money. | <ul style="list-style-type: none">● Strong public transport patronage on these high-quality routes.● Per-passenger subsidy reduces over time.● Public transport support expands as ratepayers see public transport, done well, can be popular. |
|--|--|

Why bus routes are strongly linked with ridership potential

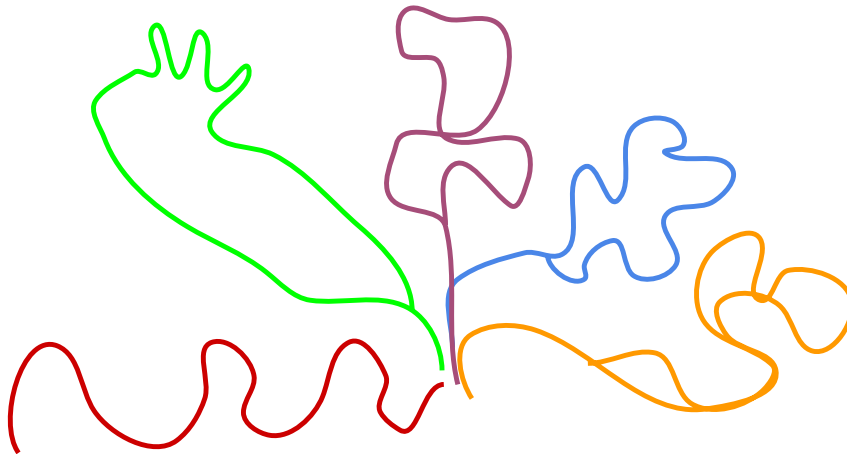
Coverage routes:

- All start and end in the city centre
- Are highly convoluted, often containing large single-direction loops
- Go down many small suburban residential streets.

Routes like these mean adding frequency has a higher cost (as they take longer to get a bus around) and the potential for patronage growth is small.

Represented graphically, a coverage bus network looks like this:

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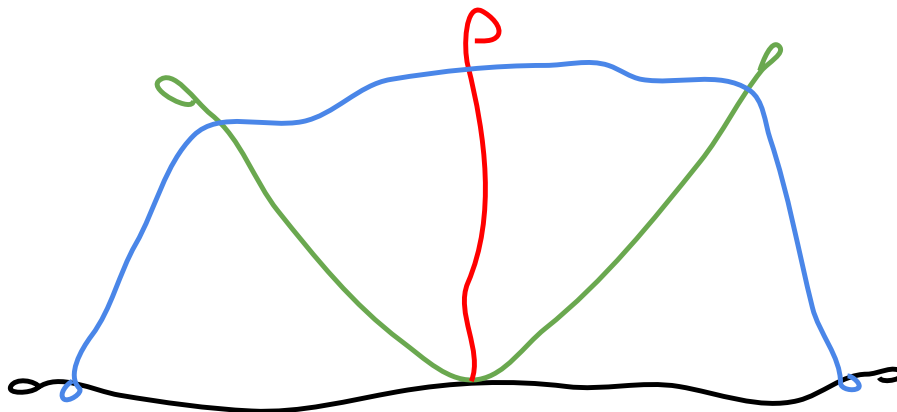


Patronage routes:

- Go out-and-back along the same road, only using small loops to turn around.
- Stick largely to main roads, except where population density is off main roads.
- Rather than aiming to funnel people into the city centre, go through the city centre, or link other destinations.
- Should look as much like a straight line as possible.

Rather than aiming for more people to have a bus route closer to their home (p52 target: “90% of residents in New Plymouth, Bell Block and Waitara living within 400 metres of a bus service”) a patronage-focussed network aims to provide a bus service that is **more usable for more people** although it may be less close for many people.

Represented graphically, a patronage-focussed bus network looks more like this:



Note how, despite fewer routes, more destinations can be reached within one bus trip.

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From this:



To this:



Let's look at what the draft RPTP proposes

There is no functional difference between these two maps. They are both *coverage*-style networks and therefore **they are both incapable of achieving significant uplifts in patronage**. In fact, as some routes (#2 and #7) have been made more convoluted, it's possible patronage will fall.

The popularity of our existing buses shows patronage-based principles work

Some of our bus routes conform to patronage-based design principles better than others.

I scored each route out of 10 based on patronage-based principles (How much is out-and-back on the same roads, uses main roads rather than back streets etc?) You can see a strong link between this score and the route's current usage:

| Route | Conformance to patronage design principles | Current usage |
|---------------|--|---------------|
| #1 | 7/10 | Good |
| #2 | 7/10 | Good |
| #3 | 2/10 | Poor |
| #4 | 5/10 | Good |
| #5 | 2/10 | Poor |
| #6 | 3/10 | Okay |
| #7 | 5/10 | Okay |
| #8 | 6/10 | Okay |
| #9 | 6/10 | Okay |
| #20 | 7/10 | Good |
| The Connector | 8/10 | Good |

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Examples from the rest of New Zealand

Comparing the nature of routes and timetables in cities like New Plymouth shows simple, direct routes + frequent, 7-day timetables = strong patronage growth. Note that failing to do either properly (eg, poor timetable or convoluted routes) means poor patronage. This is why the draft plan's intention to stay with convoluted routes, but increase frequency "if funds become available," seems unlikely to work.

| City | Routes | Timetable | Patronage |
|--------------|--|---|--|
| Rotorua | Poor. Complex and convoluted (coverage) | Okay. 7 days, but not turn-up-and-go frequency (half-hourly) | Falling |
| Invercargill | Good. Simple and direct (patronage) | Poor. Similar to New Plymouth weekdays, six services on Saturday | Falling |
| Whanganui | Mixed. Five coverage routes plus one simple, direct route (The Tide) | Good turn-up-and-go frequency and 6-day service on The Tide (every 20 minutes) Poor on other routes. | Strong patronage on The Tide; weak , patronage on other routes |
| Nelson | Good. Recently converted from coverage-based to a mostly patronage-based. | Okay. Most services are half-hourly, 7 days. | Strong and growing. |
| Hamilton | Good. Mostly coverage-style routes plus three direct, high-frequency routes | Okay on coverage routes – 7 days, half-hourly. Good for High-frequency routes are every 15 mins, 7 days | Growth mainly on direct, high-frequency routes. |

Is half-hourly frequency enough?

Half-hourly frequency is better than hourly, but it's **not the turn-up-and-go frequency that drives major patronage growth**. The Rotorua and Invercargill examples show it isn't frequent enough to drive good ridership. Turn-up-and-go is ideally every 10 minutes but absolute maximum, every 20 minutes.

Half-hourly works as a target **average** frequency across a network, For example, some routes are best two-hourly, some hourly, some half-hourly, but **you need 15-minute frequency on some routes**.

The best value-for-money public transport may be in having **fewer but better routes** and **more expansive and frequent timetables**, including 7-day, turn-up-and-go timetables in some areas.

What could this look like?

I am not a public transport planner, nor do I have access to the sophisticated software public transport planners should use to plan routes, such as [Remix](#) – which can produce 'heat maps' to show the size of patronage increases associated with any route option.

However, I have created a map and timetable to help explain how the route map proposed in the draft public transport plan isn't change. **Please note these are examples, not suggestions.**

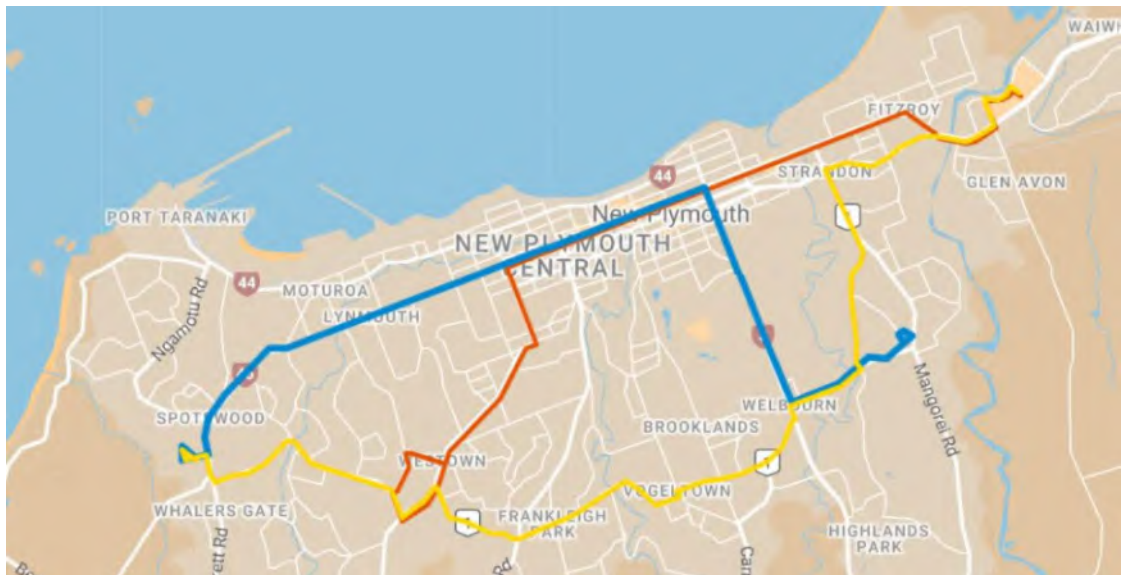
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Core high-frequency network

Routes should, as much as possible:

- Be straight and direct
- stick to main roads, except where there is greater population density off main roads.
- build on current route popularity
- intersect to facilitate transfers.

For example:



Example timetable

| | |
|-------------------------|------------------|
| Monday-Thursday 6am-8pm | Every 15 minutes |
| Friday 6am-10pm | Every 15 minutes |
| Saturday 8am-10pm | Every 15 minutes |
| Sunday 8am-8pm | Every 30 minutes |

Add less frequent routes to core high-frequency routes

I have used as an example, adding a Vogeltown, Marfell/Whaler's Gate and Bell Block-Waitara.

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Coverage routes could run hourly, for example.

Another way: Simplify existing routes and ‘through-route’ by joining routes of similar popularity

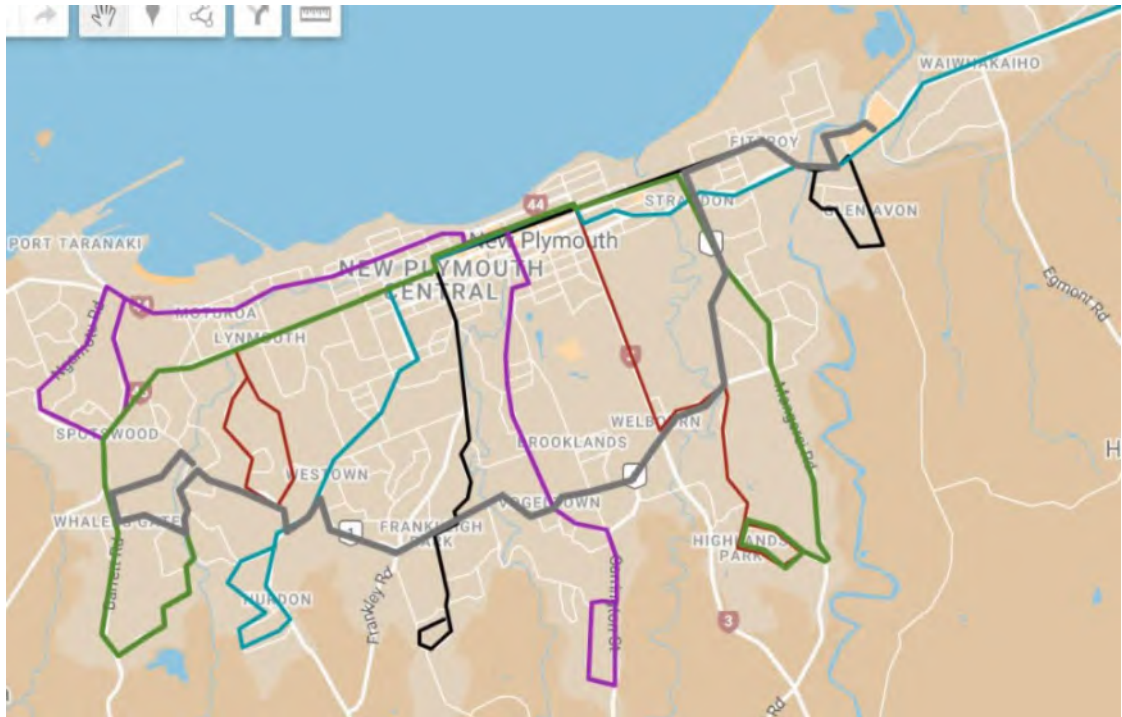
Another approach to revising the New Plymouth network would be creating routes that go *through* rather than *to* the city centre. Through-routing means:

- more people can get to more destinations in one bus ride
- more opportunities to change bus if needed
- easier to ensure all bus routes connect with key destinations like supermarkets
- fewer routes can save money, staff and buses (depending how it’s done)
- the network is easier for passengers to understand and remember.

Joining routes of similar popularity means maximising the impact of increased frequency.

This example shows New Plymouth’s existing routes simplified according to patronage principles, then joining together routes of similar popularity, and adding a cross-town route.

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Conclusion

I'm not a public transport expert, just someone with an interest in public transport who reads lots of books and blogs on it. This little knowledge is enough for me to have serious concerns that the proposed New Plymouth network map does not take into account best practice. **It's not a meaningful improvement on what we have today, but will still take a lot of resources to implement.**

I urge Taranaki Regional Council to reject the draft RTP for the time being and ask at least for a peer-review, particularly of the proposed new New Plymouth network, by a leading public transport consultant agency such as MR Cagney or Stantec. I believe this is necessary to ensure ratepayers receive best value for money and public transport users today and in the future get the best possible options.

Submission #160 Valda Walsh

Consultation questions

You are welcome to comment on any aspect of this proposal. There are some key questions we would like feedback on:

We want buses faster, more frequent and more direct. They will go where people want them to go, when they need them. We would like to ask:

These bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank (1-4) what you think is the most important with number 1 what you think is the most important:

- Higher weekday frequency on existing services; please specify which one(s):
.....
- New services; please specify which one(s):
.....
- More evening weekday services; please specify which ones(s):
.....
- Higher frequency or new weekend / public holiday services; please specify which one(s):
.....

We propose to trial changes to the current Citylink service – Route 20 with a 'Waitara Express' service. Would you use this service?

Yes - regularly Yes - occasionally No

We propose to trial changes to the current Southlink service – Ōpunake to New Plymouth, via SH45, offering a peak hour morning and evening timetable. Would you use this service?

Yes - regularly Yes - occasionally No

We have set out our proposed 2025 – 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans.

I live in Glenavon and use this service frequently.
PLEASE DO NOT REMOVE THIS SERVICE.
.....
.....

If buses were more frequent, would this prompt you to start using public transport or use it more?

Yes - regularly Yes - occasionally No

Consultation questions

Would you use a Citylink (New Plymouth) weekend service?

Yes - regularly Yes - occasionally No

If yes, please let us know which routes or list the destination/suburb(s) you would use.

.....
.....

Would you use public transport on public holidays?

Yes - regularly Yes - occasionally No

If yes, please let us know which routes or list the destination/suburb(s) you would use.

.....
.....

Would you use the proposed addition of a weekend service on the Connector (Hāwera to New Plymouth)?

Yes - regularly Yes - occasionally No

Would you use any of the proposed four new services? – please tick all that apply

- Cross-town links (avoiding city centre)
- Airport to city centre link
- More routes to Taranaki Base Hospital
- Waitara Express

Are there any other route changes you would like us to consider?

.....
.....

If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more?

Yes - regularly Yes - occasionally No

Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible?

Yes No

Consultation questions

Do you like the idea of multi-modal transport and service hubs?

Yes

No

If so, what services and facilities would motivate you to use the hub?

.....
.....

Are there particular townships that you think would be a priority for these?

.....

Are there any other initiatives you would like us to consider?

.....
.....
.....

We want to enable people to safely and conveniently travel by active and shared travel. We would like to ask:

Where in Taranaki would you like to see new or improved active travel routes created?

.....
.....

If new improved active travel routes were built, would you use them?

.....
.....

How do you think new active travel routes would benefit either you personally or the wider Taranaki community?

.....
.....

In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes.

Please do not put cycle lanes on narrow streets such as Devon St West + St Hubyn St. It's not fair to business + parking cars. We have the Coastal Walkway for cyclists.

If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?

.....
.....

Consultation questions

Are there any neighbourhoods which you think would benefit from reductions in traffic levels?

.....
.....

If a car is used for the school-run (either being dropped off or driving your child to school), what are the challenges to switching from using a vehicle to active travel?

.....
.....

What can be done to address those challenges and make active travel a viable option?

.....
.....

If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?

.....
.....

What would enable you to make more journeys to work using active travel?

.....
.....

Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?

.....
.....

There are a number of ways to share your views with us on this proposal. Please read the Better Travel Choices for Taranaki document before having your say. Thanks for taking the time to get involved.

First name: Valda Last name:

Email: valdaw@actrix.co.nz

Address: Soraton St Glenavon

Do you wish to present your submission to the Regional Council at a hearing on 4 December 2023?

Yes No

If yes, please provide contact number and/ or email address:

Privacy Statement - Submissions are public information. Your name and feedback will be included in public documents as part of the decision-making process. All other personal details will remain private. This information will be held by Taranaki Regional Council but only for the purpose of this feedback process.

Submission #161 Brett Meuli

Have your say on transport



Are you a bus user or would like to start using public transport?

Is road safety and how speed is managed something you want to talk about?

Or do you want more opportunities for walking or getting out and about on your bike?

Your survey answers will help Taranaki Regional Council and the region's district councils shape key strategies and plans which aim to improve active and sustainable travel and make our local roads safer to travel on.

QUESTION 1:

What do you want transport in Taranaki to look like in 2050?

[Handwritten response area for Question 1]

QUESTION 2:

What are your main transport priorities? Tick one or more of the options.

- | | |
|--|---|
| <input type="radio"/> Reducing emissions | <input type="radio"/> Safer speeds |
| <input type="radio"/> Getting from A to B by car on time | <input type="radio"/> Reliable/resilient road network |
| <input checked="" type="radio"/> Better road surfaces | <input checked="" type="radio"/> Improved walking options |
| <input type="radio"/> Improving accessibility | <input checked="" type="radio"/> More bus routes/services |
| <input type="radio"/> Using cars less | <input checked="" type="radio"/> Improved cycling options |
| <input checked="" type="radio"/> Safer roads | <input type="radio"/> Anything else? |

QUESTION 3:

If you put anything else, please tell us what: *OUR CITY IS STILL TOO VEHICLE CENTRED (CARS + TRUCKS), ITS NOT FRIENDLY ENOUGH FOR PEDESTRIANS AND CYCLISTS*

QUESTION 4:

How concerned are you about safety on local roads (not including state highways eg SH3)?

- Very concerned Concerned Neither concerned nor unconcerned Unconcerned Very unconcerned

QUESTION 5:

Please tell us if you have any safety or speed concerns about specific roads (not including state highways)

OUR ROADS AND STREETS ARE WIDE AND ENCOURAGE DRIVERS TO DRIVE QUICKLY, NOT SAFELY

QUESTION 6:

What do you think about the current speed limits on your local roads (not including state highways)?

- Far too fast Too fast About right Too slow Far too slow

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QUESTION 7:

What should the priorities be to improve cycling, walking and other active travel opportunities?
Tick one or more of the options.

- More separated cycle lanes on roads
- Better footpaths
- Safer speeds on roads
- More road crossings for pedestrians
- Bike sheds at schools/workplaces
- More cycle/walkways within communities
- Cycle/walkways linking Taranaki communities
- Other

QUESTION 8:

If you ticked other, please tell us more:

As In Europe PEDESTRIANS AND CYCLISTS SHOULD SHARE FOOTPATHS. DEDICATED CYCLE LANES SEPARATE FROM ROADS, NOT JUST PAINTED LINES

QUESTION 9:

Do you currently, or have you previously used one of the bus services in Taranaki?

- Regularly
- Sometimes
- Rarely
- Never

QUESTION 10:

If you use buses, please tell us which routes you use and the reasons you use public transport.

QUESTION 11:

If you don't use buses or you want to use services more, what barriers are stopping you? Tick one or more of the options.

- Routes don't go where I need
- Easier to drive and park
- Cost of fares
- Too far from bus-stop
- Need to transfer between services
- Inaccessibility of buses and footpaths
- Timetable doesn't suit
- Not frequent enough
- Buses aren't cool
- Other

QUESTION 12:

If you ticked other, please tell us more:

COMMENTS:

To comment further on an interactive map, please scan the QR code.

Name: BRETT MULLI
Email address: brettmulli@gmail.com



Tick here if you would like to go into the draw to win a \$200 Prezzy Card.

Please note the survey submissions and any information you supply as part of it is considered public information and will be available in reports and documents relating to this feedback process and may be published on the Taranaki Regional Council website.

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Submission #162 David Vincente

Have your say on transport



Are you a bus user or would like to start using public transport?

Is road safety and how speed is managed something you want to talk about?

Or do you want more opportunities for walking or getting out and about on your bike?

Your survey answers will help Taranaki Regional Council and the region's district councils shape key strategies and plans which aim to improve active and sustainable travel and make our local roads safer to travel on.

QUESTION 1:

What do you want transport in Taranaki to look like in 2050?

EFFICIENT, INCLUSIVE
AND AVAILABLE PUBLIC TRANSPORT THAT SERVES
EVERYONE AT A REASONABLE PRICE

QUESTION 2:

What are your main transport priorities? Tick one or more of the options.

- | | |
|--|--|
| <input type="radio"/> Reducing emissions | <input type="radio"/> Safer speeds |
| <input type="radio"/> Getting from A to B by car on time | <input checked="" type="radio"/> Reliable/resilient road network |
| <input type="radio"/> Better road surfaces | <input type="radio"/> Improved walking options |
| <input checked="" type="radio"/> Improving accessibility | <input checked="" type="radio"/> More bus routes/services |
| <input type="radio"/> Using cars less | <input type="radio"/> Improved cycling options |
| <input type="radio"/> Safer roads | <input type="radio"/> Anything else? |

QUESTION 3:

If you put anything else, please tell us what:

06 OCT 2023

NPDC 9:23pm
A

QUESTION 4:

How concerned are you about safety on local roads (not including state highways eg SH3)?

- Very concerned Concerned Neither concerned nor unconcerned Unconcerned Very unconcerned

QUESTION 5:

Please tell us if you have any safety or speed concerns about specific roads (not including state highways)

NONE IN TOWNS OUTSIDE 100 KM/HR SEEMS
EXCESSIVE IN MOST ROADS

QUESTION 6:

What do you think about the current speed limits on your local roads (not including state highways)?

- Far too fast Too fast About right Too slow Far too slow

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QUESTION 7:

What should the priorities be to improve cycling, walking and other active travel opportunities?
Tick one or more of the options.

- More separated cycle lanes on roads
- Better footpaths
- Safer speeds on roads
- More road crossings for pedestrians
- Bike sheds at schools/workplaces
- More cycle/walkways within communities
- Cycle/walkways linking Taranaki communities
- Other

QUESTION 8:

If you ticked other, please tell us more:

TRAFFIC LIGHTS

QUESTION 9:

Do you currently, or have you previously used one of the bus services in Taranaki?

- Regularly
- Sometimes
- Rarely
- Never

QUESTION 10:

If you use buses, please tell us which routes you use and the reasons you use public transport.

QUESTION 11:

If you don't use buses or you want to use services more, what barriers are stopping you? Tick one or more of the options.

- Routes don't go where I need
- Easier to drive and park
- Cost of fares
- Too far from bus-stop
- Need to transfer between services
- Inaccessibility of buses and footpaths
- Timetable doesn't suit
- Not frequent enough
- Buses aren't cool
- Other

QUESTION 12:

If you ticked other, please tell us more:

COMMENTS:

To comment further on an interactive map, please scan the QR code.

Name: David S. Vicente
 Email address: dauid.vicente@gmail.com



- Tick here if you would like to go into the draw to win a \$200 Prezzy Card

Please note the survey submissions and any information you supply as part of it is considered public information and will be available in reports and documents relating to this feedback process and may be published on the Taranaki Regional Council website.

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|--|--|
| Submission No: | 163 |
| Name: | Emily Bailey |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 3 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Coastal Southlink |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Airport link and regional buses |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Any of them as there are none at the moment! |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Unsure |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Coastal southlink |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Coastal southlink |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | The proposed coastal Southlink bus stops do not match current user stops. Please can we retain current stops or else we may have a decline of users rather than increase. The driver knows where. Also the times are not good for us with kids in town. There are at least 15 kids and parents who regularly travel between Oaonui and the spotswood kura kaupapa Maori plus work places in town. It would be great to have a slightly later pick up and early drop off eg. Leave Opunake 7:30am and leave new plymouth 3:15/30pm |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Ours. As mentioned above. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to | Yes |

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| travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Gets people active, out in the comments and leaves cars at home |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Anywhere but particularly SH45 for cycle lanes which I know isn't under council management |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | No cycle lanes on SH45 around Pungarehu wider region to school bus stop in the township |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Make nzta install cycle lanes on sh45 |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | having to carry large items on bike or bad weather. Cycle lane would make it safer so could use a cargo bike |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Cycle lane |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |

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| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |
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| Better Travel Choices Survey | |
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| Submission No: | 164 |
| Name: | Janine ODea |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Route 9 / 20 |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Sep-20 |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Sep-20 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Beach St heading down to Fitzroy beach needs a proper sign saying it's shared use |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | See above (currently not stroller friendly) |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes. Having good places to lock bikes and having functional showers/changing rooms at work |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 165 |
| Name: | Michelle Ngaia |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | SouthLink |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Coastal and Hawera routes |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Hawera Coastal Opunake Rahotu |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | The fact that I do not drive at all, never have |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 166 |
| Name: | Anderson |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Connector Bus (Hawera-New Plymouth) |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Connector Bus (Hawera-New Plymouth) |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | Stratford town |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 167 |
| Name: | Shane Macbeth |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Te hunting walkway |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | It wouldn't |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | New Plymouth has the coastal walkway, this does not impact traffic flows yet provides scenic areas for people to actively use. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | This is Taranaki, we are living in the shadow of a mountain which affects weather patterns, people also have busy lives and do not have time to waste and need cars for mobility to get to jobs, after school activities that are spread out,, not being able to get children to activities will encourage more children to avoid exercise. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Active travel is not a viable option if it increases congestion. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Distance |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Nothing |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Leave people to decide for themselves when they exercise |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 168 |
| Name: | Mira Moran |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | Main lines |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Yes, suits me fine. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Hamilton Stratford |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | E-bikes & scooters |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Ngamotu port to cbd |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Safer travel with my child, sustainable and healthier option |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | St Aubyn Street |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Poor Weather, safety |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Bike storage at work |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | As above |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes! |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 169 |
| Name: | Leann |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Devon Street, streets with little to no shoulder. Could separate bike path by at least a speed bump to keep drivers from driving in bike lanes. Make driving in bike lanes illegal (Like it is in other countries). |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Safer cycling, less injuries and people getting hit by cars. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Any main street where there is currently little to no shoulder |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Having multiple children, safety of children on bikes |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | If multiple kids need to be dropped in different places. Extended time required to travel (e.g. less time at work) to pick kids up from daycare |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | More bike lanes and safer bike lanes where I wouldn't have to worry about getting hit by cars if I had my kids with me |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 170 |
| Name: | Geoff Sanders |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Stratford to New Plymouth |
| P1 Q13 - Would you use public transport on public holidays? | |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | Stratford town |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 171 |
| Name: | Jasmine Koroheke |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | <p>As a working solo parent with no transport the times specified are irrelevant for us but with summer night markers happening more in town it would be an opportunity to get to those</p> |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | I don't know anything about this to be able to comment on this |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | From pungarehu to np Around np Np to pungarehu |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Pungarehu to np |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | None just need more |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Parihaka pa |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Worm and shopping |

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| P1 Q23 - Are there particular townships that you think would be a priority for these? | Oarihaka/ pungarehu |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Parihaka/ pungarehu |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | It would allow for public transportation options |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Mid parihaka road |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Yes all |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | MAKE MID PARIHAKA ROAD SAFER |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Work hui are held all over taranaki..there nothing that can help having to travel to these on a car |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Stationary work which is unrealistic |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 172 |
| Name: | Erin |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 4 |
| - New services | 3 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | <p>Number 5 Frankleigh Park - it goes through my neighbourhood Glenpark Ave where there are a high number of people without cars or good bikes. And so I can take the bus home after 6.20pm. I am a regular bus user.</p> |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | <p>Number 5. For the reasons above.</p> |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | <p>No</p> |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | <p>Yes - occasionally</p> |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>I am worried about the reduced service to number 5. Kainga Ora are creating new high density housing in our area, in Glenpark Ave, and we already have so many residents with with no other transport options, except by foot and bus. It makes no sense to reduce bus</p> |

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| | <p>services to an area while at the same time increasing high density social housing there. For me, I take the number 5 from Puke Ariki at least three times a week at 2.15, 4.20 and 5.10pm . I will need to use my car instead if the 2.15 or 5.10 buses are changed. Also parking price in the city has increased to \$3 per hour, which is a good move towards potentially reducing carbon emissions as long as there is a good public transport system and safe biking options for families, to replace cars. So while I support increasing services to Waitara and the Coast, to reduce any CityLink services now seems crazy.</p> |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | CityLink Number 5 to Frankleigh Park |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | <p>Already mentioned but I would really like you to consider not reducing the service through my Kainga Ora neighbourhood at Glenpark Ave. The number 5. It is also really hard to get to town on time for work, the bus only goes up the street towards Frankleigh Park, not direct to town. There is no shelter to wait at my end of the street for this long bus ride to town either. It takes so long to sit on such a long bus ride to town it is faster to walk. On a rainy day, I would get wet at the bus stop anyway. So I don't use</p> |

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| | the bus to get from home to town, only town to home. Instead I get dropped off in town using a car, or I walk and get wet and sad. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Easy to co-ordinate - a good app to help me to understand what I would need to take, and where. Clean public toilets' for travelling with kids who always need to go. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Work with Kainga Ora to provide good public transport for low socio economic areas, where people can not afford cars or gas or e-bikes (and we don't have safe storage and re-charge places for e-powered bikes and vehicles in our small, garage-less houses) |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Around my neighbourhood at Glenpark Ave, to our local kid's schools at Vogeltown School (that area is so dangerous for kids on bikes!!) Woodleigh School and Westown School. In a perfect world I would like to be able to bike and walk with kids from the Huatoki walkway to the Coastal walkway without going on the road or having to main cross roads. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | If it feels safer then we would bike more. Walking is more pleasant and relaxing when you are not next to stinky zooming cars. We would use our car less and reduce carbon emissions. Safety on bikes is a big issue for our family, sharing roads with cars is a barrier to bike riding. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed | I have heard that shared pathways (with bikes) can be scary for senior citizens or sight impaired |

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| <p>for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>people who are less confident on their feet in busy public areas, so perhaps the shared area design could communicate what part is for bikes and what part is for walkers? This helps for teaching young kids on their bikes as well, they take a while to learn not to get too close to walkers. For the question above - the central city could potentially have lots of 'active travel' areas with no cars. But we have to have a really good bus system to support this. otherwise, obviously people will just feel annoyed about the lack of parking.</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | <p>My street at Glenpark Ave is a busy pass-through with lots of speeders and wheelies. Its not safe for our kids and we would love some design that would help to slow down drivers. Like on Mill road.</p> |
| <p>P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>The time between drop off and getting to work . I can't get my daughter from Glenpark Ave to Vogeltown School and then get to work by 8.30am in the city Centre, on the bus or by walking or push biking. In a perfect world I could take a bus from my street between 8am-8.30am that goes past her school then directly into town. If I'm not working that day we often walk or scooter to school .</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>A bus service like the above lol! Subsidized cost of cargo e-bike, or e-scooter? Cheaper hire scooters or e-bikes.</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>Rain when walking. And time to get to and from kids schools to work - to co-ordinate start and end times of school and work.</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>and ebike. A bus service that went more directly to town from my street, rather than a huge loop through other neighborhoods.</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>YES PLEASE!!!! Work places adjusting to allow work start times to fit around active travel modes, taking into consideration the need to get kids to school each morning.</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
|---|------------------------------|
| Submission No: | 173 |
| Name: | Sonali Bhattacharjee |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 1 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 4 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Need more bus stops |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Build more bus stops |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | Need more women bus services |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | Nothing |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - occasionally |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - regularly |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Don't know |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Stratford |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Stratford |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Nothing |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | More buses after 6pm |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Don't know |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Egmont |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Nothing |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | More cycling lanes |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Nothing |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | None |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | More flat footpaths on smooth asphalt |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | None |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Nothing |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Don't know |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Need more electric cars |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | More free buses for those on WINZ benefits |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Nothing |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|---|
| Submission No: | 174 |
| Name: | charlotte McGoldrick |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | airport city link |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | airport city link is vital for me to be able to use public transport, I live on airport drive so otherwise I would have to drive to a bus stop which is a waste of time |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | city centre |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Trams. Trains |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | fitness, less cars |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | none, just share the footpath |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Time. I have to be at daycare at 7.30 and work at 7.30 |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | no buses near my house or at the time I need to start work. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | a bus near my house at the right time |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 175 |
| Name: | Chris Molloy |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | All of them |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Airport to city centre link |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | All of them |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Increasing frequency of services overall will help reach a threshold where more New Plymouth people feel like public transport is a good option. I don't have a preference for which services to upgrade. Just getting the job done is most important. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Would need to see more detail. Sounds like a good idea. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>Multi-modal freight hub, essentially a Port Taranaki Inland Port or ports, perhaps at Lepperton, with an additional hub at Hawera or perhaps further south. Would need a good understanding of freight origins and destinations to best site this. A key outcome for public transport and people movement would be getting freight off New Plymouth streets and onto the existing railway line, thus making it much easier to implement improvements to cycling on city streets, better public spaces etc. It seems bizarre that freight is transported to the port by road when there is a perfectly good bypass in the form of the railway line to the port.</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>Probably originating in New Plymouth and towns so that people don't have to travel by car to get started</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - regularly</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>Improved health, reduced fossil fuel use, etc</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>In the places already identified and funded (inadequately it seems) by Waka Kotahi</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | <p>All the little shopping areas around New Plymouth, e.g. Fitzroy, Strandon, Vogeltown, West town, etc.</p> |
| <p>P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>None really. I regularly commute by bike from New Plymouth to Bell Block Industrial Area via Coastal Walkway or Old Devon Road route.</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | |

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| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>Yes</p> |



| Better Travel Choices Survey | |
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| Submission No: | 176 |
| Name: | Sian Morgan |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>the proposed bus changes with route 9 and Bellblock amalgamation.</p> <p>I live in Glen Avon and am mortified there will be NO bus coming through us anymore.</p> <p>I have children that take this bus to school and to town. And I will not be the only family that this will effect.</p> |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Glen Avon |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Glen Avon route 9 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Yes |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I work to far away |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 177 |
| Name: | Finola Mooney |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 4 |
| - New services | 1 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| | Airport service |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |
| | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Merrilands to NP Central |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Waitara |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Bike, bus combo |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Inglewood, Waitara, Eltham |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Tram service in New Plymouth |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Coastal route connecting Waitara to Hāwera |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Getting fit and reducing reliance on cars. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | State Highways, Mangorei Road, Devon Street |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Merrilands |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Too far to travel |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | On-demand service |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 178 |
| Name: | Jasmine Fernee |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Not to change route 9. My girls use this to get to school as well as about 12 plus other schools if this service gets taken away how do they get to puki ariki to catch the next bus |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Glen avon since you want to take our bus service away |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 179 |
| Name: | Alex Connolly |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Number 9 route through Glen Avon |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Number 9 Glen Avon |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>Glen Avon community needs to be connected to town and we would greatly miss this bus service. Our children use this weekly and it's a great adventure and excuse to ditch the car. We have just gotten used to using this fanatics service it saves us walking up the huge Glen Avon hills and my kindy child has made friends with Rod the bus driver we really need the Number 9 to continue</p> |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Glen Avon Number 9 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Please keep the Glen Avon Number 9 route to keep us connected |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Please tell Is that there is an option to use a bus with 3 young children to go into town and back minimal organisation and right outside our Glen Avon doorstep keep the number 9 |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |

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| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Glen Avon |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Glen Avon |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Keep the number 9 bus and promote its fantastic service and use |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Yes we are already switching to the bus once a week from Glen Avon |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |

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| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |
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| Better Travel Choices Survey | |
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| Submission No: | 180 |
| Name: | Corinne Crowe |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Glen Avon service |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Glen Avon must have bus services. Families in the Glen Avon are rely and depend on it |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Glen avon |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Glen avon |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Waitara to np |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Safe cycling |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 181 |
| Name: | Jenny Duncan |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 2 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | #20 |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | #20 |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | <p>#20 I don't know if I would use the Waitara express bus as I don't know where it would go.</p> <p>This new proposal goes along state highway instead of going through Waitara. This is not good people go from West side to centre of Waitara and East side to centre of Waitara. Also the East side of Waitara will not get a good coverage as it does now . This will be bad for</p> |

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| | our elderly and young as a lot use it for this reason . There are no taxis in Waitara for our people, So the bus is used. Also if someone lives on West side they can't get off bus until it goes right around waitara again. Then if driver is due for a break they will have to stay on bus until after drivers break. I suggest have 1 bus leave from NP to Waitara n the other bus leaves from Waitara to NP so you have 2 buses going in opposite directions which will be more frequent. Also how will people get from BB To Waitara n vice versa like they do at moment . |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport | |

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| groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |

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| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth district</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 182 |
| Name: | Macfarlane |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Reduce public transport and use funding to improve road quality |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Accelerate Waitara to Bell Block cycle path. Do not propose new ones, just execute faster. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | yes |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Do NOT under any circumstance introduce cycleways that reduce space on already narrow and poorly maintained roads. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Live too far from school to do anything but drive |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Live too far from work |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | no |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 183 |
| Name: | Thalia Gordon |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | A school bus connection from Glen Avon direct to local feeder schools - Girls High, Boys High, Fitzroy, Highlands |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Please dont remove Glen Avon - maybe reduce the service but dont remove it completely and leave our kids stranded. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Glen Avon |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Please dont remove the Glen Avon service |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | A better link to the Valley. A safer route to navigate around lake rotomanu - there is currently no safe walking/biking route around the road side and it can be very dangerous. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Around lake rotomanu. Connecting to the Te Rewarewa Bridge |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | The removal of the Glen Avon Bus service. Currently the only bus for Glen Avon kids to use to get to school, transits in the city CBD and I dont feel this a safe environment for daughter. Please consider a school bus route connecting Glen Avon at the main schools in the area |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Dropping and collecting kids from school |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | A school bus service from Glen Avon that does not transit in the CBD. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 184 |
| Name: | Adelaide Campbell |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Hawera - New Plymouth and all week days. |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Ingewood to New Plymouth |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Inglewood - New Plymouth |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Youth groups, elderly and iwi/hapu groups. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Place to sit and work on my laptop. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | New Plymouth |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | New Plymouth and Hawera |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I enjoy the outdoors and often do walks in in the parks and reserves in New Plymouth, expanding this would be great for my health and well-being. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Windsor Walkway Inglewood. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Inglewood township and Stratford. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Distance, its about 25km to work. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes, especially for businesses over 100 people. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 185 |
| Name: | Elizabeth Iremonger |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Bell block! We need more bell block/ waitara buses urgently |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | i haven't seen it anywhere |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | route 20 - bell block |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Route 20 - Bell Block |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | more things to do with the family that is free |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Bell block into new plymouth |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Yes! |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Coming into bell block |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | There's too many cars around |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | make the journeys quicker - more buses |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | it takes too long |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 186 |
| Name: | Smith |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Bus Rout 9 |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Bus rout 9 - you have removed Glen Avon from this route. Are you going to replace this rout with a school bus service. There are 10+ kids that take this bus to school and home each day. Your leaving these kids stranded. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | 9 - Glen Avon |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Electrification |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 187 |
| Name: | Sue Gorrie |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 2 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Np to Waitara for those who need to get out to work in bell block/waitara earlier than current bus timetable |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Merrilands to town |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Merrilands/town/Fitzroy/bell block |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | It's fine as it is |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Needs to be a bus for Airport Drive kids to schools or bell block buses, we have to drop and pick them in up bell block |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 188 |
| Name: | Fiona Spark |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Bell block to New Plymouth city center |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | I struggle to catch the bell block buss as much as I would like because it only runs every 2 hours, which makes planning things so much more difficult, especially if I want to transfer to another bus. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | 20 bell block to new plymouth |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | 20 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Bell block to the port or other areas. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Young families. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Just anything that makes it easy. Nice toilets and a drinking fountain. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Bell block, waitara |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Bell block, especially wills rd |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I wouldn't be as terrified of my child being killed on the wills rd corner on their way home from school (because there are no cycle lanes or footpaths) |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Wills road |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Getting to work on time after dropping off kids at school |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | More frequent busses and safer cycle areas |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | The time that it takes to get to work (working over 1 hour away some days) |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Earlier bus routes and more frequent routes. More cycle lanes towards the port view area |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 189 |
| Name: | |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | will it pay for it self? It should be self funding |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | off road, i.e walk way extensions both ways. Off road trails like those in Taupo (not next to traffic, and not making roads narrower. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Everything, sports, getting to work, supermarket, sport pick up and drop off, getting around quickly to facilitate busy family life. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | nil |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Kids school pick up and drop off, getting to school or sports if called on... |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | no |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | no |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 190 |
| Name: | Les Marshall |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | NP to BBk and return (not in conjunction Waitara) |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | <p>I live in Bell Block and work in the city. I leave for work at 7am and return to BBK between 5 and 5.15pm. Currently the first bus in BBK in the morning is at 7.30am.</p> <p>BBK needs it's own, more frequent services, especially in the morning window 6 to 9am and afternoon 4 to 6pm.</p> |

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| | A NP/Waitara return express bus is a great idea, however BBK services should operate separately because ultimately the BBK timetable is dictated by Waitara as an end/start point. This is why so many Wta/BBK workers use their own vehicles to get to and from work. If there was a bus that left BBK at 7am I might be more inclined to use it. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Bell Block - NP return |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Don't know |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to | Yes |

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| travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Not sure |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Time and productivity |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No. How you travel is a matter of personal choice. Improving options to make more viable choices available makes more sense. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |

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| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |
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| Better Travel Choices Survey | |
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| Submission No: | 191 |
| Name: | Jenny Hatch |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Route 9 Glen Avon to city |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>We are very concerned to hear about changes and drawbacks to Route 9 - taking the suburb of Glen Avon off route. As a suburb, we will have no access to public transport services. It takes 20 minutes to walk from Glen Avon to Fitzroy, (sometimes longer for kids and little legs). Walking to the Valley is not pedestrian friendly</p> |

(no footpaths to the bus stop in the valley!) and it is just as far to walk there.

School Children use this bus service to get to schools all across town from the suburb of Glen Avon. They catch the 7.40am or 8.20am bus to get to town to catch another bus from Ariki Street onto Highlands Intermediate, Francis Douglas or Devon schools. Kids also use these buses to get to their schools of Fitzroy, Girls High and Boys High. They also use the route coming home again, arriving around 4pm. Families have used this service, as we like to do our bit for the environment, it's convenient, it saves petrol, and kids like the independence too. This has provided a service, however it takes about an hour to get to some of the schools across town because of the bus connections. Another 20 minutes walk to the bus stop -before getting on the bus is not acceptable, and parents will need to take their children to school by car which is undoing all the great benefits!!

My husband is also a regular user of the 7.40am bus to work in town. He then catches the 5 or 6.20pm bus home.

I know of parents with preschoolers and elderly who use the bus to get to town during the day, supporting our city centre!

I like the proposal of weekend buses, and also the buses every 30 minutes idea for 2025. This would get used in our area by adults and our teenagers alike going into town! The more frequent runs would greatly aide this, as it wouldn't dictate how much/little time you had in town before you needed to catch the bus home (at the moment, we wait another hour).

The rural school bus service runs right down Smart Road, yet our kids are NOT eligible OR able to take this bus. At the very least we would like you to consider Glen Avon's need of access to public transport for the before and after school/work hours of 7-9 and 3-6pm. The elderly who use the bus in the suburb would also call out for more frequent hours in the day, so please just keep it the same or improve.

The bus has been much more user friendly since the addition of GPS and the bus app! You can see if the bus is running to schedule, or how much time you have to wait, it's been fantastic!

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Route 9 Glen Avon to city |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Route 9 to city |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Keep Glen Avon Route 9 |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | The Valley should be pedestrian friendly. It has no footpath. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | The bus route 9 is used by Glen Avon by families to get to schools all over town. Taking Glen Avon Route 9 off the proposed new route, creates a huge challenge, and we will need to start to use our cars! |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Keep the bus! |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 192 |
| Name: | Philippa Guptill |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | <p>When we first moved to New Plymouth bus routes were very frequent and down most streets eg I'm in Ropiha in Fitzroy I'd get the bus outside home now you are proposing I go up to the shops to catch something with a walker I'm unable to do</p> |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>I'm in Fitzroy a lot of people won't be able to walk as far as the shops to catch especially older or mobility impaired please think again on route and disagree on removing glen Avon</p> |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | When we moved to New Plymouth 1995 the bus routes were down most streets eg Fitzroy thru the village shops along Clemow to Vogel to Normanby down to Clemow along to Fitzroy down Fitzroy to Puni along Puni up Ropiha along Waitwko up Record to Barriball to Sackville then back to town .I think unless memory is failing me Glen Avon was on the Belk Block route . U got on /off close to home . U take out Barriball and a lot of elderly will no longer use . Who are u wanting the service for ? Shame |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |

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| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | From looks of things you will be taking options away from people |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Personally won't help me as I'm disabled but will others |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |

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| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 193 |
| Name: | Lois McNeil |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | <p>I'm happy with frequencies travelled as I only use the first bus of the day and one after work - either the 5.10pm or 5.50pm. I would be ok with reducing the Glen Avon route during the day when there is evidence of no passengers but not entirely removing it</p> |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | <p>I would be happy to have a later bus up to maybe 7pm but it depends on the support and use. I work around them now and it doesn't put me out too much. I am satisfied with the current time tables and think its a real long day for the drivers.</p> |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us</p> | <p>I use the Route 9 bus from and to Glen Avon and this would definitely be an issue if the Glen</p> |

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| <p>what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>Avon loop was discontinued. It would add my vehicle to the road when I do not cycle and this would be in conflict with your goal to remove vehicles from the roads in support of climate change. I would like the Glen Avon route to remain, this surely only adds a couple of minutes to the route to keep it. I am happy with the timetables for this bus route and think no additional services are needed from my perspective.</p> <p>I do not want to see Glen Avon removed entirely as this would disadvantage residents and make catching the bus inaccessible, thereby increasing vehicles on the road, including my own with single person travelling, which conflicts with your goal.</p> |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | <p>No</p> |
| <p>P1 Q11 - Would you use a Citylink (New Plymouth) weekend service?</p> | <p>No</p> |
| <p>P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use:</p> | |
| <p>P1 Q13 - Would you use public transport on public holidays?</p> | <p>No</p> |
| <p>P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use:</p> | |
| <p>P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)?</p> | <p>No</p> |
| <p>P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre)</p> | |
| <p>P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link</p> | <p>Airport to city centre link</p> |
| <p>P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital</p> | |
| <p>P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express</p> | |
| <p>P1 Q17 - Are there any other route changes that you'd like us to consider?</p> | <p>I use the Route 9 bus from and to Glen Avon and this would definitely be a huge inconvenience and disappointment if the Glen Avon loop was discontinued. It would add my vehicle to the road when I do not cycle and this would be in conflict with your goal to remove</p> |

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| | <p>vehicles from the roads in support of climate change. I, and others in our neighbourhood, would like the Glen Avon route to remain, this surely only adds a couple of minutes to the route to keep it. I am happy with the timetables for this bus route and think no additional services are needed from my perspective.</p> <p>I would be open to less frequent travel through Glen Avon during the day if it is not used, but keen to keep the first two runs for early commuters and school children, maybe one around lunchtime and then the afternoon school drop off and a couple of last of the day runs. This reduces the number of runs through Glen Avon but keeps the route.</p> <p>The proposal to remove the Glen Avon route makes it inaccessible for our suburb and will increase car travel for those of us that do use the bus.</p> <p>Glen Avon is growing and to remove that route entirely would disadvantage those that live there.</p> |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | <p>Those that don't have a bus stop/route close to them, those without transport, or like me people that prefer to actively travel when the weather permits, and occasionally catch the bus.</p> <p>I'm happy with the current set up, so i recommend checking with those directly affected.</p> |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | They would need to be clean, dry and safe |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | best to ask those directly affected that live out of NP |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Not changing the Glen Avon route |

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| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>through New Plymouth, I cycle to work if I don't catch the bus and the direct route along Northgate and the one-way systems is treacherous, I have been knocked off my bike there and it's frightening how close drivers are sometimes, and some drive in the cycle lane. with positive changes I'm sure many more would cycle as some have said they won't cycle along Northgate and the one-way systems as its too scary.</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - regularly</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>It would be safer for those actively travelling, and encourage more people to use them, taking vehicles off the road.</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>Northgate and the one-way systems in New Plymouth.</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | <p>Most residential streets where people cut through.</p> |
| <p>P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>I think the main challenges are inclement and windy weather, the safety of children and carers.</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>Nothing can be done about the weather, but the safety of children and carers can be addressed by way of barriers, education of drivers and more room and options for active travel.</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>I usually actively travel but if the Glen Avon route is discontinued, I will be taking my car when I don't ride my bike.</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>safer roads and please don't change the Glen Avon bus route 9.</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>yes, that would be good for all</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |

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| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |
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| Better Travel Choices Survey | |
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| Submission No: | 194 |
| Name: | Jacqui Heal |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Route 6 |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>The loss of service to Huatoki Street/Manu Cres on route 6 means I would no longer use the bus. I understand if the bus takes away the hail and ride on Manu Cres, bus stops on either side of the crescent would be good. Even just having the stop on Huatoki street between the two crescent entrances would serve better than having to walk to the stop by Carrington Street. Please reconsider this route change.</p> |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Route 6 |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | As per previous comments |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Every 10th trip free like a coffee card but on the Bee card. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | A cycle track through Pukekura park at peak times to encourage cycle commutes |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | I would love to see dedicated cycle lanes within the parking zones so that bikes are protected by the parked cars. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Westown |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Frequency of buses. If I miss one bus I have to wait another 40 mins. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | More frequent and buses on Saturday. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 195 |
| Name: | M J Malcolm |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 4 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | 1 and 2 |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | I am likely to mostly use routes 1 and 2 to get from Lynmouth to city. I find it frustrating that availability on these routes is often at same times so if timing on one doesn't work, it is not as though I can walk a bit further to the other. Also no service home from town after 620 pm, so can't get home from early evening activities that might finish say at 7 pm. I want to use |

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| | public transport more but timetable rarely works for me |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Routes 1 and 2 from Marfell/Lynmouth to city for activities with my granddaughter |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | again opens up possible activities with granddaughter |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |

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| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | I am particularly interested in better public transport for inter-regional travel. Please work with Inter City or other providers for better options for getting to/from Whanganui, Wellington and Auckland. I am currently looking at bus options for Wellington to NP in November, and there is no service on the Thursday and on Friday will involve 3 hour wait in PN. I will do the 9 hr + trip to save carbon footprint but many won't. Obviously longer term would love to see rail as my preferred option! |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Devon and St Aubyn Sts - they are really challenging for cyclists and pedestrians, not just along them but getting across them to the coast |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Both me personally but more importantly our tamariki and moko who can grow up confident and safe to ride to schools, friends and other activities, feel independent and make this a normal way to live. Papatuanuku benefits and our personal health and wellbeing too |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Devon/St Aubyn Sts - and much prefer separate footpath and cycle lanes. Shared pathways create new hazards for cyclists and pedestrians. There are many schools in this area and so a priority focus for improvements |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | More refuge bays on middle of Devon/St Aubyn St to make easier to cross |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Safe cycling options on Devon St and safe road crossing on these really busy roads |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Progress Your Way proposals in consultation with schools like West End, Devon Intermediate, St Josephs |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | N/A |

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| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes and to help children use active transport too - some good initiatives happening that could be amplified</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 196 |
| Name: | Christy Oh |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Number 9 |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | Number 9 and number 1 |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | Number 9 |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - occasionally |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | <p>Number 9, taking out the Glen Avon.</p> <p>due to declining eye sight (no longer allowed to drive) I use this to get to and from work, to get groceries etc. Taking the Glen Avon section away would not be helpful as the next bus stop would be either the valley or fitzroy, which is a bit of a hike in the morning (worse in the rain) or after a long day at work. Also there is a lot of</p> |

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| | school kids and adults who use this and a barrible stops. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Number 9, Glen Avon - town. Number 1, motorua, (for work and to visit friends/family) |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Number 9, Glen avon |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |

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| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |

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| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |
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| Better Travel Choices Survey | |
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| Submission No: | 197 |
| Name: | Sammi Smith |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Route 20. |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | I like the proposed route 20 idea with higher frequency and weekend trips. Would be good if they go later than 5:30 though for people finishing at 5:30 in New Plymouth |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Route 20 from waitara |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Route 20 from waitara |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Later times for route 20 to accommodate people finishing later in New Plymouth. A lot of people finish at 5:30-6 |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Waitara |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Not sure |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Waitara |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Having somewhere to actually get out and exercise safely. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Unsure |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | N/A |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Not sure |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Weather and time |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | N/A |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Start Time |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Changing jobs. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 198 |
| Name: | Ashley Payne |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 4 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | More often specifically fitzroy and bell block |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Fitzroy route 9 or 20 |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Merrilands |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Age for child Time tableU |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 199 |
| Name: | Blair Haase |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Glen Avon needs to retain the local bus stops, this is a growing area with lots of school age children that rely on buses. It would be madness to stop this service particularly around school times. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Improve access from Beach street down to the carpark/walkway for people with bikes, buggys, wheelchairs etc. It is currently quite dangerous to get to the walkway from Beach Street. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I bike a lot to work etc so would be of benefit to me and many others |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | Beach Street down to the walkway |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 200 |
| Name: | |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Route 6 |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Route 6 is a circular route which is unconventional, I think it would be an advantage if it ran the same route but alternate directions, ie ran every second bus in the reverse direction. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Vogeltown |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Vogeltown |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | away from main transport routes coastal or second class roads |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | It wouldn't as an aged person cycling is beyond my ability these days |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | I don't think walking along roads with a high volume of traffic can be considered healthy |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Devon street become vehicle free |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 201 |
| Name: | Katie Smith |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Please dont take out the glen avon part of the route. We have a large number of kids that use this bus every morning and evening. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Glen avon to town. Route 9. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Route 9 to town. Glen avon |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Make access to high school more easy for walking and cycling. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Along Northgate between npghs and waiwhakaiho bridge. Can e frightening riding on that narrow cycle lane with such big trucks |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | We dont use a car for school drop off because there is a bus service in glen avon. Please done remove it |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 202 |
| Name: | Alison Taylor |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 3 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Buses to/from Marfell, need to be more frequent |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Buses need to go near a supermarket without having to catch two buses (i.e. transfer) |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Buses need to go near a supermarket without having to catch two buses (i.e. transfer) |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | The new proposed route to Marfell and extending it to Whalers Gate is much too long. The current route is already quite long, so to propose to make it even longer is crazy. Particularly for those who are getting on in Marfell and going to town - they have to sit on the bus all through Whalers Gate and Spotswood before getting to town. |

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| | <p>Stopping the service to the hospital will be a real pain, because of the lack of parking at the hospital. For a lot of people it is quite a distance to walk without that stop, especially when you are experiencing health challenges that are requiring you to go to hospital. It can be quite a lot wait until you can get a taxi too.</p> <p>Routes should also be changed to stop at supermarkets. Currently, you need to catch two buses to get close enough to a supermarket. It is very difficult to carry groceries, especially when you have mobility challenges or health issues, and the transfer makes it much harder and takes much longer.</p> <p>It is very disappointing to see the very limited increase in frequency. New Plymouth public transport is very poor compared to what it used to be. I have been a public transport user for 40 years and the service has continued to get worse over time. If you are planning for up until 2030, you should be planning to significantly improve the service.</p> |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | <p>Yes - regularly</p> |
| <p>P1 Q11 - Would you use a Citylink (New Plymouth) weekend service?</p> | <p>Yes - occasionally</p> |
| <p>P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use:</p> | <p>Marfell to the city</p> |
| <p>P1 Q13 - Would you use public transport on public holidays?</p> | <p>Yes - regularly</p> |
| <p>P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use:</p> | <p>Marfell to the city</p> |
| <p>P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)?</p> | <p>No</p> |
| <p>P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre)</p> | <p>Cross-town links (avoiding city centre)</p> |
| <p>P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link</p> | |

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| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | See above - hospital stops and including supermarkets on routes |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | More frequent services |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Marfell, The Valley, Westtown/Hospital |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | <p>Safer road cycling - it is currently very dangerous, particularly on the main roads.</p> <p>Safer crossings for pedestrians. The pedestrian crossing on St Aubyn Street near Mitre 10 is really dangerous.</p> |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Yes, absolutely, especially the wider community. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | I don't want parking to be removed to create more space for other modes. |

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| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Actually, speeds are as much an issue as traffic levels. I would like to see people slow down in centres like Westown and at pedestrian crossings. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Distance, not having a really good bus service to adequately service school hours etc |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Improve the bus service |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Not adequate bus services/frequency to get to appointments |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 203 |
| Name: | Ashea Lowden |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | The connector or anything service reaching Inglewood |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | It's unclear what you are trying to achieve. I see pros and cons. Disappointed to see Glen Avon cut off map as the bus may be important to some people -- this concerns me most. I see some cuts to the Marfell route. It seems like the aim is to go for an easier option in some cases. A couple of areas have more service. |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Would need to have a Connector service on Saturdays in order to use the New Plymouth services on Saturdays. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Inglewood-New Plymouth |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | I think the Connector does a pretty good job. The 1.20pm goes straight to the hospital via the one way, but I'd prefer there was one stop on the One-Way system so that we don't have to go to the hospital to get into town. It would streamline things a bit for people like me -- I'd have more time to utilise in town. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Whangamomona, or any town or small village that's further away or doesn't have any other connections |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to | Yes |

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| travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Primarily a nice shelter is important, seating, maybe public toilets if the place doesn't have any nearby |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | If there was a passenger train, I would catch that eg, Inglewood to New Plymouth, Whanganui. I quite like trains - more for a day out. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Inglewood. It's a bit limited currently - we don't have walks like the Huatoki (forest walks) in New Plymouth. Country walks would be nice too. I'm on the Standish Street side, but there are more walks on the other side. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Relaxation, exercise, social. I'd like to not see dogs off their leashes -- they can be frightening. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Coastal Walkway in New Plymouth could do with a line to show where cyclists should go. People need to be more considerate in giving people space. Sometimes people spread out in groups and bikes weave in and out. (Markings could be like in Oriental Bay in Wellington.) |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Reduction in trucks in general would be good. I'm all for putting them on the rails! |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |

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| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth district</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>Yes</p> |



| Better Travel Choices Survey | |
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| Submission No: | 204 |
| Name: | Leanne |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | All, there should not be more than an hour wait between buses. |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | I am in Frankleigh Park and to make it two hours between buses would be horrible. It is already bad enough that it doesn't stop at the shops anymore but there is no way that service would get any use with that type of a schedule. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Frankleigh Park, Fitzroy, Centre, Bellblock, Westown, Moturoa. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Frankleigh Park, Fitzroy, Centre, Bellblock, Westown, Moturoa. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Frankleigh Park as there are so many hills to navigate |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Not blagdon like what is proposed |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Frankleigh Park and Vogeltown especially at school drop off/pick ups |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Timing there are not enough buses to be able to go when you need for example early enough. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Make the buses run at times we all actually need and to places where people have shift factory work so they have the option to use it. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Ariki buse depot. I would need to be dropped off the top end of town |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | more bus times added |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 205 |
| Name: | Gig Seastrand |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 1 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 4 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Instead of every hour, every half-hour would be better. An hour is a long time to wait! |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | One bus that can cover all the areas in west and east of the city, with timetables that align. |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Until 7pm on weekdays, until 10pm weekends (Could be hourly after 8pm) |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Maybe buses could be more frequent weekends because more people would want to use them |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Instead of trying to make the buses faster, just make the bus more frequent |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Frankleigh Park |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | #NAME? |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | This kind of thing is popular overseas! Wifi, public toilets, shops selling snacks or vending machines, landline phone |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Kids are not used to cycling everywhere. The hills are a bit of a problem. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | At the age they are now, they'll soon be able to drive themselves |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Too far to walk. Wouldn't be confident to cycle. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | I would rather run than cycle. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes, with support provided from government or council so that schools and workplaces don't have to do it for themselves. Storage is important for belongings |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 206 |
| Name: | DARRELL PUQUIZ PEARCE |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | increase the services on route 9 & keep the service as it is. |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Airport bus |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Buses on a Friday night after the movies or the footy at Yarrow Stadium. |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | more weekday services. |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Glen Avon gets a lot of traffic on Route 9 & therefor the route 9 service should include Glen Avon. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Route 9 |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Nope. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Nope. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Keep the services as they are. Departure times should be 30 minute intervals. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Shared footpaths |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | The wider Taranaki community will benefit. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Shared footpaths |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | nope |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | nope |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | cost of petrol |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Urban buses for Urban passengers Orbiter buses for school kids. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | parking |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | cheaper public transport. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 207 |
| Name: | Hilary Blackstock |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Route 9 not going through the growing area of glen avon is short sighted. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Glen avon to town or further |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Glen avon to town and further |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Better health, more connected |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Time required to drop off kid and get to work, and then picking them up if sick...would have to cut my work hours to fit it in |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Less bills to pay |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Off road paths |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 208 |
| Name: | Larissa Bray |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | All services |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | It's good |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | No5 bus |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | No5 and no 20 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | A route to the airport |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | No |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | No |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | New route to the airport |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Getting to more places |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Not sure |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | No |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | It would take longer |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Not sure |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | No don't use a car |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 209 |
| Name: | Simon Lawson |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Route 8 |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Route 8 |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>Merging route 2 & 3 will result in longer travel times and more inconvenience.</p> <p>Tend to think that leaving route 4 servicing the hospital would be best unless there are heaps of people on routes 9/20 that regularly transfer there.</p> |

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| | <p>Glen Avon is a growing area and should retain service. There's more houses being built even further up Smart Road.</p> <p>Proposed changes to Frankley Park route timetable will probably kill off any remaining patronage.</p> <p>Ferndale has had a LOT of housing being built further up Frankley Road. Withdrawing all services would be disappointing.</p> <p>Linking Fitzroy and Bell Block makes sense given they are both suburbs, but keep Waitara as a separate but additional service given it's distance away from the city and travel times are longer.</p> |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | 8,2 |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | 8,2,9 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |

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| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Secure undercover bike parking. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | From my perspective the widened shared pathways have increased the amount of conflict between users. Walkers are taking up greater width and are pretty angry when politely asked to move or when ringing the bell on the bike. I'm now avoiding those areas completely. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a | |

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| child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 210 |
| Name: | Sarah Ede |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | I use the No 3 bus to get to and from work |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Please DO NOT remove the Glen Avon link!!!! My elderly mother uses this link at least twice a week to get into the city centre and back, and removing it would take away her choice and independence. She has had a stroke and isn't confident to drive anymore so the bus is her lifeline into town. Her current stop is just at the end of her street so very convenient. It would be |

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| | <p>totally unfair to make people have to get into Fitzroy to catch a bus, not with our terrible weather etc.</p> <p>We are supposed to be becoming a more friendly transport city, not the totally opposite!!!!</p> |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | I'd use the no 3, plus the Glen Avon one to visit my mum, and she'd use it to visit us. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | No 3 again, then maybe another if something was on somewhere else in the city |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to | Yes |

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| travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Bike storage, clean safe toilets, left luggage facilities etc |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Outlying ones like Okato, and along the coast |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | New Plymouth to have safe inner city cycling and walking routes throughout the suburbs |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Less vehicles on roads, less congestion, healthier commuters |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Devon St from end to end |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Lynmouth currently has way too much traffic due to the hospital construction |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Weather, timing of alternative, terrain, transporting stuff |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Safe, off road routes and more covered bus shelters |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |

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| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |
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| Better Travel Choices Survey | |
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| Submission No: | 211 |
| Name: | Susan Macdonald |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Moturoa and Blagdon |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Airport |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Moturoa and Blagdon |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Moturoa and Blagdon, airport |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Passenger rail services on the existing NP, Stratford, Hawera line, and to Whanganui, Palmerston North and Wellington. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Inglewood, Stratford, Eltham many daily commuters |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Passenger rail is my highest priority (with links to bus services). |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Coastal routes |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I would cycle more if it was less dangerous (narrow paths too close to cars). Walking for short trips is made more difficult by the focus on getting vehicles moving through as fast as possible, including big trucks. More crossings with lights esp at schools? |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Around schools |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Around schools and neighbourhood shopping areas |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Speed limits are too high, crossings could have more defensive barriers |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Lower speed limits, wider paths around schools and shops |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Not a priority for me - more important for kids to be walking or cycling |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 212 |
| Name: | |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | Fitzroy to city centre and vice versa and to valley |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Please Don't remove Barriball st as a senior citizen this is valuable to me and others that don't want to drive on busy roads |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Fitzroy to city centre and reverse Fitzroy to valley |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Easier way to get from Fitzroy to Merrilands |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | South Taranaki towns |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Health improvement Less cars on road |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 213 |
| Name: | |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Establish a walking path beside the road at lake rotomanu. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | No school bus the goes from Glen Avon to Highlands without having to go to the CBD |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 214 |
| Name: | Brad Kempton |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | |
| - New services | 2 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Hawera to NP & return |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Right around the mountain - an around the mountain cycle path alongside the state highways or smaller roads could be a real tourist draw card and improve conditions for local cyclists |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I cycle a lot and would cycle more if I could be off the open road in a safe space |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | A lot of places especially where there are large berms |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | H <input type="checkbox"/> wera town |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 215 |
| Name: | Becca Cowley |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>Have the bike lanes focused to use the walkway then create safe corridors leading from the walkway towards the city. Not saying there should be no enhanced safety bike lanes but land transport spending 17M on a bike lane when that could go towards fixing the safety of our roads without us dodging potholes</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>No</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>Not if it affects peoples business and the time frame to build them. Look at Cameron road in Tauranga for example. Businesses are feed up because of the time frame it's taking to restore water pipeline and a safer bike corridor. Business are loosing customers. Just be really practical where safer bike corridors are placed</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>State highway 44 is a wider road but has heavier trucks to and from the port. There isn't too many business</p> <p>But this road is also closer to the walkway which connects people to and from suburbs to the city to the walkway</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | <p>the bumps that are placed on the ground at intersections for the blind or sight impaired at light crossing or pedestrian crossings. Why are these not made of hard recycled rubber? Or a material we find in playgrounds</p> <p>These crossing are really slippery when they become wet</p> |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | |
| <p>P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>Rain, if there are several children of the same family that have sport in after school. If they live further out of the area code could be from the county side</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>Could create safe zones for children within a 5km, 10km radius perhaps which allows carparking to drop of bikes etc</p> <p>Then bike or walk scooter into school</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>Live too far away from the cbd</p> <p>I would not bike in a 100km zone it's too dangerous.</p> <p>Bus services are too restrictive / don't know if they run. And like to be free to do what I want</p> |

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| | <p>after work such as stop off at the beach, go to the supermarket, see friends, can't do that on a restricted bus schedules</p> <p>Work sites change all the time</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>If I lived in a the cbd - but I don't</p> <p>Would be easier to bike along the walkway</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Can do - you have a friend in My Maunganui that moved to the opposite side of town, they have a restricted car used that records license plate numbers down, she gets letters from the school encouraging her to walk or bike her children to school however she now lives 25km across town.</p> <p>Those letters make her feel terrible and are uncomfortable</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth district</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 216 |
| Name: | Jean McArthur |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 3 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | No. 20 to Waitara and Bell Block |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>No. 20 Waitara route: Overall the changes are excellent. The proposed route around Waitara makes better sense as it will now travel the Cracroft St/High St West/Raleigh St section only once.</p> <p>The proposed changes will benefit me personally. I live on Aratapu St on the northern side of SH3 and my walk to the bus will be cut</p> |

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| | <p>by 400-500 metres, down from over 1km (that's assuming that the bus stops fairly soon after it gets onto Princess St after turning off SH3).</p> <p>I will use the bus more often if we have a bus every hour. It will also will make multi-stop bus trips much more feasible and useful to me. For example, I could then go Waitara to Bell Block (swim at the pool), then onto to New Plymouth. Or Waitara to The Valley, then The Valley to New Plymouth.</p> <p>The plan to alternate a Waitara express with a Waitara/Bell Block bus makes sense and would work for me.</p> <p>Having a clock face timetable will be excellent as well.</p> <p>It's a compromise that it will no longer cover Bailey St/Clifton Drive/High St East. Bus users from that part of town will have considerably longer walks to the bus. The other compromise is that changing the route through Waitara to anti-clockwise will disadvantage those people who catch the bus from the Princess St area into Waitara itself as they will no will be able to catch the bus home.</p> <p>But overall a big thumbs up.</p> |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | <p>Yes - regularly</p> |
| <p>P1 Q11 - Would you use a Citylink (New Plymouth) weekend service?</p> | <p>Yes - occasionally</p> |
| <p>P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use:</p> | <p>No. 20 Waitara and Bell Block Coastal route to Opunake</p> |
| <p>P1 Q13 - Would you use public transport on public holidays?</p> | <p>Yes - occasionally</p> |
| <p>P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use:</p> | <p>No. 20 Waitara and Bell Block Coastal route to Opunake</p> |
| <p>P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)?</p> | <p>No</p> |
| <p>P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre)</p> | |

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| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Around Waitara. Onaero and Urenui |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Safe and secure bicycle storage. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | New Plymouth |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | The Coastal Walkway extension to Waitara. Wider shoulders on rural roads throughout the region. Eg, Ngatimaru Rd out of Waitara (a route often used by cyclists and one which is very dangerous for cyclists). |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I would cycle more confidently and therefore more often. Better for health, the environment, tourism, fitness. |

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| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>At least wider shoulders on all routes leading out of towns so that people can safely and confidently cycle or walk to quieter rural roads.</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | |
| <p>P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth district</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 217 |
| Name: | Tammie Duckett |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>My daughter catches the glen avon bus along with a lot of other children to get to Highlands. This is very convenient for a lot of parents in our area and removing this service will unfortunately put a lot of cars on the road that aren't necessary. You say that you want to keep cars off the road, yet you take away the buses?? Makes no sense! There are a lot of young families in our area and this is a service which is</p> |

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| | constantly used, at least in the morning and afternoon at school times. Please do not discontinue this service! |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |

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| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | You are planning on taking away the bus service in our area and the closest next one isn't always convenient. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Keep the Glen Avon bus service |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |

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| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |
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| Better Travel Choices Survey | |
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| Submission No: | 218 |
| Name: | nigel cliffe |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | cbd- spotswood, cbd- valley, cbd-merrilands |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | cbd-ngamotu beach, cbd- fitzroy beach, cbd-waitara |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | buses, e bikes, pushbike hire |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | okato to kaihihi beach, kaihihi beach to pitone road |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | allowing access to some of the beautiful taranaki coastline. encourages connection, health and wellbeing within the community. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | oakura to spotswood, okato to kaihihi rd beach |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | convenience and having services no later than 15min apart during the peak am and pm times |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | more drivers and buses |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | still have to travel to pickup point. extra clothes, bags and provisions for the day. possibly even a different vehicle/ mode of transport to get to pick up point |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | coordinating my work start/ finish times to allow me to use the buses |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | yes-especially if they live within 10km of their workplace |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 219 |
| Name: | Macdonald |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | By reducing core activities cause you have wasted ratepayer money on frivolous crap. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | See above |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | SH 3 until it is maintained to a decent standard |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | really ! wow |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | You know that you live in New Zealand eh ? |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | A f big tool box ! |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | living in a magic utopia with unicorns and green new deal idiots |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 220 |
| Name: | Seamark |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Need something that connects North Taranaki with NP |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | There is a InterCity bus that goes through the area daily, however it goes the wrong way. Is it |

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| | possible to negotiate a change in route so that it travels to NP in the morning then goes back north in the afternoon? |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 221 |
| Name: | Rajen Gosai |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 4 |
| - New services | 3 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Hawera to New plymouth and Opunake |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | I don't live in New plymouth, but a park and ride service might be good for out of town people. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Waiwakaiho shopping centre to the city and return. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Oakura from New plymouth. And Opunake, Patea from Hawera. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Airport to around the mountain circuit, mainly Hawera and Normanby. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Hawera and Normanby |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Trains |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Any town on the train tracks. |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Commuter train service like Inglewood to Hawera. People already car pool from there, and many would go to Fonterra Whareroa. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Around Hawera. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Safer and healthier way to get to work, and reduce traffic on roads. Good for school kids. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Don't know, I think it is something that needs to be planned into new developments, rather than trying to squeeze them into existing small roads. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Wet weather, extra bags, large school bags, large bulky items, fragile items, bullying and theft. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | School walking bus, getting schools to reduce amount of items kids need to carry to/from home. Kids being better behaved and more helpful. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Distance, and weather. Also collecting groceries or takeaways after work, or use of vehicle at work. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Workplaces closer to home. or links with public transport. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes in conjunction with councils. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 222 |
| Name: | Joy van der Sar |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | I am very concerned about the loss of car parks, This is unrealistic when you work full time with kids. Drop them at the bus stop, then get to work late, struggle to find a park near devon street east as it is. Visit parents (in care) after work and then go home to do dinner etc.. public transport does not allow for my stage of life at this time. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Absolutely!!!! Time frames drop kids off 7.55am due at work 8.05am. After school care have to pick up 5.30pm. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Nothing, its a stage of life thing. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | As above |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | A few years, when my kids are older and can catch the bus themselves and be home on their own after school. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 223 |
| Name: | Whenua Capon |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Route 9 and Route 20. |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Route 9. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Route 9. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Oakura. |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | More exercise. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Central New Plymouth. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 224 |
| Name: | Steven Turner |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| | Earlier morning service weekend days Route 9 to valley and back to CBD in evening (|
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| | Earlier morning service Route 9 to valley and back to CBD in evening (|
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | 9 to valley |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Earlier morning weekend service Route 9 to valley and back to CBD in evening |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Lower Ariki Street - from Centre City car park entrance, past library, to Egmont Street intersection. Buses only. Make CC carpark 24 hours instead so Good Home, Hostel etc have parking. At very least start patrolling for those parking in bus stops, making buses double park in street. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Drop-off lane |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Everybody's a narcissist, so you'll never win. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 225 |
| Name: | |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Don't change route 8 please it's going to be worse if it changes |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Any |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Any |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | All of NP |
| P2 Q2 - If new improved active travel routes were built, would you use them? | |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 226 |
| Name: | Eleanor Heal |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | 6 |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Route 6 should remain routed to Manu Crescent. Please keep Route 6 as is. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | 6, Bell Block |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | 6 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Bike rental and repair |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Carrington Street |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Health improvement, reduced vehicle emissions, attract visitors. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Carrington Street |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Wider footpaths and cycle lanes. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 227 |
| Name: | Andrew Heal |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | number 6 |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>Number 6 route to Manu Crescent should be retained.</p> <p>Adopting bus travel is unlikely to be increased by shortening routes. My household has adopted taking a single car to work in the CBD with one person using the bus to return home to Manu Cres to allow for different working hours. We had been contemplating reducing the</p> |

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| | number of cars we own to one. The convenience vs cost vs frequency is currently acceptable. The location of stops in relation to hills would make the bus option less convenient and less attractive with the revised route. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |

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| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Bike park plus safer cycling routes |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Westown |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Promotion of the services, changing long established modes of travel will require ongoing engagement. Promotion (social media, on site, vouchers for Bus Cards) aimed at specific groups (older citizens, teenagers, CBD workers) may help. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Make Westown safer for cycling. Reducing the speed limit between the roundabout at Waimea & Tukapa and the TuKapa/Wallace to 30km should be considered. To aid bike commuting linking the Coastal Walkway with the inland suburbs with safe cycling routes should be a long term goal. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Greater fitness, cleaner air, more community interaction, better footfall for smaller shops, less speed at household and council level on parking cars. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Westown, Area around Highlands School, Coronation Ave |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Concern for safety of children from vehicles |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | lower speed limits, more people doing it |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Work at multiple locations |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | At the moment being able to cycling to the hospital campus via Waimea safely |

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| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Very much</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 228 |
| Name: | Craig Thomason |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | An evening service to & or from Bell Block |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | Bell Block Industrial Area, particularly early morning and late afternoon |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | 20 (Waitara/Bell Block) |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | To and from Bell Block |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Bell Block to New Plymouth New Plymouth to Westown |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Bell Block to New Plymouth (vice versa) New Plymouth to Westown |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Rail service between Waitara Bell Block, The Valley and New Plymouth |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | The Valley, Bell Block |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Rail Service running between Bell Block, The Valley and New Plymouth |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Yes. As a pedestrian I am annoyed with the amount of cyclists using footpaths when there are cycle lanes available |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Massive impact for me as I don't drive, trying to get public transport around the times I finish work is a mission |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Waiwhakaiho Hill. Cyclists on the hill always use the footpath, there's places where landslip means there's barely room for pedestrians Northgate (New Plymouth side of the Fitzroy Lights and Sacred Heart off ramps). Footpaths are too narrow and often obstructed by foliage |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 229 |
| Name: | Nick Jones |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | connector |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | connector |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | It looks to me like route reductions. Also it would have been nice to provide some context and links in this survey - you have assumed I read the proposal. This is not a well designed survey and is confusing |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Inglewood |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Inglewood |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Connector higher frequency and weekends |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Inglewood |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Spending more on public transport and less on a rugby stadium. If you wanted a targeted rate |

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| | that will actually benefit all people in the region, this is what you spend it on. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Inglewood. We have no active travel options and very little active recreation infrastructure/walkways/cycleways etc. The coastal settlements and those with their own district councils (SDC, STDC) are better catered for. We are the forgotten community. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Tourism, accessibility for all ages and economic circumstances, better health and wellbeing outcomes. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | State highway berms are all very narrow, and incredibly compromised for cycling. We could utilise the railway line from Hawera to NP as a cycling route as Kiwirail own plenty of land either side of the corridor along its entire length |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | Inglewood. |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Inglewood!!! We are a node, the meeting of two state highways in the middle of our town - it is atrociously managed and ignored. We have huge community concern for our safety, our community is severed by the constant onslaught of road traffic, we have some of the most poorly design crossings in the region and our recreational areas are on the opposite side of where all our people live. We have no gated speed signage and no 70km zones approaching town, encouraging a reduction in speed before entering the towns. |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | I live rurally, east of Inglewood. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Its not viable as far as I can tell. You will not cater for everyone, my circumstances are not uncommon but not easy to overcome. My children can not bike to school along the country roads. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I live rurally. I have children, I am self employed and require a car for work related activities. |

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| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>My kids leaving home. Having a lot more time. Not having a dog that comes to work with me. I would prefer a focus on active recreation inside our town of Inglewood</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Sure, cant hurt. However a plan is no good without the barriers removed. You will not get kids on bikes in Inglewood without sorting the shitty road and traffic issues, no matter how much you idealise this state.</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth district</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
|---|-----------------|
| Submission No: | 230 |
| Name: | Maria McInerney |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | rental e-bikes at transport hubs, park and ride (bus or bike) |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | From Oakura to New Plymouth |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 231 |
| Name: | |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | I really don't think you understand the rural nature or demographic of Taranaki. This will all |

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| | cost a fortune. Why should I massively subsidise a service that not only will I never use, even with the proposed changes not ever be able to use |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | They will just increase danger, congestion, journey times and pollution. If people were genuinely interested in using bikes etc they would already. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | This should neve be considered. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | How can you be so ignorant and think that roads shouldn't be allowed to be used for their intended purpose. |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Do you not know the answer to this? Really? Just about everything makes it impossible to switch. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Time travel..... |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | The HUGe weight of tools etc I carry, and the time it would take. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Time travel |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | No. Not everyone can live in a city, or have nothing else to do before or after work, school etc. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | Stratford town |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 232 |
| Name: | Gemma |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Introducing school bus runs from Manaia to Hāwera primary schools again save 90% of my weekly travel |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Manaia to Hawera |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Manaia |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Buses or even train would be great! |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | New Plymouth and hawera |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Rural towns. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Get more of us active. Have something else to do with the kids. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | No bus service. School in my town is crap. And walking from Manaia to Hawera with 4 kids doesn't sound like a fun time = We would walk to the bus stop tho! |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | E scooters. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 233 |
| Name: | Dwyer |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | <p>A bus going to New Plymouth from Hawera and returning on Saturday and Sunday would be good - ie, leaving Hawera at 9am and returning at 6pm both days</p> |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | I would take the bus from Hawera to New Plymouth on the weekend if there was one, to do shopping and return the same day |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Rural communities would benefit with a weekend bus going to NP in the weekends in particular |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |

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| P1 Q23 - Are there particular townships that you think would be a priority for these? | Hawera to New Plymouth |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Hawera, Patea & Waverley - there are some lovely areas down this part of Taranaki - to the beaches etc |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Good to get people outside and keeping them fit |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | The areas of concern have already had the speeds lowered - around schools etc |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | this wouldnt work for me, I live out in the country |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 234 |
| Name: | Emma Crofskey |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 1 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| | A hop on/hop off circular inner city route that goes past a range of commuter offices such as Council, WITT/Te Pukenga, Ministry of Education building, OMV/Shell Todd etc |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | City centre, cycleways through Pukekura Park linking with TSB Stadium and future sports hub. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Health benefits of cycling/walking instead of driving |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 235 |
| Name: | Ian Jamieson |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>I do not believe the intention to remove the Glen Avon Loop from Route 9 aligns with the needs of the community and the drive for better services, Passenger numbers are increasing for the morning/afternoon commute and particularly the 07:30 service which is inevitably full after pick up at Fitzroy School.</p> |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I don't believe they would benefit me, I am in my 70's so prefer bus or car transport. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | things are fine for me as they are thanks. |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | I take the bus from Glen Avon to city centre and back each work day. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 236 |
| Name: | Kieran Horton |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | <p>I am not currently living somewhere that can utilise them, but this is not all about me so I want to make my support for any and all improvements to public transport very clear. One of Taranaki's limitations is everything is 30 minutes away from everything else, and that puts a lot of travel costs on commuters, businesses etc.</p> |

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| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | I live rurally at the moment but I would like to use PT when possible. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | I live rurally at the moment but I would like to use PT when possible. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Anything that will connect communities. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Our dispersed small communities who need to travel 30 minutes just to get to the next one (and perhaps over an hour to NP) would greatly benefit from this. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Train, tram, bus, uber |

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| <p>P1 Q23 - Are there particular townships that you think would be a priority for these?</p> | <p>New Plymouth, Bell Block, Waitara, Inglewood, Stratford, Hawera. I would like them around the coast but I don't think the rail line goes out there.</p> |
| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>Is this still about buses or can I start on other modes? Very light rail connector between Bell Block and NP to avoid that awful intersection. Tram from Fitzroy to the other side of city centre. Throw the parking off those cramped streets into a parking tower on the border of the city centre so we can pedestrianise + tram it so we don't have to go through the pain of driving and parking on it in modern cars which tend to be larger than old ones.</p> <p>I would also like to see us either put as much freight as we can on rail to save State Highway 3 or electrify our rail line for 160kph top speed tilting trains that could zip between Hawera, Stratford, New Plymouth etc. NP to Stratford along 3A (roughly the train route) is 45km and at 19.4 million per km is 873 million which is steep until you factor in going NP to Stratford in about 20 minutes but it would realistically need to be part of a wider national network which leads me to...</p> <p>I also think we need to aggressively put our foot forward for the eventual return of national passenger rail in a semi-HSR mode. Central Government will be forced to, whether red or blue, by reality within 30 years. They will prioritise the golden triangle and Auckland - Wellington. We will fall behind economically if we do not push hard for Auckland - Hamilton - New Plymouth - Whanganui - PN - Wellington route. Auckland to Wellington on full electric 160kph tilting train (average 100kph) is 6 hours journey for 12.5 billion dollars at 19.4 million per km rail. That could be done today, and we will fall behind as a region if someone else gets in on that economic pie first and the route doesn't go through Taranaki. Imagine living in Stratford and working in Hamilton (2-3 days a week in office). Rail can cause a community and economic boom for our smaller towns.</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>City centre. Close the old ancient roads to cars that are excruciating to drive on, nevermind parking. State Highway 3 running through the</p> |

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| | <p>middle of Inglewood and Stratford with about ten logging trucks per car is also disgusting to look at but those communities may benefit from the highway traffic.</p> <p>In general I would like to see the coastal walkway improved on as it already has great use as an active travel motorway. The extension to Waitara is great and I've heard there are plans to cut up and into the city centre to Pukekura Park? Great idea.</p> <p>A walkway/cycleway along State Highway 3 would be cool. It probably wouldn't get the daily use to justify millions of dollars of concrete (according to taxpayers we're only allowed to spend millions on potholes every 6 weeks) but it would be pleasant on a weekend to bike from Inglewood to Stratford without risking death by logging truck or tradie van.</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - regularly</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>There are the obvious climate and health improvements but I will add that driving sucks. I love race cars and I drive an SUV (through being too lazy to sell more than anything) but walking is mentally so much nicer than driving along either crowded urban environments trying not to kill anyone or driving at 60kph on a potholed state highway behind a 10 car queue trying not to kill everyone, which is what I do every morning.</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>The middle of New Plymouth. Might be workable in Hawera too but been too long since I was there. Waitara?</p> <p>Inglewood. Make the heavy traffic bypass, which is about 200m long, the main road. Traffic just gets awkward at both ends because of the double route anyway. Pedestrianise the main street. The shops there are quite nice.</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | <p>I don't have mobility issues.</p> |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | <p>All of them.</p> |

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| <p>P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>Distance or safety I imagine. I only have my own experiences as a child which were being driven to the bus stop at the bottom of the road before a 1 hour bus ride. That drive was walkable because I had to do it more than once from various locations on it :) my friends in town often walked or biked to school. When I drive I don't like being around kids because they're erratic, so more physical separation between active and vehicle transport would be good.</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>There is probably already too much built to make proper physical separation like we can do in new developments, so we could either reduce speeds and/or reduce traffic on the roads.</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>Far too far to go realistically for someone of my fitness level, motivation etc. 30 minute drive to work on the open road. I want other people to have the option of active travel though.</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>Living closer to work or being very fit. I think others who live and work in the same settlement would find good walking and cycling paths helpful.</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Absolutely.</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth district</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>Yes</p> |



| Better Travel Choices Survey | |
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| Submission No: | 237 |
| Name: | Jenn O'Connell |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 3 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | <p>I think all services deserve weekend coverage. I mostly use the #9/#20, but would love to see more weekend services designed to cater to recreational opportunities (e.g. Pukekura Park, the pools, mountain, beaches, walkways etc.)</p> |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>It's great to see some simplification of routes, but I think this was an opportunity to be far more transformational. I would have loved to see a simpler, more frequent timetable that would target those people who currently drive and would move towards buses frequent enough that people wouldn't need to check the</p> |

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| | timetable. I am disappointed to see that services are reducing in the short term on most services, and would love to see the half hourly service come sooner. With our current routes this would be costly, but I think we could look at new/slightly fewer routes to spend the budget more efficiently and still improve our service. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | I would use a service to/from Fitzroy Beach or Fitzroy. I would use a bus service that connected well with a point on the walkway and allowed bikes on board. A service to the pool, park, zoo. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | A high frequency (15-20 min) service along Devon Street. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |

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| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Secure bike storage, lockers, good toilets. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Everywhere! |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Safe cycling infrastructure encourages more people to bike for some trips. This reduces congestion and emissions, improves health, and makes it safer for everyone who bikes. A transport system where more people bike more often is better for everyone. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | The most important thing with bike infrastructure is that it is separated from heavy vehicles (either a separate route or a protected lane) and that it joins up to create a route. Taranaki has basically no well connected cycle routes, so we should be looking to urgently give more road space to active modes on many roads in every town around Taranaki. I would encourage these to be separated cycle lanes, as opposed to shared paths, so that pedestrians can still have access to a safe space. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Most neighbourhoods! |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Affordability of bikes that are suitable for transporting young children. Safety of biking on the streets with cars. Knowing what to do in bad weather. Finding the time in busy daily routines. People haven't really thought of doing it a different way. |

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| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>Cargo bike subsidies. Protected bike routes. Better communication about the importance and benefits of active travel.</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes, 100%, but this also needs to be accompanied by a wider cultural shift away from cars as the "default" travel mode.</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>Yes</p> |



| Better Travel Choices Survey | |
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| Submission No: | 238 |
| Name: | Grant Cudby |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | New Plymouth to Hawera and return |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | They are good |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Hawera to New Plymouth and return |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | No |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Elderly |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Regular services |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Hawera |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Early morning hawera to np run |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | New Plymouth |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Be more active |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Coastal areas |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | No issues |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Ability people having g the ability to do it |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Encouragement |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Time |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Not having to drive 42 k to and from work |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Only if it is compatible with the work |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | H <input type="checkbox"/> wera town |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|---|---------------|
| Submission No: | 239 |
| Name: | Brendon Kroon |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | We already have the walkway in New Plymouth |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Taranaki is only a small region. Getting around in a private car is more convenient because of what I said above |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | There are already cycle lanes on main street routes in New Plymouth. I have noticed that they don't get makes on green anymore. Please leave the streets alone. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | I live in Inglewood |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Inglewood highscool staff have car pooled since the school became an enviro school. |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 240 |
| Name: | Sharon Lovelock |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | New PLymouth to Opunake & Hawera |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | New PLymouth to Opunake & Hawera |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | New PLymouth to Opunake & Hawera |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | New PLymouth to Opunake & Hawera |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 241 |
| Name: | Victoria Coleman |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | <p>All of them. They are currently unusable due to the infrequent of the service. Number 8 for example cannot be used by most people living in Merrilands/Highlands Park. The service more or less runs once per hour and you are looking at even reducing that. That's idiotic and making and already inept service even worse. We need buses every 20 minutes and at a bare minimum every half hour to make the service usable</p> |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more</p> | <p>The changes have no purpose and if you reduce the number of overall runs the bus service will be even more useless than it is now, which is</p> |

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| specifically if the changes have benefits or drawbacks to your travel plans: | barely usable. We need more frequent services so using public transport is actually convenient instead of an impossible problem. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | All routes we would take the kids out or go out for dinner or an event without the car which would be brilliant. We specifically would use the number 8 if we actually could. It currently doesn't run enough to be of any use to our family. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Number 8 and all other routes |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | More frequent services for all routes so people can actually use public transport. I tried to catch the bus the other day which is a rare occurrence and I missed it by 30 seconds. The hour wait for the next bus meant I had to take my car to town to make my appointment. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |

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| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | More frequent busses!!!! How many times does the community have to make it clear that the issue is the infrequency of services and this prevents the public using public transport. The current service is inconvenient and very much lacking. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Everywhere |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | It would benefit my mental and physical health and allow me to cycle or walk rather than drive. I think it would connect the community and be very beneficial. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Everywhere |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | Everywhere |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Everywhere |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | I want to cycle the kids to school but it is impossible and not safe on our current roads. This is stupid given we are only 2km from school and cycling would be our preferred method of transport. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Provide safe spaces for walkers and cyclists. The current cycle lanes are barely half a meter wide with cars all parked in them taking up the rest of the space. |

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| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>We would gladly bus as we are too far to walk or cycle but the busses don't meet our needs as they are too infrequent</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>Safe walking/cycling lanes and better bus service</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes good idea</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>Yes</p> |



| Better Travel Choices Survey | |
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| Submission No: | 242 |
| Name: | Andrew MacPherson |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Peak hours and mid morning. |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | No |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | No suggestions. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Marginal benefit. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Cycles sharing the footpaths from Carrington Street through to Brooklands Road to central city would be much better and safer than a cycle lane taking up road space. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | No mobility issues. |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | No. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Wet/ bad weather is an obvious challenge to non-use of a vehicle. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Nothing |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Slow, inconvenient travel would be a challenge, as would be coping with bad weather. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Nil |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Nil |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 243 |
| Name: | Amy Deller |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 1 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 4 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| | Better bus service for Inglewood to NP |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |
| | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Inglewood to np |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | More busses from Inglewood to New Plymouth |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Walking and Biking Inglewood to mangamahoe track then on to New plymouth. I don't like that it's so unsafe to bike and I don't want to drive everywhere |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Alot of youth bike in inglewood I think they would use this track alot and I would also |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | The city |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | The city and westown also inglewood should be a 30km through the town ship |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Safety for the child crossing the road. The wet weather |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Weather waterproof bag covers for each child might be a motivator! Slow down the speed limit in inglewood township |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Distance its inglewood to moturoa Also safety along the 100kms |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | A safer track in 100km area And buying an electric bike |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes but its distance again |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |

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| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |
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| Better Travel Choices Survey | |
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| Submission No: | 244 |
| Name: | Kristina Wilkinson |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | any way of getting into town really over the weekend, also for events, movies, concerts etc. |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | My daughters use bus no 8 to get from Heta Road (via the Branch Road loop) to NPGHS in the mornings and back after school , there are a few other girls on that bus too so please don't cancel that option, it would make it much more complicated to get to school from where we are |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | no 7 and 8 (highlands park and merrilands...) into town |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | bus no 7 and 8 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Omata? Oakura? Upper end of Carrington Street? |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>make events accessible by public transport, same with parks and gardens, improve bus shelters and bus stops, make routes and time tables more "understandable", have a southlink bus from New Plymouth to Stratford and Hawera earlier in the morning</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>in general - make existing cycle routes safer e.g. Mangorei Road or Coronation street (next to the raceway) or Tukapa Street area (around the hospital)</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - regularly</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>have an incentive to cycle more, and make cycling less dangerous in general</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | <p>I think everyone and everywhere would benefit from less traffic levels, esp. regarding to individual transport with one person per car</p> |
| <p>P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>availability of a bus and it arriving at the right time! cars are often more convenient, there is no bus shelter where my kids have to take the bus to school and I don't want them to arrive at school already soaked...</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>better connections, better/more bus stops</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>unfortunately, there is no bus that arrives at work at a sensible time (bus is too late in the morning and too early in the afternoon) + I have to use the southlink bus (New Plymouth to Stratford) and can't get to those selected bus stations easily!</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>better timings</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>yes!</p> |

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| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 245 |
| Name: | Peter van Dyk |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | More frequent routes from Inglewood through to New Plymouth |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Does not affect me in Inglewood. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Easier ways to take public transport from Inglewood to the airport |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Most rural communities |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Reliable transport choices |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Around the Inglewood area |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Able to enjoy walking in natural environments and keeping fitter. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | I wouldn't like to see any additional space if it means reducing road access for cars. That would make it more dangerous. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Not really. Having recently moved from Auckland to Taranaki, I honestly don't believe Taranaki has transport issues, apart from the state of the roads. |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | N/A |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Dedicated cycle paths that are separate from current roads. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Safety and distance |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | I wouldn't be able to for work. |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Not applicable to me |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 246 |
| Name: | Victoria Fox |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 2 |
| - More evening weekday services | 4 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | <p>Its very hard at the moment to get from Stratford to New Plymouth on the weekends.</p> |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | <p>Yes - occasionally</p> |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | <p>Yes - occasionally</p> |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>Haven't had a chance to read it yet.</p> |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | <p>Yes - occasionally</p> |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Interested in the route from New Plymouth to Stratford |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Mostly from New Plymouth to Hawera or to Opunake. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | improve the walking tracks around New Plymouth for cycling as well. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | encourage more people to get out around Taranaki. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Distance from house/access from house via active travel route vs car driving |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | make sure there are more active travel routes that are accessible and safe to use. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Distance |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 247 |
| Name: | Federico Magrin |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 4 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | 9 |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - occasionally |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Strandon, Fitzroy |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | 9 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Protected cycle lanes in New Plymouth central, more zebra crossing at intersections |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Making towns more vibrant, alive and cheerful. Personally, I would feel more safe when crossing the street or commuting on bike |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Devon St, St Aubyn St, Leach St, Currie St (pedestrianize it), Ariki St, Egmont St, Queen St in New Plymouth Central |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | New Plymouth Central, Fitzroy, Westown |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Raised/protected cycle lanes |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 248 |
| Name: | Trevor Landers |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Routes that service more of the CBD |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | Yes - occasionally |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Routes need to serve commuters/workers not just shoppers and others so important they take in more of the CBD and not Ariki St centric |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | 4-Westown |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | 4-Westown |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | More routes that encompass the CBD to encourage workers to commute to the CBD |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | The resumption of the NP-Waitara rail line. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Bell Block and Waitara |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | More commuter rail please |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Reducing carbon emissions |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Westown to CBD |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Absence of bus routes/poor frequency |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Greater frequency and greater responsiveness to potential users. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Lack of bus frequency |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Greater bus frequencies |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 249 |
| Name: | Kevin Archer |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Westown and the Valley |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Route 4 and Route 9 |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Westown |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Not too sure |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | All of the city |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Yes |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Less cingestion |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 250 |
| Name: | Libby Malthus |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 4 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | Frankly number 5 |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Frankly number 5. Until 7 please. |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | It is ok |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | To Oakura or stratford |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Frankly number 5 |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | Mainly airport please |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Comfy seats and warm |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Popular routes could have buses going both ways, clockwise and anti. Or a pay lump sum weekly and use bus as much as you like. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Through town like from coastal walkway up liardet st to pukekura and huatoki walkways. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I would feel safer from cars as I am going to and from work especially in the dark or raining |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Perhaps the statehighway to oakura and from bell block to waitara |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Darkness on the huatoki walkway. And rain makes crossing roads hard. |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Lights on the huaotoki walkway, better crossing for bikes in town to get to walkways |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 251 |
| Name: | Greer |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Connector service and a new public transport service for Hawera |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Stratford to New Plymouth |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | All the communities would benefit from a proper accessible transport service being provided. It is disgusting the way the elderly and the wheelchair bound are being treated in this region. To get services for their needs they are having to leave for the major cities to retain their independence. Outside of New Plymouth you are not providing service on correct public transport vehicles and that is turning people away from the services. I have recently used the connector bus and the ride these vehicles give is very poor and causes travel sickness which considering Im a bus driver takes some doing. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to | Yes |

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| travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | As a transport provider I would like to see space made available for wheelchair capable vehicles and it be policed. A transport hub that is available to all bus company's not just tranzit. Coach parking for tour vehicles. A manned information centre including on the weekends. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | every where in the region |
| P1 Q24 - Are there any other initiatives you would like us to consider? | Provision for mass transport services at venues ie sports grounds and Aquatic centers Museums and the council run gardens. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Giving road space to cyclists in this region given the quality of the driving is a recipe for disaster. |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Common Sense its been educated out. |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |

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| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>Stratford town</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 252 |
| Name: | Craig Sole |
| P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important: | |
| - Higher weekday frequency on existing services | 1 |
| - New services | |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | Yes - occasionally |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | No |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | New Plymouth to Waitara. New Plymouth to oakura |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | None _ need to create new or wider roads to allow this activity and not reduce active car road space |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 253 |
| Name: | Urs Signer |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | ALL OF THEM! |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>I have no idea where in the two documents you are referring to the timeperiod 2025-2030. Are you referring to Figure 5 on page 22? If so, it's disappointing. It fails to integrate so called 'school buses' and 'normal buses'. It's all just PT and should be treated as one integrated service that allows people to move across the city and the region. The routes are ok-ish, but this discussion is pointless if we are still talking</p> |

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| | about one bus every 60 minutes and just on weekdays, during the day. You need to do better! |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | We live rurally - so we want the coastal Southlink service extended. But this is not about us - it's about the whole region decarbonising our transport. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | <p>As stated above, I want you to end the distinction between school bus and non school bus. There is no need for it. PT is for everyone and if we can move thousands of schools students every day, then we need to provide a service that enables all of the community to use PT to get to places. What is in place at the moment is completely inadequate. And what is proposed is even worse. You are ultimately proposing a cut in services disguised as an improvement.</p> <p>Your proposed changes are based on the route review report carried out by Taith Consulting. I have read that report. If this proposal goes ahead with just hourly services on most routes, then this is in fact a reduction in services, as outlined on page 15 of that document. If this</p> |

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| | was done as a half-hourly service, it would cost an additional \$1.1 million over 50 weeks, according to the review. The hourly option will cut services from 14 to 12 for all services, and even more for No. 5. This is an absolute disgrace! I cannot believe that we are discussing a reduction in PT services in the middle of a climate crisis. Furthermore, I am extremely disappointed in the way you have communicated this proposal to the public. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Multi-modal hubs sound great - but if you are not prepared to actually fund PT, then are actually just describing a parking lot? Come on, put some actual funding into PT rather than proposing a cut in services. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Everywhere - but they need to be around getting from A to B, around commuting, not just rich people getting some recreational activities done. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any | Everywhere. thanks |

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| areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | PT!! |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | South Taranaki district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 254 |
| Name: | Fiona Elliott |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 4 |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | Maybe offer the east and west services (like on Saturdays) at 7, 8, and 9pm. |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Route changes slightly disadvantage me but increased frequency and the potential for evening and weekend busses more than makes up for having to walk a bit further to catch a bus. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Merrilands to city. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Merrilands to city |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Not sure |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Around schools |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Awanui St |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Hills. Nobody wants to arrive at work dripping with sweat |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 255 |
| Name: | Susan Webb |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 1 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | Don't know |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Fitzroy to city |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | City |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Frequent, reliable and clean buses |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

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| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | In Devon St East to the city |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Fitness and Environmental |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 256 |
| Name: | Jon Palmer |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | I live rurally so need a car to get to the bus, so not really feasible |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Yes, 70km speed limit at Ngaere and Ngaere and a pathway from the township to the school to protect the young families that now live there |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Ngaere township to Ngaere school |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Community |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | None, other than Ngaere |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | No walk way from Ngaere to Ngaere school |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Build a foot path and reduce the speed to 70km |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | Stratford district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 257 |
| Name: | Alex Voss |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 3 |
| - New services | 4 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | I commute between Inglewood and Stratford most commonly, I have no options to drive |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | I have not used these services in the past so am not sure. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Inglewood to Stratford & reverse |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - regularly |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Ability to move bikes or other personal transport devices on the bus. |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Mainly between Inglewood and Stratford would benefit me directly as I have a disability and no drivers licesence this is the only personal mode of transport I have available. Overall the region would benefit from having better infastructure on all regional state highways as well as main arterial roads such as Egmont Road. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Given the uptake of ebikes and relatively short distances between most towns and cities in the region having good cycling infastructure can enable more to make alternative transport choices. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | I have a disability which means I can't get a drivers license and use cycling a lot between Inglewood and Stratford and occasionally other roads between towns & cities, I use walkways and paths inside New Plymouth when I need to as the roads are often much harder to navigate, particuarly round-about. |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |

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| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | |



| Better Travel Choices Survey | |
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| Submission No: | 258 |
| Name: | |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | |
| - More evening weekday services | 1 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | Waitara to New Plymouth and New Plymouth to Waitara. Route 20. |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - regularly |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - regularly |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Waitara to New Plymouth and New Plymouth to Waitara. Route 20. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | All rural communities would benefit. |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | Promotes health and wellbeing. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 259 |
| Name: | Elspeth O'Connell |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 1 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | Route #9/#20 or a new service that connected Fitzroy/Strandon to pools, playgrounds, parks etc. |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | I might use the new #20 to get across town to my Grandma's house, which would be good. I don't think there would be any drawbacks for me. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | Yes - occasionally |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Fitzroy, especially one that went to parks, playgrounds, pools, and other fun family activities. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Fitzroy, especially one that went to parks, playgrounds, pools, and other fun family activities. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Devon Street and the streets near my school in Fitzroy. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | It would be safer for cyclists (including me!) My parents might let me bike to more places on my own. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | Most places! |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes! |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 260 |
| Name: | Sharon Bevins |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Passenger rail |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | The routes are still circular and not frequent enough. You need to move to a patronage model. As set out in your own document (RPTP) on p 20 in your case for mode shift from car to bus, the evidence from around the world, including NZ, demonstrates that people will use bus systems which are frequent every 20 minutes or less in urban areas . I will get out of my car if buses are frequent. Talk to Antonie |

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| | Tonnon, Whanganui have achieved some success with The Tide. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | I live in Carrington Street (route 6). The most frequent routes would be to town, Bell Block to visit my uncle and to Lorna Street to visit grandies. Buses have to be more frequent though as anywhere other than town would have connections |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | As above |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | You need more there and back routes, the buses have to be frequent. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Those that don't drive - disabled and low income. However if you're looking at mode shift then you should also be marketing to Joe Bloggs. |

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| <p>P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure.</p> | <p>Yes</p> |
| <p>P1 Q22 - If so, what services and facilities would motivate you to use the hub?</p> | <p>Passenger rail Lock up for bikes</p> |
| <p>P1 Q23 - Are there particular townships that you think would be a priority for these?</p> | <p>Main towns in Taranaki</p> |
| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>Passenger rail. This is needed in addition to buses. Very popular as so comfortable, more like an experience whereas people tend to view bus travel as lost time. Easy to work on a train. Good for disabled and elderly, carting bikes (joined up travel).</p> <p>Supports environmental goals, safer and leaves more space on the road which is great for active modes too. Its a no-brainer!</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>The 3 recent proposals for cycling in NPDC Your Way were a good start. Merriland, Devon St and St Aubyn Street all important routes. I want to be able to get around NP more safely, I feel very unsafe riding to New World via Carrington Street and Liardet.</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - regularly</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>I would cycle more regularly. Its great for everyone's health and would be so good to encourage kids to be more active for their physical and mental health, kids should be able to move around their communities. And the climate crisis is desperate, investing in active travel sends a message that getting out of cars is important. You need to do a big sell job to help people think beyond the convenience of the cars.</p> |
| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>Main routes offer the most opportunity for mode shift as per recent proposals. Often bike on Devon St, one way system and around the central city, very scary! Use your transport advisors to identify key routes</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |

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| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | Along Devon St, Fitzroy, Merrilands, Westown |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | Insanely busy traffic |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Prioritise active travel by creating more space for it, this means slowing traffic and disincentivising car travel. I had no problems with in-lane bus stops, needs to be a culture shift so people understand that public/active transport have priority like in other countries. |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Yes definately, this is really important both practically and also with the culture shift |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | Yes |



| Better Travel Choices Survey | |
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| Submission No: | 261 |
| Name: | Debbie Smillie |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 4 |
| - New services | 1 |
| - More evening weekday services | 2 |
| - Higher frequency or new weekend / public holiday services | 3 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| To services to areas like South Taranaki | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | |
| No | |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | |
| Yes - occasionally | |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | |
| No affect as I barely use the service. | |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | |
| Yes - occasionally | |

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| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | No |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | Yes - occasionally |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - occasionally |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | I feel that maintaining the support network would fall over. The council should find a way to maintain the required services |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Giving opportunity to visitors and locals to reliably travel for work and leisure. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Stratford Oakura, scenic places etc |

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| P1 Q24 - Are there any other initiatives you would like us to consider? | Services must be reliable without excuses |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Walkways to Oakura, walkways from main centres to places of interest. |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | I would only use them during my weekend times during summer. No one wants to turn up to work wet, cold. |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | If the parents are continuing on to work, there would be time restraints to get back in time for pickups |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | Affordable after school care programs |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Weather |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Weather |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | Only if that works for the teachers involved |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | H <input type="checkbox"/> wera town |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
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| Submission No: | 262 |
| Name: | Sarah Foy |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | No. 7 |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | No. 7 as well as those routes that go to the Valley and/or past Fitzroy and onto Waiwhakaiho. |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>Lots of great options coming but wish they could be sooner.</p> <p>Reducing services to 12 a day may disadvantage some people and only operating hourly doesn't make sense.</p> <p>I use the bus to commute to and from work 2-3 times a week so half-hourly at peak times eg</p> |

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| | <p>7.30-9am and 4.30-6pm is far more logical. If there's only one bus an hour this will be inconvenient and dissuade me from using it.</p> <p>Will be keen to see how weekend services go but hope they are publicised to ensure people use them.</p> <p>Great idea to have some routes that don't run into the city but around suburbs so people can get across town without having to go into PukeAriki stop and then out again.</p> <p>Please can we have an airport service as even if people paid \$10 each way it would be cheaper than existing options eg taxi, shuttle, private vehicle.</p> |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | No. 7 and buses to beaches eg Strandon/Fiztroy as well as those that went to the Valley. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | No. 7 and buses to beaches eg Strandon/Fiztroy as well as those that went to the Valley. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |

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| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | Inglewood, Waitara |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Storage for bags. Secure places to lock up bikes, e-scooters. Wifi. Toilets. Chairs and tables, eating options eg coffee cart. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | <p>We have good off-road pathways but not enough cycleways on roads.</p> <p>Coronation Ave has a shared pathway on the Eastern side but the footpath markings have been tarsealed over. Please can they be reinstated. Also, what about a shared pathway on the western side adjacent to the racecourse to give walkers and cyclists more options.</p> <p>The intersection around McDonald's, Countdown and the petrol stations at the northern approach to New Plymouth is terrible and I often end up cycling on the footpath. It doesn't feel very safe and you feel very exposed as a cyclist.</p> |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - regularly |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | <p>Cycling is great for my physical health and wellbeing.</p> <p>it cuts down our traffic emissions. Enhances the lifestyle of our city and many other places I've visited around the world, have people regularly cycling with much more courtesy shown.</p> |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened | See my answer above about Coronation Ave |

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| <p>footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | |
| <p>P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>Parents are often dropping children on way to school. Sometimes they have work gear with them eg laptop as well as other stuff making other types of transport difficult.</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>It's hard to know! Safer roads in and around schools might encourage more people to cycle or use other types of transport. It's great when kids can use scooters as parents can drop them a bit further from the school gate, get a scooter out of the car and leave the child to make their own way there. We need to find a way to change people's thinking away from the 'Car is King' mentality. We need to design pathways and roads that are more communal and slow traffic down. So many of our schools are on busy routes. It will take a big change though!!</p> |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>Mostly the weather and the fact that I'm sometimes carrying extra gear eg work laptop, gym gear or need to make other trips or errands during or after work.</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>I feel pretty happy with my balance right now but would love to encourage others to try. More frequent buses would help and options such as bus shelters, better bus signage and real-time information. I use the transit app and its functionality is limited.</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes. We all have to do it together and schools and workplaces can show leadership by encouraging people to think about options. Even if people switched a few times a week, it would make a difference.</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>Yes</p> |



| Better Travel Choices Survey | |
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| Submission No: | 263 |
| Name: | Stephen Watkins |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s): | 8,2 |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | |
| P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s): | |
| P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s): | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | <p>I appreciate the amount of work that has been made to create the revised network. Well done to the entire team.</p> <p>Growing weekend patronage will likely prove to be extremely challenging for the urban services,</p> |

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| | <p>given the two route two service system has been embedded since the mid 1990's.</p> <p>One key area of concern would low patronage particularly on urban weekend services, could affect key metrics and put any application for future funding at risk. Given the fiscal environment we are facing, additional funding could prove to be difficult to obtain. A cycle that has repeated many times before.</p> <p>Weekday network frequency is currently a significant issue. Without additional funding to provide greater frequencies, the short-term options would overall, provide a longer service interval. This would prove more inconvenient.</p> <p>For these reasons I would advocate that any significant changes are made after funding is secured in order to provide a higher frequency network at the same time as routes are changed.</p> |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - occasionally |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | City, Fitzroy, Highlands Park. |
| P1 Q13 - Would you use public transport on public holidays? | Yes - occasionally |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Highlands Park, Fitzroy, City, Whalers Gate. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |

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| <p>P1 Q17 - Are there any other route changes that you'd like us to consider?</p> | <p>Below are some quick, general thoughts on the proposed urban routes. I am not privy to exact patronage records for each route or bus stop, nor are these devised using the appropriate planning software. They are merely some quick thoughts for consideration.</p> <p>Overall poorly performing routes would be optimised rather than being linked with well performing routes.</p> <p>Merrilands</p> <p>Consider naming Merrilands □ Mangorei to reflect destination, as displayed on the proposed route map.</p> <p>Note that for the 2010 submissions, the Ainslee St/Heta Rd/Branch Rd loop submission that I made was attached to route 7, but was moved to route 8 to allow better coverage for NPGHS students. This may no longer be an issue.</p> <p>Farankleigh Park changes:</p> <p>A service every two hours, and none on weekends is likely to result in even lower overall patronage on this route.</p> <p>The route could be made tighter to improve journey times. This would assist in improving patronage on the route.</p> <p>Consider changing route to return via Fernleigh St, Frankley Rd, Brios St, Glenpark Ave to city, OR consider return journey using Govett Ave (instead of Fernleigh St), Brios St, Glenpark Ave to city.</p> <p>This entire loop could be completed within a total of 30 minutes.</p> <p>At least one service per hour would be beneficial.</p> <p>Marfell/Whalers Gate changes:</p> <p>Whalers Gate and Marfell are ranked #3 and #7 in terms of patronage, respectively. Combing a</p> |
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| | <p>higher patronage route with a lower patronage route could result in a route with low patronage.</p> <p>Consider separate routes over long term if additional funding approved.</p> <p>Consider tightening Whalers Gate route to travel in an outbound loop via Devon St West, South Rd, Barrett Rd, Poplar Grove, Karamea St, Barrett Rd to city via South Road and Devon St West.</p> <p>Tighten Marfell route to travel to Seaview Road, Cook St, Omata Rd, Endeavour St, Blagdon Road, returning to city via Devon St West.</p> <p>Intersection improvements at Blagdon Rd & Devon West could assist journey times. The incorporation of yellow cross-hatch no stop zone (e.g. currently used at Beach St & Devon St East) along Devon St West at Blagdon Rd, with a dedicated area for buses to pull into, could prove to be beneficial for all parties including motorists.</p> <p>Timetables for these routes could also be offset (by 10-20min) to allow for a high frequency corridor along Devon West.</p> <p>Fitzroy - Bell Block - Waitara changes:</p> <p>Generally support the changes that incorporate Bell Block service.</p> <p>Glen Avon is a key growth area as outlined on the district plan. Keeping services in this area even if in a relatively limited fashion should be regarded as important, this could be linked with coverage further into Smart Road as subdivisions occur, along with wider coverage of Fitzroy via Fitzroy Road, Ropiha St, Witako St, Record Street, Barriball St, Devon St East to city.</p> <p>Return journey from Bell Block shows a West-bound turn from Wills Road. Turning in this direction could be difficult. Suggest reversing the route or finding an alternative from Wills Road</p> <p>Westown - Hurdon:</p> <p>In the long term suggest all buses travelling directly via Tukapa St to and from Westown/Hurdon, including an outbound & inbound loop to Hospital.</p> |
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| | <p>Ferndale is located in another key growth area identified in the district plan. In the Long term consider Pembroke St severed from current Westtown service and added to a Ferndale service which terminates at the cnr of Frankleigh Rd and Tukapa St.</p> <p>Cross City Route: Support this concept. Would advocate that this is implemented once key patronage milestones are met.</p> |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | Bike & Carparking hubs. |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | Outer suburbs, outlying towns (e.g. Waitara, Inglewood) |
| P1 Q24 - Are there any other initiatives you would like us to consider? | <p>Fare products:</p> <p>Consider a daily/weekly/monthly fare cap that automatically applies after a pre-determined level. Having a fare cap, rather than a manually loadable pass, simplifies the process for passengers.</p> |
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | Yes - occasionally |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed | Advocate for separate cycle lanes. Shared pathways have become somewhat of a flash |

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| <p>for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>point between cyclists and walkers/runners sharing the space. It is also now seen as normal to share non upgraded footpaths between cyclists and walkers/runners. Where possible I now avoid using these areas when cycling or walking.</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | |
| <p>P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | |
| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>No</p> |



| Better Travel Choices Survey | |
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| Submission No: | 264 |
| Name: | Helene Rigert-Robert |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 1 |
| - New services | 4 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 2 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | <p>Speaking in complete self interest, it would be #2 to Whaler's Gate, but higher frequency on all routes to make the option to travel via public transport to different areas of the city a "no-brainer" for everyone. If I want to use public transport as my main mode of transport then I want to be able to access different areas of the city for different purpose (leisure, shopping, drop offs etc)..</p> |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | Yes - occasionally |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more</p> | Referring to Table 14 in the strategy? |

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| <p>specifically if the changes have benefits or drawbacks to your travel plans:</p> | <p>- more weekend services are really key, not just Saturday. We'd like to use the bus as a family for weekend outings, and having regular busing option is important, and also a large enough window to be able to spend a decent amount of time at one location. I'm not sure 6 is really enough to have that freedom of being able to be flexible e.g., I need to go home because one kid is falling sick or 'we want to stay longer because we're having such a good time'</p> <p>- Buses that don't return to the centre of the city would be great. I really want to be able to take the bus to access some of the beautiful walks we have around the city e.g., walk from the wind wand to Waiwakaiho and then take the bus home or back to the city centre, but without having to take 2 buses, or wait for an hour. In one case we walked from the Ngamotu to Fitzroy and we want to take the bus. We realised that the time we would have to wait for the bus wasn't worth it as we could walk back in that amount of time, so we ended up walking (even though I was quite heavily pregnant). I was disappointed because I want to be able to use the bus. We could have been better organised, but still, it's just another reason to 'forget using the bus in NP', and to take the car - car = reliable and flexible.</p> <p>- hourly is not frequent enough. I want to travel with my baby and toddler, and if we miss one bus (life is unpredictable with little ones), then waiting for an hour for the next one is a massive disincentive, this is far too long to wait with kids who can flip if they don't have their bed time or food on time etc. That fear of missing the bus and being 'stuck' for an hour is huge.</p> |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | <p>Yes - regularly</p> |
| <p>P1 Q11 - Would you use a Citylink (New Plymouth) weekend service?</p> | <p>Yes - regularly</p> |
| <p>P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use:</p> | <p>I would take the bus to / from my home in Whalers Gate. I would like to use the bus to access walks and touristy / beautiful parts of New Plymouth - Pukekura park, the foreshore walkway & others (e.g., Te Henui, etc.), different beaches (Ngamotu, Backbeach, Fitzroy etc), different cafes around the city and playgrounds. Also to go to outings - eat dinner out in town, or to attend an event at Bowl of Brooklands / TSB stadium etc. Re: destinations: I</p> |

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| | would also love to use a bus to reach North Egmont to go hiking with the family. Parking is terrible up there, it just doesn't make sense - I don't want to take the car but there are no other options (as far as I know). A regular bus would be great, so that you have options in the morning to head up and also to head down (in case e.g., you take the wrong track and end up back at the visitor centre later than planned, or the weather packs in so you want to leave earlier). |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | See above - same for the weekend. |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | Cross-town links (avoiding city centre) |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | Airport to city centre link |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | More routes to Taranaki Base Hospital |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | Waitara Express |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | As I've mentioned, being able to access different parts of the city, without having to do circles around the city, would be such a massive drawcard. |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | Yes - regularly |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | Yes |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | Yes |

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| <p>P1 Q22 - If so, what services and facilities would motivate you to use the hub?</p> | <p>Shelter and toilet facilities would motivate me, Wifi incase there's a situation where I run out of data, or I want / need to kill time and will work a bit on my laptop. Even a rest area with comfortable seating and heating / cooling would be great - that is suitable for kids. With coffee / snacks available. Clear and up to date information on transport options. Even a small grocer to pick up some groceries on the way home.</p> |
| <p>P1 Q23 - Are there particular townships that you think would be a priority for these?</p> | <p>Not sure.</p> |
| <p>P1 Q24 - Are there any other initiatives you would like us to consider?</p> | <p>Making it easier to travel with prams in the bus, some busses have just a tiny space for prams. In Europe, there are often large spaces near the centre of the bus where people can stand and provides plenty of space for prams.</p> |
| <p>P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created?</p> | <p>The main arteries of the city so that people can easily get from A to B, children can bike to school. More paths that cut through neighbourhoods for walkers and cyclists would be fantastic, as this can reduce travel time significantly and also these 'no car paths' are a welcomed respite from biking next to cars / trucks. Karamea street and Barrett Road are so wide - they could easily have a biking lane, but there needs to be a shift in mindset. It seems that people feel entitled to have ample parking space outside their houses (or even businesses) (because we can), and I see so many people using their garages as lounges or storage, and cars end up along the road. In Europe, where I've live for the past 12 years, people are used to having few parking options. But there alternatives are much more developed e.g., public transport, walkways, cycle paths are well established. Providing excellent active travel options to people is an important first step to wean people off their dependence on cars.</p> |
| <p>P2 Q2 - If new improved active travel routes were built, would you use them?</p> | <p>Yes - regularly</p> |
| <p>P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community?</p> | <p>So many benefits - reduction in emissions and air pollution, more connected communities (you interact with others more when you travel via foot / bike), less cars on the road and more space for those who need it (service vehicles, ambulances, etc.), improved health and mental wellbeing - there is a lot of research out there proving these benefits.</p> |

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| <p>P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes:</p> | <p>There needs to be some main routes that people can use to bike and walk without any significant deviations e.g., Barrett, SH45 / Devon street East - to get from the west of the city into the city centre for example. This is important for commuting, where we want to get from A to B the quickest possible way - and this should be the focus, on getting people out of their cars for their commutes. As mentioned, Karamea street and Barrett Road are so wide so a cycle way could be easily implemented (however, there would be less room for cars to park, but the benefits far outweigh the costs here).</p> |
| <p>P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel?</p> | |
| <p>P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels?</p> | <p>I would love to see some Cul-du-sacs where there are young families (not only!) become 30km zones - for example, at the end of Kararaina close or at the end of Cyrus street. I'm saying this because I feel very very reluctant to let my children bike along foot paths (I have toddlers) due to the risk of being hit by a car coming out of a driveway - it really causes a lot of anxiety. Sometimes we go to the end of Cyrus street where there are relatively few driveways and let the kids bike around there in circles. I feel there are very few 'safe spaces' for kids to bike, even on the walkway, it's so busy, that it just ends up being a stressful event when I take them on their bikes there (with many bikes speeding past, and toddlers being wonky and unpredictable etc.). I've lived in Switzerland - some residential streets are 30km zones, and the place just comes to life, people feel safer to use the roads to bike and walk and there's a stronger sense of community. Honeyfield drive and Kararaina close could be options for 30km zones, there are many young families and kids who play together in the neighbourhood.</p> |
| <p>P2 Q7 - If a car is used for the school-run (either for a childbeing dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel?</p> | <p>The main one is safety. We have a trailer for a bike for our two kids, but I don't feel safe enough to do the pick ups and drop offs with this.</p> |
| <p>P2 Q8 - What can be done to address those challenges and make active travel a viable option?</p> | <p>Make active travel safe, appealing and convenient - separated cycleways - completely separated or barriers when sharing roads with cars. Use the walkways we have and make their usable for walkers and cyclists also where possible, without compromising safety.</p> |

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| <p>P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel?</p> | <p>Safety! Having to drop of kids to daycare on the way to work - this is much easier and safer in a car.</p> |
| <p>P2 Q10 - What would enable you to make more journeys to work using active travel?</p> | <p>Safer bike routes - separated bike paths, reduced risk of being 'doored', bike routes that are efficient / quick and convenient i.e., I don't have to get off my bike to cross a road, more zebra crossings, less cars / trucks on the road (will feel more safe and less exposure to pollution), more places to park my bike that are safe and sheltered. In general: more human centric design thinking.</p> |
| <p>P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes?</p> | <p>Yes, that would be great, everyone should be on board, the benefits are just too huge</p> |
| <p>P3 Q3 - Which part of Taranaki do you live in? - Please tick one</p> | <p>New Plymouth city</p> |
| <p>P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023:</p> | <p>Yes</p> |



| Better Travel Choices Survey | |
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| Submission No: | 265 |
| Name: | Danny Merriman |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | |
| - New services | 1 |
| - More evening weekday services | |
| - Higher frequency or new weekend / public holiday services | |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| P1 Q4 - If you ranked new services as the most important, please specify which one(s): | Keep glen Avon area on bus routes 9 |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service? | No |
| P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service? | No |
| P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans: | Losing glen Avon area from route 9 will stop me using the bus service. |
| P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more? | Yes - regularly |

| | |
|---|-----------------|
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Route 9 |
| P1 Q13 - Would you use public transport on public holidays? | No |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | No |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

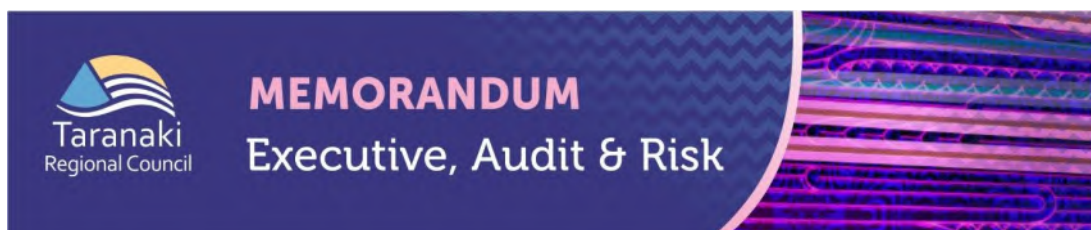
| | |
|--|-----------------------|
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth district |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



| Better Travel Choices Survey | |
|--|--|
| Submission No: | 266 |
| Name: | Tamara Merriman |
| <p>P1 Q1 - Any bus service improvements are subject to funding and therefore we'd like your assistance with prioritisation. Please rank what you think is the most important with the top item what you think is the most important:</p> | |
| - Higher weekday frequency on existing services | 2 |
| - New services | 1 |
| - More evening weekday services | 3 |
| - Higher frequency or new weekend / public holiday services | 4 |
| <p>P1 Q3 - If you ranked higher weekday frequency on existing services as the most important, please specify which one(s):</p> | |
| <p>P1 Q4 - If you ranked new services as the most important, please specify which one(s):</p> | |
| <p>P1 Q5 - If you ranked more evening weekday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q6 - If you ranked higher frequency or new weekend / public holiday services as the most important, please specify which one(s):</p> | |
| <p>P1 Q7 - We propose to trial changes to the current Citylink service - Route 20 - with a Waitara Express service. Would you use this service?</p> | No |
| <p>P1 Q8 - We propose to trial changes to the current Southlink service Opunake to New Plymouth - offering a peak hour morning and evening timetable. Would you use this service?</p> | No |
| <p>P1 Q9 - We have set out our proposed 2025 - 2030 Citylink (New Plymouth) bus route improvements. Please tell us what you think of the proposed routes, and more specifically if the changes have benefits or drawbacks to your travel plans:</p> | Removing glen avon number 9 bus will stop me from using the bus as my daily means of getting to work/home. |
| <p>P1 Q10 - If buses were more frequent, would this prompt you to start using public transport or use it more?</p> | No |

| | |
|---|----------------------------|
| P1 Q11 - Would you use a Citylink (New Plymouth) weekend service? | Yes - regularly |
| P1 Q12 - If yes please let us know which routes or list the destination/suburb(s) you would use: | Number 9 glen avon to city |
| P1 Q13 - Would you use public transport on public holidays? | Yes - regularly |
| P1 Q14 - If yes, please let us know which routes or list the destination/suburb(s) you would use: | Number 9 glen avon to city |
| P1 Q15 - Would you use the proposed addition of a weekend service on the Connector (Hawera to New Plymouth)? | No |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Cross-town links (avoiding city centre) | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Airport to city centre link | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - More routes to Taranaki Base Hospital | |
| P1 Q16 - Would you use any of the proposed four new services - please check the box: - Waitara Express | |
| P1 Q17 - Are there any other route changes that you'd like us to consider? | |
| P1 Q18 - If there was a frequent user discount on fares, would this prompt you to start using public transport or use it more? | No |
| P1 Q19 - Do you support Taranaki Regional Council helping to establish and coordinate community-run transport groups for areas where fixed route bus services aren't feasible? | No |
| P1 Q20 - Are there any particular communities you think would benefit from this? | |
| P1 Q21 - Do you like the idea of multi-modal transport and service hubs? These will enable local people and visitors to travel across the region confidently and sustainably for work, education, shopping and leisure. | |
| P1 Q22 - If so, what services and facilities would motivate you to use the hub? | |
| P1 Q23 - Are there particular townships that you think would be a priority for these? | |
| P1 Q24 - Are there any other initiatives you would like us to consider? | |

| | |
|--|---------------------------------------|
| P2 Q1 - Where in Taranaki would you like to see new or improved active travel (cycling, walking etc) routes created? | Waitara |
| P2 Q2 - If new improved active travel routes were built, would you use them? | No |
| P2 Q3 - How do you think new active travel routes would benefit either you personally or the wider Taranaki community? | |
| P2 Q4 - In order to improve active travel modes (walking, cycling etc) on some roads, more space would be needed for things like dedicated cycling lanes, or widened footpaths to become shared pathways. Please identify any areas you would like to see more road space given over to active travel modes: | |
| P2 Q5 - If you have mobility issues, please identify areas you would like to see more road space given over to improve how you travel? | |
| P2 Q6 - Are there any neighbourhoods which you think would benefit from reductions in traffic levels? | |
| P2 Q7 - If a car is used for the school-run (either for a child being dropped off or a parent/guardian driving a child to school), what are the challenges to switching from using a vehicle to active travel? | |
| P2 Q8 - What can be done to address those challenges and make active travel a viable option? | |
| P2 Q9 - If you use a car to commute all or part-way to work, what are the challenges in switching to active travel? | Parking, not enough and too expensive |
| P2 Q10 - What would enable you to make more journeys to work using active travel? | Parking |
| P2 Q11 - Would you like to see schools and work places developing transport plans that help enable staff to switch from using cars to active travel modes? | |
| P3 Q3 - Which part of Taranaki do you live in? - Please tick one | New Plymouth city |
| P3 Q4 - Would you like to speak to Councillors about your feedback at a Hearing of Submitters in early December 2023: | No |



Date: 17 June 2024

Subject: Yarrow Stadium Plus: Project Update

Author: J Paterson, Project Lead

Approved by: M J Nield, Director - Corporate Services

Document: 3279288

Purpose

1. The purpose of this memorandum is to provide an update on the Yarrow Stadium Plus Project.

Recommendation

That Taranaki Regional Council:

- a) notes the progress to date and the next steps on the Yarrow Stadium Plus Redevelopment Project
- b) provides support to the Taranaki Rugby Football Union for fundraising for the construction of a community gym facility noting that no funding will be provided by the Council.

Background

2. Yarrow Stadium's stands were earthquake prone buildings. The East Stand was identified as earthquake-prone in November 2017 and the West Stand as earthquake-prone in May 2018. Both were closed as a matter of public safety.
3. In the *2019/2020 Annual Plan*, the Council adopted a repair and refurbishment programme for Yarrow Stadium, which included the repair/refurbishment of the two stands and the delivery of a range of essential upgrades.
4. Following NPDC ceasing to lead the Yarrow Redevelopment, in December 2019, the Council endorsed a project governance framework and established the Project Steering Group (PSG) to run the project and report to the Executive Audit and Risk Committee.
5. In March 2020, during the first Covid-19 lockdown, the project paused following the uncertainty of the global situation. The government announced funding to stimulate the economy for 'Shovel Ready' projects.
6. Yarrow Stadium was successful in receiving \$20m of Shovel Ready Funding from the government, to be administered on their behalf by Crown Infrastructure Partners (CIP).

General Project Update

7. The Stage two contract, the final major contract for the project, was signed on 28 June 2023. This followed the decision to approve an additional \$9.7m, increasing the total project budget to \$79.7m.

8. Following our decision to increase the budget, an updated agreement was developed with CIP. This agreement includes the project milestones, which are where we draw down the Government funding.
9. The Director - Corporate Services, PSG and Project Lead continue to build and maintain a strong relationship with CIP, to ensure a true partnership approach is taken to this project. A site visit with CIP's Chief Executive and new General Manager of Infrastructure is expected in early 2024.
10. We continue engagement with NPDC on future stadium operation. The Director - Corporate Services has reengaged NPDC regarding the Yarrow Stadium Joint Committee (YSJC) and the terms of reference have been updated to reflect the new facility, the feedback received from the regional community and our decisions on the vision for the Stadium. The YSJC has commenced its work.
11. The Project Lead has been working with the stadium operator to refine maintenance programmes and cost to ensure efficient and effective maintenance occurs at a standard expected of our stadiums vision.
12. Work is underway on new strategic and asset management plans for the stadium to incorporate the new stand and how the venue can and will operate.
13. Work has been undertaken with NPDC and key stakeholders on event overlays. This work identifies and models how Yarrow Stadium will work in different operating modes e.g day to day community access and full international event mode. This work will help to ensure as the new stand is constructed appropriate infrastructure is readily available to reduce bespoke operating overheads e.g boundary power/water infrastructure and crowd movements.
14. A community open day was held Friday 5 April. Attendance was low, however we intent to continue to provide the public opportunities during the next 12 months to see 'behind' the scenes of the redevelopment.
15. The project continues to track to budget and programme for opening March 2025.

East Stand

16. The new East Stand design reflects the changing nature of sport in New Zealand and internationally. The new design is intended to deliver a superior player and spectator experience for both community use and international events in comparison to the previous stand, while also minimising whole of life cost.
17. The design principles underpinning the project vision have ensured that the building realised is fit for purpose:
 - Scalable: The campus supports local and regional event delivery but can easily accommodate additional infrastructure to host national and international events
 - Affordable: The campus is easy to access, configure and operate for community and commercial users minimising the logistics and cost of event delivery.
 - Flexible: The campus spaces and design lend themselves to multiple uses, easily changing form to support desired functions
 - Desirable: campus is designed to delight every player and spectator and is recognised as 'the place to play' at all levels of sport.
 - Accessible: The development of the campus allows for clear sightlines, ease of movement across different fields and spaces, and simple wayfinding for all users.
 - Provincial Spirit: The campus inspires regional pride, ownership, and connectivity, bringing together people with different interests and passions.
 - Innovative: The stadium provides a full and rich end-to-end user experience, through the use of smart technology and adaptable spaces throughout the campus.

- Connected: The campus is naturally accessible and connected throughout, making it practical and fit-for-purpose for all commercial and community events.
18. The new stand is 8 metres closer to the field, which is supported by Rugby New Zealand and New Zealand Football, to create a better atmosphere for players and spectators.
 19. The East Stand consenting strategy was two staged, allowing contractor input on buildability of the design and to assist with project programme.
 - Stage 1 – Piling and bulk civil works, preparation for foundations and pad.
 - Stage 2 – Remaining building works to complete.
 20. Stage 1 and Stage 1A are now complete.
 21. Stage two and the final stage is underway onsite and on programme.
 22. The final phase of structural steel (columns and core steel for the main frame) is well underway and will be complete in June.
 23. The installation of precast concrete stair treads and landings to the stair towers has been complete. The nibs for ground floor walls are also being installed.
 24. The Level 1 concrete pours have been complete, this leaves only the top floor.
 25. The roof structure phases are being fabricated and will be moving into painting shortly.
 26. Further precast bleachers and precast panels have been installed including to the players tunnel.
 27. Offsite: precast panel construction has been completed and the first of the precast bleacher units is underway.
 28. The programme to meet the contractual practical completion date of 31 March 2025 remains on track.

Taranaki Rugby Football Union (TRFU) – Office and Gym Facilities

29. Historically, the TRFU have had their offices and gym facilities at Yarrow Stadium. Indeed, they were housed in the former East Stand prior to the stand being closed.
30. Since the closure, the TRFU have been sharing their offices with Sport Taranaki (ST) and utilising temporary facilities on-site. They have been using temporary gym facilities at the New Plymouth Racecourse.
31. The design of the new East Stand, with its focus on multiple use, high flexibility and serving the whole site rather than just field one, does not include office and gym facilities. The TRFU and Sport Taranaki will continue to share office space until such time as ST relocates to the Tūparikino facilities as their current arrangements are due to come to an end and there is a desire to have all their coaching and training resources together on one site.
32. To this end, they are looking to locate a gym facility behind their current coaching space and changing rooms, to the side of the current ST building. This is largely unused inaccessible space and ideally suited to locating a gym facility. As the TRFU will only use the gym for short periods of time, they are looking to encourage use of the gym by other community and sporting groups.
33. TRFU are looking to the Taranaki Stadium Trust and the New Plymouth District Council to provide access to the space at an appropriate lease cost. The construction and operation of the gym will be the responsibility of the TRFU. They have approached the Council and the Taranaki Stadium Trust to inquire whether funding would be available to support construction of the gym. They have been verbally advised that no such funding is available and that it would be unlikely that the community would support the Council providing new funding. This is a TRFU project not a council project.
34. The TRFU is now embarking on a fundraising exercise to source finance for the construction of the gym. Noting that we do not have funding available for this project, the TRFU have requested support from the Council in the quest to obtain funding. It is recommended that this written support be provided.

Financial considerations—LTP/Annual Plan

35. This memorandum and the associated recommendations are consistent with the Council's adopted Long-Term Plan and estimates. Any financial information included in this memorandum has been prepared in accordance with generally accepted accounting practice.

Policy considerations

36. This memorandum and the associated recommendations are consistent with the policy documents and positions adopted by this Council under various legislative frameworks including, but not restricted to, the Local Government Act 2002, the Resource Management Act 1991 and the Local Government Official Information and Meetings Act 1987.

Iwi considerations

37. This memorandum and the associated recommendations are consistent with the Council's policy for the development of Māori capacity to contribute to decision-making processes (schedule 10 of the Local Government Act 2002) as outlined in the adopted Long-Term Plan and/or Annual Plan.

Community considerations

38. This memorandum and the associated recommendations have considered the views of the community, interested and affected parties and those views have been recognised in the preparation of this memorandum.

Legal considerations

39. This memorandum and the associated recommendations comply with the appropriate statutory requirements imposed upon the Council.

Public Excluded Recommendations – Executive Audit and Risk Committee 17 June 2024

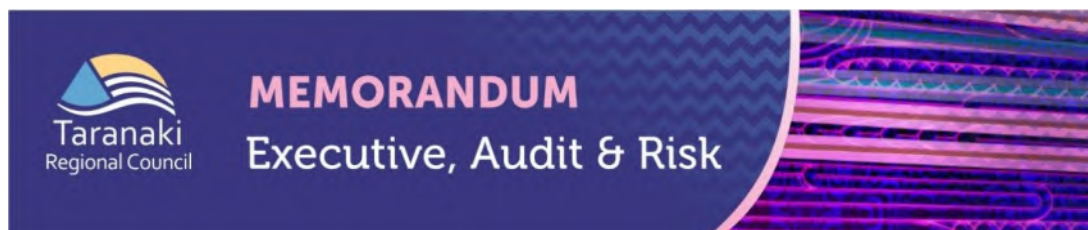
In accordance with section 48(1) of the Local Government Official Information and Meetings Act 1987, resolves that the public is excluded from the following part of the proceedings of the Executive Audit and Risk Meeting on 17 June 2024 for the following reason/s:

The matter to be considered while the public is excluded, the reason for passing this resolution in relation to the matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 are as follows:

Item 12 – Confirmation of Public Excluded Executive Audit and Risk Minutes – 6 May 2024

That the public conduct of the whole or the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information where the withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information; and/or enable any local authority holding the information to carry out, without prejudice, commercial activities.

| General subject of each matter to be considered | Reason for passing this resolution in relation to each matter | Ground(s) under section 48(1) for the passing of this resolution |
|---|---|---|
| Item 13: Yarrow Stadium Plus: Project Steering Group Report | The report contains information relating to performance of the contractor which is subject to ongoing monitoring and negotiation. | That the public conduct of the whole or the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 7 (2) (h) and (2) (i) of the Local Government Official Information and Meetings Act 1987 |
| Item 14: Regional Software Holdings Limited: Nomination of Directors | To protect the privacy of natural persons, including that of deceased natural persons. | That the public conduct of the whole or the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 7 (2) (a) of the Local Government Official Information and Meetings Act 1987. |



Kia uruuru mai

Karakia to close meetings

Kia uruuru mai
Ā hauora
Ā haukaha
Ā haumaia
Ki runga, Ki raro
Ki roto, Ki waho
Rire rire hau
Paimārie

Fill me with
Vitality
Strength
Bravery
Above, below
Within, outwards
Let the wind blow and bind
Peace upon you

Nau mai e ngā hua

Karakia for kai

Nau mai e ngā hua
o te wao
o te ngakina
o te wai tai
o te wai Māori
Nā Tāne
Nā Rongo
Nā Tangaroa
Nā Maru
Ko Ranginui e tū iho nei
Ko Papatūānuku e takoto ake nei
Tūturu o whiti whakamaua kia
tina
Tina! Hui e! Taiki e!

Welcome the gifts of food
from the sacred forests
from the cultivated gardens
from the sea
from the fresh waters
The food of Tāne
of Rongo
of Tangaroa
of Maru
I acknowledge Ranginui above and Papatūānuku
below
Let there be certainty
Secure it!
Draw together! Affirm!

AGENDA AUTHORISATION

Agenda for the Executive, Audit and Risk Committee meeting held on Monday 17 June 2024

Approved:



10 Jun, 2024 1:47:11 PM GMT+12

M J Nield
Director Corporate Services

Approved:



7 Jun, 2024 8:55:58 AM GMT+12

S J Ruru
Chief Executive